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Establish New Phone Service

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- High Speed Internet
- Credit Info

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- Jacks & Wiring
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Directory Listing

Each new phone number is entitled to a complimentary directory listing. Please select the type of directory listing you would like for your main line. You also have the option of not listing your street address.

Type of Listing: Main Line

Please select one:

Listed in Directory **No charge** **Main Line**
 Name, address, and phone number listed in the White Pages and with Directory Assistance. (calls to 411) Do not list address

Dual Name Listing in Directory **No charge**
 Two people sharing the same last name at the same residence may be listed together. Do not list address

Second listing name (please enter first name only) :

Directory Assistance Listing Only **\$.14 per month**
 Name, address, and phone number are not listed in the directory but are available from Directory Assistance. Do not list address

Non-Published (See limitations) **\$.28 per month**
 Name, address, and phone number not listed in the directory and not available from Directory Assistance.

Note: If you elect to have your main line be Non-Published, all other lines on the account will be non-published as well, and (get it free). By submitting your order on these pages, you give consent for SBC to send your phone number, whether listed, non-listed or unpublished, to the email address you provide. If you do not want an email confirmation containing your new number and prefer to receive confirmation of your order in the US mail, please call an SBC service representative direct at 1-800-955-4296 to place your order for new service.

Directories

A complimentary copy of the local directory (White Pages and Yellow Pages) will automatically be delivered to the new service address within 7 to 10 business days of service activation.

If you would like to order additional copies of the directory, or copies of a different directory, please call our Directory Delivery hotline at 1-800-848-8000 once your new service is established.

I would prefer not to receive a directory.

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Wrap-Up: **Directory Listing**

We value you as a customer and want to respect your privacy. When we see products and services we know you can benefit from, we would like to call you and let you know. You have requested your line(s) be non-published. May we have permission to contact you in the future on the line(s) you have requested to be non-published?

Yes No

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Jacks and Wiring

Jacks and Wiring

[More Info](#)

We are only responsible for providing SBC dial tone up to the point of entry into your residence, and you¹ are responsible for the wiring, jacks, and telephones inside the home. That could mean that one or more jacks might not work as you expect. If you are renting, your landlord is required to provide you with one working jack in your home.

You have the option of doing inside wiring yourself¹, hiring someone to do it, or having an SBC technician do it. The charge to activate a non-working jack or install a new jack is \$125 for the first wire run, and \$50 for each additional wire run or new jack, plus \$6 for each jack plate. Costs are per visit, per billed telephone number, per premise. Additional charges for inside wire, jacks, or other materials may apply. Your installer will give you an estimate before beginning the work.

***Would you like an SBC technician to install or rewire any jacks?**

No

Yes

If yes, about how many jacks would you like installed or rewired?

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¹Under state law, landlords, and not tenants, are responsible for repair to and maintenance of inside telephone wire. This law only applies to one working jack. If you are renting, your landlord is required to provide you with one working jack in your home. When repairing your standard inside wire you have options. You can repair it yourself, hire an SBC technician to repair it on a per visit basis, or hire someone else to repair it. With WireProSM, we will repair your industry standard wire at no additional cost to you, provided that it is currently in working condition.



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Contact Information

Contact Information

[More Info](#)

As part of the processing of your order we will be contacting you to confirm your installation date and new phone number(s). We will also contact you if there are any questions about your order.

Please review the information below for accuracy and enter or correct as necessary.

Title: Mr. Mrs. Ms. Dr.

*First name:

*Last name:

*Daytime phone #: - - Ext: (No pager numbers, please)
 Home Work Wireless Other

Alternate daytime #: - - Ext: (No pager numbers, please)
 Home Work Wireless Other

*Email address:

Alternate email:

Since you have provided SBC Companies your e-mail address:

*May we have your permission to send all of your SBC order confirmations, including important customer information disclosures and other required information, by email? Yes No

*May we have your permission to keep you up to date about the newest products and promotions from the SBC family of companies via email? Yes No

Contact instructions:



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Contact Information

• Please enter a valid alternate phone number

Contact Information

[More Info](#)

As part of the processing of your order we will be contacting you to confirm your installation date and new phone number(s). We will also contact you if there are any questions about your order.

Please review the information below for accuracy and enter or correct as necessary.

Title: Mr. Mrs. Ms. Dr.

*First name:

*Last name:

*Daytime phone #: - - Ext: (No pager numbers, please)
 Home Work Wireless Other

Alternate daytime #: - - Ext: (No pager numbers, please)
 Home Work Wireless Other

*Email address:

Alternate email:

Since you have provided SBC Companies your e-mail address:

*May we have your permission to send all of your SBC order confirmations, including important customer information disclosures and other required information, by email? Yes No

*May we have your permission to keep you up to date about the newest products and promotions from the SBC family of companies via email? Yes No

Contact instructions:



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Assign Lines

Assign Telephone Numbers

	Line 1
(415) 695-	<input type="radio"/>
(415) 695-	<input type="radio"/>
(415) 695-	<input type="radio"/>
(415) 695-	<input type="radio"/>
(415) 695-	<input type="radio"/>
(415) 695-	<input type="radio"/>

Primary Line Designation

[More Info](#)

Your primary line is the main line in your household. The California Public Utilities Commission requires that we verify which will be the main line in your home. Your verification will help assure communications competition throughout the state.

Please choose your primary line:

Line 1

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Installation Date

Installation Date

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The installation date is the day your new phone service is installed and activated.

Your service is currently scheduled to be installed on **05/16/2006**.

Is this date acceptable?

- Yes, I'd like my service installed on the date listed above.
- No, I prefer that my service be installed on the following date:
(Must be a weekday between 05/16/2006 and 07/17/2006 and not a holiday)
Preferred date: Month: Day: Year: 200

Please note: Installation dates are not guaranteed. If for some reason the date cannot be met, we will contact you within three business days to reschedule your date of installation.

What time of day would you like your service installed?

- Anytime is fine (8am - 8pm)
- Morning (8am - 12pm)
- Afternoon (1pm - 5pm)
- Evening (4pm - 8pm)

Not all installations require a home visit. In case a technician will need to visit your property, please provide a telephone number where you can be reached on the day of installation and any other instructions below.

Access Instructions

[More Info](#)

On the day of installation, please be sure that dogs and other animals are securely confined and that gates are unlocked so that the technician may have full access to your property, otherwise your service activation could be delayed.

In addition, if you are requesting jack work, the technician will need access to your home and you or another adult 18 or older must be present.

If there is anything the technician will need to know to gain access to your property, please provide instructions below.

Access Instructions: (optional)

Example: "See manager for key."

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Review Order

You will receive the credit for the Installation charge of \$40 per line within two bill cycles.

New Service Address	Billing Name and Address
SAN FRANCISCO, CA 94110	Daniel J O'Brien SAN FRANCISCO, CA 94110 Daytime phone: 408-480-3412 Alternate phone: 415-436-933 x121

Long Distance Provider(s)
Line 1: SBC Long Distance

Local Toll Provider(s)
Line 1: SBC Long Distance

Products and Services

Items	Quantity	Monthly Price	One Time Charge	Actions
Line 1				Add another line Add items
<u>Flat Rate Service</u>	1	10.69	33.01	
Gift Credit	1		-40.00	
<u>JustCallSM Plus</u>	1	2.00		Remove Item
<u>International SaverSM II</u>	1	2.95		Remove Item
Total* for Line 1		\$ 15.64	\$ -6.99	
Total:*		\$ 15.64	\$ -6.99	

Notes
* Monthly Price is for direct-dialed domestic calling and excludes per-minute usage charges, block-of-time overage charges, surcharges, taxes, fees, and universal service charges. Discounts may apply.

Telephone Number(s)
Line 1: 415-695-
Primary line designation: Line 1

Note: These telephone numbers are not guaranteed until they are installed and working. Please do not distribute or print the telephone numbers on anything until that time.

Directory Listings
Line 1: Non-published

A \$0.28 per month charge will be added to your bill because one or more of your lines has a non-published listing.

Jacks and Wiring
No new or rewired jacks requested.

Installation Date
Due date requested: 05/16/2006
Installation time requested: Morning

Contact Information

Contact Name: Mr. Daniel O'Brien
Daytime Phone: 408-480-3412, Wireless
Daytime Phone 2: 415-436-9333 x121, Work
Email: danny@eff.org
Email 2: danny@spesh.com

Installment Billing Option

Your total one-time installation charge is \$ -6.99. You may elect to have this charge billed over a period of three consecutive months. There is no charge for this option, and no interest is charged on the outstanding balance.

Would you like to pay your installation charges in three monthly installments?

- Yes, please bill the installation charges in three monthly installments.
 No, please include all installation charges on my first bill.

Before submitting your order,
please print this page for your records.

Please do not hit the Submit button more than once. Multiple submissions will result in duplicate orders.

\$40 Gift: Gift availability expires 10/31/06. New or existing customers will be given a \$40 gift per line established through AT&T.COM up to 3 lines. Only one gift per customer for the life of the offer. Gift is applied as a bill credit within two bill rounds of service establishment. This gift can be given with any offer the customer may qualify for. AT&T and the AT&T logo are trademarks and/or services of AT&T Knowledge Ventures. All rights reserved. Further details are provided during enrollment and registration.

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shopping cart

Order Confirmation

Thank you for your order. It has been submitted and you have been logged out.

Within 24 hours, you will receive an email acknowledgment of your order. Within three business days, you will receive a second email confirming your installation date, installation address, telephone number, and an order number. To change or cancel your order call 1-800-310-2355 and have the order number available.

Are you moving soon? Visit the [SBC Move Center](#) for all your needs..

Thank you for choosing SBC

[Return to the SBC home page](#)

You will receive the credit for the Installation charge of \$40.00 per line within two bill cycles.

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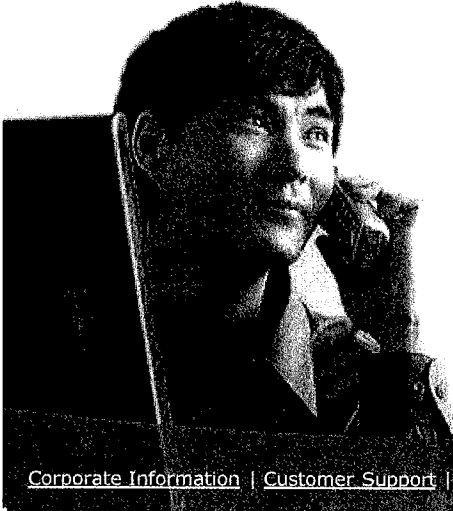
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