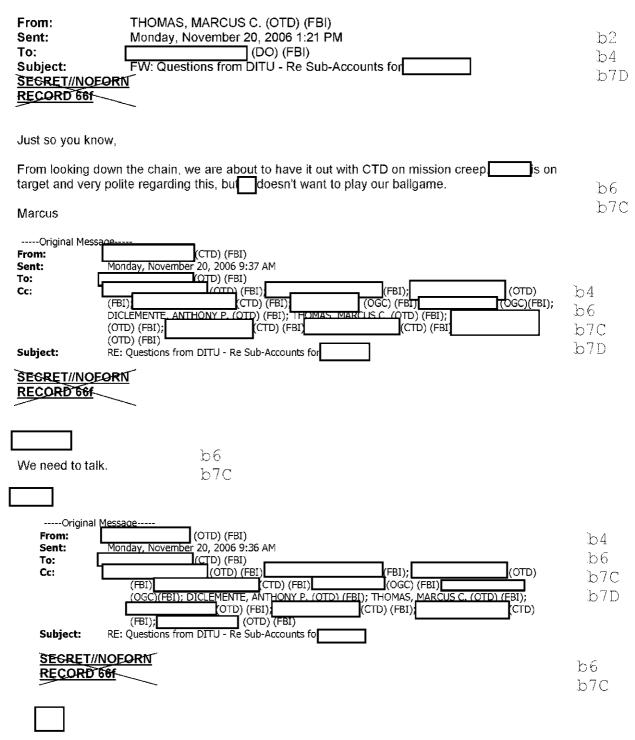
### SEGRET



If you have issues with ongoing FISA's call the DITU Unit Chief; OTD/DITU and TLO will worry about collection issues since we do the collections.

We do not get our information re new products and services from company websites. If we waited until companies announced new products and services we would never be able to keep up with collections. We talk with companies months, if not years, prior to their roll out of

DATE: 07-10-2007 CLASSIFIED BY 65179 DMH/TAM/KSR/JB REASON: 1.4 (c) DECLASSIFY ON: 07-10-2032 NSL VIO-8430

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new services so they can take our needs into account as the product or service is being designed - it is often technically impossible or prohibitively expensive to ask for such changes after a product is fully developed.

I am certain meant no harm, does a great job with their part of this process, which is primarily to serve/track the orders. contacts are the primary poc's for SERVICE of the orders. OTD/DITU's contacts are the engineers and senior officials within the companies who actually make the collections happen - the people who run the networks and design the products and sign off when we ask the company to spend time and effort on our behalf. EXI technically speaking "subaccounts" do not exist at we can explain the

FYI, technically speaking "subaccounts" do not exist atwe can explain thealias issue tomorrow (it differs by company likeas we've been dealing withthis for years.b7D

My problem is not with it's with you (EOPS) wanting to get into the liaison business. The number one complaint constantly reiterated by ISPs is that they are continually bombarded by multiple contacts from within the Bureau.

this is not personal, I'm damn glad EOPS exists, but please just let OTD worry about the collections, you guys get the orders and we'll make sure we can get the data from the b7C companies.

See you tomorrow.

Regards,

b6	
b7C        Original Message         From:	b2 b4 b6 b7( b71 b71
SEGRET//NOFORM RECORD 56F	b6 b7C
<ul> <li>I appreciate your concerns; however, I do need to clarify a couple of points. We are trying to timely address several current and anticipated issues pertinent to ongoing EOPS FISA's. We have an immediate tactical collection issue reandthat could impact on under collection or over collection issues.</li> <li>I agree that a need exist to clarify what each office does; however, our intent is not to have a strategic meeting next week. We have several specific issues that we are trying to resolve. EOPS is the Declarant on these FISA's and our role is to ensure that no IOB violation has or will occur on some pending FISA's. So, with all due respect we are trying to meet next week with the operational and technical personnel noted in my e-mail to</li> </ul>	b2 b4 b7D b7E
address our immediate issue. I am sure that meant no harm in offering to check with theproviders re	b2 b6
NSL VIO-8431	b7C
SEXRET	b7E

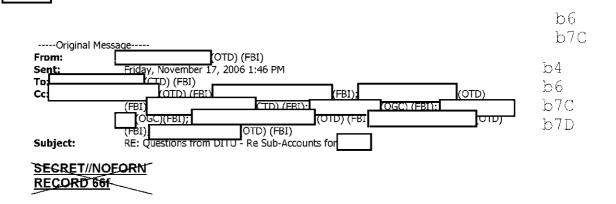


obtaining the name of the various consumer services being offered by the ISP's in her
territory. Her contacting an ISP would not involve any providers being on the telephone
next week during our meeting. In fact, some of this public marketing information might
be on the ISP webpage. The staff handle all of the FISA Orders, Patriot Act Letters
and NSL's for EOPS involving the ISP's. They also deconflict day to day issues to
ensure collection.

In our situation personnel represent the main operational Bureau ISP points of contact. For that reason, it is not inappropriate for EOPS to contact our ISP liaison for this type of information or for to volunteer to obtain this information. If it is more appropriate and comprehensive to go via your office, that is fine.

The idea was to invite OTD/DITU and NSLB to this meeting so that we would get a handle on the names of product services each ISP will offer and to ascertain if that service could be elaible for collection. We would then have a standard foundation to address our elaible for collection. We would then have a standard foundation to address our elaible for collection. The second aspect of the meeting involved your office and OTD taking a timely look at the anticipated products that the ISP's are advertising, from the technical prospective, and see what collection issues/problems would be presented. NSLB would then be in a position to contact OIPR to coordinate in changes/modifications to the EOPS FISA Order if required.

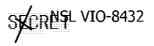
I hope this helps to clarify that we only need the operational/tech personnel to attend the meeting next week. I have no problem in participating in a subsequent meeting in which various roles are clarified and/or explained.



Yes, actually it does. It is not appropriate for a division to be reaching out to the ISP's in this way, these are issues pertinent to the entire Bureau, not a single division - including many overseas issues with our IC partners. OTD already has these discussions both formally, at least twice a year, and almost daily informally.

Sorry I mean no offense, I know you and your contacts are worth their weight in gold - I hear nothing but great things - but you/they are not cognizant of the broader corporate(for both the Bu and ISPs) issues. We're striking deals back here daily that you'll never see or hear about, just to keep as many collections floating as possible for as long as possible. Many of these deals have immediate a profound political ramifications for the Bureau, especially in light of our efforts re the National Electronic Surveillance Strategy.

	b6
when you need this type of info you should be asking the Bureau's Technical	b7C
Liaison Office on behalf of the entire Bureau, not a field office.	U I C



b2 b7E

b2 b7E

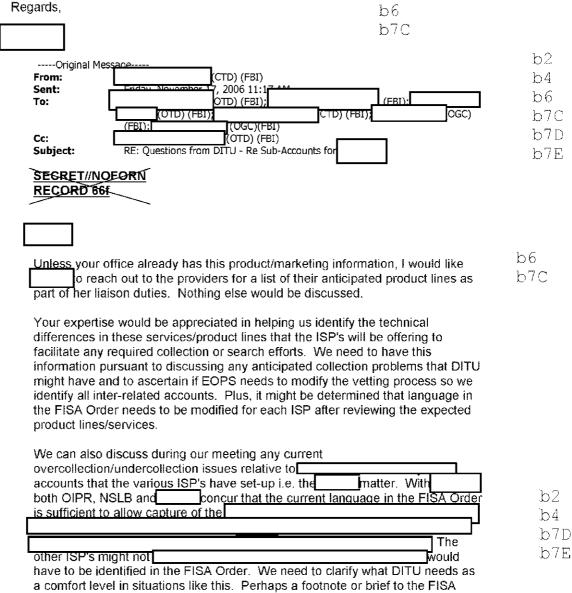
b2

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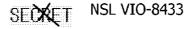
We're not looking for marketing information here, we're more concerned about engineering changes that they're contemplating in the next 30, 60 90 days that may cause our collections to go down.

Toward this end, I've asked the DES Section Chief and OTD a/AD to sit in on the meeting, we need to clarify our roles. I'm becoming increasingly concerned that we are not coordinating our contact with our major partners. Suggest you invite you SC and/or DAD. If it's easier for you on your end I'll send out a meeting request from our a/AD.

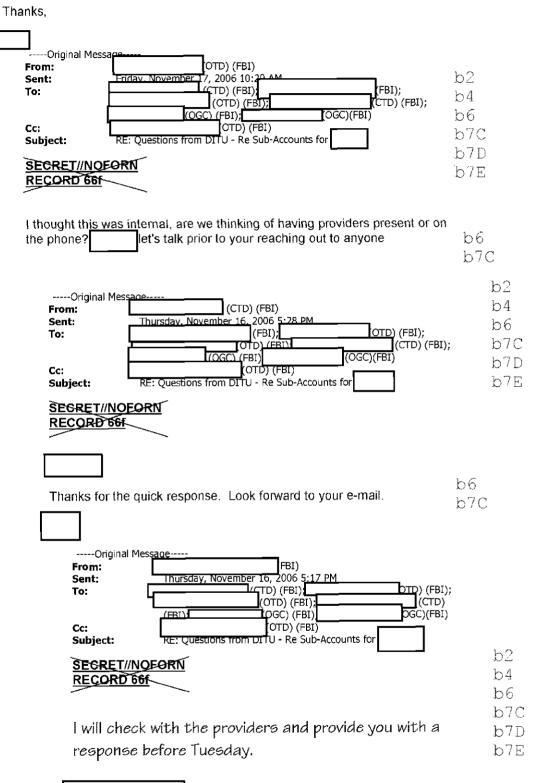


Court re this matter might be an option.

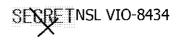
If this conflicts with what you have in mind, please advise.



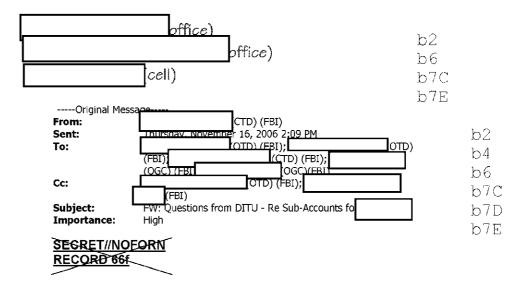








# SPERET

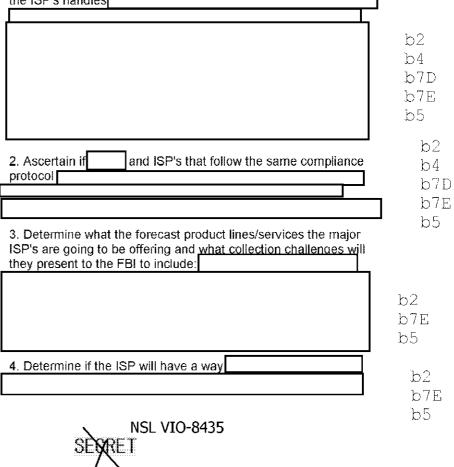


#### To All,

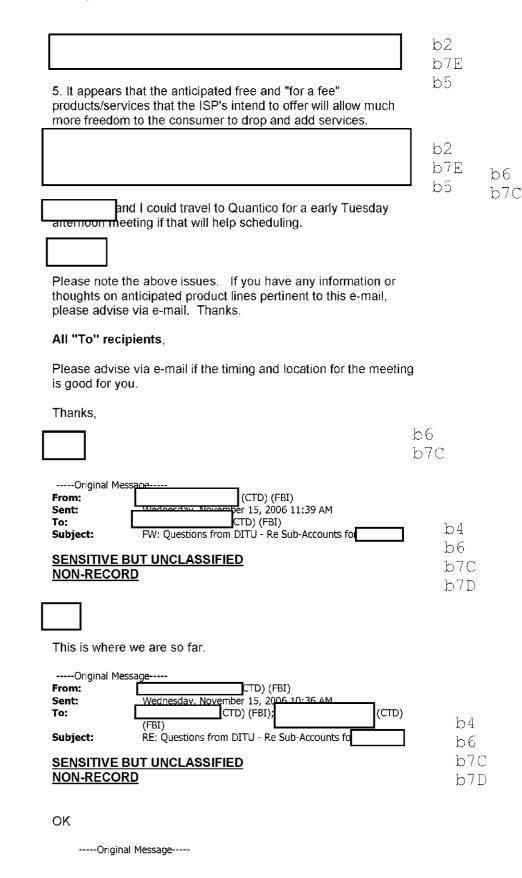
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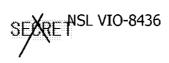
EOPS would like to have a meeting early Tuesday afternoon (11/20) if possible to discuss the following current and emerging technology issues that could have an immediate impact on our collection and search protocol relative to EOPS FISA's and interaction with ISP's:

1. Identify, from an internal operation prospective, how each of the ISP's handles

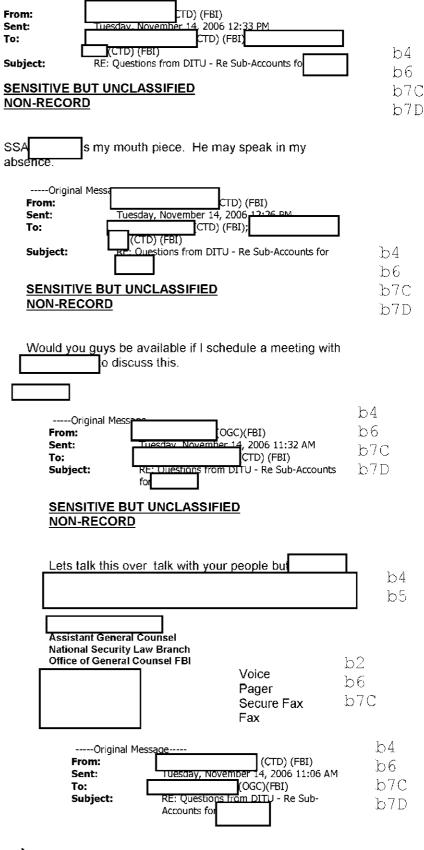


### SEXRET

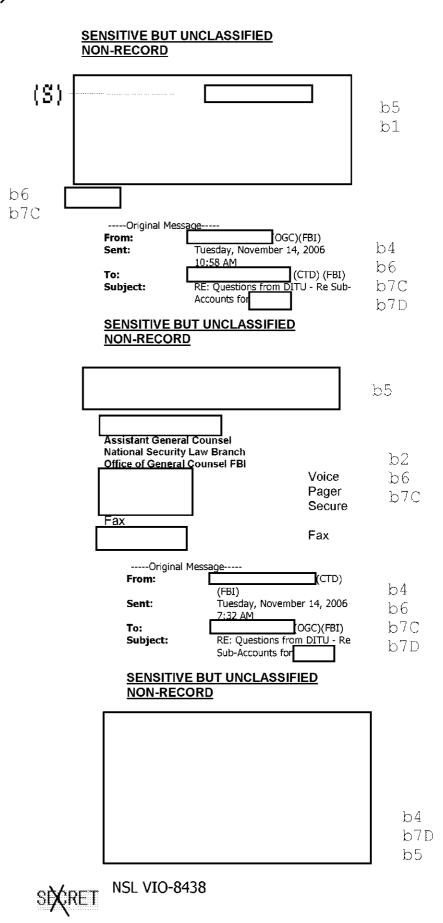




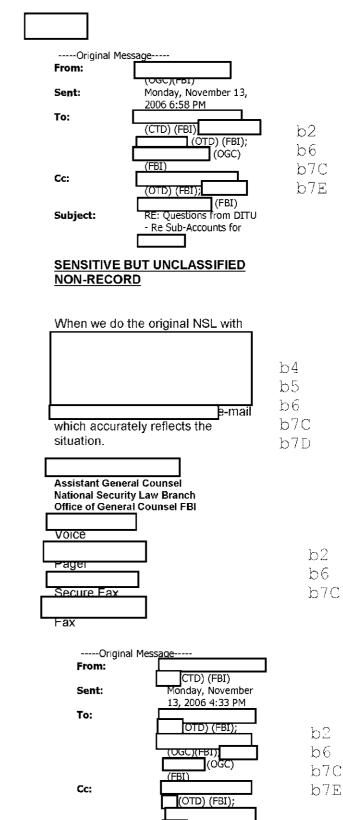




**SPORET** 



SEXRET

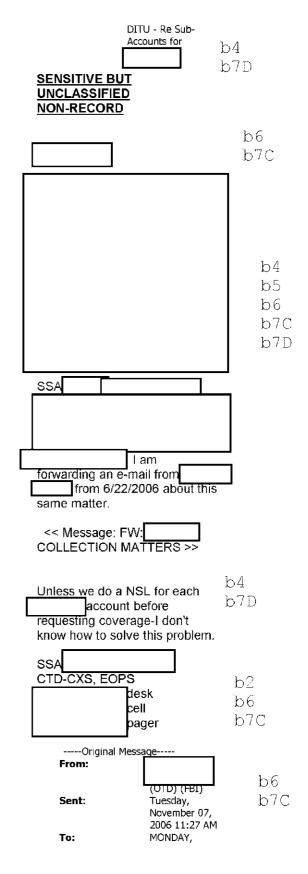


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## SEPARET





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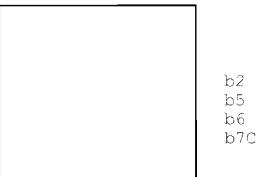


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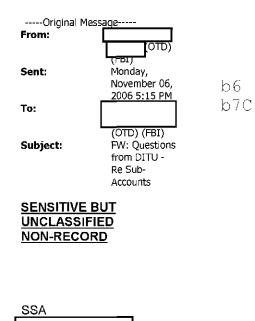
From DITU -Re Sub-Accounts

#### SENSITIVE BUT UNCLASSIFIED NON-RECORD

HI Don,



Thanks, Mia Cravalho FBI-DITU 703-985-3246 (office) 202-577-6241 (cell)

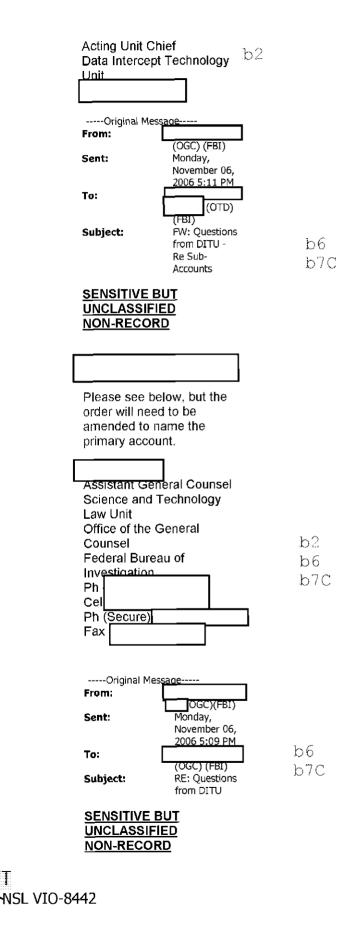


b6 b7C

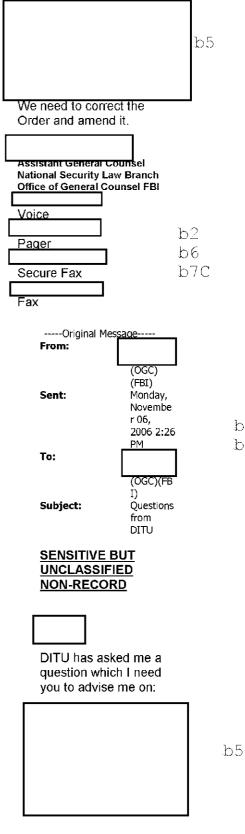
SEXRE INSL VIO-8441

### **SK**CRET

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SICRET

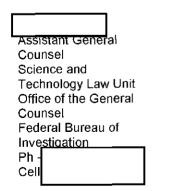
SECRET

b4 b5 b7D

b2

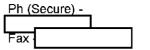
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SEXRET NSL VIO-8444





b2

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#### SENSITIVE BUT UNCLASSIFIED

SEARET NSL VIO-8445

From(OTD) (FBI)Sent: Friday, September 09, 2005 2:28 PMTo: Caproni, Valerie E. (OGC) (FBI)Subject: FW: ref: order	b6 b7С
Importance: High	
SECRET//ORCON,NOFORN RECORD OIPR0001	
Original Message From: THOMAS, MARCUS C. (OTD) (FBI) Sent: Thursday, September 08, 2005 10:23 AM To: (OTD) (FBI) Subject: FW: ref: order Importance: High	b6 b7C
SECRET//ORCON.NOFORN RECORD OIPR0001	b4 b6 b7C
My understanding is that this is an issue with an OGA and by agreement of OIPR/DOJ and CD- 6/CD, we have been asked to stand down on using for this intercept has directed us to This is a legal/policy issue and not a technical issue.	b7D
Marcus	
Original Message From (OTD) (FBI) Sent: Thursday, September 08, 2005 9:12 AM To (CTD) (FBI) (CC (CTD) (FBI)) (ITD) (FBI); (OTD) (FBI) (OTD) (FBI) (OTD) (FBI) (OTD) (FBI); THOMAS, MARCUS C. (OTD) (FBI); (OTD) (FBI); (ITD) (FBI) Subject: RE: ref: order Importance: High	b6 b7C
SECRET/JORCON, NOFORN RECORD-OIPR0001	
Before this becomes a nuclear war let me try to explain where we are and what has been done in this instance. There has been outstanding requests from OGAs for close to a year for email accounts The actual servers for this domain are housed by a non friendly company in Salled The upstream provider for was determined to be After about six months we finally got an order for ERF instituted that collection within 24 hours. Approximately one month after the collection was started the targeted	b4 b7D

DECLASSIFIED BY 65179 DMH/TAM/KSR/JB ON 07-10-2007 NSL VIO-8446 domain moved their servers to a new set of IP addresses. Those new IP addresses were determined to be "owned" by After nearly 6 more months an NSL was finally served on who then verified that they in fact "own" those IP addresses. On 8/15 an order was signed to provide assistance to collect this data. At that point ERF attempted to make contact with the company and was effectively stalled. On 8/24 from CD6 sent a message for ERF to stand down and would contact us when it was appropriate to continue our efforts to coordinate an install. On 8/29 we were contacted by a engineer from who informed us that he was taking over this intercept. That same day we sent two engineers to meet with him. In our discussions with him he said that although 'owns" these IP addresses they b2have no readily available access to provide them to us. However he was going to attempt to b4contact other technical personnel more familiar with that particular situation. He then notified us b7D on 8/31 that it was guite possible that who provides space and equipment b7E management to this address space may be more suited to provide assistance. We and confirmed that immediately contact the individual that we previously worked with at he could in fact provide this data as soon as he gets the order. ERF then sent a copy of the order Division and requested order service to to on 9/1. As of 9/6 ERF provided As of 9/7 ERF was informed that additional contact information to refused the service of the order because they were not specifically named in the order. At this point it is a purely legal exercise to either convince vericenter that they can take this order that we have or we get a new secondary with vericenter specifically listed.

As you can see from the description above ERF has not been "sitting" on this. We have in fact provided many resources attempting to coordinate with these companies. The companies have been cooperative however in the midst of vacations and busy schedules has taken some time. Also for information the original equipment ERF had installed at is in place we strongly believe that as soon as gets suitable legal paperwork will be technically implemented very quickly. Hopefully this helps. I am planning to contact the ontact today as soon as he has time to get to work to follow up.

b4 b7D

b6 Original Message b7C From (CTD) (FBI) Sent: Wednesday, September <u>07 2005 6:36 PM</u>	b6	
To (ITD) (FBI) (OTD) (FBI) Cc: (CTD) (FBI) Subject: FW: ref: order	b7C	
		b4
		b6 b7C b7D
Thank you.		
<b>Cc</b> (OGC) (OGA); (OGC) (OGA);		b6 b7C

(OGC) (OGA); (OGC) (OGA);	
(FBI)	b6
SECRET//ORCON,NOFORN RECORD OIPR0001	b7C
	]
	b4 b5
	b6
	b7C b7D
Original Message From:(CTD) (FBI) Sent: Wednesday, September 07, 2005 4:02 PM To(OGC) (OGA) Subject: FW: ref: order	
UNCLASSIFIED NON-RECORD	
This is the point of contact and company name which the order should be directed to. We need to pursue a motion to amend the order which should be directed to like the know what else you need. I am available via beeper at	b2 b4 b6 b7C b7D
Original Message From: (FBI) Sent: Wednesday, September 07, 2005 3:49 PM To: (CTD) (FBI) Cc (FBI) Subject: ref: order	
UNCLASSIFIED b2	
Per our telcal: b6	
b7C b7D	

telephone direct line to order	Information Security Manager/POC for this	b2 b6
Thx		b7C

#### **UNCLASSIFIED**

#### **UNCLASSIFIED**

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