

**RMS Request Number:**

**0087970**

<b>Request ID :</b> 0087970		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 5/27/2004 9:01:00AM	<b>Closed :</b> 1/19/2006 5:31:51PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> BIRMINGHAM		
<b>Phone :</b> 205 [Redacted]	<b>Office Code :</b> 3070-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Equipment for new DCS 3000 install.

<b>Worklog :</b> 9/24/2004 7:49:14 PM
5/27/2004 9:01:44 AM [Redacted]
assigned/forwarded request to [Redacted]
5/27/2004 9:02:09 AM [Redacted] Shipped on 5/27/04.

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121707-dcs04.pdf

**RMS Request Number:**

**0088054**

<b>Request ID :</b> 0088054		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 6/1/2004 9:48:00AM	<b>Closed :</b> 1/19/2006 5:33:06PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> NEWARK		
<b>Phone :</b> 973 [Redacted]	<b>Office Code :</b> 3510-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** DCS 3000 RM CPU

<b>Worklog :</b> 9/24/2004 7:49:16 PM
6/1/2004 9:48:05 AM [Redacted]
assigned/forwarded request to [Redacted]
6/1/2004 9:48:29 AM [Redacted] Shipped on 6/1/04.
6/1/2004 11:00:26 AM [Redacted] Completed shipment

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**RMS Request Number:**

**0088199**

<b>Request ID :</b> 0088199		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 6/4/2004 12:02:00PM	<b>Closed :</b> 1/19/2006 5:34:10PM	
<b>Requestor Name</b> [redacted]	<b>Office :</b> CHICAGO		
<b>Phone :</b>	b6	<b>Office Code :</b> 3150-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]	<b>Program Manager</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU	b6		
<b>Item:</b> DCS 3000	b7C		

**Requested Support :** I will be shipping back a DCS3000 client for repair. The OS is corrupt and after talking ith [redacted] he suggested shipping back so [redacted] can be loaded versus [redacted] This was used for T3 data. The data that may exist on system is not needed. b2 b7E

**Worklog :** 9/24/2004 8:00:14 PM  
 [redacted]  
 6/4/2004 12:02:17 PM [redacted]  
 assigned/forwarded request to [redacted]  
 6/7/2004 8:09:51 AM [redacted]  
 assigned/forwarded request to [redacted]

**RMS Request Number:**

**0088366**

<b>Request ID :</b> 0088366		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 6/10/2004 10:41:00AM	<b>Closed :</b> 1/19/2006 5:36:37PM	
<b>Requestor Name :</b> [Redacted]		<b>Office :</b> SACRAMENTO	
<b>Phone :</b> 916 [Redacted]		<b>Office Code :</b> 3720-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
		b6 b7C	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Needs DCS 3000 equipment

<b>Worklog :</b> 9/24/2004 7:49:20 PM
[Redacted] 6/10/2004 10:41:54 AM [Redacted] Shipping DCS 3000 equipment [Redacted] assigned/forwarded request to [Redacted]
[Redacted] 6/10/2004 11:08:27 AM [Redacted] Completed shipment

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**RMS Request Number:**

**0088367**

<b>Request ID :</b> 0088367		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 6/10/2004 10:42:00AM	<b>Closed :</b> 1/19/2006 5:36:50PM	
<b>Requestor Name</b> [redacted]		<b>Office :</b> EL PASO	
<b>Phone :</b> 915 [redacted]		<b>Office Code :</b> 3240-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
[redacted] b6 [redacted] b7C			
<b>Assigned to Name</b> [redacted]		<b>Program Manager</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Needs new DCS 3000 router, switch and UPS

**Worklog :** 9/24/2004 7:49:20 PM

[redacted] 6/10/2004 10:42:48 AM [redacted] shipping new DCS 3000 router, switch and UPS [redacted] assigned/forwarded request to [redacted] 6/10/2004 11:15:33 AM [redacted] Completed shipment

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**RMS Request Number:**

**0088540**

<b>Request ID :</b> 0088540		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 6/17/2004 12:36:00PM	<b>Closed :</b> 1/19/2006 5:39:47PM	
<b>Requestor Name</b> [redacted]	b6 b7C	<b>Office :</b> HONOLULU	
<b>Phone :</b> 808 [redacted]		<b>Office Code :</b> 3280-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]		<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Equipment for DCS 3000 Net and Servers.

**Worklog :** 9/24/2004 7:49:22 PM  
 [redacted]  
 6/17/2004 12:36:15 PM [redacted]  
 assigned/forwarded request to [redacted]  
 6/17/2004 12:36:43 PM [redacted] Shipped on 6/17/04.

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**RMS Request Number:**

**0088592**

<b>Request ID :</b> 0088592		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 6/18/2004 11:42:00AM	<b>Closed :</b> 1/19/2006 5:40:39PM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> [redacted]		
<b>Phone :</b> 561 [redacted]	<b>Office Code :</b>		
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [redacted]		<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** DCS 3000 upgrade

<b>Worklog :</b> 9/24/2004 7:49:23 PM
6/18/2004 11:42:13 AM [redacted]
assigned/forwarded request to [redacted] 6/18/2004
1:40:53 PM [redacted] Completed Shipment
9/2/2005 11:40:43 AM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

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**RMS Request Number:**

**0088700**

<b>Request ID :</b> 0088700		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 6/23/2004 11:38:00AM	<b>Closed :</b> 1/19/2006 5:42:32PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> ST LOUIS		
<b>Phone :</b>	<b>Office Code :</b> 3730-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

<b>Requested Support :</b> One (1) DCS 3000 CPU w [Redacted] No Monitor, keyboard or mouse required.	<b>Worklog :</b> 9/24/2004 8:00:23 PM
b2 b7E	[Redacted] 6/23/2004 11:38:11 AM [Redacted] assigned/forwarded request to [Redacted] 6/30/2004 8:08:20 AM [Redacted] assigned/forwarded request to [Redacted]
b6 b7C	[Redacted] 7/7/2004 10:56:04 AM [Redacted] Shipped on 7/7/04. 7/7/2004 2:24:56 PM [Redacted] Completed Shipment



**RMS Request Number:**

**0088773**

<b>Request ID :</b> 0088773		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 6/25/2004 10:49:00AM	<b>Closed :</b> 1/19/2006 5:44:40PM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> KNOXVILLE		
<b>Phone :</b> 865-[redacted]	b6 b7c	<b>Office Code :</b> 3370-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [redacted]		<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Knoxville needs a DCS 3000 for aTide III in the Johnson City RA. This will be connected by a dial up to the DCS 3000 in the Knoxville office. (offsite software and modems needed)

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**Worklog :** 9/24/2004 8:00:24 PM  
 [redacted]  
 6/25/2004 10:49:04 AM [redacted] assigned/forwarded request to [redacted]  
 6/30/2004 8:07:14 AM [redacted] assigned/forwarded request to [redacted]  
 7/26/2004 1:59:54 PM [redacted] Shipped modem, cable, and interface card on 7/26/04. 7/26/2004 2:31:30 PM [redacted] Completed shipment

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November 08, 2006

**RMS Request Number:**

**0088867**

<b>Request ID :</b> 0088867	<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 6/29/2004 2:20:00PM	<b>Closed :</b> 1/19/2006 5:45:08PM
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> KNOXVILLE	
<b>Phone :</b> 865 [REDACTED]	<b>Office Code :</b> 3370-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support :** A replacement DCS 3000 Server [REDACTED] for the Knoxville main office. This Server will also be the host for an offsite Title III.

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**Worklog :** 9/24/2004 8:00:26 PM

6/29/2004 2:20:48 PM [REDACTED] assigned/forwarded request to [REDACTED]

6/30/2004 8:06:38 AM [REDACTED] assigned/forwarded request to [REDACTED]

8/4/2004 8:52:02 AM [REDACTED] Shipped on 8/4/04.

8/4/2004 10:13:16 AM [REDACTED] Completed shipment

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**RMS Request Number:**

**0088925**

<b>Request ID :</b> 0088925		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 7/1/2004 10:00:00AM	<b>Closed :</b> 1/19/2006 5:46:08PM	
<b>Requestor Name :</b> [REDACTED]		<b>Office :</b> NEW YORK CITY	
<b>Phone :</b> 914 [REDACTED]		<b>Office Code :</b> 3540-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]		<b>Program Manager :</b> [REDACTED]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** H [REDACTED] Per our telcall, 7-1-04, we are anticipating a T-3 on a [REDACTED] where the subject utilizes the [REDACTED] feature. We will handle the intercept at the BQRA [REDACTED]. Please send me a DCS3000 work station configured to accomplish a [REDACTED] intercept on a [REDACTED] target. The Case Agent advised that the earliest start date would be July 19th. Please ship all equipment to my attention at [REDACTED] New York 11415. I can be reached by cell phone - 914 [REDACTED]. Thank you, [REDACTED]

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**Worklog :** 9/24/2004 8:00:26 PM  
 [REDACTED]  
 7/1/2004 10:00:13 AM [REDACTED]  
 assigned/forwarded request to [REDACTED]  
 7/2/2004 8:20:15 AM [REDACTED]  
 assigned/forwarded request to [REDACTED]  
 7/14/2004 8:44:52 AM [REDACTED] Shipped on 7/14/04 with RMS# 089289.

**RMS Request Number:**

**0088937**

<b>Request ID :</b> 0088937		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 7/1/2004 12:36:00PM	<b>Closed :</b> 1/19/2006 5:46:23PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> CHICAGO		
<b>Phone :</b> 312 [Redacted]	b6 b7C	<b>Office Code :</b> 3150-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU	b2 b7E		
<b>Item:</b> DCS 3000			

**Requested Support :** CPU to be returned with [Redacted] and DCS 3000 software.

**Worklog :** 9/24/2004 7:49:28 PM

7/1/2004 12:36:33 PM [Redacted] assigned/forwarded request to [Redacted]

7/1/2004 12:36:56 PM [Redacted] Shipped on 7/1/04.

7/2/2004 11:34:11 AM [Redacted] Completed shipment

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**RMS Request Number:**

**0089217**

<b>Request ID :</b> 0089217		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 7/11/2004 4:29:00PM	<b>Closed :</b> 9/2/2005 11:36:41AM	
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> DALLAS		
<b>Phone :</b> 972-[REDACTED]	b6	<b>Office Code :</b> 3190-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** DCS 3000 set up for FISA [REDACTED]  
[REDACTED] intercept to interface w/ [REDACTED]

**Worklog :** 9/24/2004 8:00:31 PM  
[REDACTED]  
7/11/2004 4:29:59 PM [REDACTED]  
assigned/forwarded request to [REDACTED]  
7/12/2004 8:05:31 AM [REDACTED]  
assigned/forwarded request to [REDACTED]  
7/13/2004 9:10:52 AM [REDACTED] Shipped to [REDACTED]  
on 7/13/04 on RMS# 089258.

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**RMS Request Number:**

**0089310**

**Request ID :** 0089310

**Performance Indicator :** Capital Equipment

**Status :** Closed

**Opened :** 7/14/2004 1:28:00PM

**Closed :** 9/2/2005 11:36:41AM

**Requestor Name :** [REDACTED]

**Office :** BOSTON

**Phone :** 617 [REDACTED]

**Office Code :** 3090-0000

**Case Number :**

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**Investigative Program :**

**Assigned to Name :** [REDACTED]

**Program Manager :** [REDACTED]

**Assigned To Group :** TICTU

**Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** DCS 3000 machine for off-site location.

**Worklog :** 9/24/2004 7:49:34 PM

7/14/2004 1:28:23 PM [REDACTED]

assigned/forwarded request to [REDACTED]

7/14/2004 1:30:11 PM [REDACTED]

Shipped on 7/14/04.

7/14/2004 2:12:03 PM [REDACTED]

Completed shipment

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**RMS Request Number:**

**0089466**

<b>Request ID :</b> 0089466		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 7/19/2004 12:51:00PM	<b>Closed :</b> 9/2/2005 11:36:41AM	
<b>Requestor Name</b> [redacted]	<b>Office :</b> INDIANAPOLIS		
<b>Phone :</b>	<b>Office Code :</b> 3310-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]	<b>Program Manager</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** A new DCS 3000 to replace the existing Indianapolis DCS3000 which has been having problems and add a DCS3000 for case agents to use for tracking targets.

**Worklog :** 9/24/2004 8:00:35 PM

[redacted]

7/19/2004 12:51:44 PM [redacted]  
assigned/forwarded request to [redacted]

7/19/2004 4:08:46 PM [redacted]  
assigned/forwarded request to [redacted]

7/26/2004 10:07:36 AM [redacted] Shipped on 7/26/04.

7/26/2004 10:44:42 AM [redacted] Completed Shipment

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November 08, 2006

**RMS Request Number:**

**0089543**

<b>Request ID :</b> 0089543		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 7/21/2004 9:12:00AM	<b>Closed :</b> 9/2/2005 11:36:41AM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> [Redacted]		
<b>Phone :</b> 309-[Redacted]	b6	<b>Office Code :</b> 3860-1755	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** DCS 3000 workstation.

<b>Worklog :</b> 9/24/2004 7:49:38 PM
[Redacted] 7/21/2004 9:12:31 AM [Redacted]
assigned/forwarded request to [Redacted]
7/21/2004 9:13:00 AM [Redacted] Shipped on 7/21/04.

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**RMS Request Number:**

**0089751**

<b>Request ID :</b> 0089751		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 7/26/2004 11:14:00AM	<b>Closed :</b> 9/2/2005 11:36:42AM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> ALBANY		
<b>Phone :</b> 518 [redacted]	b6	<b>Office Code :</b> 3010-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]		<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Replacement DCS 3000 workstation.

<b>Worklog :</b> 9/24/2004 7:49:43 PM
7/26/2004 11:14:33 AM [redacted]
assigned/forwarded request to [redacted]
7/26/2004 11:15:00 AM [redacted] Shipped on 7/26/04.
7/27/2004 9:08:32 AM [redacted] No longer needed on 7/26/04.

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**RMS Request Number:**

**0089758**

<b>Request ID :</b> 0089758		<b>Performance Indicator :</b> Technical Expertise	
<b>Status :</b> Closed	<b>Opened :</b> 7/26/2004 1:45:00PM	<b>Closed :</b> 9/2/2005 11:38:04AM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> ATLANTA		
<b>Phone :</b> 404 [redacted]	<b>Office Code :</b> 3040-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]		<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** DCS 3000 Server System for [redacted] cutover.

<b>Worklog :</b> 9/24/2004 7:49:43 PM
7/26/2004 1:45:46 PM [redacted] assigned/forwarded request to [redacted]
7/26/2004 2:20:56 PM [redacted] Completed shipment
7/26/2004 2:24:53 PM [redacted] Completed shipment

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**RMS Request Number:**

**0089924**

<b>Request ID :</b> 0089924		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Completed	<b>Opened :</b> 7/29/2004 3:29:00PM	<b>Closed :</b> 9/24/2004 7:55:14PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> [Redacted]		
<b>Phone :</b> 501 [Redacted]	<b>Office Code :</b>		
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> ETMU	<b>Program/Type :</b> Enterprise Solution Services		
<b>Category :</b> ETMU			
<b>Item:</b> EDMS			

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**Requested Support :** DCS 3000 Software

<b>Worklog :</b> 9/24/2004 7:49:46 PM
7/29/2004 3:29:45 PM [Redacted]
assigned/forwarded request to [Redacted]
8/10/2005 2:52:26 PM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

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November 08, 2006

**RMS Request Number:**

**0090055**

**Request ID :** 0090055

**Performance Indicator :** Technical Expertise

**Status :** Closed

**Opened :** 8/3/2004 8:42:00PM

**Closed :** 1/19/2006 6:10:04PM

**Requestor Name :** [REDACTED]

**Office :** WASHINGTON

**Phone :** 202 [REDACTED]

**Office Code :** 3920-0000

**Case Number :**

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**Investigative Program :**

**Assigned to Name :** [REDACTED]

**Program Manager :** [REDACTED]

**Assigned To Group :** TICTU

**Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** DCS 3000

**Worklog :** 9/24/2004 7:49:48 PM

8/3/2004 8:42:05 PM [REDACTED]  
assigned/forwarded request to [REDACTED]

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**RMS Request Number:**

**0090257**

<b>Request ID :</b> 0090257		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 8/10/2004 11:01:00AM	<b>Closed :</b> 1/19/2006 6:07:53PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> LOS ANGELES		
<b>Phone :</b> 310-[Redacted]	<b>Office Code :</b> 3410-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Equipment for DCS 3000 install.

<b>Worklog :</b> 9/24/2004 7:49:51 PM
8/10/2004 11:01:05 AM [Redacted] assigned/forwarded request to [Redacted]
8/10/2004 11:01:52 AM [Redacted] Shipped on 8/10/04.
8/10/2004 1:37:52 PM [Redacted] Completed shipment
8/10/2004 1:41:12 PM [Redacted] Completed shipment

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November 08, 2006

**RMS Request Number:**

**0090440**

<b>Request ID :</b> 0090440	<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 8/16/2004 10:02:00AM	<b>Closed :</b> 9/2/2005 11:36:42AM
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> DENVER	
<b>Phone :</b>	<b>Office Code :</b> 3210-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support :** Re telcall to [REDACTED] We need:  
1. Two DCS-3000 rack mount machines. 2. Two monitors with [REDACTED] switches. 3. Two rack mount UPS. Thanks [REDACTED]

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**Worklog :** 9/24/2004 8:00:48 PM  
[REDACTED]  
8/16/2004 10:02:01 AM [REDACTED] assigned/forwarded request to [REDACTED]  
8/16/2004 10:22:18 AM [REDACTED] assigned/forwarded request to [REDACTED]  
9/10/2004 10:14:29 AM [REDACTED] Shipped desktop machine to replace broken one. Will send rack mount units in future.  
Shipped on 9/10/04. 9/16/2004 2:57:59 PM [REDACTED]  
Replaced DCS 3000 with a new [REDACTED] machine on 9/14/04. Will send rack mount systems at a later date.

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**RMS Request Number:**

**0090491**

<b>Request ID :</b> 0090491		<b>Performance Indicator :</b> Technical Expertise	
<b>Status :</b> Closed	<b>Opened :</b> 8/17/2004 7:44:00AM	<b>Closed :</b> 8/19/2004 6:58:56AM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> KNOXVILLE		
<b>Phone :</b> 865 [redacted]	<b>Office Code :</b> 3370-0000		
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Traditional Technologies		
<b>Category :</b> TICTU			
<b>Item :</b> [redacted] Data Collection System			

**Requested Support :** questions on [redacted] output to TA

**Worklog :** 9/24/2004 7:49:55 PM

8/17/2004 7:44:57 AM [redacted] TA looks like it is making its on durations. will check [redacted] output file. [redacted] assigned/forwarded request to [redacted]

8/19/2004 7:20:21 AM [redacted] found the problem with the DCS3000 and had [redacted] fix it

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November 08, 2006

**RMS Request Number:**

**0090612**

<b>Request ID :</b> 0090612		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 8/19/2004 5:05:00PM	<b>Closed :</b> 1/19/2006 6:06:08PM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> SAN DIEGO		
<b>Phone :</b> 858 [redacted]	<b>Office Code :</b> 3780-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Per the 8/19/04, telephone conversation between San Diego [redacted] and TICTU's [redacted] please expeditiously provide a [redacted] modem, to be installed at an [redacted] switch in the San Diego area to support the CALEA collection of pen register data. A four-wire to two-wire circuit, identical to those used to support our [redacted] intercepts, has been ordered. San Diego will re-configure an appropriate, already installed modem at its CMP to interface with the DCS3000.

**Worklog :** 9/24/2004 8:00:51 PM

[redacted]  
 8/19/2004 5:05:39 PM [redacted] assigned/forwarded request to [redacted]  
 8/20/2004 8:18:52 AM [redacted] assigned/forwarded request to [redacted]  
 8/20/2004 8:56:18 AM [redacted] Shipped on 8/20/04.  
 8/20/2004 10:48:15 AM [redacted] Completed Shipment.

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November 08, 2006

**RMS Request Number:**

**0091449**

<b>Request ID :</b> 0091449		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 9/2/2004 3:10:00PM	<b>Closed :</b> 1/19/2006 6:02:41PM	
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> CINCINNATI		
<b>Phone :</b> 513 [REDACTED]	b6	<b>Office Code :</b> 3160-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** New DCS 3000 system, rack mount server system to replace our old Gateway CPU. Per conversation with [REDACTED] on 09/02/04.

**Worklog :** 9/24/2004 8:00:58 PM

[REDACTED]  
9/2/2004 3:10:17 PM [REDACTED] assigned/forwarded request to [REDACTED]  
9/3/2004 8:16:27 AM [REDACTED] assigned/forwarded request to [REDACTED]  
12/15/2004 10:09:49 AM [REDACTED]  
Cincinnati office does not have facilities for rack mount server at this time. SBIT will provide a new system when the Cincinnati Division is ready for it.

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November 08, 2006

**RMS Request Number:**

**0091620**

<b>Request ID :</b> 0091620	<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 9/8/2004 6:03:00PM	<b>Closed :</b> 1/19/2006 6:01:56PM
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> SAN JUAN	
<b>Phone :</b> 787 [REDACTED]	<b>Office Code :</b> 3800-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support :** 1 - DCS 3000 system (rack mount) 1 - Monitor/keyboard (rack mount) 1 - UPS Ref conversation between [REDACTED] (ERF) and [REDACTED] (SJ).

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**Worklog :** 9/24/2004 8:01:00 PM  
[REDACTED]  
9/8/2004 6:03:55 PM [REDACTED]  
assigned/forwarded request to [REDACTED]  
9/10/2004 2:17:20 PM [REDACTED]  
assigned/forwarded request to [REDACTED]  
9/17/2004 1:27:40 PM [REDACTED] Shipped on 9/17/04. No  
UPS was sent. 9/20/2004 2:58:24 PM [REDACTED]  
Completed Shipment

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November 08, 2006

**RMS Request Number:**

**0092191**

<b>Request ID :</b> 0092191		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 9/23/2004 10:29:00AM	<b>Closed :</b> 1/19/2006 5:58:20PM	
<b>Requestor Name :</b> [Redacted]		<b>Office :</b> NEW HAVEN	
<b>Phone :</b> 203 [Redacted]		<b>Office Code :</b> 3520-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

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**Requested Support :** Router, DCS3000, modem, software and any other equipment required for CALEA land line solution from switch to offsite to RA.

**Worklog :** 9/24/2004 8:01:08 PM

[Redacted] 9/23/2004 10:29:03 AM [Redacted] assigned/forwarded request to [Redacted]  
 9/29/2004 9:24:51 AM [Redacted]

[Redacted] has asked for reassignment of this request.  
 9/29/2004 9:49:10 AM [Redacted]

[Redacted] has asked for reassignment of this request.  
 9/29/2004 9:49:10 AM [Redacted]

[Redacted] has asked for reassignment of this request.  
 9/29/2004 12:22:11 PM [Redacted]

[Redacted] has asked for reassignment of this request.  
 9/29/2004 1:05:27 PM [Redacted]

[Redacted] has asked for reassignment of this request.  
 9/29/2004 1:06:00 PM [Redacted]

[Redacted] has asked for reassignment of this request.  
 10/1/2004 8:23:36 AM [Redacted]

[Redacted] has asked for reassignment of this request.  
 10/1/2004 8:46:05 AM [Redacted]

[Redacted] has asked for reassignment of this request.  
 10/1/2004 10:31:03 AM [Redacted]

[Redacted] has asked for reassignment of this request.  
 10/6/2004 11:42:17 AM [Redacted]

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**RMS Request Number:**

**0092288**

<b>Request ID :</b> 0092288		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 9/28/2004 11:58:32AM	<b>Closed :</b> 10/21/2004 7:01:35AM	
<b>Requestor Name :</b> [Redacted]		<b>Office :</b> DALLAS	
<b>Phone :</b> 972 [Redacted]		<b>Office Code :</b> 3190-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
[Redacted]		[Redacted]	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> ETMU		<b>Program/Type :</b> Enterprise Operations Services	
<b>Category :</b> ETMU			
<b>Item:</b> CMP Systems Operations Center			

**Requested Support :** Router w/ 2 [Redacted] cards for DCS 3000 network [Redacted] Switch

**Worklog :** 9/28/2004 11:58:32 AM  
 [Redacted] assigned/forwarded request to [Redacted]  
 [Redacted]  
 9/29/2004 7:33:32 AM  
 [Redacted] assigned/forwarded request to [Redacted]  
 10/21/2004 9:01:35 AM  
 Per [Redacted] equipment provided. Closing.  
 9/26/2005 8:05:03 AM  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 [Redacted]

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**RMS Request Number:**

**0092357**

<b>Request ID :</b> 0092357		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 9/29/2004 1:31:23PM	<b>Closed :</b> 11/9/2004 9:25:02AM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> OMAHA	
<b>Phone :</b> 402 [Redacted]		<b>Office Code :</b> 3600-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b2 b6 b7C b7E	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Traditional Technologies	
<b>Category :</b> TICTU			
<b>Item :</b> [Redacted] Data Collection System			

**Requested Support :** not downloading from dcs 3000

<b>Worklog :</b> 9/29/2004 1:31:23 PM	b6 b7C
[Redacted] assigned/forwarded request to [Redacted]	
10/6/2005 1:46:04 PM	
[Redacted] has Reassigned or Forwarded this request	
to [Redacted]	

**RMS Request Number:**

**0092689**

<b>Request ID :</b> 0092689		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 10/5/2004 1:43:52PM	<b>Closed :</b> 2/8/2005 7:40:22AM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> LITTLE ROCK		
<b>Phone :</b> 501 [redacted]	<b>Office Code :</b> 3390-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Central Monitoring Plant		
<b>Category :</b> TICTU	b2 b7E		
<b>Item:</b> [redacted]			

**Requested Support :** Little Rock requests a portable [redacted] system and a DCS 3000 client with a [redacted] Deliver to Little Rock and they will transport to the Fort Smith RA. Need within 30 days.

**Worklog :** 10/6/2004 10:29:26 AM  
 [redacted]  
 [redacted] has Reassigned or Forwarded this request.  
 11/15/2004 2:55:59 PM [redacted]  
 According to [redacted] they are waiting for ERF approval.  
 1/24/2005 11:06:25 AM [redacted]  
 I talked to [redacted] today and they no longer need a portable system.  
 9/23/2005 11:07:20 AM [redacted]  
 [redacted] has Reassigned or Forwarded this request to [redacted]

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**RMS Request Number:**

**0092753**

<b>Request ID :</b> 0092753	<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 10/5/2004 3:49:53PM	<b>Closed :</b> 1/19/2006 5:57:40PM
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> PHILADELPHIA	
<b>Phone :</b> 215 [Redacted]	<b>Office Code :</b> 3620-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
	b6 b7C	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

<b>Requested Support :</b> Philadelphia is requesting a new rack mount DCS 3000 unit	<b>Worklog :</b> 10/6/2004 11:40:06 AM [Redacted]
	[Redacted] has Reassigned or Forwarded this request. 10/6/2004 11:52:08 AM [Redacted] Shipped on 10/6/04.

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**RMS Request Number:**

**0093249**

<b>Request ID :</b> 0093249		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 10/14/2004 12:56:25PM	<b>Closed :</b> 1/19/2006 5:56:38PM	
<b>Requestor Name</b> [redacted]		<b>Office</b> [redacted]	
<b>Phone :</b> 501 [redacted]	b6 b7C	<b>Office Code :</b> 1822-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]		<b>Program Manager</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			
<b>Requested Support :</b> DCS 3000 Software		<b>Worklog :</b> 10/14/2004 1:50:30 PM	
		Completed shipment	b6 b7C



**RMS Request Number:**

**0094212**

<b>Request ID :</b> 0094212		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 10/22/2004 12:35:33PM	<b>Closed :</b> 1/14/2005 8:39:07AM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> SALT LAKE CITY	
<b>Phone :</b> 801 [Redacted]		<b>Office Code :</b> 3750-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b2 b6 b7C b7E	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item :</b> [Redacted] Fixed System			

**Requested Support :** Received calls with 0 call duration

**Worklog :** 10/22/2004 12:42:52 PM

[Redacted] Site was doing CALEA testing on lines from [Redacted]. The length of the call in the DCS3000 was correct but the length in the [Redacted] was 0. The CCC data in the [Redacted] had a start and stop time. We conferenced in [Redacted] from Raytheon. He mentioned the possible cause is that there is no audio on the line and the data is not correlated. [Redacted] from Raytheon will be traveling to the site next week to do a [Redacted] upgrade. While she is there she maybe able to look into this problem.

Raytheon ticket  
10/22/2004 1:22:34 PM [Redacted]  
Raytheon Ticket number [Redacted]  
10/25/2004 8:15:58 AM [Redacted]

10/22/2004 12:42:52 PM [Redacted]  
Site was doing CALEA testing on lines from [Redacted]. The length of the call in the DCS3000 was correct but the length in the [Redacted] system was 0. The CCC data in the [Redacted] had a start and stop time. We conferenced in [Redacted] from Raytheon. He mentioned the possible cause is that there is no audio on the line and the data is not correlated. [Redacted] from Raytheon will be traveling to the site next week to do a [Redacted] upgrade. While she is there she maybe able to look into this problem.

Raytheon ticket  
10/22/2004 1:22:34 PM [Redacted]  
Raytheon Ticket number [Redacted]

[Redacted] has Reassigned or Forwarded this request.  
12/15/2004 12:27:08 PM [Redacted]

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**RMS Request Number:**

**0094737**

<b>Request ID :</b> 0094737	<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 11/8/2004 9:44:11AM	<b>Closed :</b> 1/14/2005 8:38:36AM
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> DALLAS	
<b>Phone :</b> 972 [Redacted]	<b>Office Code :</b> 3190-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU		
<b>Item:</b> Telecom Intercepts		

**Requested Support :** I need a printer to replace the printer attached to our DCS 3000 & [Redacted] that is used for daily printouts. Our original printer is beyond repair.

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**Worklog :** 11/8/2004 12:59:58 PM  
[Redacted]  
[Redacted] has Reassigned or Forwarded this request.  
12/17/2004 1:26:12 PM [Redacted] b6  
Printer shipped on 12/17/04. [Redacted] b7C  
12/23/2004 2:16:58 PM [Redacted]  
Received an e-mail from [Redacted] that he has received the printer.  
9/23/2005 11:11:58 AM [Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]

**RMS Request Number:**

**0094738**

<b>Request ID :</b> 0094738		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 11/8/2004 9:49:33AM	<b>Closed :</b> 1/14/2005 8:38:18AM	
<b>Requestor Name :</b> [Redacted]		<b>Office :</b> DALLAS	
<b>Phone :</b> 972 [Redacted]		<b>Office Code :</b> 3190-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
[Redacted]		[Redacted]	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item:</b> Telecom Intercepts			

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**Requested Support :** I need a [Redacted] port switch for my DCS 3000 network. My current [Redacted] switch is full

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**Worklog :** 11/8/2004 1:00:22 PM

[Redacted]

[Redacted] has Reassigned or Forwarded this request.

12/10/2004 8:15:05 AM [Redacted]

Shipped on 12/9/04. Shipping number 42806.

12/14/2004 8:15:15 AM [Redacted]

[Redacted] please complete status upon receipt of equipment by FO. Thanks.

12/14/2004 3:59:04 PM [Redacted]

Shipped on 12/8/04.

12/16/2004 3:21:50 PM [Redacted]

[Redacted] I cannot close this without verification that the FO has received equipment.

12/23/2004 2:16:11 PM [Redacted]

Received e-mail from [Redacted] saying that he has received the switch.

9/23/2005 11:11:58 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

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November 08, 2006

**RMS Request Number:**

**0094814**

<b>Request ID :</b> 0094814		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 11/9/2004 1:42:55PM	<b>Closed :</b> 1/19/2006 5:56:07PM	
<b>Requestor Name :</b> [REDACTED]		<b>Office :</b> HOUSTON	
<b>Phone :</b> 713 [REDACTED]	b6 b7C	<b>Office Code :</b> 3290-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]		<b>Program Manager :</b> [REDACTED]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU	b6 b7C		
<b>Item:</b> DCS 3000			
<b>Requested Support :</b> I need one DCS 3000 unit with monitor		<b>Worklog :</b> 12/14/2004 3:18:01 PM	
		Shipped on 12/15/04.	

**RMS Request Number:**

**0095001**

<b>Request ID :</b> 0095001		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 11/17/2004 7:42:10AM	<b>Closed :</b> 1/19/2006 5:55:33PM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> NEW YORK CITY		
<b>Phone :</b> 212 [redacted]	b6	<b>Office Code :</b> 3540-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]		<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** As per phone conversation with [redacted] we were inquiring about the possibility of incorporating the [redacted] into the Pen Register reports on the DCS 3000.

There are times when the agents need to know the address of the [redacted] in real time, and the [redacted] program does not always work. Looking up the [redacted] from the carrier on spreadsheets are not always reliable, and in some instances, we must wait for the carrier to reply with [redacted]

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**Worklog :** 11/23/2004 9:46:41 AM

[redacted]

[redacted] has Reassigned or Forwarded this request to [redacted]  
3/23/2005 9:37:45 AM

[redacted] has Reassigned or Forwarded this request to [redacted]  
3/23/2005 1:03:16 PM

[redacted] has Reassigned or Forwarded this request to [redacted]  
3/24/2005 8:50:07 AM

[redacted] has Reassigned or Forwarded this request to [redacted]  
5/6/2005 2:42:28 PM

Currently we are unable to accomodate this request. After reviewing the technical aspects of this request the realization that the databasing aspects of this are beyond the DCS 3000 programs current operation characteristics.

**RMS Request Number:**

**0095741**

<b>Request ID :</b> 0095741		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 12/15/2004 7:03:05PM	<b>Closed :</b> 1/19/2006 5:52:46PM	
<b>Requestor Name</b> [redacted]	<b>Office :</b> DALLAS		
<b>Phone :</b> 972-[redacted]	<b>Office Code :</b> 3190-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]	<b>Program Manager</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** I need an additional DCS 3000 to support a 2nd FISA monitoring room established for a new case

**Worklog :** 12/20/2004 4:25:17 PM  
[redacted]  
Equipment shipped on 12/21/04.  
12/21/2004 10:40:50 AM [redacted]  
Completed Shipment

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**RMS Request Number:**

**0095865**

<b>Request ID :</b> 0095865		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed		<b>Opened :</b> 12/17/2004 8:35:44AM	<b>Closed :</b> 2/8/2005 7:30:48AM
<b>Requestor Name</b> [redacted]		<b>Office :</b> CHARLOTTE	
<b>Phone :</b> 704-[redacted]		<b>Office Code :</b> 3140-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]		<b>Program Manager</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item:</b> Telecom Intercepts			

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**Requested Support :** Formatting DCS-3000 CPU (sent separately) to act as remote review station for case agents.

**Worklog :** 12/21/2004 8:01:09 AM

[redacted]

[redacted] has Reassigned or Forwarded this request.  
2/4/2005 10:54:48 AM [redacted]

DCS 3000 workstation was sent out in late December.

[redacted] has e-mailed me and says that he has the new workstation.  
9/23/2005 11:11:58 AM [redacted]

[redacted] has Reassigned or Forwarded this request to [redacted]

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**RMS Request Number:**

**0096345**

<b>Request ID :</b> 0096345		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 1/12/2005 12:04:00PM	<b>Closed :</b> 4/8/2005 11:09:47AM	
<b>Requestor Name :</b> [redacted]	b6 b7C	<b>Office :</b> PHOENIX	
<b>Phone :</b> 602-[redacted]		<b>Office Code :</b> 1822-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b2 b6 b7C b7E	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item :</b> [redacted]			

**Requested Support :** DCSP is noticing missed calls. Site is reporting that they are receiving the calls on the DCS3000 system, but not receiving calls on the [redacted]. The missing calls are not specific to a certain carrier. [redacted] is currently monitoring the line and whenever a call is received on the DCS3000 he verifies that the same call is being received and the [redacted]. The call length does not matter either. The calls can be various length. I am going to email this RMS ticket to [redacted] to see if they want to add any information to the worklog for this ticket. We will need to get Raytheon involved in this issue.

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**Worklog :** 1/13/2005 8:24:54 AM  
[redacted]  
[redacted] please look into this. Thanks.  
[redacted] please look into this. Thanks.  
[redacted] has Reassigned or Forwarded this request.  
1/14/2005 5:26:43 PM [redacted]  
This issue does seem to occur when the calls are in rapid succession. However, the DCSP has determined that the issue IS in fact a [redacted] problem because they installed a [redacted] in parallel with the [redacted] input port. The [redacted] captured all of the data and the TIU did not (didn't even activate/respond to the call).  
1/18/2005 3:45:02 PM [redacted]  
Spoke with [redacted] at 15:35 EST regarding this ticket. RTN is working this problem. It appears to be a field wide problem associated with [redacted] seizure method and settings. Site shall be contacted as soon as the problem has been resolved and a fix is identified. CA, 1/18/05.  
2/11/2005 8:26:44 AM [redacted]  
Status update, RTN has informed us that a patch to fix this problem is close to finalization. A formal patch kit shall be distributed to the field when available. CA, 2/11/05.  
4/4/2005 4:34:09 PM [redacted]  
Raytheon has stated that the new base line rollout should correct the problem. In the meantime the site has changed collection method to [redacted]. Ticket can be closed  
9/23/2005 12:29:17 PM [redacted]  
[redacted] has Reassigned or Forwarded this request to [redacted]

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**RMS Request Number:**

**0096763**

<b>Request ID :</b> 0096763		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 1/26/2005 6:25:20PM	<b>Closed :</b> 6/24/2005 8:28:36AM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> SAN FRANCISCO.		
<b>Phone :</b> 415 [Redacted]	b6 b7C	<b>Office Code :</b> 3790-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item:</b> CMP Buildout			

**Requested Support :** The San Francisco Division is getting a [Redacted] from a neutral zone ( Cage in a CO) to Tech Off-site and Fed Bldg (450 Golden Gate Ave, SF); thus, certain CMP equipment will require relocation and/or additional support equipment will be needed. Thus the following is presently required:

1ea DCS 3000 to [Redacted]

[Redacted]

b2  
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**Worklog :** 1/27/2005 8:03:50 AM

[Redacted]

[Redacted] has Reassigned or Forwarded this request.  
2/2/2005 2:41:56 PM [Redacted]

Item 1) The DCS-3000 One-Way Push to the [Redacted] isn't ready for field deployment. Currently, field testing is in progress at selected sites. The site will be informed in advance of it's installation schedule and activation date once established.  
CA, 2/2/05.

3/14/2005 1:13:17 PM [Redacted]

3/14/05

The 6 ea [Redacted] cards were shipped to SF as Required

The 2ea [Redacted] requirements were confirmed with the Site [Redacted] and were ordered by [Redacted] on [Redacted] [Redacted] with an estimated direct delivery to the site on [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

3/28/2005 3:50:47 PM [Redacted]

This ticket has been reassigned to [Redacted] to be closed. mm

[Redacted] has Reassigned or Forwarded this request to [Redacted]

5/10/2005 1:16:38 PM [Redacted]

Recommend closing out this RMS, CA, 10MAY05.

5/12/2005 5:14:58 PM [Redacted]

[Redacted] please give me an update on the DCS3000 since

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**RMS Request Number:**

**0096899**

<b>Request ID :</b> 0096899		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 2/1/2005 11:14:11AM	<b>Closed :</b> 3/18/2005 10:45:59AM	
<b>Requestor Name</b> [redacted]	b6 b7C	<b>Office :</b> COLUMBUS	
<b>Phone :</b> 614 [redacted]		<b>Office Code :</b> 3160-3930	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]	b2 b6 b7C b7E	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item</b> [redacted]			

**Requested Support :** Please provide a portable Voice Box system capable of at least two lines for an upcoming cellular Title-III on a [redacted] line and possibly another unknown cellular line. This will be interfaced with a DCS 3000 which is also being ordered on 2/1/2005 from TICTU. This item is to be shipped to the Cincinnati Field Office in Cincinnati not the Columbus RA. The T-3 is not planned to begin before mid March so we do have some time. At this time the CDC does not think there would be a problem if two lines were stored to the same [redacted] disk. This may change after he talks to the US Attorney later today. This may dictate which system is shipped to Cincinnati.  
Thanks

b2  
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**Worklog :** 2/1/2005 4:37:05 PM  
[redacted]  
[redacted] has Reassigned or Forwarded this request.  
3/4/2005 11:08:52 AM [redacted]  
Sent out on 03-04-05.  
3/4/2005 1:22:45 PM [redacted]  
Completed Shipment  
3/4/2005 5:09:18 PM [redacted]  
[redacted] please close upon verified receipt by FO. Thanks.  
3/16/2005 7:44:23 AM [redacted]  
System was sent out and received.  
9/23/2005 11:07:22 AM [redacted]  
[redacted] has Reassigned or Forwarded this request to [redacted]

**RMS Request Number:**

**0096903**

<b>Request ID :</b> 0096903		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 2/1/2005 11:27:40AM	<b>Closed :</b> 9/2/2005 11:36:43AM	
<b>Requestor Name :</b> [redacted]	b6	<b>Office :</b> COLUMBUS	
<b>Phone :</b> 614-[redacted]	b7C	<b>Office Code :</b> 3160-3930	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b6	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU	b7C	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Please provide the Cincinnati Division with one DCS 3000 to be used as a client in an upcoming Title III. This will be interfaced with a portable [redacted] system which is also being requested on 2/1/2005. This Title iii will be run out of the Cincinnati field office so the computer needs to be shipped to the Cincinnati office and not the Columbus RA.Thanks

**Worklog :** 2/10/2005 8:09:46 AM  
[redacted]  
Shipped CPU, UPS, monitor, and cables to Cincinnati on 2/8/05.

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**RMS Request Number:**

**0097502**

<b>Request ID :</b> 0097502	<b>Performance Indicator :</b> Capital equipment
<b>Status :</b> Closed	<b>Opened :</b> 2/22/2005 1:09:48PM
	<b>Closed :</b> 9/2/2005 11:38:04AM
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> SPRINGFIELD
<b>Phone :</b> 217-[Redacted]	<b>Office Code :</b> 3860-0000
<b>Case Number :</b>	<b>Investigative Program :</b>
	b6 b7C
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)
<b>Category :</b> TICTU	
<b>Item:</b> DCS 3000	

**Requested Support :** 1. [Redacted]  
 [Redacted] to use for ISDN input into [Redacted] 2. DCS3000  
 system with sound card to interfac [Redacted] to [Redacted]

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**Worklog :** 2/23/2005 8:04:13 AM

[Redacted]  
 [Redacted] has Reassigned or Forwarded this request.  
 3/23/2005 12:37:15 PM [Redacted]  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 [Redacted]  
 3/23/2005 12:56:30 PM [Redacted]  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 [Redacted]  
 5/6/2005 2:50:55 PM [Redacted]  
 Equipment Sent

**RMS Request Number:**

**0097761**

<b>Request ID :</b> 0097761		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 3/1/2005 6:06:13PM	<b>Closed :</b> 9/2/2005 11:36:43AM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> ST LOUIS		
<b>Phone :</b> 314-[Redacted]	<b>Office Code :</b> 3730-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			
<b>Requested Support :</b> Rack for DCS3000		<b>Worklog :</b> 5/6/2005 2:54:49 PM	
		[Redacted] Sent equipment and personnel to install.	

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**RMS Request Number:**

**0098237**

<b>Request ID :</b> 0098237		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 3/16/2005 10:20:34AM	<b>Closed :</b> 9/2/2005 11:36:43AM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> MOBILE		
<b>Phone :</b> 25 [redacted]	<b>Office Code :</b> 3490-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]		<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** As per telephone call with [redacted] Mobile herein requests a rack mounted DCS 3000 along with a rack mounted UPS which is needed as soon as possible in Mobile so that old system can be relocated to a TIII plant for displaying [redacted] data to case agents. Mobile also requests appropriate remote hardware and software for installation on a remote computer in the Montgomery RA for remote viewing of [redacted] data collected on wireless pen registers.

Thanks for your support.

**Worklog :** 3/18/2005 10:36:59 AM  
 [redacted] has Reassigned or Forwarded this request to [redacted]  
 3/30/2005 1:32:26 PM [redacted]  
 Shipped on 3/30/05.

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**RMS Request Number:**

**0098296**

<b>Request ID :</b> 0098296		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 3/17/2005 2:41:04PM	<b>Closed :</b> 3/25/2005 8:34:55AM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> Pittsburgh	
<b>Phone :</b> 414 [Redacted]		<b>Office Code :</b> 1828-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b2 b6 b7C b7E	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item :</b> [Redacted] Transportable System			

**Requested Support :** User is connectin a T1 line to his Transportable system and cannot get the line to go active. He believes the works because he is getting calls into his DCS3000.

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**Worklog :** 3/17/2005 2:41:04 PM  
[Redacted]

Conferenced user in with Raytheon  
3/17/2005 2:55:54 PM [Redacted]  
Raytheon Ticket # is 1021-2813

3/18/2005 10:44:15 AM [Redacted]  
We spoke with [Redacted] from Raytheon and she need [Redacted] to change the line configuration to Live Test. This allow [Redacted] to test the different channels on the T1.

I spoke to [Redacted] today and he told me the line is currently on slot 4/5 and he is getting tone on the line. He can match up the times of the tone to the actual calls coming into the DCS 3000.

He is going to switch the line to slot 3/4 to see if that will give him the audio.

I will email this RMS ticket to [Redacted] so he can add any additional information.  
3/18/2005 11:39:32 AM [Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]

3/23/2005 11:15:01 AM [Redacted]  
I have email [Redacted] in Pittsburgh for a solution to this RMS ticket.

3/23/2005 11:22:16 AM [Redacted]  
I received this information from [Redacted] in Pittsburgh with the solution. This ticket can be closed.

Problem was assigning the right time slots. We set it to 1

**RMS Request Number:**

**0098358**

<b>Request ID :</b> 0098358		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 3/21/2005 11:21:26AM	<b>Closed :</b> 9/2/2005 11:36:43AM	
<b>Requestor Name :</b> [Redacted]		<b>Office :</b> BALTIMORE	
<b>Phone :</b> 410 [Redacted]		<b>Office Code :</b> 3050-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

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**Requested Support :** DCS3000 client machine to support upcoming TIII and an [Redacted] test set to troubleshoot CCC circuits

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<b>Working :</b> 3/23/2005 12:43:04 PM
[Redacted] has Reassigned or Forwarded this request to [Redacted]
3/24/2005 8:48:44 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]
3/29/2005 11:00:03 AM [Redacted]
Shipped on 3/29/05.

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**RMS Request Number:**

**0098359**

<b>Request ID :</b> 0098359		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 3/21/2005 11:26:49AM	<b>Closed :</b> 9/2/2005 11:36:43AM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> TAMPA		
<b>Phone :</b> 813 [Redacted]	<b>Office Code :</b> 3880-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** A rack-mount server-based DCS3000 computer with a CD burner.

<b>Worklog :</b> 3/23/2005 11:57:33 AM
[Redacted] has Reassigned or Forwarded this request to [Redacted]
3/24/2005 8:48:14 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]
3/31/2005 3:32:47 PM [Redacted]
Shipped on 4/1/05 [Redacted]
4/1/2005 9:24:58 AM [Redacted]
Completed Shipment

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**RMS Request Number:**

**0098618**

<b>Request ID :</b> 0098618		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 3/30/2005 11:05:12AM	<b>Closed :</b> 8/24/2005 1:33:00PM	
<b>Requestor Name :</b> [Redacted]		<b>Office :</b> DETROIT	
<b>Phone :</b> 313 [Redacted]		<b>Office Code :</b> 3150-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item:</b> Telecom Intercepts			

**Requested Support :** Detroit requests a DCS 3000 client computer to replace a broken unit. It is our only work station.

**Worklog :** 3/30/2005 11:20:34 AM

[Redacted] has Reassigned or Forwarded this request to [Redacted]

3/31/2005 3:18:03 PM [Redacted]  
Shipped on 4/1/05.

4/1/2005 9:17:18 AM [Redacted]  
Completed Shipment

4/8/2005 10:59:23 AM [Redacted]  
[Redacted] I cannot close this without FO verification that they received the equipment. Please verify.

6/2/2005 11:48:31 AM [Redacted]  
Received by Detroit division and confirmed by e-mail.

9/23/2005 11:11:58 AM [Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]

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**RMS Request Number:**

**0100174**

<b>Request ID :</b> 0100174		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 6/2/2005 4:58:09PM	<b>Closed :</b> 8/29/2005 5:50:23PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> HOUSTON		
<b>Phone :</b> 713 [Redacted]	<b>Office Code :</b> 3290-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Request DCS 3000 be sent to Houston for deployment to Beaumont RA for cellular pen register and [Redacted]

**Worklog :** 6/6/2005 4:17:52 PM  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 6/8/2005 1:54:50 PM [Redacted]  
 Shipped equipment to Bob Relick in Houston on 6/8/05.  
 6/20/2005 3:02:57 PM [Redacted]  
 Equipment installed on 6/14/05.

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**RMS Request Number:**

**0101095**

<b>Request ID :</b> 0101095		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 7/6/2005 12:10:00PM	<b>Closed :</b> 2/10/2006 10:33:58AM	
<b>Requestor Name</b> [redacted]	<b>Office :</b> JACKSON		
<b>Phone :</b> 601 [redacted]	<b>Office Code :</b> 3320-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]	<b>Program Manager</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		b6 b7C
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Please send one DCS 3000 system to serve as a platform for FCI and CI cases

**Worklog :** 8/2/2005 9:43:50 AM  
 [redacted]  
 7/25/2005 9:50:10 AM [redacted] has  
 Reassigned or Forwarded this request to [redacted]  
 2/10/2006 9:19:33 AM [redacted]  
 Equipment shipped on 2/10/06.

**RMS Request Number:**

**0101411**

<b>Request ID :</b> 0101411		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 7/18/2005 9:38:00AM	<b>Closed :</b> 1/31/2006 12:06:10PM	
<b>Requestor Name :</b> [Redacted]		<b>Office :</b> OMAHA	
<b>Phone :</b> 402 [Redacted]	b6 b7C	<b>Office Code :</b> 3600-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> ETMU		<b>Program/Type :</b> Enterprise Integration Services	
<b>Category :</b> ETMU			
<b>Item:</b> Facilities Infrastructure			

**Requested Support :** Omaha Division is requesting a [Redacted] after reviewing a [Redacted] communication which indicated it is the only approved [Redacted] to be used. This [Redacted] will connect to both the FISA and Criminal DCS3000's and will replace the existing [Redacted] which is made by [Redacted].  
Thank You!

**Worklog :** 8/2/2005 9:43:53 AM  
[Redacted]  
7/19/2005 7:54:19 AM [Redacted] has Reassigned or Forwarded this request to [Redacted] 7/19/2005 2:11:20 PM [Redacted] Will order as a favor to TICTU. This equipment is DCS-3000 system specific, and as such, should generally be handled by TICTU. 7/19/2005 2:33:11 PM [Redacted] Assigned action for [Redacted] to purchase on credit card.  
8/12/2005 4:22:48 PM [Redacted]  
Item Received at ERF. Shipping to field.  
8/25/2005 3:57:44 PM [Redacted] confirmed receipt, but needs cables to complete installation. Will order cables and close out when [Redacted] receives the cables.  
8/25/2005 3:58:20 PM [Redacted] has Reassigned or Forwarded this request to [Redacted]  
1/31/2006 12:06:10 PM [Redacted] confirmed that all cables have been provided. This request is complete.

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**RMS Request Number:**

**0101578**

<b>Request ID :</b> 0101578		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 7/22/2005 2:53:13PM	<b>Closed :</b> 8/29/2005 5:41:01PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> CINCINNATI		
<b>Phone :</b> 513 [Redacted]	<b>Office Code :</b> 3160-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Request DCS 3000 hardware for Dayton RA

<b>Worklog :</b> 7/25/2005 9:48:25 AM
[Redacted] has Reassigned or Forwarded this request to [Redacted]
7/27/2005 9:45:52 AM [Redacted] Shipped to Cincinnati on 7/27/05.
7/27/2005 10:22:10 AM [Redacted] Shipped to Cincinnati as per instructions.

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**RMS Request Number:**

**0101658**

<b>Request ID :</b> 0101658		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 7/26/2005 3:03:00PM	<b>Closed :</b> 2/23/2006 10:14:31AM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> WASHINGTON		
<b>Phone :</b> 202 [Redacted]	<b>Office Code :</b> 3920-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** SSA [Redacted] requests that a DCS 3000 client be installed at his squad's [Redacted] offsite. They wish to get pen register [Redacted]. They currently have a T-1 linking their offsite to WFO. Technical questions can be directed to SA [Redacted] (202 [Redacted]). Assets should be assigned to SSA [Redacted] squad.

**Worklog :** 8/2/2005 9:43:57 AM [Redacted]  
 7/27/2005 8:27:59 AM [Redacted] has Reassigned or Forwarded this request to [Redacted] 7/28/2005 8:58:13 AM [Redacted] has Reassigned or Forwarded this request to [Redacted] 2/23/2006 10:15:27 AM [Redacted]  
 Equipment installed at WFO on 2/16/06. Equipment installed at the [Redacted] on 2/17/06.

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**RMS Request Number:**

**0101761**

<b>Request ID :</b> 0101761		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 7/29/2005 2:02:00PM	<b>Closed :</b> 1/19/2006 5:06:03PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> LAS VEGAS		
<b>Phone :</b> 702 [Redacted]	<b>Office Code :</b> 3380-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Las Vegas requests a [Redacted] system and a DCS3000 client for the Reno RA

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**Worklog :** 8/2/2005 9:43:59 AM

[Redacted] 7/29/2005 4:01:18 PM [Redacted] has Reassigned or Forwarded this request to [Redacted] 8/17/2005 10:26:50 AM [Redacted] Forwarded to [Redacted] for system availability. [Redacted] has Reassigned or Forwarded this request to [Redacted]

8/16/2005 9:24:00 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

8/18/2005 10:50:59 AM [Redacted] was sent out on 08-18-05 [Redacted]

9/23/2005 9:00:20 AM [Redacted] Spoke with Las Vegas they have received the portable system.

9/30/2005 8:17:15 AM [Redacted] in reviewing this request, a 3000 system is being requested. Do you know if this has been fulfilled? If so, please close. Thanks.

[Redacted] has Reassigned or Forwarded this request to [Redacted]

11/28/2005 4:12:03 PM [Redacted] Request filled pe [Redacted]



**RMS Request Number:**

**0101983**

<b>Request ID :</b> 0101983		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 8/8/2005 12:22:30PM	<b>Closed :</b> 4/4/2006 1:46:55PM	
<b>Requestor Name</b> [redacted]	<b>Office :</b> SACRAMENTO		
<b>Phone :</b> 916 [redacted]	b6	<b>Office Code :</b> 3720-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]		<b>Program Manager</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Sacramento would like to request a DCS 3000 computer for our Modesto RA, so the RA will be able to use the [redacted] program. We also need a router for the Modesto RA, we will have the DCS use one channel of a T-1 that goes from the Modesto RA to the Sacramento office.

**Worklog :** 8/9/2005 11:18:58 AM  
 [redacted]  
 [redacted] has Reassigned or Forwarded this request to [redacted]  
 4/4/2006 10:38:28 AM [redacted]  
 Shipped on 4/4/06.  
 4/4/2006 1:46:55 PM [redacted]  
 Shipped computer, routers, monitor, switch, and misc accessories on fd734 062422

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**RMS Request Number:**

**0102300**

<b>Request ID :</b> 0102300		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 8/17/2005 11:54:16AM	<b>Closed :</b> 1/19/2006 5:04:22PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> NEWARK		
<b>Phone :</b> 973 [Redacted]	b6	<b>Office Code :</b> 3510-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Two (2) DCS3000 intercept computers  
 One (1) each for TIII Room in Newark and GMRA

**Working :** 8/17/2005 2:11:45 PM

[Redacted] has Reassigned or Forwarded this request to

8/25/2005 1:13:34 PM [Redacted]

Shipped [Redacted] machine to Newark on 8/25/05. Will ship remainder of equipment when Newark decides on how to network the RA to Newark.

8/25/2005 1:39:49 PM [Redacted]

Shipped 1 computer to Newark

10/14/2005 9:59:47 AM [Redacted]

Shipped router and CPU to Newark for Franklin Township RA on 10/14/05.

10/18/2005 9:43:32 AM [Redacted]

Shipped WIC-ZT, cable, and DSU/CSU on 10/18/05.

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**RMS Request Number:**

**0103140**

<b>Request ID :</b> 0103140		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 9/6/2005 2:05:23PM	<b>Closed :</b> 11/4/2005 9:19:43AM	
<b>Requestor Name :</b> [Redacted]	b6	<b>Office :</b> MIAMI	
<b>Phone :</b> 305 [Redacted]	b7C	<b>Office Code :</b> 3460-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b2 b6	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	b7C b7E	<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item :</b> [Redacted]			

**Requested Support :** Miami is requesting a three computer portable [Redacted] system. This system will be used in a present [Redacted] system. [Redacted] b7A

Called [Redacted] on 9/6/05 about this order. Will work with [Redacted] for the DCS 3000 feed.

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**Worklog :** 9/7/2005 3:55:37 PM

[Redacted] has Reassigned or Forwarded this request to [Redacted]

9/12/2005 2:19:29 PM [Redacted]  
We currently do not have any portables available.

10/14/2005 3:19:34 PM [Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]

10/19/2005 7:42:30 AM [Redacted]  
[Redacted] system shipped 10/18/05.

11/2/2005 1:31:55 PM [Redacted]  
Talked with Miami today 11-02-05 they have received the portable VB system.

**RMS Request Number:**

**0103141**

<b>Request ID :</b> 0103141	<b>Performance Indicator :</b>	
<b>Status :</b> Working	<b>Opened :</b> 9/6/2005 2:09:25PM	<b>Closed :</b>
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> MIAMI	
<b>Phone :</b> 305 [Redacted]	<b>Office Code :</b> 3460-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support :** Talked to [Redacted] about building a point to point circuit for DCS 3000 for a porable VoiceBox system. RMS for the VoiceBox is # [Redacted] It will be from the Miami Main Office to Broward Offsite. POC [Redacted] 305 [Redacted]

**Worklog :** 9/9/2005 7:35:46 AM  
[Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]  
9/13/2005 1:08:54 PM [Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]

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**RMS Request Number:**

**0103467**

<b>Request ID :</b> 0103467		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 9/19/2005 4:07:47PM	<b>Closed :</b> 1/19/2006 5:00:40PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> LAS VEGAS		
<b>Phone :</b> 702 [Redacted]	<b>Office Code :</b> 3380-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Per telcal with [Redacted] Las Vegas requests one laserjet color printer for the DCS 3000 network

**Worklog :** 9/20/2005 9:11:28 AM  
[Redacted] has Reassigned or Forwarded this request to [Redacted]  
9/20/2005 10:43:21 AM [Redacted]  
Shipped on 9/20/05.  
9/23/2005 8:06:54 AM [Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]

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**RMS Request Number:**

**0104534**

<b>Request ID :</b> 0104534		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 2/28/2005 5:04:00PM	<b>Closed :</b> 11/22/2005 9:16:21AM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> KANSAS CITY		
<b>Phone :</b> 816 [Redacted]	b6 b7C	<b>Office Code :</b> 3350-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [Redacted]	b2 b6	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	b7C	<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU	b7E		
<b>Item:</b> [Redacted]			

**Requested Support :** User says that cell phone calls drop off in the middle of audio during playback. This is randomly happening only on cell phone calls

**Worklog : 8/2/2005 9:43:34 AM**

[Redacted] 2/28/2005 5:04:30 PM [Redacted] Conferenced user in with Raytheon ticket number is [Redacted] 3/1/2005 8:00:50 AM [Redacted] 2/28/2005 5:04:30 PM [Redacted] Conferenced user in with Raytheon ticket number is [Redacted] has Reassigned or Forwarded this request. 3/16/2005 1:23:22 PM [Redacted] Per [Redacted] Raytheon is going to put a multimeter on the input line to see if RW is providing enough current to support the input line. The line does not have a multimeter and probably will need to have one. 4/11/2005 2:49:15 PM [Redacted] Left voicemail and sent email for an update. 4/11/2005 3:09:28 PM [Redacted] [Redacted] called and said that they have been in contact with raytheon trying out a number of things - most recently on 4/8. At this time, the problem seems to be worse than before. Raytheon and site are trying to work on a solution. 4/19/2005 3:32:47 PM [Redacted] called today; he says that they have tried many different things. He went down to Wichita himself and worked on the problem. The issue is still the same [Redacted] is requesting someone from Raytheon or another qualified technician come onsite to fix the problem. I am forwarding this to [Redacted] 4/25/2005 11:39:22 AM [Redacted] sent an email today stating that they are still having problems after working with raytheon last week. I am forwarding email and ticket to [Redacted] 4/25/2005 11:40:26 AM [Redacted] has Reassigned or Forwarded this request to [Redacted] 4/28/2005 4:06:32 PM [Redacted] Held teleconference with KC [Redacted] - ERF [Redacted] to clarify problem - There are two - ONE [Redacted] is dropping off (stops recording ) prior to the end of a call - DCS 3000 indicates 20

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minute call [redacted] only has 10 min call./ They have verified that the recording did cut off actual audio. TWO - [redacted] does not disconnect at the end of a call... DCS-3000 indicates 5 minute call but [redacted] continues recording for 10 more minutes - thereby missing subsequent calls. This is only on one target a [redacted] cell phone, and not all of the time.

4/28/2005 4:11:32 PM [redacted] Also held teleconference with Raytheon [redacted] They will provide a modification to [redacted] - which will provide additional logging to capture events surrounding problem calls when they occur. [redacted] also sent email to KC [redacted] [redacted] advising of some possible steps to correct or isolate the problem - and advising them of the plan to md SW on the [redacted] 1) Disconnect the line into the DCS-5000 [redacted] and measure DC voltage across the [redacted] while calling the number. Note voltage readings, especially between rings. Looking to see if a large voltage drop occurs. Record voltage readings. It will bounce a bit during the ring. 2) If you have a validated [redacted] line that is collecting satisfactorily, if available, contact service provider to direct to that [redacted] line and try using it for your collection. Note the system performance. Results? 3) Is the Pen Register noting [redacted] and release commands? Is it possible that 13 missed calls are telecommuters, misdialed digits, etc?

Can you note the times for these calls from DCS-3000 Pen Data and contact service provide to determine if these were indeed calls made from the cell phone or not? 4) Raytheon is working on modifying the [redacted] executable to include [redacted]

[redacted] Do you have an internet address that we can send instructions, and you'll need to download the file from a email account. We'll provide details. This is a [redacted] technique. 6/14/2005 1:26:15 PM

[redacted] Requested update 6/24/2005 11:34:13 AM [redacted] has Reassigned or Forwarded this request to [redacted] 7/27/2005 12:40:47 PM

[redacted] Update received from [redacted] [redacted] have been in communications with [redacted] He requested that we hold off on our test until [redacted] applies their patch to the switch. He expects this to happen sometime soon. We take this as an admission that the problem lies on the [redacted] switch. Please contact either [redacted] for the latest status.

9/16/2005 8:02:21 AM [redacted] I'm told that the ATU team visited the site and confirmed the problems as previously identified by [redacted] No further details were given. I shall forward to ATU. CA, 9/16/05.

10/17/2005 7:40:27 AM [redacted] This should be assigned to [redacted] (CALEA). CA, 10/17/2005.

10/17/2005 8:04:37 AM [redacted] can you reassign this to Eric? CA, 10/17/2005.

11/7/2005 10:56:18 PM [redacted] Hand requested this be closed. all is working well now.

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**RMS Request Number:**

**0104606**

<b>Request ID :</b> 0104606		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 3/29/2005 10:53:00AM	<b>Closed :</b> 9/2/2005 11:36:43AM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> COLUMBIA		
<b>Phone :</b> 803 [Redacted]	<b>Office Code :</b> 3180-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** An additional desktop DCS3000 with the [Redacted] software to be used by case agents to review realtime cellular data including tower information.

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**Worklog :** 8/2/2005 9:43:36 AM  
 [Redacted] 3/29/2005 1:41:09 PM [Redacted] has Reassigned or Forwarded this request to [Redacted] 3/30/2005 11:21:09 AM  
 [Redacted] has Reassigned or Forwarded this request to [Redacted] 5/6/2005 2:55:49 PM [Redacted] On hold awaiting more workstations.  
 8/22/2005 11:57:59 AM  
 Shipped on 8/22/05: [Redacted]



UNCLASSIFIED

November 08, 2006

**RMS Request Number:**

**0104627**

<b>Request ID :</b> 0104627	<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 4/1/2005 2:37:00PM	<b>Closed :</b> 1/19/2006 5:50:27PM
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> CLEVELAND	
<b>Phone :</b> 216 [REDACTED]	<b>Office Code :</b> 3170-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support :** Re 3/31/05 telcal with [REDACTED]  
Need - 2 Rackmount DCS3000 Computrers 1  
Rackmount monitor 1 Rackmount UPS 25 ft  
cable to go from [REDACTED] computer to DSC3000.

**Worklog :** 8/2/2005 9:43:37 AM  
[REDACTED]  
4/28/2005 1:50:59 PM [REDACTED] has  
Reassigned or Forwarded this request to [REDACTED]  
5/6/2005 2:58:02 PM [REDACTED] Working on equipment to  
send.  
8/15/2005 11:25:31 AM [REDACTED]  
Shipped on 8/15/05.

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UNCLASSIFIED

**RMS Request Number:**

**0104628**

<b>Request ID :</b> 0104628		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 4/1/2005 4:45:00PM	<b>Closed :</b> 1/19/2006 5:50:02PM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> DENVER		
<b>Phone :</b> 303 [redacted]	b6 b7C	<b>Office Code :</b> 3210-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Please upgrade the two (2) DCS3000 computer systems in Denver HQ with the following: 1. Two (2) rack mounted servers 2. Rack mounted UPS 3. Rack 4. Two (2) flat panel monitors with 15' cables 5. Two (2) keyboards and mice with 15' cables IP Addresses: [redacted] and anything else you think we need.

**Worklog :** 8/2/2005 9:43:37 AM  
 [redacted]  
 4/28/2005 1:50:27 PM [redacted] has Reassigned or Forwarded this request to [redacted]  
 5/6/2005 2:58:39 PM [redacted] Working on equipment to send.  
 10/12/2005 9:04:27 AM [redacted]  
 Equipment shipping under another RMS # because of issues with this RMS.

b2  
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b7E

**RMS Request Number:**

**0105228**

<b>Request ID :</b> 0105228		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 10/5/2005 8:04:51PM	<b>Closed :</b> 1/19/2006 5:49:41PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> BIRMINGHAM		
<b>Phone :</b> 205-[Redacted]	b6	<b>Office Code :</b> 3070-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Request the DCS3000 CDC data be "pushed" to the DCS5000 system at both BH HQ city and BH-HRA.

Both DCS5000 systems are the 40 line , 1/2 rack systems.

Thanks,

TTA [Redacted]  
 Cell: 205-[Redacted]

b2  
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**Worklog :** 10/7/2005 10:10:07 AM

[Redacted] T.M., whoever you want to handle this is find with me (3000/5000).

[Redacted] has Reassigned or Forwarded this request to [Redacted]

11/28/2005 4:14:10 PM  
 Reassign to [Redacted] re: [Redacted] for BH and BH-HRA.

[Redacted] has Reassigned or Forwarded this request to [Redacted]

1/6/2006 9:52:29 AM  
 We are still evaluating the latest [Redacted] software with the OneWay Push at various field offices. The site shall be contacted when they are scheduled for installation. Please close ticket. CA, 06JAN06.

**RMS Request Number:**

**0105302**

<b>Request ID :</b> 0105302	<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 10/10/2005 5:12:13PM	<b>Closed :</b> 1/19/2006 4:55:44PM
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> CHICAGO	
<b>Phone :</b> 312 [Redacted]	<b>Office Code :</b> 3150-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support :** Timeserver for DCS 3000 system failed.

**Worklog :** 10/10/2005 5:12:13 PM  
[Redacted]  
DCSP spoke with [Redacted] and a replacement timeserver will be sent out this week.  
10/11/2005 8:32:45 AM [Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]  
11/28/2005 4:17:24 PM [Redacted]  
Alternate timeserver found by CG personnel. Request complete.

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b6  
b7C

**RMS Request Number:**

**0105482**

<b>Request ID :</b> 0105482		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 10/13/2005 1:36:37PM	<b>Closed :</b> 12/13/2005 10:05:19AM	
<b>Requestor Name</b> [redacted]	<b>Office :</b> SAN DIEGO		
<b>Phone :</b> 858-[redacted]	<b>Office Code :</b> 3780-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]	<b>Program Manager</b> [redacted]		b2 b6 b7C
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Traditional Technologies		b7E
<b>Category :</b> TICTU			
<b>Item :</b> [redacted] Data Collection System			

<b>Requested Support</b> [redacted] locking up and not downloading	<b>Worklog :</b> 10/13/2005 1:36:37 PM [redacted] had him diskscan and defrag, Will check back 10/13/2005 2:21:37 PM [redacted] [redacted] has Reassigned or Forwarded this request to [redacted] 10/17/2005 8:52:49 AM [redacted] Will call for status today 10/27/2005 9:33:08 AM [redacted] [redacted] adjusted the virtual memory and seems to work. will continue to test 11/14/2005 11:24:59 AM [redacted] Working with DCS 3000 to find solution 12/8/2005 8:05:24 AM [redacted] Working now after dcs3000 patch
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**RMS Request Number:**

**0105483**

<b>Request ID :</b> 0105483		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 10/13/2005 1:37:49PM	<b>Closed :</b> 12/13/2005 10:05:48AM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> LOS ANGELES	
<b>Phone :</b> 310-[Redacted]		<b>Office Code :</b> 3410-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b2 b6 b7C b7E	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Traditional Technologies	
<b>Category :</b> TICTU			
<b>Item :</b> [Redacted] Data Collection System			

**Requested Support :** out of stack space error

<b>Workinglog :</b> 10/13/2005 1:37:49 PM	[Redacted]
diskscan and defrag. he will let me know if it works	
10/13/2005 2:21:09 PM	[Redacted]
[Redacted] has Reassigned or Forwarded this request to	[Redacted]
10/17/2005 8:52:27 AM	[Redacted]
Will call for status today	
11/14/2005 11:24:48 AM	[Redacted]
Working with DCS 3000 to find solution	
12/8/2005 8:05:01 AM	[Redacted]
Working now after dcs3000 patch	

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**RMS Request Number:**

**0105484**

<b>Request ID :</b> 0105484		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 10/13/2005 1:38:44PM	<b>Closed :</b> 12/13/2005 10:06:12AM	
<b>Requestor Name :</b> [Redacted]	b6	<b>Office :</b> SAN FRANCISCO	
<b>Phone :</b> 925-[Redacted]	b7C	<b>Office Code :</b> 3790-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	b2 b6 b7C b7E
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Traditional Technologies	
<b>Category :</b> TICTU			
<b>Item :</b> [Redacted] Data Collection System			

<b>Requested Support :</b> out of stack space	<b>Worklog :</b> 10/13/2005 1:38:44 PM
	[Redacted] diskscan and defrag. seems to have worked.
	10/13/2005 2:20:41 PM [Redacted] [Redacted] has Reassigned or Forwarded this request to [Redacted]
	10/17/2005 8:52:01 AM [Redacted] Will call today for status
	11/14/2005 11:24:37 AM [Redacted] Working with DCS 3000 to find solution
	12/8/2005 8:04:41 AM [Redacted] Working now after dcs3000 patch

b6  
b7C

**RMS Request Number:**

**0105485**

<b>Request ID :</b> 0105485		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 10/13/2005 1:39:34PM	<b>Closed :</b> 12/13/2005 10:06:32AM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> INDIANAPOLIS	
<b>Phone :</b> 317 [Redacted]		<b>Office Code :</b> 3310-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	b2 b6 b7C
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	b7E
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Traditional Technologies	
<b>Category :</b> TICTU			
<b>Item :</b> [Redacted] Data Collection System			

**Requested Support :** out of stack space

<b>Worklog :</b> 10/13/2005 1:39:34 PM	[Redacted]
[Redacted] diskscan and defrag. [Redacted] will let me know.	
10/13/2005 2:20:17 PM	[Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]	
10/17/2005 8:51:23 AM	[Redacted]
Will call today for status	
10/19/2005 9:17:49 AM	rdouglas
still locking up, will call today	
10/20/2005 10:56:30 AM	[Redacted]
Still not working. will overnight a hard drive and he will send his back for testing.	
10/20/2005 11:42:07 AM	[Redacted]
Shipped Hard Drive	
10/25/2005 1:34:33 PM	[Redacted]
hasnt changed out drive yet.	
10/27/2005 9:32:25 AM	[Redacted]
testing hard drive here	
11/14/2005 11:24:27 AM	[Redacted]
Working with DCS 3000 to find solution	
12/8/2005 8:02:36 AM	[Redacted]
Working now after dcs3000 patch	

b6  
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**RMS Request Number:**

**0105676**

<b>Request ID :</b> 0105676	<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 10/19/2005 11:55:46AM	<b>Closed :</b> 1/19/2006 4:52:50PM
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> DETROIT	
<b>Phone :</b> 313 [Redacted]	<b>Office Code :</b> 3220-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
b6 b7C		
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support :** Reference prior conversations between [Redacted] Detroit needs DCS 3000 for tracking subjects.

**Worklog :** 10/20/2005 11:13:15 AM  
[Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]  
10/21/2005 1:47:28 PM  
Shipped equipment on 10/21/05.

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b7C

**RMS Request Number:**

**0105738**

<b>Request ID :</b> 0105738		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 10/20/2005 1:56:42PM	<b>Closed :</b> 1/19/2006 4:51:49PM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> LOS ANGELES		
<b>Phone :</b> 310 [redacted]	b6	<b>Office Code :</b> 3410-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]		<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** RE: convo w [redacted] Please send three (3) DCS 3000 tracking machines for use in LAFO main office. For use by case agents to track subjects of Pen Registers, etc. No cables needed, machines will be switched out with older models that are failing. Please ship to LAFO:

FBI  
 11000 Wilshire Blvd., Suite 1600  
 Los Angeles, CA 90024  
 (310) [redacted]  
 ATTN: TTA [redacted]

b6  
 b7C

**Worklog :** 10/21/2005 1:46:47 PM  
 [redacted] has Reassigned or Forwarded this request to [redacted]  
 10/24/2005 1:28:15 PM [redacted]  
 Shipped three systems on 10/24/05.

**RMS Request Number:**

**0105781**

<b>Request ID :</b> 0105781		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 10/21/2005 2:41:06PM	<b>Closed :</b> 1/19/2006 4:50:41PM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> SAN DIEGO		
<b>Phone :</b> 858 [redacted]	<b>Office Code :</b> 3780-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Per the 10/21/05 telephone conversation between San Diego TTA [redacted] and TICTU's [redacted], please provide two (2) DCS3000 [redacted] systems to support on-going and future T-IIIs.

**Worklog :** 10/24/2005 9:40:33 AM  
 [redacted] has Reassigned or Forwarded this request to [redacted]  
 10/26/2005 4:11:29 PM [redacted]  
 Shipped two tracker systems on 10/27/05.

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b7C  
b7E

**RMS Request Number:**

**0105909**

**Request ID :** 0105909

**Performance Indicator :** Technical expertise

**Status :** Closed

**Opened :** 10/26/2005 10:43:06AM

**Closed :** 12/21/2005 9:56:12AM

**Requestor Name :** [Redacted]

**Office :** HONOLULU

**Phone :** 808 [Redacted]

b6  
b7C

**Office Code :** 3280-0000

**Case Number :**

**Investigative Program :**

**Assigned to Name :** [Redacted]

**Program Manager :** [Redacted]

b2  
b6  
b7C  
b7E

**Assigned To Group :** TICTU

**Program/Type :** Traditional Technologies

**Category :** TICTU

**Item :** [Redacted] Data Collection System

**Requested Support :** [Redacted] having the same probs as other offices.

**Worklog :** 10/26/2005 10:43:06 AM

[Redacted]  
Gave her some things to try. She will get back to me  
10/26/2005 1:44:10 PM [Redacted]

[Redacted] has Reassigned or Forwarded this request to

10/27/2005 9:32:08 AM [Redacted]

[Redacted] still locking up running only data collection. I have IP's  
hard drive here and testing

11/14/2005 11:24:01 AM [Redacted]

Working with DCS 3000 to find solution

b2  
b6  
b7C  
b7E

**RMS Request Number:**

**0106085**

<b>Request ID :</b> 0106085		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 11/1/2005 3:06:39PM	<b>Closed :</b> 1/19/2006 4:48:57PM	
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> WASHINGTON		
<b>Phone :</b> 202 [REDACTED]	<b>Office Code :</b> 3920-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

<b>Requested Support :</b> WFO needs 1 DCS 3000 cell [REDACTED]	<b>Worklog :</b> 11/3/2005 9:35:09 AM
[REDACTED]	[REDACTED] has Reassigned or Forwarded this request to
[REDACTED]	[REDACTED]
[REDACTED]	11/10/2005 4:10:24 PM [REDACTED]
[REDACTED]	[REDACTED] picked up equipment on 11/09/05.

b2  
b6  
b7C  
b7E

**RMS Request Number:**

**0106129**

<b>Request ID :</b> 0106129		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 11/2/2005 12:56:49PM	<b>Closed :</b> 1/19/2006 4:48:12PM	
<b>Requestor Name :</b> [Redacted]		<b>Office :</b> CLEVELAND	
<b>Phone :</b> 216 [Redacted]		<b>Office Code :</b> 3170-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Re 10/20/05 E-mail of TA [Redacted] to [Redacted] Needed - DCS 3000 computer and related equipment for [Redacted] from Canton RA into Canton RA Task Force, for T-3 expected to begin within next two weeks or less

b2  
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b7D

**Worklog :** 11/7/2005 3:46:46 PM  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 11/7/2005 3:48:27 PM [Redacted]  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 11/10/2005 4:08:35 PM [Redacted]  
 Equipment shipped to Cleveland on 11/9/05. Equipment installed and tested on 11/10/05.

**RMS Request Number:**

**0106150**

<b>Request ID :</b> 0106150		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 11/2/2005 7:46:16PM	<b>Closed :</b> 5/1/2006 3:17:37PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> SAN DIEGO		
<b>Phone :</b> 858-[Redacted]	<b>Office Code :</b> 3780-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** When possible, please provide three (3) DCS3000 [Redacted] systems to support T-III operations at San Diego's T-III off-site. Please contact me with any questions. Please ship the equipment to my attention at the main office, 9797 Aero Drive, San Diego, CA 92123.

**Worklog :** 11/3/2005 9:34:40 AM  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 5/1/2006 3:17:33 PM [Redacted]  
 Equipment was shipped on 5/1/06 with a seperate RMS

b2  
b7E

b6  
b7C

**RMS Request Number:**

**0106178**

<b>Request ID :</b> 0106178		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 11/3/2005 1:23:36PM	<b>Closed :</b> 1/19/2006 4:47:24PM	
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> SAN FRANCISCO		
<b>Phone :</b> 925 [REDACTED]	<b>Office Code :</b> 3790-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU	b6 b7C		
<b>Item:</b> DCS 3000			

<b>Requested Support :</b> DCS3000 Terminal to support [REDACTED] case's cell phone intercepts.	<b>Worklog :</b> 11/7/2005 8:38:13 AM
b2 b7E	[REDACTED] has Reassigned or Forwarded this request to [REDACTED]
	11/10/2005 3:58:23 PM [REDACTED]
	Shipped workstation to San Fran on 11/14/05.
	11/10/2005 4:09:32 PM [REDACTED]
	Equipment shipped on 11/14/05.



**RMS Request Number:**

**0106235**

<b>Request ID :</b> 0106235		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 11/4/2005 6:16:29PM	<b>Closed :</b> 1/19/2006 4:45:33PM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> OMAHA		
<b>Phone :</b> 402 [redacted]	<b>Office Code :</b> 3600-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

<b>Requested Support :</b> Per telcon with [redacted] on 11/04/05, Omaha Division is requesting a DCS3000 computer for use in our TIII room. Thank You! [redacted]	<b>Worklog :</b> 11/7/2005 8:37:12 AM [redacted] has Reassigned or Forwarded this request to [redacted] 11/7/2005 12:17:22 PM [redacted] Shipped CPU and monitor on 11/7/05.
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b2  
b6  
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**RMS Request Number: 0106679**

<b>Request ID :</b> 0106679	<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 11/21/2005 10:54:59AM	<b>Closed :</b> 12/21/2005 9:51:53AM
<b>Requestor Name :</b> [Redacted] b6 b7C	<b>Office :</b> ATLANTA	
<b>Phone :</b> 404 [Redacted]	<b>Office Code :</b> 3040-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted] b2 b6 b7C b7E	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Traditional Technologies	
<b>Category :</b> TICTU		
<b>Item :</b> [Redacted] Data Collection System		

<b>Requested Support :</b> System locking up	<b>Worklog :</b> 11/21/2005 10:54:59 AM [Redacted] After working with DCS 3000 group,a fix will be tested in the atlanta system, 11/21/2005 5:33:03 PM [Redacted] [Redacted] has Reassigned or Forwarded this request to [Redacted] 12/14/2005 2:05:53 PM [Redacted] working after dcs3000 patch
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b7C

**RMS Request Number:**

**0106680**

<b>Request ID :</b> 0106680		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 11/21/2005 10:55:55AM	<b>Closed :</b> 12/13/2005 10:09:37AM	
<b>Requestor Name</b> [redacted]	b6	<b>Office :</b> DALLAS	
<b>Phone :</b> 972 [redacted]	b7C	<b>Office Code :</b> 3190-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]	b2	<b>Program Manager</b> [redacted]	
<b>Assigned To Group :</b> TICTU	b6	<b>Program/Type :</b> Traditional Technologies	
<b>Category :</b> TICTU	b7C		
<b>Item:</b> [redacted] Data Collection System	b7E		

**Requested Support :** system locking up

<b>Worklog :</b> 11/21/2005 10:55:55 AM
[redacted]
working with DCS 3000 for fix
11/21/2005 5:33:39 PM [redacted]
[redacted] has Reassigned or Forwarded this request to
[redacted]
12/8/2005 8:00:43 AM [redacted]
Working now after dcs3000 patch

b6  
b7C

**RMS Request Number:**

**0106779**

<b>Request ID :</b> 0106779		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 11/22/2005 6:43:59PM	<b>Closed :</b> 1/20/2006 5:20:22PM	
<b>Requestor Name :</b> [redacted]	b6	<b>Office :</b> ST LOUIS	
<b>Phone :</b> 314 [redacted]	b7C	<b>Office Code :</b> 3730-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]		<b>Program Manager :</b> [redacted]	b2 b6 b7C b7E
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Items :</b> [redacted] Fixed System			

<b>Requested Support :</b> link DCS3000 and [redacted]	<b>Worklog :</b> 11/25/2005 8:19:30 AM
b2 b6 b7C b7E	[redacted] I believe [redacted] and yourself have been having discussions with STL re this. It may be too early to speculate, but if this can be done in FY2006, fine. If not, then plan for FY2007. Thanks.
	[redacted] has Reassigned or Forwarded this request to [redacted]
	1/6/2006 10:19:09 AM [redacted] Completed installation on 12/8/05. Operating satisfactorily. Please close ticket. CA, 06JAN06.

**RMS Request Number:**

**0106877**

<b>Request ID :</b> 0106877		<b>Performance Indicator :</b>	
<b>Status :</b> New	<b>Opened :</b> 11/28/2005 6:32:02PM	<b>Closed :</b>	
<b>Requestor Name :</b> [redacted]	b6 b7C	<b>Office :</b> SYRACUSE	
<b>Phone :</b> 315 [redacted]		<b>Office Code :</b> 3010-3684	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b6 b7C	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> AL		<b>Program/Type :</b> Field Support for AL	
<b>Category :</b> AL			
<b>Item:</b> FBI Field Offices Support			

**Requested Support :** We have a pen register court order authorizing the intercept on a [redacted] phone line with [redacted] as the service provider. The phone number is 315 [redacted].

We need assistance in executing this court order

My cell phone is 315 [redacted] I am in the Syracuse RA. We have access to DCS 3000 in the RA.

**Worklog :** [redacted]

**RMS Request Number:**

**0107045**

<b>Request ID :</b> 0107045		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 12/2/2005 12:24:36PM	<b>Closed :</b> 1/19/2006 4:40:28PM	
<b>Requestor Name :</b> [Redacted]		<b>Office :</b> CHICAGO	
<b>Phone :</b> 312 [Redacted]	b6 b7C	<b>Office Code :</b> 3150-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b6 b7C	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Chicago is conducting a T-III in the Rockford RA beginning mid Dec. A portable V.B. is already on request from [Redacted]. We also need a DCS3000 computer for the call data collection. A T-1 has been ordered for the link between [Redacted].

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**Worklog :** 12/2/2005 2:19:32 PM  
 [Redacted]  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 12/2/2005 4:38:38 PM [Redacted]  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 12/5/2005 3:32:44 PM [Redacted]  
 Equipment shipped with Firewall on 12/6/05.  
 12/7/2005 9:14:30 AM [Redacted]  
 Equipment shipped to Rockford to [Redacted] on 12/7/05.  
 12/7/2005 9:55:24 AM [Redacted]  
 Equipment sent 12/7/05

**RMS Request Number:**

**0107047**

<b>Request ID :</b> 0107047		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 12/2/2005 12:31:35PM	<b>Closed :</b> 1/19/2006 4:39:41PM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> ATLANTA		
<b>Phone :</b> 404 [redacted]	<b>Office Code :</b> 3040-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

<b>Requested Support :</b> Please pass to following to [redacted]	<b>Worklog :</b> 12/2/2005 2:31:16 PM
[redacted]	[redacted] has Reassigned or Forwarded this request to
Per TTA [redacted]	12/2/2005 4:39:32 PM [redacted]
AT tech requests a single rack mount version of DCS 3000 server to replace the [redacted] server.	[redacted] has Reassigned or Forwarded this request to
Please also provide a rack mount pullout	12/15/2005 2:49:46 PM [redacted]
Monitor/Mouse/Keyboard, and appropriately sized rack mounted UPS.	Equipment shipped 12/15/05

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b7E

**RMS Request Number:**

**0107097**

<b>Request ID :</b> 0107097		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 12/5/2005 1:13:14PM	<b>Closed :</b> 1/19/2006 4:38:46PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> SAN FRANCISCO		
<b>Phone :</b> 415 [Redacted]	b6	<b>Office Code :</b> 3790-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** We are in need of 5 DCS3000 Clients to support the following locations here:

[Redacted]

Thank You,

[Redacted]

**Worklog :** 12/7/2005 9:57:22 AM

[Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

12/8/2005 7:59:17 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

1/11/2006 9:24:17 AM [Redacted]

Shipped two systems on 1/11/06. The other systems will be sent when more cpu's are ordered.

b2  
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b7E



**RMS Request Number:**

**0107244**

<b>Request ID :</b> 0107244		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 12/9/2005 12:10:56PM	<b>Closed :</b> 1/19/2006 4:36:44PM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> CLEVELAND	
<b>Phone :</b> 216 [Redacted]		<b>Office Code :</b> 3170-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b6 b7C	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

<b>Requested Support :</b> Re 12/7/05 telcal w/ [Redacted] Request 1 Color Laser Printer for use with CV's Main DCS3000	<b>Worklog :</b> 12/9/2005 3:21:50 PM [Redacted] [Redacted] has Reassigned or Forwarded this request to [Redacted] 1/4/2006 9:13:50 AM [Redacted] Shipped on 1/4/06. 1/4/2006 9:45:16 AM [Redacted] COMPLETED SHIPMENT
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b6  
b7C

**RMS Request Number:**

**0107391**

<b>Request ID :</b> 0107391	<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 12/16/2005 11:20:20AM	<b>Closed :</b> 1/19/2006 4:33:44PM
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> KANSAS CITY	
<b>Phone :</b> 816 [REDACTED]	<b>Office Code :</b> 3350-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support :** Kansas City requests [REDACTED] installation in Salina Kansas for a pen register with a [REDACTED] carrier. This will be incorporated into the DCS 3000 at the Wichita RA. Kansas City appreciates the help of the TICTU

**Worklog :** 12/16/2005 2:40:26 PM  
[REDACTED]  
Equipment shipped on 12/16/05.

b6  
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b2  
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b7E

**RMS Request Number:**

**0107403**

<b>Request ID :</b> 0107403		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 12/16/2005 3:27:12PM	<b>Closed :</b> 1/19/2006 4:33:05PM	
<b>Requestor Name :</b> [redacted]	b6 b7C	<b>Office :</b> ALBANY	
<b>Phone :</b> 518 [redacted]		<b>Office Code :</b> 3010-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b6 b7C	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

<b>Requested Support :</b> Request DCS 3000 for [redacted] intercept (FISA [redacted])	<b>Worklog :</b> 12/19/2005 9:25:16 AM
	[redacted] has Reassigned or Forwarded this request to [redacted]
	12/19/2005 9:26:54 AM [redacted] Repeat of RMS# 107404.
	12/19/2005 12:43:18 PM [redacted] Combined with the CPU for RMS# 107404.

b2  
b6  
b7C  
b7E

**RMS Request Number:**

**0107545**

<b>Request ID :</b> 0107545		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 12/21/2005 10:50:31AM	<b>Closed :</b> 1/19/2006 4:31:28PM	
<b>Requestor Name :</b> [Redacted]	b6	<b>Office :</b> SPRINGFIELD	
<b>Phone :</b> 217 [Redacted]	b7C	<b>Office Code :</b> 3860-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b6	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	b7C	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

<b>Requested Support :</b> Rack-Mounted DCS 3000 for new field office - old unit is filling up and losing data.	<b>Worklog :</b> 12/21/2005 12:41:55 PM
	[Redacted] has Reassigned or Forwarded this request to [Redacted]
	12/22/2005 11:38:30 AM [Redacted]
	[Redacted] has Reassigned or Forwarded this request to [Redacted]
	12/27/2005 9:47:08 AM [Redacted]
	Equipment shipped on 12/27/05.

b6  
b7C

**RMS Request Number:**

**0107597**

<b>Request ID :</b> 0107597	<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 12/22/2005 11:17:58AM	<b>Closed :</b> 1/19/2006 4:30:32PM
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> KANSAS CITY
<b>Phone :</b> 816-[Redacted]		<b>Office Code :</b> 3350-0000
<b>Case Number :</b>		<b>Investigative Program :</b>
<b>Assigned to Name :</b> [Redacted]	b6 b7C	<b>Program Manager :</b> [Redacted]
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support :** Kansas City requests a modem for connection to the DCS 3000 for a pen register. Kansas City appreciates the help of TICTU

<b>Worklog :</b> 12/22/2005 11:39:00 AM
[Redacted] has Reassigned or Forwarded this request to [Redacted]
12/22/2005 12:11:23 PM [Redacted]
Shipped on 12/22/05.
12/22/2005 12:21:46 PM [Redacted]
Modem sent to Kansas City 12/22/05.
12/28/2005 1:58:13 PM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]
12/30/2005 9:11:00 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6  
b7C

**RMS Request Number:**

**0107691**

<b>Request ID :</b> 0107691	<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 12/28/2005 12:50:09PM	<b>Closed :</b> 1/19/2006 4:29:41PM
<b>Requestor Name :</b> [Redacted]	b6	<b>Office :</b> DETROIT
<b>Phone :</b> 313 [Redacted]	b7C	<b>Office Code :</b> 3220-0000
<b>Case Number :</b>		<b>Investigative Program :</b>
<b>Assigned to Name :</b> [Redacted]	b6	<b>Program Manager :</b> [Redacted]
<b>Assigned To Group :</b> TICTU	b7C	<b>Program/Type :</b> Technical Access (Wireless)
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

<b>Requested Support :</b> Detroit requests two (2) DCS 3000 systems. The systems will be used in RAs, one in the [Redacted]	<b>Worklog :</b> 12/28/2005 1:54:07 PM
[Redacted]	[Redacted] has Reassigned or Forwarded this request to [Redacted]
	12/29/2005 7:51:29 AM [Redacted]
	[Redacted] has Reassigned or Forwarded this request to [Redacted]
	12/30/2005 11:15:27 AM [Redacted]
	Equipment Shipped on 12/30/05.
	[Redacted] has Reassigned or Forwarded this request to [Redacted]
	12/30/2005 11:15:39 AM [Redacted]
	[Redacted] has Reassigned or Forwarded this request to [Redacted]

b2  
b6  
b7C  
b7E

**RMS Request Number:**

**0107895**

<b>Request ID :</b> 0107895		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 1/6/2006 11:27:15AM	<b>Closed :</b> 1/24/2006 12:01:42PM	
<b>Requestor Name :</b> [redacted]	b6 b7C	<b>Office :</b> MONROE	
<b>Phone :</b> 318 [redacted]		<b>Office Code :</b> 3530-2280	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b6 b7C	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** I am requesting a router and a switch to terminate a [redacted] circuit which will be connected to the DCS 3000 in Shreveport, Louisiana.

**Worklog :** 1/9/2006 12:00:27 PM  
[redacted] has Reassigned or Forwarded this request to [redacted]  
1/24/2006 9:17:08 AM [redacted]  
Router, switch, and modem shipped on 1/24/06.

b2  
b7E

b6  
b7C

**RMS Request Number:**

**0107926**

<b>Request ID :</b> 0107926		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 1/9/2006 12:18:24PM	<b>Closed :</b> 2/17/2006 10:24:41AM	
<b>Requestor Name :</b> [redacted]	b6	<b>Office :</b> MILWAUKEE	
<b>Phone :</b> 414 [redacted]	b7C	<b>Office Code :</b> 3470-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b2 b6 b7C	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU	b7E	<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item :</b> [redacted] Fixed System			

**Requested Support :** The recent [redacted] patch maybe resulting in random loss calls.

**Worklog :** 1/9/2006 12:18:24 PM [redacted]  
 After preforming the [redacted] patch this site reports that they are losing random calls. These calls show up in the DCS3000, but not in [redacted] from Raytheon is working this issue.

1/10/2006 8:24:58 AM [redacted]  
 [redacted] has Reassigned or Forwarded this request to [redacted]

1/10/2006 8:45:47 AM [redacted]  
 Site pulled out the [redacted] method and is using a [redacted] method and is now using a latchbox. CSOC will call for update today 1-10-06.

1/10/2006 8:46:01 AM [redacted]  
 [redacted] has Reassigned or Forwarded this request to [redacted]

1/10/2006 2:55:53 PM [redacted]  
 It has been theorized that the target [redacted] There was no rollover number in place either. The phone company normally uses a force disconnect to remedy this problem. CSOC will follow up next week to ensure that this has fixed the issue

1/23/2006 3:02:13 PM [redacted]  
 DCSP has requested that this ticket be closed. [redacted] patch was not to blame [redacted] did not set up the lines to roll-over and the site had to set the force disconnect on the line. This issue has been resolved at this time.

[redacted] has Reassigned or Forwarded this request to [redacted]

b2  
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b7C  
b7E



**RMS Request Number:**

**0108343**

<b>Request ID :</b> 0108343	<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 1/24/2006 9:27:57AM	<b>Closed :</b> 1/24/2006 12:01:26PM
<b>Requestor Name :</b> [redacted]	b6	<b>Office :</b> INDIANAPOLIS
<b>Phone :</b> 317 [redacted]	b7C	<b>Office Code :</b> 3310-0000
<b>Case Number :</b>		<b>Investigative Program :</b>
<b>Assigned to Name :</b> [redacted]	b6	<b>Program Manager :</b> [redacted]
<b>Assigned To Group :</b> TICTU	b7C	<b>Program/Type :</b> Technical Access (Wireless)
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

<b>Requested Support :</b> DCS3000 to support wireless tracking and surveillances.	<b>Worklog :</b> 1/24/2006 10:01:53 AM
	[redacted] has Reassigned or Forwarded this request to [redacted]
	1/24/2006 10:02:15 AM [redacted]
	Equipment shipped on 1/24/06.
	2/17/2006 9:32:33 AM [redacted]
	[redacted] has Reassigned or Forwarded this request to [redacted]
	[redacted]

b6  
b7C

**RMS Request Number:**

**0108859**

<b>Request ID :</b> 0108859		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 2/7/2006 4:55:07PM	<b>Closed :</b> 2/24/2006 9:00:53AM	
<b>Requestor Name :</b> [Redacted]	b6	<b>Office :</b> SAN FRANCISCO	
<b>Phone :</b> (925) [Redacted]	b7C	<b>Office Code :</b> 3790-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b6	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	b7C	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** San Francisco requests a T1 router to support the [Redacted] TIII intercept utilizing a portable VBIII system in the San Francisco Division, Santa Rosa Resident Agency. If at all possible, we would also request a DCS3000 workstation with the [Redacted] program to support the surveillances re the TIII at the RA. Equipment can be shipped to the Tech Off-Site if no FBI markings are on the shipping labels. The address for the Tech Off-Site is [Redacted] Martinez, CA 94533

**Worklog :** 2/10/2006 10:31:54 AM  
 [Redacted]  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 2/24/2006 8:07:16 AM [Redacted]  
 Equipment shipped to Sata Rosa RA on 2/24/06.

b2  
b6  
b7C  
b7E

**RMS Request Number:**

**0109085**

<b>Request ID :</b> 0109085		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 2/14/2006 12:51:18PM	<b>Closed :</b> 4/28/2006 10:44:11AM	
<b>Requestor Name :</b> [redacted]	b6	<b>Office :</b> BOSTON	
<b>Phone :</b> 781 [redacted]	b7C	<b>Office Code :</b> 3090-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b6	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU	b7C	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Per 2/14/06 telcal from [redacted]  
 [redacted] Boston requests a DCS 3000 system be shipped to the  
 Providence RA located at :

FBI  
 Suite 900  
 10 Dorance Street  
 Providence RI, 02903

RA telephone (401) [redacted]  
 RA POC: SSA [redacted]

Thank you,  
 TTA [redacted]  
 Boston

b6  
 b7C

**Working :** 2/15/2006 8:37:27 AM

[redacted] has Reassigned or Forwarded this request to  
 [redacted]  
 4/27/2006 11:54:10 AM [redacted]  
 Equipment was shipped on 4/28/06.

**RMS Request Number:**

**0109246**

<b>Request ID :</b> 0109246		<b>Performance Indicator :</b>	
<b>Status :</b> New	<b>Opened :</b> 2/17/2006 11:36:09AM	<b>Closed :</b>	
<b>Requestor Name</b> [redacted]		<b>Office :</b> SYRACUSE	
<b>Phone :</b> 315-[redacted]	b6 b7C	<b>Office Code :</b> 3010-3684	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]	b6 b7C	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> AL		<b>Program/Type :</b> Field Support for AL	
<b>Category :</b> AL			
<b>Item:</b> Procurement of Equipment			

**Requested Support :** TICTU [redacted] Per [redacted]  
conversation today between SA [redacted] TICTU is  
requested to send a new DCS 3000 computer to Albany,  
Syracuse RA. Currently, the Syracuse RA has an outdated Dell  
system running obsolete operating software. Cell phone for SA  
[redacted] is 315-[redacted] b6  
b7C

**Worklog :** [redacted]

**RMS Request Number:**

**0109247**

<b>Request ID :</b> 0109247		<b>Performance Indicator :</b>	
<b>Status :</b> New	<b>Opened :</b> 2/17/2006 11:43:50AM	<b>Closed :</b>	
<b>Requestor Name :</b> [redacted]	b6 b7C	<b>Office :</b> SYRACUSE	
<b>Phone :</b> 315 [redacted]		<b>Office Code :</b> 3010-3684	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b6 b7C	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> AL		<b>Program/Type :</b> Field Support for AL	
<b>Category :</b> TICTU			
<b>Item:</b> Procurement of Equipment			

**Requested Support :** TICTU - [redacted] Per [redacted] conversation today between SA [redacted] TICTU is requested to send a new DCS 3000 computer to Albany, Syracuse RA. Currently, the Syracuse RA has an outdated Dell system running obsolete operating software. Cell phone for SA [redacted] is 315 [redacted]

**Worklog :** 2/17/2006 11:43:50 AM  
[redacted]  
Child task created from 000000000109246

b6  
b7C

**RMS Request Number:**

**0109625**

<b>Request ID :</b> 0109625		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 3/6/2006 2:29:04PM	<b>Closed :</b> 3/7/2006 8:48:19AM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> OMAHA	
<b>Phone :</b> 402-[Redacted]		<b>Office Code :</b> 3600-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b6 b7C	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Per telcon with [Redacted] Omaha Division is requesting a new DCS3000 (Criminal) computer to support wireless pen registers in the division. A new computer, [Redacted] switch are requested for the division. Thank You!

**Worklog :** 3/7/2006 8:42:24 AM  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 3/7/2006 8:48:15 AM [Redacted]  
 Equipment shipped on 2/24/06 on shipping form 060822.

b2  
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**RMS Request Number:**

**0109900**

<b>Request ID :</b> 0109900		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 3/16/2006 3:29:59PM	<b>Closed :</b> 5/26/2006 2:48:24PM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> OKLAHOMA CITY	
<b>Phone :</b> 405 [Redacted]		<b>Office Code :</b> 3580-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b6 b7C	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU			
<b>Item :</b> [Redacted]			

**Requested Support :** Per conversation between [Redacted] ERF, and TA [Redacted] Oklahoma City, OC Division requests a portable VB system with 4 workstations, to run T IIIs in our Tulsa RA. This RMS will also serve to request of EE [Redacted] ERF, the advising, coordination, provisioning and installation of all DCS 3000, and related equipment with [Redacted] in the Tulsa RA.

b2  
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**Worklog :** 3/20/2006 7:59:00 AM  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 3/20/2006 8:03:12 AM [Redacted]  
 Spoke to [Redacted] and should have portable for his installation in May timeframe.  
 5/16/2006 7:45:17 AM [Redacted]  
 [Redacted] shipped from [Redacted] to Tulsa office May 11th.  
 5/26/2006 2:48:24 PM [Redacted]  
 New system received by Tulsa office

**RMS Request Number:**

**0109948**

<b>Request ID :</b> 0109948		<b>Performance Indicator :</b>	
<b>Status :</b> Working	<b>Opened :</b> 3/20/2006 8:01:57AM	<b>Closed :</b>	
<b>Requestor Name :</b> [redacted]	b6	<b>Office :</b> OKLAHOMA CITY	
<b>Phone :</b> 405 [redacted]	b7C	<b>Office Code :</b> 3580-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b6	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU	b7C	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Per conversation between [redacted] ERF, and TA [redacted] Oklahoma City, OC Division requests a portable VB system with 4 workstations, to run T IIIs in our Tulsa RA. This RMS will also serve to request of EE [redacted] ERF, the advising, coordination, provisioning and installation of all DCS 3000, and related equipment with [redacted] in the Tulsa RA.

**Worklog :** 3/20/2006 8:01:57 AM  
 [redacted]  
 Child task created from 000000000109900  
 3/20/2006 8:05:30 AM [redacted]  
 [redacted] has Reassigned or Forwarded this request to [redacted]  
 4/12/2006 7:46:01 AM [redacted]  
 Called [redacted] on 4/5/06. He said he was ordering a [redacted] circuit to Tulsa and that the T-III would not happen until sometime in May.

b2  
b6  
b7C  
b7E



**RMS Request Number:**

**0110431**

<b>Request ID :</b> 0110431		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 4/3/2006 2:16:54PM	<b>Closed :</b> 5/10/2006 10:27:11AM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> NEW YORK CITY	
<b>Phone :</b> 212-[Redacted]		<b>Office Code :</b> 3540-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b6 b7C	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Request the suggested "Task Force buffer solution"/DCS3000 computer and installation/support for providing pen data to Chelsea offsite VBIII system during upgrade of main CMP VBIII system upgrade.

Reference conversation with [Redacted] last week regarding this matter.

**Worklog :** 4/4/2006 2:44:06 PM

[Redacted] has Reassigned or Forwarded this request to [Redacted]

4/6/2006 9:21:28 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

5/9/2006 11:13:29 AM [Redacted]

Equipment shipped on 5/9/06.

b6  
b7C

**RMS Request Number:**

**0110532**

<b>Request ID :</b> 0110532		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 4/5/2006 12:37:37PM	<b>Closed :</b> 7/10/2006 8:44:02AM	
<b>Requestor Name :</b> [redacted]	b6 b7C	<b>Office :</b> LOUISVILLE	
<b>Phone :</b> 502 [redacted]		<b>Office Code :</b> 3420-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b6 b7C	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** LS needs a DCS 3000 for upcoming TIII in the [redacted] RA. LS can provide monitor. Thanks, N

**Worklog :** 4/6/2006 9:04:21 AM  
[redacted]  
[redacted] has Reassigned or Forwarded this request to [redacted]  
7/6/2006 11:43:22 AM  
Equipment shipped to [redacted] RAs via shipping forms 66134 and 66135.

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**RMS Request Number:**

**0110682**

<b>Request ID :</b> 0110682	<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 4/10/2006 5:06:22PM	<b>Closed :</b> 5/5/2006 9:20:20AM
<b>Requestor Name :</b> [redacted]	b6 b7C	<b>Office :</b> DALLAS
<b>Phone :</b> 972 [redacted]		<b>Office Code :</b> 3190-0000
<b>Case Number :</b>		<b>Investigative Program :</b>
<b>Assigned to Name :</b> [redacted]	b6 b7C	<b>Program Manager :</b> [redacted]
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support :** Per conversation w [redacted] I would like 2 cube DCS 3000s w/ flat screen monitors. 1 for the new [redacted] that we will put on a cart to move between monitoring rooms as needed. We will return some of our older larger models w [redacted] for license reuse.

**Worklog :** 4/11/2006 9:04:32 AM  
[redacted] has Reassigned or Forwarded this request to [redacted]  
5/5/2006 8:56:47 AM [redacted]  
Shipped equipment on 5/5/06.

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**RMS Request Number:**

**0110987**

<b>Request ID :</b> 0110987		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 4/24/2006 1:50:15PM	<b>Closed :</b> 4/25/2006 1:27:20PM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> MIAMI	
<b>Phone :</b> 305 [Redacted]		<b>Office Code :</b> 3460-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	b6 b7C
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** per [Redacted] Miami request a Back up DCS3000 computer for plantation Offsite. Maybe dupe request.

b6  
b7C

<b>Worklog :</b> 4/24/2006 5:14:00 PM
[Redacted] has Reassigned or Forwarded this request to [Redacted]
4/25/2006 7:42:32 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]
4/25/2006 7:43:57 AM [Redacted]
Shipped equipment on 4/25/06.

**RMS Request Number:**

**0111238**

<b>Request ID :</b> 0111238		<b>Performance Indicator :</b> Technical expertise	
<b>Status :</b> Closed	<b>Opened :</b> 5/2/2006 4:07:19PM	<b>Closed :</b> 5/19/2006 4:09:56PM	
<b>Requestor Name :</b> [redacted]	b6 b7C	<b>Office :</b> SEATTLE	
<b>Phone :</b> 296 [redacted]		<b>Office Code :</b> 3840-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	b6 b7C	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> ETMU		<b>Program/Type :</b> Enterprise Operations Services	
<b>Category :</b> ETMU			
<b>Item:</b> DCSP			

**Requested Support :** Request a trip to Spokane, Wa to install a DCS3000 router/workstation and work with [redacted] for a redundant link for Seattle.

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**Worklog :** 5/2/2006 4:09:30 PM  
 [redacted] will mark this complete after he performs work.  
 [redacted] has Reassigned or Forwarded this request to [redacted]  
 5/19/2006 4:09:56 PM  
 2 Routers installed and configured [redacted] link connected and tested fine with ERF. Connection with [redacted] will be completed by ERF, DCS-3000 team, after gathering more info from [redacted]

**RMS Request Number:**

**0111597**

<b>Request ID :</b> 0111597		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 5/17/2006 4:01:45PM	<b>Closed :</b> 5/18/2006 10:54:11AM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> SAN JUAN		
<b>Phone :</b> 787 [Redacted]		<b>Office Code :</b> 3800-0000	
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Request one [Redacted] client computer with monitor for use w/ DCS 3000.

**Working :** 5/18/2006 8:44:56 AM  
 [Redacted]  
 [Redacted] has Reassigned or Forwarded this request to  
 [Redacted]  
 5/18/2006 8:45:41 AM  
 Equipment shipped on 5/18/06.  
 5/18/2006 10:54:11 AM  
 Shipped equipment

b2  
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b6  
b7C

**RMS Request Number:**

**0111948**

<b>Request ID :</b> 0111948		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 6/1/2006 8:47:45AM	<b>Closed :</b> 6/27/2006 3:38:32PM	
<b>Requestor Name :</b> [Redacted]	b6 b7C	<b>Office :</b> MIAMI	
<b>Phone :</b> 305 [Redacted]		<b>Office Code :</b> 3460-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	b6 b7C	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** MM IS REQUESTING DCS 3000 HOOK UP AND NECESSARY EQUIPMENT FOR PORTABLE VOICE BOX FOR [Redacted] TIME FRAME MID JUNE. ANY QUESTIONS CONTACT [Redacted] (305) [Redacted]

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**Worklog :** 6/1/2006 9:19:00 AM  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 6/5/2006 3:29:30 PM [Redacted]  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 6/20/2006 8:36:55 AM [Redacted]  
 Waiting for Miami to build circuit to RA.  
 6/27/2006 8:47:21 AM [Redacted]  
 Shipped equipment to [Redacted] on 6/27/06.

**RMS Request Number:**

**0112106**

<b>Request ID :</b> 0112106		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 6/7/2006 7:50:47AM	<b>Closed :</b> 6/9/2006 8:55:57AM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> CLEVELAND		
<b>Phone :</b> 216-[Redacted]	<b>Office Code :</b> 3170-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** 2 Flat-screen monitors for DCS 3000 computers in Cleveland's CMP room.

<b>Worklog :</b> 6/8/2006 8:30:40 AM
[Redacted] has Reassigned or Forwarded this request to [Redacted]
6/8/2006 10:29:26 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]
6/8/2006 10:30:04 AM [Redacted]
Shipped on 6/8/06.

b6  
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**RMS Request Number:**

**0112244**

<b>Request ID :</b> 0112244		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 6/13/2006 1:04:03PM	<b>Closed :</b> 6/16/2006 1:41:38PM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> PHOENIX		
<b>Phone :</b> 602 [Redacted]	<b>Office Code :</b> 3630-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** requesting [Redacted] Module for Phoenix office and [Redacted] hardware for Yuma RA

**Worklog :** 6/13/2006 1:04:03 PM

[Redacted] is requesting [Redacted] Module for Phoenix office and [Redacted] hardware for Yuma RA. This [Redacted] circuit will replace an existing [Redacted] circuit. Phoenix is arranging for the [Redacted] circuit.

6/13/2006 4:08:04 PM [Redacted]  
Spoke with [Redacted] and they currently have a [Redacted] DCS3000 circuit connecting the Phoenix office to the Yuma RA. They want to upgrade that connection to a [Redacted] and will need appropriate router hardware to handle this. I will forward this request to the DCS3000 program.

6/13/2006 4:08:10 PM [Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]

6/13/2006 4:09:01 PM [Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]

6/15/2006 11:11:48 AM [Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]

6/15/2006 11:12:33 AM [Redacted]  
Shipped [Redacted] CSU/DSU Cards on 6/15/06.

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**RMS Request Number:**

**0112329**

<b>Request ID :</b> 0112329	<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 6/15/2006 1:28:18PM	<b>Closed :</b> 6/29/2006 1:58:59PM
<b>Requestor Name</b> [redacted]	<b>Office :</b> INDIANAPOLIS	
<b>Phone :</b> 317 [redacted]	<b>Office Code :</b> 3310-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]	<b>Program Manager</b> [redacted]	
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU		
<b>Item:</b> DCS 3000		

**Requested Support** [redacted] Access on the DCS3000 for land line intercepts.

b2  
b7E

**Worklog :** 6/15/2006 3:12:50 PM  
[redacted] has Reassigned or Forwarded this request to  
6/29/2006 11:04:24 AM [redacted]  
Equipment Shipped on 6/29/06.  
6/29/2006 1:58:59 PM [redacted]  
Shipped Equipment.

b6  
b7C

**RMS Request Number:**

**0112330**

<b>Request ID :</b> 0112330		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 6/15/2006 1:30:07PM	<b>Closed :</b> 8/4/2006 10:09:17AM	
<b>Requestor Name :</b> [redacted]		<b>Office :</b> INDIANAPOLIS	
<b>Phone :</b> 317-321-6305		<b>Office Code :</b> 3310-0000	
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]		<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TTU		<b>Program/Type :</b> Wireless Intercept and Tracking Team	
<b>Category :</b> TTU			
<b>Item:</b> Wireless Intercept and Tracking Team			

**Requested Support :** Air card, software and access for DCS 3000 to support IP [redacted] Program. IP will cover cost of service.

**Worklog :** 6/19/2006 5:51:56 PM  
[redacted]  
[redacted] has Reassigned or Forwarded this request to [redacted]  
8/4/2006 10:09:17 AM  
Received [redacted] during [redacted] conference.  
6/29/06

b2  
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**RMS Request Number:**

**0112738**

<b>Request ID :</b> 0112738		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 7/5/2006 2:27:11PM	<b>Closed :</b> 7/10/2006 8:43:46AM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> MCALLEN		
<b>Phone :</b> 956 [redacted]	<b>Office Code :</b> 3770-4860		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Per telcal with [redacted] I need a replacement router for my DCS3000 system. I need a [redacted] card. Thanks, [redacted]

**Worklog :** 7/6/2006 9:43:10 AM  
[redacted]  
[redacted] has Reassigned or Forwarded this request to [redacted]  
7/6/2006 10:16:23 AM [redacted]  
Equipment Shipped on 7/6/06.

b2  
b6  
b7C  
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UNCLASSIFIED

November 08, 2006

**RMS Request Number:**

**0113144**

<b>Request ID :</b> 0113144		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 7/19/2006 6:58:50PM	<b>Closed :</b> 8/31/2006 11:06:49AM	
<b>Requestor Name</b> [redacted]	<b>Office :</b> SAN FRANCISCO		
<b>Phone :</b> (925) [redacted]	b6	<b>Office Code :</b> 3790-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** The SF Division [redacted] request a new DCS3000 server. The current unit doesn't appear to have enough RAM to allow [redacted] CD ROM writing at the same time. Any attention given this request will be greatly appreciated.

**Worklog :** 7/20/2006 1:46:02 PM  
[redacted] has Reassigned or Forwarded this request to [redacted]  
8/30/2006 9:05:10 AM [redacted]  
Servers were shipped on 8/22/06. Extras were shipped on 8/30/06.

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UNCLASSIFIED

**RMS Request Number:**

**0113160**

<b>Request ID :</b> 0113160		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 7/20/2006 4:39:03PM	<b>Closed :</b> 9/14/2006 2:01:47PM	
<b>Requestor Name :</b> [Redacted]		<b>Office :</b> SAN FRANCISCO	
<b>Phone :</b> (925) [Redacted]	b6 b7C	<b>Office Code :</b> 3790-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** San Francisco requests two [Redacted] routers for Service Provider interface of CDC into the DCS3000 via [Redacted] circuits. One for [Redacted] the other for [Redacted]. Data will be sent to the [Redacted] by separate [Redacted] circuits.

Also request Office Router for the Off-site with two [Redacted] inputs.

Thanks for your assistance.

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**Worklog :** 7/21/2006 7:52:41 AM  
[Redacted]  
[Redacted] has Reassigned or Forwarded this request to [Redacted]

7/28/2006 10:34:55 AM  
[Redacted] router needs a [Redacted] card for dial-up at the switch. [Redacted] for a middle man setup. The office needs a router with dial-up and [Redacted] card capability.

9/13/2006 8:53:26 AM  
Equipment shipped on 9/13/06.

**RMS Request Number:**

**0113568**

<b>Request ID :</b> 0113568		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 8/8/2006 10:54:00AM	<b>Closed :</b> 8/17/2006 8:33:57AM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> MINNEAPOLIS		
<b>Phone :</b> 612 [redacted]	<b>Office Code :</b> 3480-0000		
<b>Case Number :</b>	b6 b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Minneapolis requests a DCS 3000 collection system; two (2) routers for a [redacted] data line; and, an [redacted] switch for a TIII at the St. Paul, RA. [redacted] assistance is also requested in implementing this intercept which is expected to occur towards the end of August 2006.

**Worklog :** 8/8/2006 2:23:56 PM  
[redacted] has Reassigned or Forwarded this request to [redacted]  
8/16/2006 8:39:33 AM [redacted]  
Shipped router to Minneapolis and router and CPU to St. Paul on 8/16/06.

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**RMS Request Number:**

**0113830**

<b>Request ID :</b> 0113830		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 8/17/2006 10:35:29AM	<b>Closed :</b> 8/29/2006 9:58:08AM	
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> BIRMINGHAM		
<b>Phone :</b> 205- [REDACTED]	b6	<b>Office Code :</b> 3070-0000	
<b>Case Number :</b>	b7C	<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Ref: telephone call with [REDACTED] TICTU on 08/16/06. BH requests a color network printer for use with BH's DCS 3000 network. Aforementioned printer will be utilized in BH's Crisis Command Center with the "DCS 3000 Tracking Client" computer previously sent by TICTU to print maps for analytical use and [REDACTED]

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**Worklog :** 8/17/2006 1:20:16 PM  
[REDACTED]  
[REDACTED] has Reassigned or Forwarded this request to [REDACTED]  
8/29/2006 9:27:48 AM [REDACTED]  
Shipped on 8/29/06.  
8/29/2006 9:58:08 AM [REDACTED]  
Shipped Network Printer



**RMS Request Number:**

**0114478**

<b>Request ID :</b> 0114478		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 9/14/2006 11:51:38AM	<b>Closed :</b> 9/20/2006 9:37:06AM	
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> NEWARK		
<b>Phone :</b> 973- [REDACTED]	b6 b7C	<b>Office Code :</b> 3510-0000	
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [REDACTED]	<b>Program Manager :</b> [REDACTED]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** Newark requestes an updated DCS 3000 for FISA Pen information.

**Worklog :** 9/15/2006 10:24:39 AM  
[REDACTED]  
[REDACTED] has Reassigned or Forwarded this request to [REDACTED]  
9/19/2006 1:47:47 PM  
Equipment shipped on 9/19/06.

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**RMS Request Number:**

**0114540**

**Request ID :** 0114540

**Performance Indicator :** Capital equipment

**Status :** Completed

**Opened :** 9/18/2006 2:40:54PM

**Closed :** 10/25/2006 3:47:52PM

**Requestor Name** [redacted]

**Office :** PORTLAND

**Phone :** 503 [redacted]

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**Office Code :** 3670-0000

**Case Number :** 100A

**Investigative Program :** DT-DTO

**Assigned to Name** [redacted]

**Program Manager** [redacted]

**Assigned To Group :** TICTU

**Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Need to install a Client in the Salem RA for T-III over a [redacted] circuit. Request [redacted] routers between the Portland Office and Salem RA, a DCS3000 Client and switch. Estimated activation is three to four weeks.

**Worklog :** 9/19/2006 9:52:44 AM

[redacted] has Reassigned or Forwarded this request to [redacted]

9/19/2006 2:51:06 PM [redacted]

[redacted] has Reassigned or Forwarded this request to [redacted]

9/19/2006 2:51:36 PM [redacted]

This request is for DCS3000

9/20/2006 9:37:46 AM [redacted]

[redacted] has Reassigned or Forwarded this request to [redacted]

9/20/2006 9:39:16 AM [redacted]

Awaiting circuit to be installed. Will ship two routers with [redacted] interfaces and DCS3000 workstation.

10/25/2006 3:47:45 PM [redacted]

Received call from [redacted] from Portland Division. The T-III will not be monitored in the Salem RA but in Portland. This RMS will be cancelled.

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**RMS Request Number:**

**0115006**

<b>Request ID :</b> 0115006		<b>Performance Indicator :</b>	
<b>Status :</b> Reassign	<b>Opened :</b> 10/5/2006 1:17:44PM	<b>Closed :</b>	
<b>Requestor Name :</b> [redacted]	b6	<b>Office :</b> PHILADELPHIA	
<b>Phone :</b> 215 [redacted]	b7C	<b>Office Code :</b> 1822-0000	
<b>Case Number :</b> 269		<b>Investigative Program :</b> MISC	
<b>Assigned to Name :</b> [redacted]	b2	<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> TICTU	b6	<b>Program/Type :</b> Central Monitoring Plant	
<b>Category :</b> TICTU	b7C		
<b>Item :</b> [redacted] Fixed System	b7E		

**Requested Support :** Requesting an additional DCS3000 for the Philadelphia Field Office.

**Worklog :** 10/5/2006 1:17:44 PM  
[redacted]  
Requesting an additional DCS3000 for the Philadelphia Field Office. The purpose is to capture pen register data. The POC is [redacted]  
10/5/2006 2:39:39 PM [redacted]  
[redacted] I think this request should have come to you.  
[redacted] has Reassigned or Forwarded this request to [redacted]

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**RMS Request Number:**

**0115182**

<b>Request ID :</b> 0115182		<b>Performance Indicator :</b> Capital equipment	
<b>Status :</b> Closed	<b>Opened :</b> 10/13/2006 10:50:38AM	<b>Closed :</b> 10/17/2006 2:19:47PM	
<b>Requestor Name :</b> [Redacted]	b6	<b>Office :</b> OMAHA	
<b>Phone :</b> 402 [Redacted]	b7C	<b>Office Code :</b> 3600-0000	
<b>Case Number :</b> 3158		<b>Investigative Program :</b> NFIP-IT	
<b>Assigned to Name :</b> [Redacted]	b6 b7C	<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU		<b>Program/Type :</b> Traditional Technologies	
<b>Category :</b> TICTU			
<b>Item:</b> CMP DNR Support			

**Requested Support :** The Omaha Division is requesting a rack mountable [Redacted] computer for use in it's DCS6000/DCS3000 upgrade (conversion to rackmountable eqpt) in March or 2007. Thank You!

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**Worklog :** 10/16/2006 9:08:00 AM  
 [Redacted]  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 10/16/2006 1:45:26 PM [Redacted]  
 Refurbed one of DCS3000 raids. installed [Redacted] software. will ship with rack mount screen and kybd.  
 10/17/2006 7:58:42 AM [Redacted]  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 10/17/2006 2:19:47 PM [Redacted]  
 Completed Shipment

**RMS Request Number:**

**0115560**

<b>Request ID :</b> 0115560		<b>Performance Indicator :</b>	
<b>Status :</b> Completed	<b>Opened :</b> 10/30/2006 3:57:12PM	<b>Closed :</b> 11/1/2006 8:35:30AM	
<b>Requestor Name :</b> [Redacted]	<b>Office :</b> ALBUQUERQUE		
<b>Phone :</b> 505 [Redacted]	<b>Office Code :</b> 3020-0000		
<b>Case Number :</b> 65Q	b6 b7C	<b>Investigative Program :</b> NFIP-FCI	
<b>Assigned to Name :</b> [Redacted]	<b>Program Manager :</b> [Redacted]		
<b>Assigned To Group :</b> TICTU	<b>Program/Type :</b> Technical Access (Wireless)		
<b>Category :</b> TICTU			
<b>Item:</b> DCS 3000			

**Requested Support :** request a DCS3000 PC for use as a client machine in T3 room for location information as per e-mail with [Redacted]

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**Worklog :** 10/31/2006 11:30:02 AM  
 [Redacted] has Reassigned or Forwarded this request to [Redacted]  
 11/1/2006 8:35:23 AM  
 Equipment shipped on 10/31/06.

**RMS Request Number:**

**0115825**

<b>Request ID :</b> 0115825		<b>Performance Indicator :</b>	
<b>Status :</b> Working	<b>Opened :</b> 11/6/2006 3:18:18PM	<b>Closed :</b>	
<b>Requestor Name :</b> [Redacted]	b6	<b>Office :</b> ALBUQUERQUE	
<b>Phone :</b> 505 [Redacted]	b7C	<b>Office Code :</b> 3020-0000	
<b>Case Number :</b> 65Q		<b>Investigative Program :</b> NFIP-PCI	
<b>Assigned to Name :</b> [Redacted]		<b>Program Manager :</b> [Redacted]	
<b>Assigned To Group :</b> TICTU	b6	<b>Program/Type :</b> Technical Access (Wireless)	
<b>Category :</b> TICTU	b7C		
<b>Item:</b> DCS 3000			
<b>Requested Support :</b> Request one DCS3000 PC [Redacted] for a second T3 room at the Albuquerque Division as per Telcal with [Redacted] Thanks!		<b>Worklog :</b> 11/7/2006 9:30:34 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]	

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November 08, 2006

**RMS Request Number:**

**0049848**

<b>Request ID :</b> 0049848		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 11/1/2000 10:36:00AM	<b>Closed :</b> 6/18/2004 10:40:32AM	
<b>Requestor Name :</b> [redacted]	b6	<b>Office :</b> CHICAGO	
<b>Phone :</b> (312) [redacted]	b7C	<b>Office Code :</b> 3150-0000	
<b>Case Number :</b>		<b>Investigative Program :</b>	
<b>Assigned to Name :</b> [redacted]		<b>Program Manager :</b> [redacted]	
<b>Assigned To Group :</b> DITU		<b>Program/Type :</b> [redacted]	
<b>Category :</b> DITU			b2 b6 b7C b7E
<b>Item:</b> Maintenance/Upgrade			

**Requested Support :** Repair of Redhook collection computer. System locked up and fails to reboot. Hard disk makes whirring sound and fails to load OS. Also, request replacement of [redacted]

**Worklog :** 9/24/2004 7:50:44 PM

[redacted] 11/1/2000 10:36:29 AM 6553 6553 assigned/forwarded request to [redacted] (Secret) 11/1/2000 12:46:18 PM [redacted] Box received 11/1/00. [redacted] assigned/forwarded request to [redacted] (Secret) 11/1/2000 1:02:22 PM [redacted] assigned/forwarded request to [redacted] (Secret) 11/2/2000 4:05:20 PM [redacted] found another replacement PC. This was brought to shipping today at 4pm. (Secret) 11/2/2000 4:05:37 PM [redacted] assigned/forwarded request to [redacted] (Secret) 11/15/2000 8:35:11 AM [redacted] from Chicago sent an email that the system still will not function properly. It is believed that this may be because a different monitor is being used. 11/21/2000 11:46:28 AM [redacted] Shipping another box to [redacted] today, along with [redacted] 12/5/2000 1:28:26 PM [redacted] Sent out workstation 12/6/2000 8:58:06 AM [redacted] TTA [redacted] advised that the system was working and no further assistance was anticipated in the near future.

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**Derived from:** G3  
**Authority date:** 10/1/1993  
**Declassify on:** X1

ALL INFORMATION CONTAINED  
 HEREIN IS UNCLASSIFIED EXCEPT  
 WHERE SHOWN OTHERWISE

~~SECRET~~

DATE: 06-15-2007  
 CLASSIFIED BY 65179DMH/KSR/MAJ  
 REASON: 1.4 (B)  
 DECLASSIFY ON: 06-15-2032

RMS Request Number:

0051618

Request ID : 0051618

Performance Indicator : Technical Expertise

Status : Closed

Opened : 1/24/2001 6:15:00PM

Closed : 6/18/2004 10:40:35AM

Requestor Name :

[Redacted]

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Office : LOS ANGELES

Phone :

Office Code : 3410-0000

Case Number :

Investigative Program :

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Assigned to Name

[Redacted]

Program Manager :

[Redacted]

Assigned To Group : DITU

Program/Type :

[Redacted]

Category : DITU

Item: Data Processing

Requested Support : ~~X~~ Request assistance processing data from a modem and [Redacted] intercept.

Worklog : 9/24/2004 8:10:48 PM

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1/24/2001 6:15:13 PM [Redacted] Sent request to CEAU for assistance with request. [Redacted] assigned/forwarded request to [Redacted]

3/2/2001 2:56:12 PM [Redacted] built [Redacted] system to replace Red Hook and brought to shipping (Secret) 3/7/2001 1:54:08 PM [Redacted] Built new collection box for use with [Redacted] ..delivered to shipping for overnight delivery (Secret) 3/19/2001 9:22:08 AM [Redacted] Spoke with [Redacted] on Monday 3/12/01. He said that they had the [Redacted] system up and collecting but had trouble processing data with [Redacted] I informed him that it was a known limitation of the software and that he would need to use the [Redacted] view program instead for voice, fax and modem transmissions. (Secret) 3/28/2001 2:51:49 PM [Redacted] Spoke with [Redacted] and he requested that I dial in using [Redacted] to confirm proper system operation and provide some training on the [Redacted] program. Attempts to dial in were unsuccessful. [Redacted] is working to remedy the connection problem at his end and will call me when onsite. (Secret) 3/28/2001 3:15:49 PM [Redacted] also requested a [Redacted] manual. Manual was bought to shipping. (Secret) 8/15/2001 2:46:09 PM [Redacted] is looking at the data. [Redacted] cannot processes the .raw files because of the [Redacted] is helping [Redacted] to turn the .raw files into .mod files. [Redacted] assigned/forwarded request to [Redacted] (Secret) 8/16/2001 11:18:23 AM [Redacted] Gave data to [Redacted] today at about 10AM. He is working on converting the data. (Secret) 9/6/2001 1:54:33 PM [Redacted] did a report on the Data. (Secret) 10/18/2001 7:56:42 AM [Redacted] Rcd more data



**RMS Request Number:**

**0078997**

<b>Request ID :</b> 0078997		<b>Performance Indicator :</b> Technical Expertise	
<b>Status :</b> Closed	<b>Opened :</b> 10/8/2003 2:24:00PM	<b>Closed :</b> 6/18/2004 10:41:31AM	
<b>Requestor Name :</b> [redacted]	<b>Office :</b> DALLAS	b6	b7C
<b>Phone :</b> 972 [redacted]	<b>Office Code :</b> 3190-0000		
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]	b2	b6
<b>Assigned To Group :</b> DITU	<b>Program/Type :</b> [redacted]	b7C	b7E
<b>Category :</b> DITU			
<b>Item:</b> Internet/ISP intercept			

**Requested Support :** System to review old RedHook intercepts. Previous Red Hook system saved data to the following media: [redacted] and possibly [redacted] from July 97? I previously discussd this w [redacted] Provide software and internal drives for the above media.

**Worklog :** 9/24/2004 7:58:14 PM  
 [redacted] 10/8/2003 2:24:48 PM [redacted]  
 assigned/forwarded request to [redacted]  
 10/8/2003 4:09:19 PM [redacted] 10/27/2003 [redacted]  
 assigned/forwarded request to [redacted]

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UNCLASSIFIED

November 08, 2006

**RMS Request Number: 0080043**

<b>Request ID :</b> 0080043		<b>Performance Indicator :</b> Capital Equipment	
<b>Status :</b> Closed	<b>Opened :</b> 11/6/2003 3:33:00PM	<b>Closed :</b> 6/18/2004 10:41:33AM	b6 b7C
<b>Requestor Name :</b> [redacted]	<b>Office :</b> DALLAS		
<b>Phone :</b> 972-[redacted]	<b>Office Code :</b> 3190-0000		
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [redacted]	<b>Program Manager :</b> [redacted]		
<b>Assigned To Group :</b> DITU	<b>Program/Type :</b> [redacted]		
<b>Category :</b> DITU			
<b>Item:</b> Internet/ISP intercept			

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**Requested Support :** Re RMS Request # 078997 submitted on 10/8/03: Due to Discovery deadlines I need this request expedited. It pertained to needing a computer to review old Red Hook intercept on multiple types of media.

**Worklog :** 9/24/2004 7:58:29 PM  
 11/6/2003 3:33:59 PM [redacted] assigned/forwarded request to [redacted]  
 11/6/2003 3:53:04 PM [redacted] 11/24/2003 [redacted] assigned/forwarded request to [redacted]

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UNCLASSIFIED

November 08, 2006

**RMS Request Number: 0081192**

<b>Request ID :</b> 0081192		<b>Performance Indicator :</b> Technical Expertise	
<b>Status :</b> Closed		<b>Opened :</b> 12/17/2003 11:43:00AM	
		<b>Closed :</b> 6/18/2004 10:41:34AM	
<b>Requestor Name :</b> [REDACTED]	<b>Office :</b> DALLAS	b6	
<b>Phone :</b> 972-[REDACTED]	<b>Office Code :</b> 3190-0000	b7C	
<b>Case Number :</b>	<b>Investigative Program :</b>		
<b>Assigned to Name :</b> [REDACTED]		<b>Program Manager :</b> [REDACTED]	
<b>Assigned To Group :</b> DITU		<b>Program/Type :</b> [REDACTED]	
<b>Category :</b> DITU		b2	
<b>Item:</b> Data Processing		b6	
		b7C	
		b7E	

**Requested Support :** Re RMS 078997 dated 10/8/03 & RMS 080043 dated 11/6/03 [REDACTED] advised that due to the problems encountered w/ the software used to process the old Red Hook data, Dallas should send the media (duplicates) to E for processing. After processing, please save the processed version of the data and send to Dallas via removable hard drive or in the processing computer. That way the case agents can just use the current version of [REDACTED] to view the data without needing to reprocess it. Data being shipped to [REDACTED]

**Worklog :** 9/24/2004 7:58:48 PM

[REDACTED] 12/17/2003 11:43:38 AM [REDACTED] assigned/forwarded request to [REDACTED]

[REDACTED] 12/17/2003 12:23:43 PM [REDACTED] assigned/forwarded request to [REDACTED]

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UNCLASSIFIED

*Freedom of Information  
and  
Privacy Acts*

*FOIPA# 1056287 and FOIPA#1056307-1*

*Subjects: DCS-3000 and RED HOOK*

*File Number: DIVISION DOCUMENTS*

*Section: 33*



*Federal Bureau of Investigation*

[Redacted]

b. [Redacted]

c. [Redacted]

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3. DCS-3000 (system)

a. Description of the types of FISA information contained in DCS-3000.

DCS-3000 is [the primary collection platform?] for pen-register/trap-trace data, which is the only information collected and stored by the DCS-3000. Per the Communications Assistance for Law Enforcement Act of 1994 (CALEA), this information is intercepted by the targets' service providers and delivered to the DCS-3000 in standard formats. [Redacted]

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[Redacted]

b. Explanation of how FISA information is controlled, that is, restrictions on search and retrieval of information.

Most FBI field offices use the DCS-3000 as a "front-end" collector. The pen-register/trap-trace data collected by the DCS-3000 [Redacted]

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[Redacted] The DCS-3000 also has a rudimentary report [Redacted]

generation feature and simple text-based search tools for use by Technically Trained Agents and system administrators.

c. Implementation Of Standard Minimization Procedures.

The DCS-3000 collects only pen-register/trap-trace information. [So minimization procedures do not apply to DCS-3000?]

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4 [redacted]

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(S)

will discuss w/ [redacted]

a. Description of the types of FISA information contained in [redacted]

(S) Collections conducted through the [redacted] are classified above the SECRET level and can not be sent across Trilogy.

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b. Explanation of how FISA information is controlled, that is, restrictions on search and retrieval of information.

c. Implementation of standard minimization procedures.

5 [redacted] (application)

a. [redacted]

[redacted]

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b [redacted]

[Large redacted area]

c. Implementation of standard minimization procedures.

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OTHER out of scope

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(S)

34	(U)	Digital Callbook System 2000	EXB 2000	OC/ISIR application software developed to assist law enforcement agencies (LEAs) with gathering and processing data for anti-crime threat intelligence (LEA/OC) operations. LEAs and law enforcement.	Investigative Technology Division	Law Enforcement	System	ELR/US			FORM 887A Rev. 02
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(U) X

(U) X

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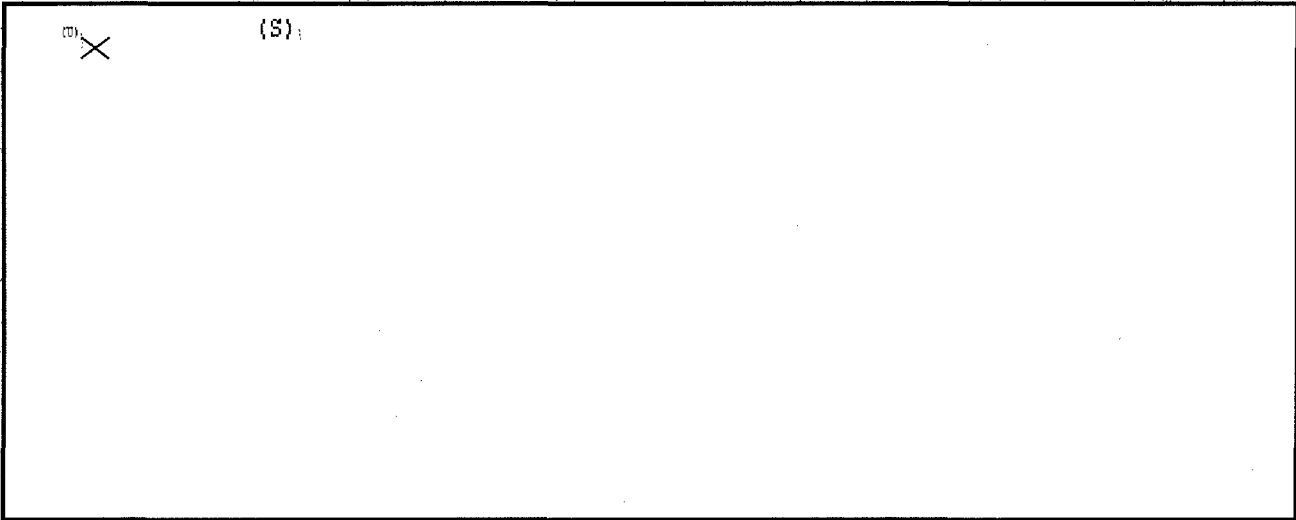
(U)

OTHER out of scope

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34	(U) X	Digital Cybernet System 2000	DCS 2000	<p>2. A system designed for the processing of data for the control of elements (LEAS) with reflecting and processing data for the control of elements.</p> <p>Classified as SECRET according to the classification system.</p>	Knowledge Technology Division	Low Enhancement	System	ELSR			FORM-902 Page 28
	(U) X										

OTHER out of scope



~~SECRET~~

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AVAILABLE

OTHER out of scope

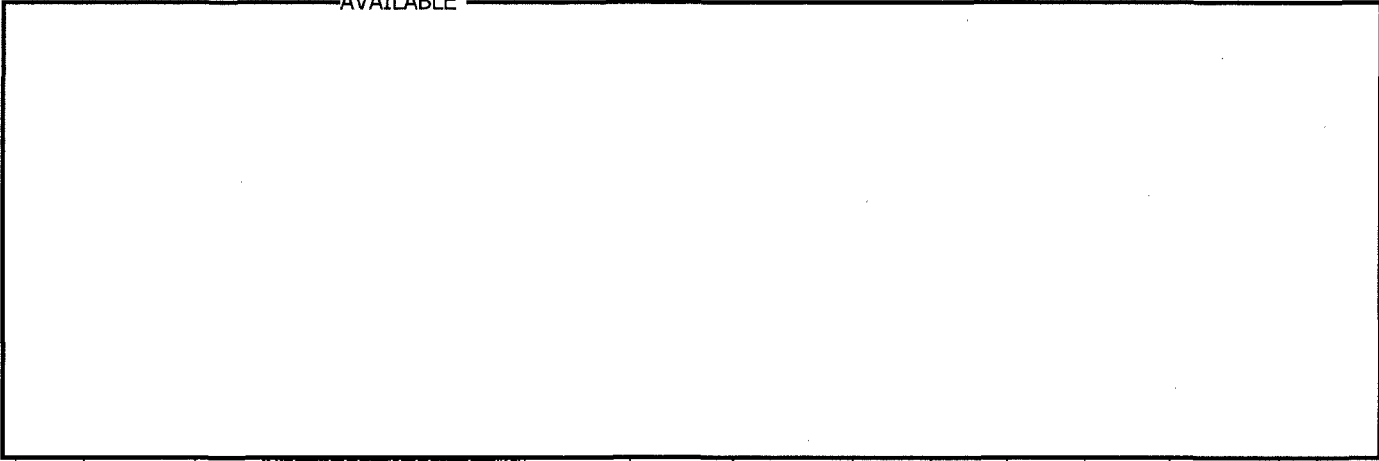


(U)	Digital Collection System 2000	DCI 2000	DCI 2000 application will be developed to meet for enhancement options (EAO) with existing and proposed data for unclassified records.	Intelligence Technology Division	Acquiring Bot Cluster (S&I)	Low Enhancement	1, 3, 4, 6, 7, 8	***	Control	System	ELFOR
(U) X	(U) X	(U) X	(U)	(U)							

OTHER out of scope

~~SECRET~~

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AVAILABLE



(S)	Signal Collection System 3288	DCS 3288	DCS 3288 system of 1000 line tape for use in the Signal System (DCS 3288) with collecting and processing data for non-encrypted electronic surveillance (ES/ESB) operations. LEAs and other entities.	Investigative Technology/ Division	Security and Unclassified	Law Enforcement	1, 2, 4, 6, 7, 8	...	Critical	System	ELMR		
(S)													