

CASE REPORT - EB-08-PO-0105

#Name?

Start 5/28/2008 Susp. 6/17/2008 Status: CLOSED HQ		SolDate: 5/29/2009 S Agent	
COMPLAINANT		SUBJECT	
Name: [REDACTED]		CAROL SWINDLING	
Company: VERIZON WIRELESS		[REDACTED]	
Address: 5430 NE 122nd Avenue		[REDACTED]	
City: Portland	ST: OR	Battle Ground	ST: WA
Geo: western	Zip: 97230		Zip: [REDACTED]
Phone: [REDACTED]	Aux: [REDACTED]		Aux: [REDACTED]
Email: [REDACTED]			
P_Address:			
Notes:			
CGeo:western	Safety Non-Safety	:SGeo	None
Freq:835.9200	Complt: YES	:Freq	:Special
Call:KNKA212	IX: YES	:Call	:Local
Method:PHONE	Confide	- - 0:FRN	:Master
Entity:Licensee/Registrant	Cong.	Consumer	:ASR
To:022 - Public Mobile	InfoTrs	015 - Part 15 - Other	:Lat.
		:Entity	:Long
		:From	:XCityS
		:Utility	
Amplified television antenna causing IX to Verizon Wireless's Block B frequency (835.920 Mhz). Model RCA Antenna 301.			

WORK EVENTS

EventDate	Agent	Event Type	WeUtility
5/28/2008	[REDACTED]	COMPLAINT R	
Prob. Resolution: Compl thinks that the subject has a booster amplifier that was oscillating and causing IX to their B channel (835.920 MHz). An investigation is scheduled on 5/29/08.			
5/29/2008	[REDACTED]	INVESTIGATION	invremon invos invinview
Prob. Resolution: met with [REDACTED] at the complainant's home ([REDACTED]). BN stated the purpose of the visit and asked permission from Ms. Swindling to enter the house to conduct on-off test with her television booster amplifier. The unit emanated an unstable signal near freq 835.9200 MHz (Verizon's CH 1). Disconnected the AC plug and the IX went away. The defective unit is a RCA (Thompson Inc., in Indiana) set-top TV amplified model Ant 301, date code 3423.			
A Citation is proposing.			
6/2/2008	[REDACTED]	ENFORCEMENT	Proposed:Citation DocNum: C
Prob. Resolution: 15.5(b) : Part 15 device causing IX to cellular phone freq;			

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6/3/2008 [REDACTED] ENFORCEMENT Issued:Citation DocNum: C20

Prob. Resolution: 15.5(b) : Amplified Tv antenna causing IX;

6/16/2008 [REDACTED] ENFORCEMENT Response_Received:Citation

Prob. Resolution: 15.5(b);

6/17/2008 [REDACTED] ENFORCEMENT Response_Received:Citation

Prob. Resolution: 15.5(b) : Received response. The subject antenna was unplugged.;

6/17/2008 [REDACTED] CLOSED CloseResolveByFCC CloseSan

Prob. Resolution: The IX was resolved. No further complaint from Verizon. Case closed.

RULE VIOLATIONS

Event Date	Enf.Action Type	Sanction Type	Rule Violation	Viol. Date	Document Num.	\$ Amount
6/2/2008	Proposed	Citation	15.5(b)	5/29/2008	C200832920011	
6/3/2008	Issued	Citation	15.5(b)	5/29/2008	C200832920011	
6/17/2008	Response_Recei	Citation	15.5(b)	5/29/2008	C200832920011	
6/16/2008	Response_Recei	Citation	15.5(b)	5/29/2008	C200832920011	



[REDACTED]
Sr. System Performance
Engineer

Verizon Wireless
5430 NE 122nd Avenue
Portland, OR 97230

[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

ULS License

Cellular License - KNKA212 - Verizon Wireless (VAW) LLC

PA This license has pending applications: 0003316112

Call Sign	KNKA212	Radio Service	CL - Cellular
Status	Active	Auth Type	Regular
Market			
Market	CMA030 - Portland, OR-WA	Channel Block	B
Submarket	0	Phase	2
Dates			
Grant	06/20/2005	Expiration	05/15/2015
Effective	03/29/2007	Cancellation	

Five Year Buildout Date

02/25/1990

Control Points

2 500 West Dove Road., TARRANT, Southlake, TX
P: (800)264-6620

FRN 0003800307 Type Limited Liability Company

Licensee

Verizon Wireless (VAW) LLC
1120 Sanctuary Pkwy, #150 GASA5REG
Alpharetta, GA 30004
ATTN Regulatory

P:(770)797-1070
F:(770)797-1036
E:Network.Regulatory@VerizonWireless.com

Contact

Verizon Wireless
Sonya R Dutton
1120 Sanctuary Pkwy, #150 GASA5REG
Alpharetta, GA 30004
ATTN Regulatory

P:(770)797-1070
F:(770)797-1036
E:Network.Regulatory@VerizonWireless.com

Ownership and Qualifications

Radio Service Type Mobile
Regulatory Status Common Carrier Interconnected Yes

Alien Ownership

Is the applicant a foreign government or the representative of any foreign government? No

Is the applicant an alien or the representative of an alien? No

Is the applicant a corporation organized under the laws of any foreign government? No

Is the applicant a corporation of which more than one-fifth of the capital stock is owned of record or voted by aliens or their representatives or by a foreign government or representative thereof or by any corporation organized under the laws of a foreign country? No

Is the applicant directly or indirectly controlled by any other corporation of which more than one-fourth of the capital stock is owned of record or Yes

voted by aliens, their representatives, or by a foreign government or representative thereof, or by any corporation organized under the laws of a foreign country?

If the answer to the above question is 'Yes', has the applicant received a ruling(s) under Section 310(b)(4) of the Communications Act with respect to the same radio service involved in this application?

Basic Qualifications

The Applicant answered "No" to each of the Basic Qualification questions.

Demographics

Race

Ethnicity

Gender

Federal Communications Commission

Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of)
Carol Swindling) File No.: EB-08-PO-0105
Battle Ground, Washington) Citation No.: C200832920009

CITATION

Released: June 3, 2008

By the Resident Agent, Portland Office, Western Region, Enforcement Bureau:

1. This is an Official Citation issued pursuant to Section 503(b)(5) of the Communications Act of 1934, as amended ("Act"),¹ to Carol Swindling for violation of Section 15.5(b) of the Commission's rules ("Rules").²

2. Investigation by the Enforcement Bureau's Portland Office revealed that on May 29, 2008, a Part 15 device³ at the Swindling's residence in Battle Ground, Washington, was causing interference to Verizon Wireless' cellular phone frequency 835.920 MHz.

3. Section 15.5(b) of the Rules states "[o]peration of an intentional, unintentional, or incidental radiator is subject to the conditions that no harmful interference is caused"⁴

4. On May 28, 2008, the Portland Office received a complaint of interference to Verizon Wireless' cellular phone frequency 835.920 MHz. On May 29, 2008, an agent from the Portland Office investigated the allegation and located the interfering signal emanating from Swindling's residence. Further investigation revealed that the source of the interfering signal was a RCA amplified television antenna, model Ant 301, installed on top a television set in the living room.

5. Swindling may request an interview at the closest FCC Office, which is Federal Communications Commission, 11410 NE 122nd Way, Suite 312, Kirkland, Washington 98034.⁵ You may contact this office by telephone, (360) 696-6707, to schedule this interview, which must take place within 14 days of this Citation. Swindling may also submit a written statement to the above address within 14 days of the date of this Citation. Any written statements should specify

¹ 47 U.S.C. § 503(b)(5).

² 47 C.F.R. §§ 15.5(b).

³ 47 C.F.R. § 15.1 *et seq.*

⁴ 47 C.F.R. § 15.5(b).

⁵ 47 U.S.C. § 503(b)(5).

Federal Communications Commission

what actions have been taken to correct the violations outlined above. Please reference file number EB-08-PO-0105 when corresponding with the Commission.

6. Any statement or information provided by you may be used by the Commission to determine if further enforcement action is required.⁶ Any knowingly or willfully false statement made in reply to this Citation is punishable by fine or imprisonment.⁷

7. **IT IS ORDERED** that copies of this Citation shall be sent by First Class U.S. Mail and Certified Mail, Return Receipt Requested to Carol Swindling at her address of record.

FEDERAL COMMUNICATIONS COMMISSION

Binh Nguyen

Binh Nguyen
Resident Agent, Portland Office
Western Region
Enforcement Bureau

⁶ See Privacy Act of 1974, 5 U.S.C. § 552a(e)(3).

⁷ See 18 U.S.C. § 1001 *et seq.*

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

CAROL SWINDLING

[Redacted]

Battle Ground, WA [Redacted]

PE: EB-02 A-0105

COMPLETE THIS SECTION ON DELIVERY

A. Signature

[Redacted Signature] Agent Addressee

B. Received by (Printed Name) [Redacted] Date of Delivery 02-09-04

D. Is delivery address different from item 1? Yes No
If YES, enter delivery address below.

3. Service Type

- Certified Mail Express Mail
- Registered Return Receipt for Merchandise
- Insured Mail C.O.D.

4. Restricted Delivery? (Extra Fee) Yes

2. Article Number
(Transfer from service label)

7002 2410 0001 2194 8179

FCC

JUN 16 2008

June 6, 2008

PORTLAND RA OFFICE

Federal Communications Commission
11410 N.E. 122nd Way, Suite 312
Kirkland, Washington 98034

RE: File No.: EB-08-PO-0105
Citation No.: C2008832920009 Released: June 3, 2008

I have today received the above referenced citation from your Binh Nguyen via certified mail regarding my indoor TV antenna on top of my TV set in my living room.

The morning of May 29, 2008, your Binh Nguyen together with [REDACTED], Sr. System Performance Engineer of Verizon Wireless, 5430 N.E. 122nd Avenue, Portland, Oregon 97230, came to my house because they said my indoor TV antenna was transmitting interference with Verizon Wireless' cellular phone frequency having to do with the cell towers located a few hundred feet from my home. [REDACTED] proceeded to unplug the antenna and plugged it in again, and according to his monitor that took care of the problem; however, when the antenna was completely unplugged, your Binh Nguyen turned the TV on and the picture was much clearer without the antenna being plugged in. So, I was ready to do away with the whole antenna but they advised me I needed the rabbit ears to even get a picture; and to just leave it unplugged; so [REDACTED] unplugged it, which is the way it is today and the way they resolved their interference problem, and at the same time resulted in my getting a better picture. Binh Nguyen advised me this kind of problem with rabbit ears transmitting instead of receiving was not an uncommon problem and was due to faulty wiring inside the antenna mechanism. I am glad they solved this so quickly and thanks to them I am getting a better picture.

Sincerely,

[REDACTED]
Carol Swindling

[REDACTED]
Battle Ground, Washington [REDACTED]

EB-08-PS-0105

Carol Swindling
Bethesda, MD

PORTLAND OR 972

06 JUN 2008 PM 8.T



Federal Communications Commission
11410 N.E. 122nd Way, Suite 312
Kirkland, Washington 98034

98034+6945 0040

