

# Your world Delivered ( )

### Establish New Phone Service

- Before you 1 Begin
- Service 2 Service Address

# Customer Information

- Billing Info AT&T Yango High Speed
- Internet Credit Info Products &
- 4 Services
- **5** Wrap Up

# Credit Information

- Please enter a complete SSN
- \* Required fields

#### Credit Information

company of the service of

More Info

To place an order online a credit check is required and we must ask for legal identification information, including either your driver's license number or your Social Security Number.

We respect your privacy and have taken steps to safeguard your personal data. This site uses 128-bit Secure Sockets Layer (SSL) technology to encrypt your information for transmission. For more Information, see our Privacy and Security Policy.

If you do not have either a driver's license, a state-issued ID, or a Social Security Number, or prefer not to provide this information online, you will not be able to complete this order online and must contact our Customer Sales and Service Center to place your order.

Based on the results of your credit check, you may be required to pay a deposit in order to connect SBC service.

Billing	Name:	Daniel J	0	Brien
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\*Birth Date: Month: Day: Year:

ID Type #:

State: CA

Social Security Number:

Previous	Billin	a Inf	orma	tion

Previous Telephone Number(1):

Previous Telephone Number(2):

**Previous Street Number:** 

Previous Street Name: Previous Box/Apt/Space:

**Previous City:** 

Previous State:

Previous Zip Code:

#### **Employer Information**

Employer Name: ELECTRONIC FRONTIER FOUNDATION

Employer Phone: 415 - 436 - 9333

New Landlord Information (if renting)

**New Landlord Name:** 

New Landlord Phone:

Document 178-3 Filed 06/06/2006 Page 2 of 13

Privacy Policy

Case 3:06-cy-00672-VRW







# Establish New Phone Service

- 1 Before you Begin
- 2 Service Address
- 3 Customer Information
   Billing Info
- AT&T Yahoo!
  High Speed
  Internet
  Credit Info
- 4 Products & Services
- 5 Wrap Up

# Credit Information

- According to the birthdate that you entered, you are under 18 years of age. If you are under 18, you will not be able to establish telephone service online.
- \* Required fields

### Credit Information

More Info

To place an order online a credit check is required and we must ask for legal identification information, including either your driver's license number or your Social Security Number.

We respect your privacy and have taken steps to safeguard your personal data. This site uses 128-bit Secure Sockets Layer (SSL) technology to encrypt your information for transmission. For more information, see our <u>Privacy and Security Policy</u>.

If you do not have either a driver's license, a state-issued ID, or a Social Security Number, or prefer not to provide this information online, you will not be able to complete this order online and must contact our <u>Customer Sales and Service Center</u> to place your order.

Based on the results of your credit check, you may be required to pay a deposit in order to connect SBC service.

Billing Name:	Daniel 3 O Brien
*Birth Date:	Month: Day: Year:
ID Type #:	
State:	(CA ♣
Social Security Number:	
Previous Billing Information	
Previous Telephone Number(1):	
Previous Telephone Number(2):	
Previous Street Number:	
Previous Street Name:	
Previous Box/Apt/Space:	# #
Previous City:	
Previous State:	
Previous Zip Code:	
Employer Information	
Emples of Manager	ELECTRONIC FRONTIER FOUNDATION
	415 - 436 - 9333
New Landlord Information (if ren	ting)
New Landlord Name	

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	New Landlord Phone:	
	Previous Next	
	Cancel Order   Pause Order	
Privacy Policy		







### Establish New Phone Service

Before you 1 Begin

2 Service Address

Customer

Billing Info AT&T Yahoo! High Speed Credit Info

Products & Services

Number of Lines Long Distance

Local Toll Products & Packages

View Order

**5** Wrap Up

# Select Number and Type of Line

# Number of Lines - How many phone lines would you like?

More Info

All lines will be billed together on one bill under the same name and installed at the same address. If you would like more than three lines billed to this account, please contact our Customer Sales and Service Center .

Number of phone lines desired on this account: 1

### Type of Line - What type of line would you like?

More Info

Note: You will be charged a one-time installation charge of \$33.01 per line. Additional lines will be the same type of service as the main line. For a complete description of each type of line, including any restrictions or additional charges which may apply, select the underlined product name.

#### Select one:

### Flat Rate (Unlimited Local Calling)

\$10.69 per month1

Our most popular type of line. Pay the same each month no matter how much you call within your local area.

(Installation: \$33.01)

Measured Rate

\$5.70 per month<sup>1</sup>

Measured Rate service is a reduced monthly rate for residential customers who don't make many local calls. Customers are charged per-minute for local calls in excess of a \$3.00 monthly call allowance. Calls are charged according to time of day and length of call. (Installation: \$33.01)

### Universal Lifeline Telephone Service

Varies

Universal Lifeline service keeps low-income households connected at about half the cost of basic residence service. <u>If you qualify</u> for the discounted Lifeline service rate, please contact our <u>Customer Sales and Service Center</u> to place your order.

The next page may take several seconds to load. Please do not click the 'next' button more than once, and please do not click the 'stop' button on your browser.

Previous

Next

Cancel Order Pause Order

<sup>&</sup>lt;sup>1</sup>Basic service rates may vary in <u>Extended Area Service Exchanges</u>.







### Establish New Phone Service

Before you 1 Begin

Service 2 Address

Customer 3 Customer Information

Billing Info AT&T Yahoo! High Speed Internet Credit Info

Products & Services

- Number of Lines Long Distance
- Local Toll Products & Packages View Order

Wrap Up

# Select Long Distance Provider(s)

# Select Long Distance Service Provider(s)

More Info

You have many companies to choose from to provide your long distance service. If you like, you can choose from a list of available carriers below. Please indicate your preference for each line. We recommend SBC Long Distance for both your long distance and local toll service provider. If the long distance service provider you want is not listed, or you have questions regarding a long distance service provider, please cancel this order and contact us at 1-866-999-8161.

> Choose SBC Long Distance as your Long Distance provider and become eligible for valuable promotions.



#### Line 1:

L I would like SBC Long Distance as my long distance provider.

Exciting lower rates for all plans - see what SBC Long Distance has to offer

I would like the following long distance service provider:

SPRINT COMMUNICATIONS INC FONE AMERICA INC (COIN ONLY) **COVISTA COMMUNICATIONS** LCI INTERNATIONAL TELECOM CORP

Additional Carrier Info

🛴 I prefer not to choose a long distance provider at this time.

If you do not select a Long Distance provider at this time you can still make long distance calls by dialing 10-10- and a provider's code or by using a prepaid calling card. If you choose a provider within six months from the completion of your order, there is no charge to add it. After six months, there will be a one-time charge that varies slightly by state but on average is \$5.00 per

Previous

Next

Cancel Order Pause Order







# Establish New Phone Service

1 Before you Begin

Service Address

Customer 3 Information

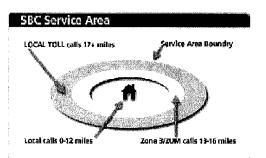
- Billing Info AT&T Yahoo! High Speed Internet
- Credit Info Products & Services
- Number of Lines
- Long Distance Local Toll
- Products & Packages View Order

**5** Wrap Up

# Select Local Toll Provider(s)

Local toll calls are calls made outside your immediate local calling area but still within your SBC Service Area (LATA). Calls outside your Service Area are considered long distance. For more information, click on the service area maps below.





### Select Local Toll Service Providers

You have many companies to choose from to provide your local toll service. A list of the local toll providers available at this address is provided below. Please indicate your preference for each line. If the local toll service provider you want is not listed, or you have questions regarding a local toll service provider, please cancel this order and contact us at 1-866-999-8161.

### Line 1:

🛴 I would like SBC Long Distance to provide my local toll service.

I would like the following local toll service provider:

CALL SAVERS OF FRESNO AMERITEL I-LINK COMMUNICATIONS HOME OWNERS LONG DISTANCE INC

Additional Carrier Info

I prefer not to choose a local toll provider at this time.

If you do not select a local toll provider at this time you can still make local toll calls by dialing 10-10- and a provider's code or by using a prepaid calling card. If you choose a provider within six months from the completion of your order, there is no charge to add it. After six months, there will be a one-time charge that varies slightly by state but on average is \$5.00 per line.

Previous

Next

Cancel Order | Pause Order







# Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information

Billing Info
 AT&T Yahoo!
 High Speed
 Internet
 Credit Info

4 Products & Services
Number of

Lines
- Long Distance
- Local Toll
- Products &

Packages
View Order

Wrap Up

View Order | View Entire Catalog

# Flexible Package Options

Order All Distance® Select and get Unlimited Nationwide calling and start saving today!

All items are optional. To order any of the products listed below, select the checkbox. To remove a product from a line, select the checkbox again. For a complete description of each product, including any restrictions or additional charges which may apply, select its underlined name. Prices are quoted per month, per line.

### **Solutions Options**

Solutions can only be added to Line 1.

Add to: Line1

П

### **ALL DISTANCE® SELECT**

Great news. Now it's even more economical to stay connected. With ALL DISTANCE® SELECT services, you get all the nationwide direct dialed long distance you want at a lower price. You'll also receive Personal Choice<sup>SM</sup>, a bundle that includes your residence Flat Rate Service with unlimited local calling, Caller ID, your choice of two selectable features and WirePro<sup>SM</sup>. All for just \$39.94 a month, when purchased online.

### Personal Choice<sup>SM</sup>

\$ 21.95/month

Designed for privacy and control along with the convenience and flexibility you need in today's active households. It includes unlimited local calling, Caller ID and your choice of two custom calling features.

### Personal Choice<sup>SM</sup> Plus

Designed for privacy and control along with the convenience and flexibility you need in today's active households. It includes unlimited local calling, Caller ID and your choice of two custom calling features, plus The Message Center.

### Enhanced Choice<sup>SM</sup>

\$ 29.95/mon

\$ 39.94/month

Designed for privacy and control along with the convenience and flexibility you need in today's active households. It includes unlimited local calling, Caller ID and your choice of five custom calling features.

### **Enhanced Choice M** Plus

\$ 36.95/mon

Designed for privacy and control along with the convenience and flexibility you need in today's active households. It includes unlimited local calling, Caller ID and your choice of five custom calling features, plus The Message Center.

Previous

Next

**Cancel Order** 

Pause Order

View Order | View Entire Catalog







Establish New	View Order   View Entire Catalog	THE COMMENT OF THE CONTROL OF THE CO		
Phone Service	Privacy Options			
1 Before you Begin	_	ATTACK THE LABORATE WAS A COMMON OF THE MANAGEMENT OF THE MANAGEME		
2 Service Address	All items are optional. To order any of the pro	oducts listed below, click on the	checkbox. To remove a	
3 Customer Information	product from a line, click the checkbox again. For a complete description of each product, including any restrictions or additional charges which may apply, click on its underlined name. Prices are quoted per month, per line.			
<ul> <li>Billing Info</li> <li>AT&amp;T Yahoo!</li> <li>High Speed</li> <li>Internet</li> <li>Credit Info</li> </ul>	Selective Call Blocking is included with your swhich calls you want to block from being disp calling. Simply dial *67 (1167 from a rotary p	layed in the Caller ID equipmen	llows you to determine t of the person you're	
4 Products & Services	Privacy Options			
- Number of Lines	•		Add to: Line1	
<ul> <li>Long Distance</li> <li>Local Toll</li> </ul>	Privacy Manager®	\$ 6.50/month		
<ul><li>Products &amp; Packages</li><li>View Order</li></ul>	<ul> <li>Call screening service that works with Caller is calls that have no telephone number. Stops to unidentified callers. Must have Caller ID.</li> </ul>			
<b>5</b> Wrap Up	<u>Caller ID</u>	\$ 6.17/month		
	See the name/number of the caller before you	u answer.		
	Call Waiting ID	\$ 3.23/month		
	See the name/number of the caller while you have Call Waiting and Caller ID.	re on the phone. Must		
	Call Screen	\$ 3.23/month		
	Prevents calls from up to ten phone numbers			
	Anonymous Call Rejection	\$ 1.90/month		
	Works with Caller ID to automatically stop incolored their numbers.	coming callers who have		
	Caller ID Blocking	No Charge		
	Blocks Caller ID on all your outgoing calls. By would have to unbock each call every time yo that does not accept blocked or private calls l rotary phones). There is no monthly service ceither of these services.	ou encounter a service by dialing *82 (1182 from		
	900/976 Call Blocking	No Charge	П	
	Blocks calls from your phone to numbers that or 976.	begin with the prefix 900		
	(Previous ) (Ne	xt)		







Page 10 of 13

### Establish New Phone Service

Before you 1 Begin

Service Address

Customer Information

Billing Info AT&T Yahoo! High Speed Internet Credit Info

Products & Services

- Number of Lines
- Long Distance Local Toll
- Products & **Packages** View Order

**5** Wrap Up

#### View Order | View Entire Catalog

# Voice Mail & Maintenance Options

All items are optional. To order any of the products listed below, click on the checkbox. To remove a product from a line, click the checkbox again. For a complete description of each product, including any restrictions or additional charges which may apply, click on its underlined name. Prices are quoted per month, per line.

### **Voicemail Options**

Voice mail is a service that lets you receive messages without an answering machine when you're away from home, on the phone, or online. The Message Center even takes messages for you when your power goes out.

> Add to: Line1

### The Message Center

Answers your calls and records messages.1

 $^{
m 1}$ When you call The Message Center from outside your local calling area to pick up your messages, you will incur toll or long distance charges for the call. If you have Measured Rate Service, you will incur usage charges for every call The Message Center takes, as well as usage charges for every call you make from home to pick up your messages. The Message Center is offered pursuant to tariff and provided by SBC Messaging Services.

#### **Maintenance Plan Options**

Normally, we are responsible for repairs to SBC telephone service problems up to the point of entry into your residence, and you are responsible for repairs to the wiring and to the telephones inside your residence.\* However, if you would prefer not to have to worry about paying for repairs, we have two optional maintenance plans available.

> Add to: Line1

#### PHONE-PROTECTSM

\$ 4.99/month

\$ 8.95/month

Covers problems with registered telephone units and protects you against costly phone-set repairs and replacement. 2,3

WirePro™

\$ 2.99/month

Covers repairs to jacks and standard phone wiring inside your home.

<sup>2</sup>Can only be added to Line 1 because product covers problems with all eligible and registered telephone units in your home.

<sup>3</sup>Phone-Protect coverage is subject to written terms and conditions; limitations of coverage apply.

Previous

Next

Cancel Order | Pause Order

 $^*$ Under state law, landlords, and not tenants, are responsible for repair to and maintenance of inside telephone wire. This law only applies to one working jack. If you are renting, your landlord is required to provide you with one working jack in your home. When repairing your standard inside wire you have options. You can repair it yourself, hire an SBC technician to repair it on a per visit basis, or hire someone else to repair it. With WirePro<sup>SM</sup>, we will repair your industry standard wire at no additional cost to you, provided that it is currently in working condition.

View Order | View Entire Catalog







Establi	sh	New
Phone	Se	rvice

1 Before you Begin

2 Service Address

3 Customer Information
- Billing Info
- AT&T Yahoo!
High Speed

High Speed Internet
Credit Info
Products & Services
Number of

Number of Lines
Long Distance
Local Toll
Products & Packages
View Order

5 Wrap Up

View Order | View Entire Catalog

# Additional Options

All items are optional. To order any of the products listed below, select the checkbox. To remove a product from a line, select checkbox again. For a complete description of each product, including any restrictions or additional charges which may apply, select its underlined name. Prices are quoted per month, per line.

		Add to: Line1
Call Waiting	\$ 3.23/month	
Alerts you to another call while on the phone.		
Call Forwarding	\$ 3.23/month	
Forwards calls to another number.		
Select Call Forwarding	\$ 3.23/month	
Transfer selected calls to another number.		
Busy Call Forwarding	\$ 2.75/month	
Forwards calls when your line is busy.		
<b>Delayed Call Forwarding</b>	\$ 2.75/month	П
Forwards calls after a designated number of rings.		
Three-Way Calling	\$ 3.23/month	Π
Connects you to two other numbers at the same time.		
Call Return	\$ 3.23/month	
Calls back the last incoming number that called.		
Repeat Dialing	\$ 3.23/month	
Rechecks a busy number for availability.		
Priority Ringing	\$ 3.23/month	
Distinct ring for calls from numbers you specify.		
Speed Calling 8	\$ 3.23/month	П
Shortcut for eight frequently dialed numbers.		
<u>Metro Plan</u> <sup>SM</sup>	\$ 3.00/month	
Provides unlimited ZUM 3 calling in seven metropolitan	areas.	

Previous

Next

Cancel Order Pause Order

View Order | View Entire Catalog







# Establish New Phone Service

Before you 1 Begin

2 Service Address Service

Customer Information Billing Info AT&T Yahoo! High Speed Internet Credit Info

4 Productions Products & Number of Lines Long Distance Local Toll Products & Packages View Order

5 Wrap Up

View Order | View Entire Catalog

# Select Long Distance and Local Toll Plans

SBC Residential Long Distance Calling Plans

Select	Calling Plan	Minutes Included	Additional Minute Rate	Monthly Charge
C	<u>JustCall<sup>SM</sup> Plus 300</u>	300	\$ 0.09	\$ 16.00
L	JustCall <sup>SM</sup> Plus 100	100	\$ 0.09	\$ 8.00
(_	<u>JustCall<sup>SM</sup> Plus</u>	None	\$ 0.10	\$ 2.00

Would you like to choose an International Option?

#### **SBC International Plans**

Select	Calling Plan	Minutes Included	Additional Minute Rate	Monthly Charge
C	International Saver <sup>SM</sup> II	None	One flat rate per Country	\$2.95
(	<u>JustCall<sup>sm</sup> Worldwide II</u>			\$3.99
€ 1	None			

\*Would you like to receive an SBC long distance calling card? There is no extra charge to receive a card.

More Info

🛴 Yes, please add at no additional charge\*

🛴 Not at this time

\*There is no additional cost for ordering the card.

Previous

Next

Cancel Order | Pause Order







### Establish New Phone Service

1 Before you Begin

2 Service Address

3 Customer Information

- Billing Info
- AT&T Yahoo!
High Speed
Internet
- Credit Info

Products &

4 Services

- Number of Lines

- Long Distance

- Local Toll

- Products & Packages

- View Order

**5** Wrap Up

View Order | View Entire Catalog

# View Your Order So Far...

You will receive the credit for the Installation charge of \$40 per line within two bill cycles.

### View Order

More Info

Here's what you have ordered so far. Use the links in the **Actions** column below to add or remove items, change product options, and add or remove lines from your order.

Please review the products you have ordered. When you are finished, select the 'Next' button at the bottom of the page to begin wrapping up.

Items	Quantity	Monthly Price	One Time Charge	
Line 1				Add another line Add items
Flat Rate Service	1	10.69	33.01	
Gift Credit	1		-40.00	
<u>JustCall<sup>SM</sup> Plus</u>	1	2.00		Remove Item
International Saver <sup>SM</sup> II	1	2.95		Remove Item
Total* for Line 1		\$ 15.64	\$ -6.99	
Total:*		\$ 15.64	\$ -6.99	

#### Notes

\* Monthly Price is for direct-dialed domestic calling and excludes per-minute usage charges, block-of-time overage charges, surcharges, taxes, fees, and universal service charges. Discounts may apply.

The next page will take a long time to load. Please do not click the 'next' button more than once, and please do not click the 'stop' button on your browser.

**\$40 Gift:** Gift availability expires 10/31/06. New or existing customers will be given a \$40 gift per line established through AT&T.COM up to 3 lines. Only one gift per customer for the life of the offer. Gift is applied as a bill credit within two bill rounds of service establishment. This gift can be given with any offer the customer may qualify for. AT&T and the AT&T logo are trademarks and/or services of AT&T Knowledge Ventures .All rights reserved. Further details are provided during enrollment and registration.

Previous Next

Cancel Order | Pause Order