

CASE REPORT - EB-09-LA-0021

Start 3/12/2008 Susp. 5/28/2009 Status: CLOSED HQ

Run Date: 6/15/2009

COMPLAINANT		SUBJECT	
Name: [REDACTED]		TIM TELIGADES	
Company: VERIZON WIRELESS		[REDACTED]	
Address: 475 Rock Quarry Way		[REDACTED]	
City: Las Vegas	ST: NV	North Las Vegas	ST: NV
Geo: LV	Zip: 89032	Zip: [REDACTED]	Aux: [REDACTED]
Phone: [REDACTED]	Aux: [REDACTED]	[REDACTED]	Aux: [REDACTED]
Email: [REDACTED]		[REDACTED]	
P_Address: [REDACTED]		[REDACTED]	
Notes: [REDACTED]		[REDACTED]	
CGeo: LV	Safety: Non-Safety	:SGeo: 835.5000	:Special: None
Freq: [REDACTED]	Complt: YES	:Freq: [REDACTED]	:Local: [REDACTED]
Call: [REDACTED]	IX: YES	:Call: [REDACTED]	:Master: [REDACTED]
Method: EMAIL	Confide: NO	:FRN: [REDACTED]	:ASR: [REDACTED]
Entity: Licensee/Registrant	Cong: [REDACTED]	Other: [REDACTED]	:Entity: [REDACTED]
To: 022 - Public Mobile	InfoTrs: [REDACTED]	015 - Part 15 - Other: [REDACTED]	:Lat: [REDACTED]
		:Utility: [REDACTED]	:Long: [REDACTED]
			:XCityS: [REDACTED]

Cellular Interference, Case received by EB Los Angeles from CGB on 2/13/09. resolved 4/21/09

WORK EVENTS

EventDate	Agent	Event Type	WeUtility
3/12/2008	[REDACTED]	COMPLAINT_R	
Prob. Resolution: Case received as referral from CGB on or about 2/13/09			
3/4/2009	[REDACTED]	UPDATE	
Prob. Resolution: [REDACTED] contacted complainant. He will check records and confm/deny whether IX id still present. A confirming response was received the same day.			
3/5/2009	[REDACTED]	COMPLAINT_R	
Prob. Resolution: Complainant responded with interference timelines showing interference occurs everyday starting at about 10:00 PM and dropping back to the noise level at about noon the next day.			

CASE REPORT - EB-09-LA-0021

Run Date: 6/15/2009

4/21/2009 [REDACTED] INVESTIGATION invremon invphone invos invm

Prob. Resolution: [REDACTED] responded to subject's location at 8:40 AM and observed interference signal about 1.5 MHz wide, centered at 835.5 MHz. MDDF direction finder bearings were positive to east side of subject's house, [REDACTED] knocked at door and subject was not at home. [REDACTED] spoke to neighbor who reported that subject was usually home between 2 & 3 PM. [REDACTED] left and returned at 2:00 PM. Signal was still present. [REDACTED] knocked at door and subject answered. [REDACTED] identified himself, explained problem and asked regarding any cellphone boosters, amplified antennas, cordlessphones etc. Subject denied cellphone boosters, amplified antennas etc. [REDACTED] asked for permission to search inside the house using handheld equipment. Subject allowed search. AB used Rhode& Schwarz handheld spectrum analyzer and AR8200 and was able to quickly locate offending apparatus which ws a Terk FM-8500 amplified antenna. Unplugging antenna caused interfering signal to go off. [REDACTED] advised subject not to repower antenna because it was defective and causing IX to a local cellphone carrier. Subject agreed, and reported that antenna was over 20 years old.

4/22/2009 [REDACTED] UPDATE

Prob. Resolution: [REDACTED] received email from complainant reporting that IX had ceased.

4/28/2009 [REDACTED] ENFORCEMENT Proposed:Citation

Prob. Resolution: 15.5(b); AB drafted Citation and sent to District Director.

5/14/2009 [REDACTED] ENFORCEMENT Issued:Citation DocNum: C20

Prob. Resolution: 15.5(b):

6/15/2009 [REDACTED] CLOSED CloseResolveByFCC

Prob. Resolution: CASE CLOSED

RULE VIOLATIONS

Event Date	Enf.Action Type	Sanction Type	Rule Violation	Viol. Date	Document Num.	\$ Amount
4/28/2009	Proposed	Citation	15.5(b)	4/21/2009		
5/14/2009	Issued	Citation	15.5(b)	4/21/2009	C200932900003	

Federal Communications Commission

Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of
Timothy J. Teligades
Las Vegas, NV 89147

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)

File No.: EB-09-LA-0021
Citation No.: C200932900003

CITATION

Released: May 14, 2009

By the District Director, Los Angeles District Office, Western Region, Enforcement Bureau:

1. This is an Official Citation issued pursuant to Section 503(b)(5) of the Communications Act of 1934, as amended ("Act"),¹ to Timothy J. Teligades for violation of Section 15.5(b) of the Commission's Rules.²
2. In response to a complaint from a cellular carrier, Verizon Wireless, an investigation by the Enforcement Bureau's Los Angeles Office revealed that on April 21, 2009, Teligades operated a Terk model FM-8500 amplified FM antenna, from a residence in Las Vegas, Nevada. The device was radiating an emission on the frequency 835.5 MHz.
3. Section 15.5(b) states "operation of an intentional, unintentional, or incidental radiator is subject to the condition that no harmful interference is caused..." The operation of the amplified antenna caused interference to radio communications from the cellular carrier, in violation of this section.
4. Violations of the Act or the Commission's Rules may subject the violator to substantial monetary forfeitures,³ seizure of equipment through *in rem* forfeiture action, and criminal sanctions, including imprisonment.⁴
5. Teligades may request an interview at the closest FCC Office, which is Federal Communications Commission, 18000 Studebaker Road, Suite 660, Cerritos, CA 90703.⁵ Teligades may contact this office by telephone, (562) 860-7474 to schedule this interview, which must take place within 14 days of this Citation. Teligades may also submit a written statement to the above address within 14 days of the date of this Citation. Any written statements should

¹ 47 U.S.C. § 503(b)(5).
² 47 C.F.R. § 15.5(b).
³ 47 C.F.R. § 1.80(b)(3).
⁴ 47 U.S.C. §§ 401, 501, 503, 510.
⁵ 47 U.S.C. § 503(b)(5).

Federal Communications Commission

specify what actions have been taken to correct the violation outlined above. Please reference file number EB-09-LA-0021 when corresponding with the Commission.

6. Any statement or information provided by you may be used by the Commission to determine if further enforcement action is required.⁶ Any knowingly or willfully false statement made in reply to this Citation is punishable by fine or imprisonment.⁷

7. **IT IS ORDERED** that copies of this Citation shall be sent by First Class U.S. Mail and Certified Mail, Return Receipt Requested to Timothy J. Teligades at his address of record.

FEDERAL COMMUNICATIONS COMMISSION



Nader Haghighat
District Director
Los Angeles District Office
Western Region
Enforcement Bureau

⁶ See Privacy Act of 1974, 5 U.S.C. § 552a(e)(3).

⁷ See 18 U.S.C. § 1001 *et seq.*

Federal Communications Commission
Enforcement Bureau
Los Angeles Office
Cerritos Corporate Tower
18000 Studebaker Road, Suite 660
Cerritos, California 90703

OFFICIAL BUSINESS
Penalty For Private Use \$300



Timothy J. Teligades
[REDACTED]
Las Vegas, NV [REDACTED]

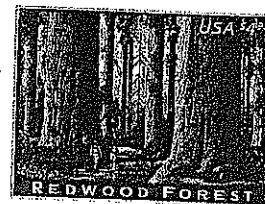
Federal Communications Commission
Enforcement Bureau
Los Angeles Office
Cerritos Corporate Tower
18000 Studebaker Road, Suite 660
Cerritos, California 90703

OFFICIAL BUSINESS
Penalty For Private Use \$300

CERTIFIED MAIL



7008 1140 0000 6889 5841



Timothy J. Teligades
[REDACTED]
Las Vegas, NV [REDACTED]

5/14/2009

Federal Communications Commission

Before the
Federal Communications Commission
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Federal Communications Commission

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FEDERAL COMMUNICATIONS COMMISSION

Nader Haghghat
District Director
Los Angeles District Office
Western Region
Enforcement Bureau

⁶ See Privacy Act of 1974, 5 U.S.C. § 552a(e)(3).

⁷ See 18 U.S.C. § 1001 *et seq.*

on scene @ 8:40 AM 4/21/09

Strong IX @ 835.5 DFs easily to house
1.5 MHz wide @ 7628 Keaty Cir,

Spoke to neighbor - Subject should
be home @ 2:00 pm.

TERK FM-8500 Amplified
FM antenna -

Tim Teligades

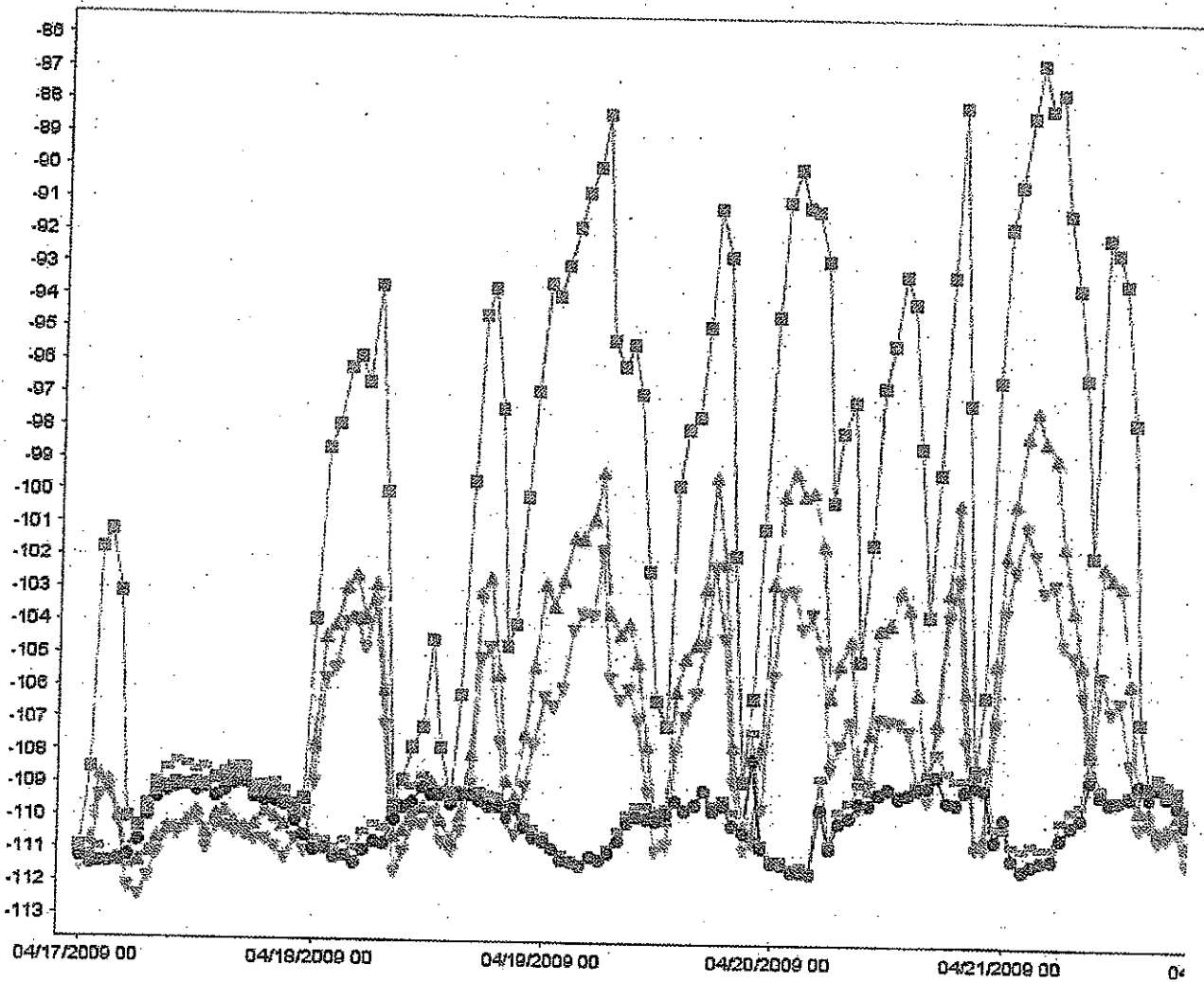
[REDACTED]

Anderson Bennett

From: [REDACTED]
Sent: Wednesday, April 22, 2009 2:04 PM
To: [REDACTED]
Subject: RE: Interference at Flamingo and Buffalo

[REDACTED]

Here are the new charts. It appears that it went away yesterday about 3:00 PM and so far has not returned. However, as you can see from the chart it went away on the 17th but came back.



Thanks,

[REDACTED]

4/27/2009

From: [REDACTED] ov]
Sent: Thursday, March 05, 2009 8:23 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Interference at Flamingo and Buffalo

I was looking at this printout, and it seems from the graph that the interference cycles up and down starting at about 10:00 PM and fading out at about noon the next day. Is that correct?

*** Non-Public: For Internal Use Only ***

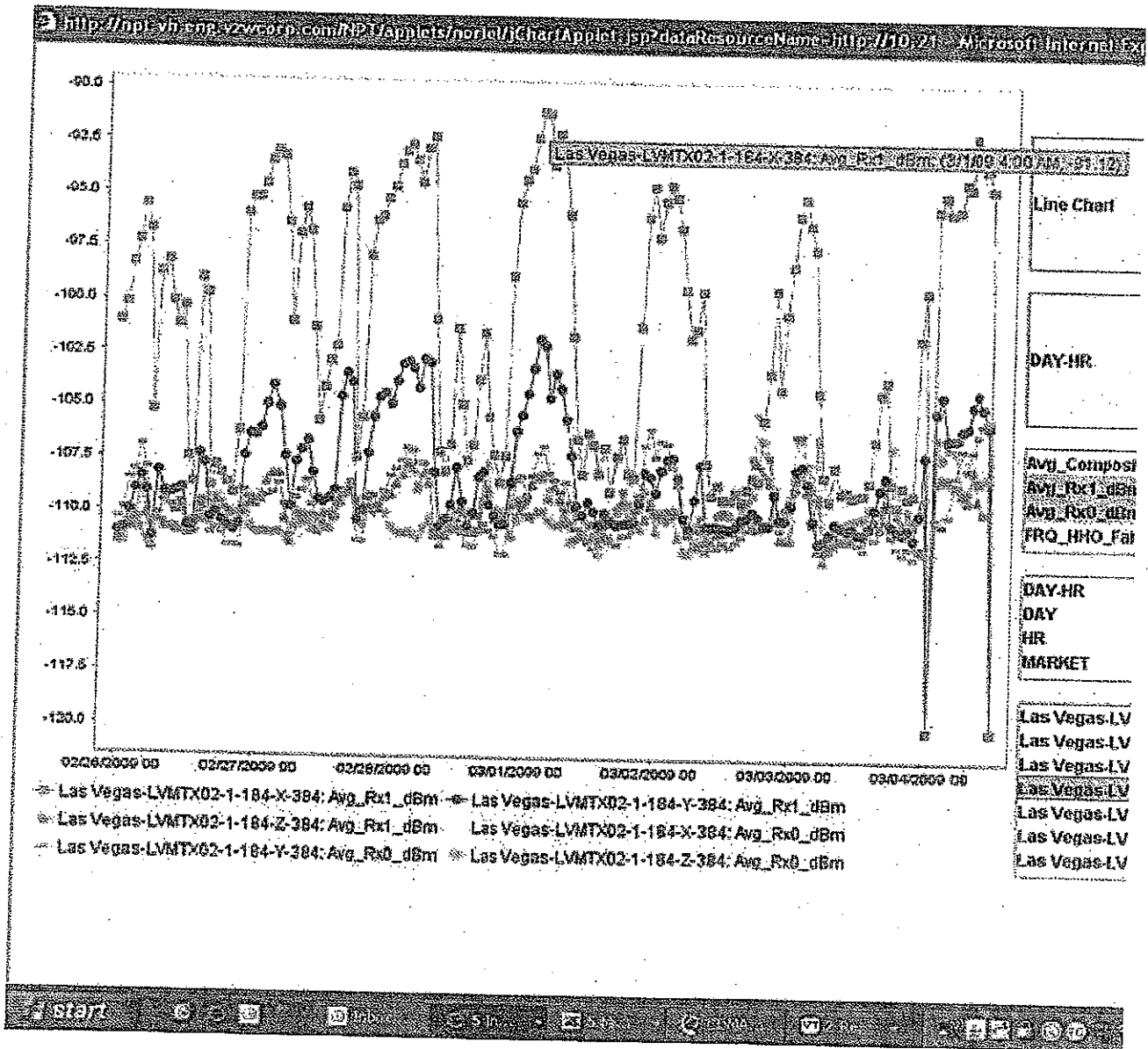
From: [REDACTED]
Sent: Thursday, March 05, 2009 8:08 AM
To: [REDACTED] VerizonWireless.com
Cc: [REDACTED]
Subject: RE: Interference at Flamingo and Buffalo

[REDACTED]
Back when we submitted this problem I tracked this down to the house shown in the attached. They were confrontational and told me this was my problem not theirs with other colorful language. There was a mini grid antenna on the rooftop.
36.114220°
-115.257696°

[REDACTED]
RF Design Engineer
SW Region Las Vegas
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 04, 2009 2:51 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Interference at Flamingo and Buffalo

[REDACTED]
The interference that we are seeing is still in the area, but our site is now seeing it on a different sector. I am uncertain as to why the change. Here is a picture of the past week RX levels. They should be close to -110 as you can see they are jumping as high as -91. The center frequency for the channel is 836.52



Thanks,

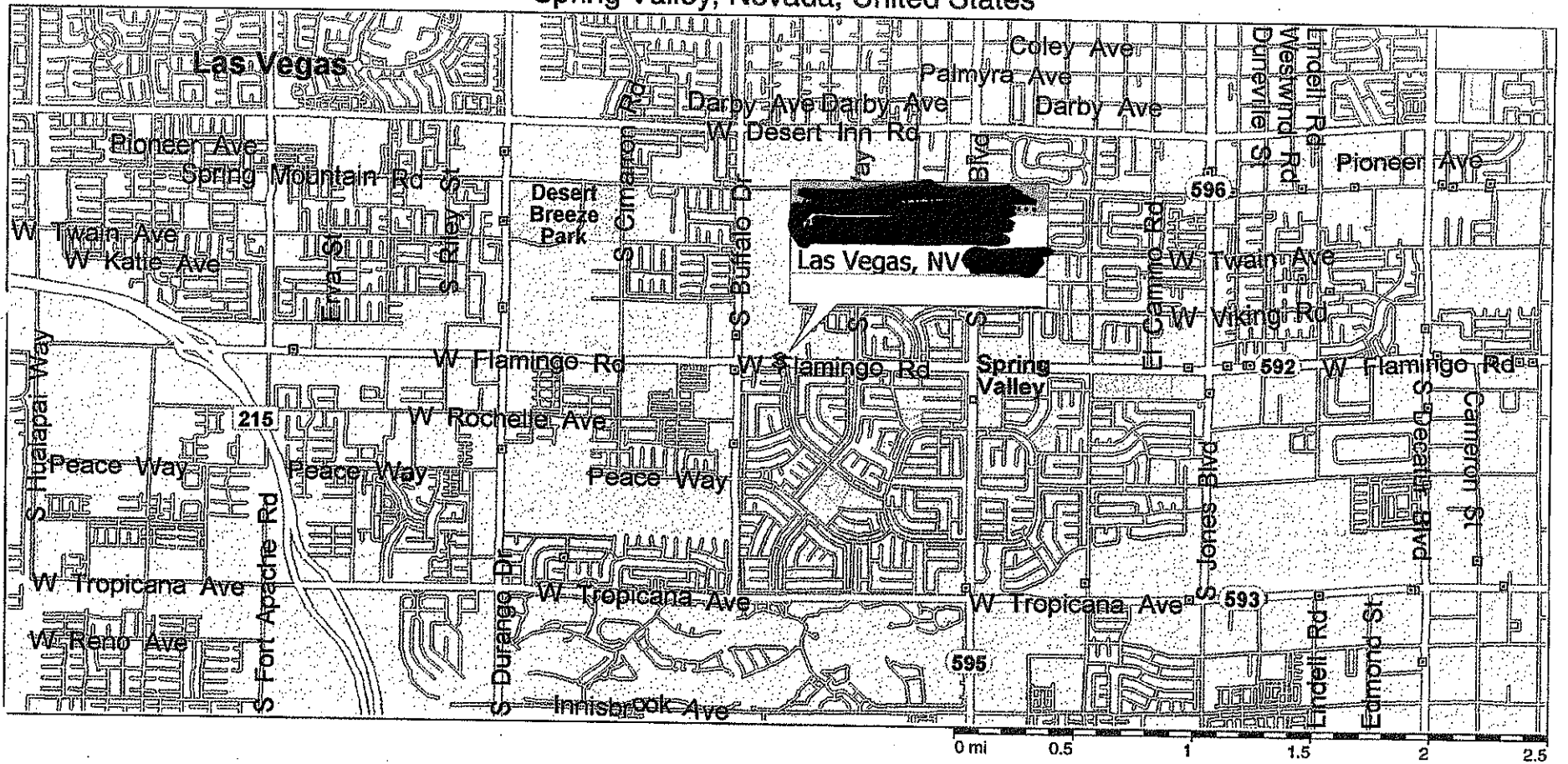
[Redacted]
 Engineer-System Performance
 Verizon Wireless
 475 Rock Quarry
 N. Las Vegas, NV 89032
 [Redacted]
 [Redacted]

The information contained in this message and any attachment may be proprietary, confidential, and privileged or subject to the work product doctrine and thus protected from disclosure. If the reader of this message is not the intended recipient, or an employee or

4/27/2009

agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify me immediately by replying to this message and deleting it and all copies and backups thereof. Thank you.

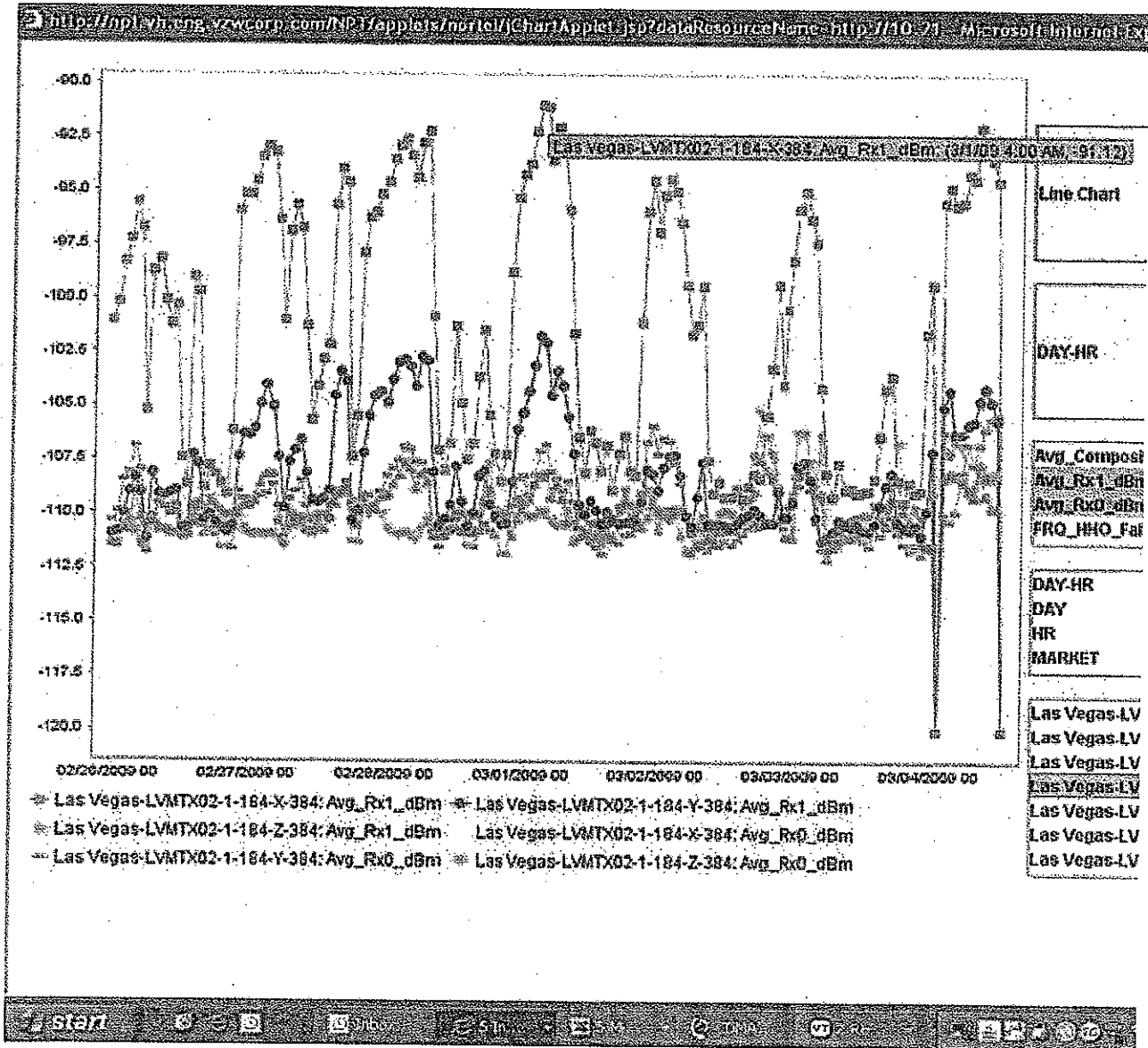
Spring Valley, Nevada, United States



[Redacted]
RF Design Engineer
SW Region Las Vegas
[Redacted]

From: [Redacted]
Sent: Wednesday, March 04, 2009 2:51 PM
To: [Redacted]
Cc: [Redacted]
Subject: Interference at Flamingo and Buffalo

The Interference that we are seeing is still in the area, but our site is now seeing it on a different sector. I am uncertain as to why the change. Here is a picture of the past week RX levels. They should be close to -110 as you can see they are jumping as high as -91. The center frequency for the channel is 836.52



Anderson Bennett

From: [REDACTED]
Sent: Thursday, March 05, 2009 8:28 AM
To: [REDACTED]
Cc: [REDACTED]

Subject: RE: Interference at Flamingo and Buffalo

[REDACTED]

As a typical cycle that sounds correct, with some exceptions of course.

Thanks,

[REDACTED]

From: [REDACTED]
Sent: Thursday, March 05, 2009 8:23 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Interference at Flamingo and Buffalo

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From: [REDACTED]
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To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Interference at Flamingo and Buffalo



[REDACTED]

Back when we submitted this problem I tracked this down to the house shown in the attached. They were confrontational and told me this was my problem not theirs with other colorful language. There was a mini grid antenna on the rooftop.

[REDACTED]

3/5/2009

Thanks,

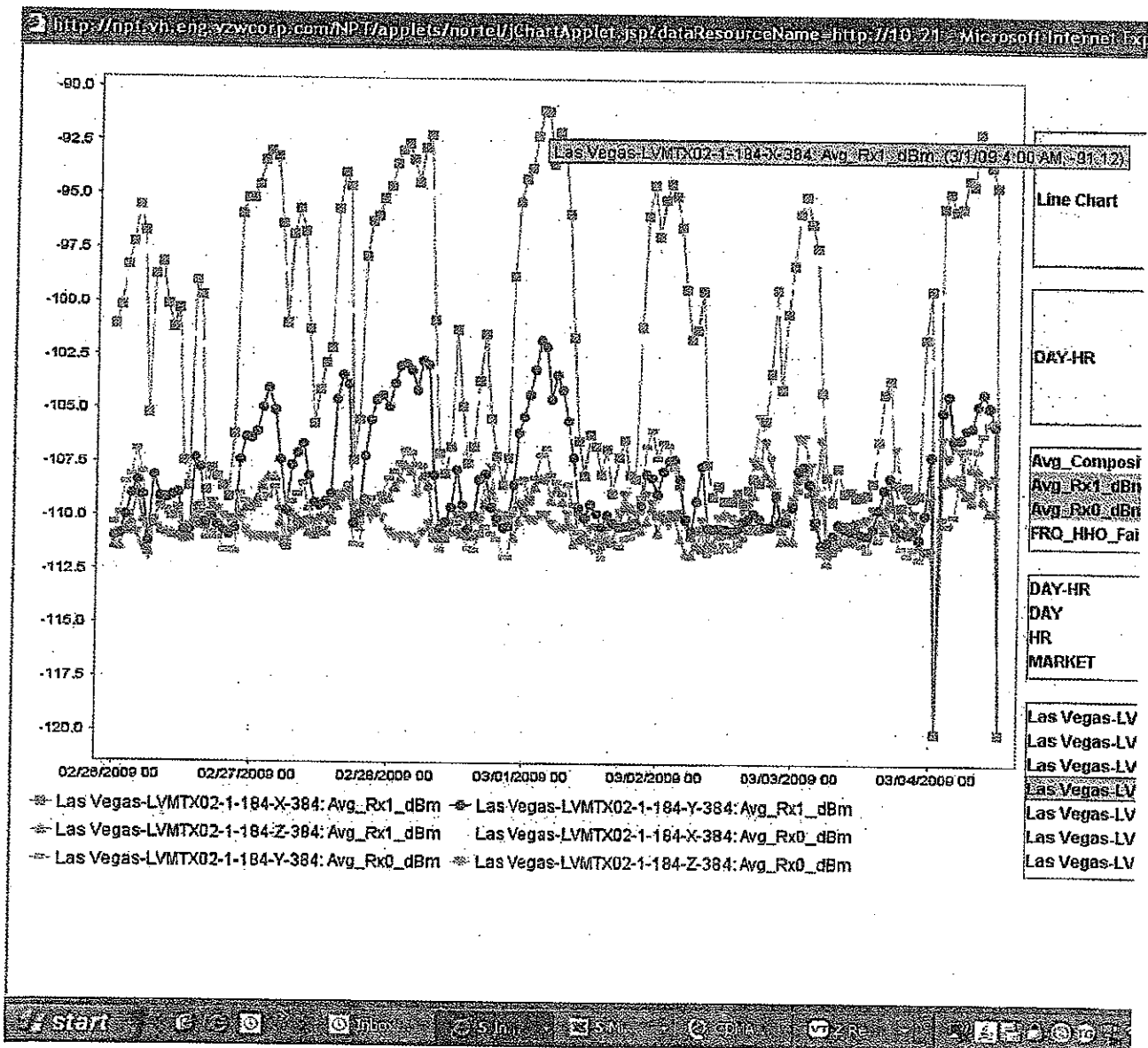

Engineer-System Performance
Verizon Wireless
475 Rock Quarry
N. Las Vegas, NV 89032


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Anderson Bennett

From: [REDACTED]
Sent: Wednesday, March 04, 2009 2:51 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Interference at Flamingo and Buffalo

The interference that we are seeing is still in the area, but our site is now seeing it on a different sector. I am uncertain as to why the change. Here is a picture of the past week RX levels. They should be close to -110 as you can see they are jumping as high as -91. The center frequency for the channel is 836.52



Thanks,

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[REDACTED]

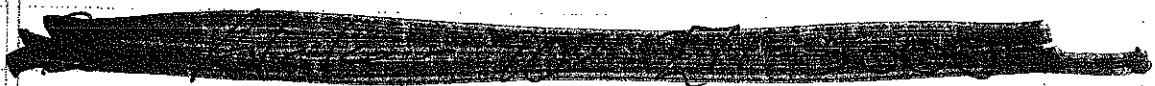
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3/4/2009

3/4/09

Memo of Phone Call

Verizon Wireless, Las Vegas



Sector 2, Flaming Buffalo

Anderson Bennett

From: [REDACTED]

Sent: Wednesday, March 04, 2009 2:02 PM

To: [REDACTED]

Subject: Out of Office AutoReply: Interference at Buffalo and Flamingo - 3/12/08

I am on vacation and will be back 03/09/09. Meanwhile if this requires immediate attention please contact [REDACTED] at [REDACTED] or [REDACTED] at [REDACTED] or [REDACTED] at [REDACTED]

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Anderson Bennett

From: [REDACTED]
Sent: Wednesday, March 04, 2009 2:04 PM
To: [REDACTED]
Subject: Interference at Buffalo and Flamingo - 3/12/08

[REDACTED]

I apologize for the delay in responding, but I just received this case. I am checking with you to see if this interference is still active?

Also your complaint indicated the interference was to channel 384. Can you translate this to MHz please?

Thanks

[REDACTED]
Federal Communications Commission
Enforcement Bureau - Los Angeles Office
[REDACTED]

*** Non-Public: For Internal Use Only ***

09-LA-0021

Complaint Summary: 08-C00007301-1

Consumer Name: [REDACTED]

Date Complaint Submitted: Mar 12, 2008

Form Type: 2000F

Category:

Sub-Category:

Admin Comments: This complaint has been Escalated for referral to EB through Remedy, ticket # 888061. 4/18/08 TEF
Forwarded to supervisor to be sent to Enforcement. 4/18/08

Form 2000F – Other Communications Complaint
Not Covered by Form 2000A through Form 2000E

Consumer's Information:

First Name: [REDACTED] Last Name: [REDACTED]

Company Name:
(Complete only if you are filing this complaint on behalf of a company or an organization.)

Street Address or Post Office Box Number: [REDACTED] Way

City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]

Telephone Number (Residential or Business): Phone: [REDACTED]

E-mail Address: [REDACTED]

*** ANSWER EACH QUESTION THAT APPLIES TO YOUR SPECIFIC COMPLAINT ***

1. Type of company that is the subject of your complaint:

, Other

2. Please provide the details of your complaint, including the dates, times and nature of any conduct or activity complained of and identifying information of any companies, institutions or individuals involved:

a. Date (mm/dd/yyyy): 03/12/2008 09:00:00:AM

b. Name of company or individual: unknown

c. Details of the activity or conduct that form the basis for your complaint: We are experiencing Interference in our Rx Band in Cellular band Centered at channel 384 the signal appears approx. 50-100 kHz but frequency hops across the 200 kHz. On further investigation it seems to be coming out from address of [REDACTED] just east of Buffalo South of Flamingo. We talked to the homeowner outside and we were told it was only a TV antenna and none of my business. Our site that is experiencing this issue is located at 7771 West Flamingo/Las Vegas, NV 89117. This has been going on for a few weeks now and we have very irate customers in this area and want this to be addressed as soon as possible.

Form 2000F – Other Communications Complaint

Not Covered by Form 2000A through Form 2000E

***** ANSWER EACH QUESTION THAT APPLIES TO YOUR SPECIFIC COMPLAINT *****

You may submit this form over the Internet at <http://www.fcc.gov/cgb/complaints.html>, by e-mail to fccinfo@fcc.gov, by fax to 1-866-418-0232, or by postal mail to:

Federal Communications Commission
Consumer & Governmental Affairs Bureau
Consumer Complaints
445 12th Street, SW
Washington, D.C. 2055

In addition, you may submit your complaint over the telephone by calling 1-888-CALL-FCC or 1-888-TELL-FCC (TTY). If you choose to submit your complaint over the telephone, an FCC customer service representative will fill out an electronic version of the form for you during your conversation. If you have any questions, feel free to contact the FCC at 1-888-CALL-FCC or 1-888-TELL-FCC (TTY).

FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACT AND THE PRIVACY ACT

The Federal Communications Commission is authorized under the Communications Act of 1934, as amended, to collect the personal information that we request in this form. This form is used for complaints that involve media (general). The public reporting for this collection of information is estimated to average 30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, OMD-PER, Paperwork Reduction Project (3060-0874), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to PRA@fcc.gov. PLEASE DO NOT SEND YOUR COMPLETED FORMS TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0874.

In addition, the information that consumers provide when filling out FCC Form 2000 is covered by the system of records notice, FCC/CGB-1, Informal Complaints and Inquiries File (Broadcast, Common Carrier, and Wireless Telecommunications Bureau Radio Services). The Commission is authorized to request this information from consumers under 47 U.S.C. 206, 208, 301, 303, 309(e), 312, 362, 364, 386, 507, and 51; and 47 CFR 1.711 et seq.

**Form 2000F – Other Communications Complaint
Not Covered by Form 2000A through Form 2000E**

***** ANSWER EACH QUESTION THAT APPLIES TO YOUR SPECIFIC COMPLAINT *****

Under this system of records notice, FCC/CGB-1, the FCC may disclose information that consumers provide as follows: when a record in this system involves a complaint against a common carrier, the complaint is forwarded to the defendant carrier who must, within a prescribed time frame, either satisfy the complaint or explain to the Commission and the complainant its failure to do so; where there is an indication of a violation or potential violation of a statute, regulation, rule, or order, records from this system may be referred to the appropriate Federal, state, or local agency responsible for investigating or prosecuting a violation or for enforcing or implementing the statute, rule, regulation, or order; a record from this system may be disclosed to a Federal agency, in response to its request, in connection with the hiring or retention of an employee, the issuance of a security clearance, the reporting of an investigation of an employee, the letting of a contract, or the issuance of a license, grant or other benefit; a record on an individual in his system of records may be disclosed, where pertinent, in any legal proceeding to which the Commission is a party before a court or administrative body; a record from this system of records may be disclosed to the Department of Justice or in a proceeding before a court or adjudicative body when: (a) the United States, the Commission, a component of the Commission, or, when represented by the government, an employee of the Commission is a party to litigation or anticipated litigation or has an interest in such litigation, and (b) the Commission determines that the disclosure is relevant or necessary to the litigation; a record on an individual in this system of records may be disclosed to a Congressional office in response to an inquiry the individual has made to the Congressional office; a record from this system of records may be disclosed to GSA and NARA for the purpose of records management inspections conducted under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall not be used to make a determination about individuals.

In each of these cases, the FCC will determine whether disclosure of the information in this system of records notice is compatible with the purpose for which the records were collected. Furthermore, information in this system of records notice is available for public inspection after redaction of information that could identify the complainant or correspondent, i.e., name, address and/or telephone number.

THE FOREGOING NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507 AND THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. SECTION 552a(e)(3).