1 2	JOSH A. BASKIN, State Bar No. 294971 WILSON SONSINI GOODRICH & ROSATI Professional Corporation	
3	One Market Plaza Spear Tower, Suite 3300	ELECTRONICALLY
	San Francisco, CA 94105-1126	FILED Superior Court of California,
4	Telephone: (415) 947-2000 Facsimile: (866) 974-7329	County of San Francisco 11/13/2024
5	Email: jbaskin@wsgr.com	Clerk of the Court BY: SANDRA SCHIRO
6	Attorney for Defendant SUBSTACK, INC.	Deputy Clerk
7	SUBSTACK, INC.	
8	SUPERIOR COURT OF THE	E STATE OF CALIFORNIA
9	COUNTY OF SA	AN FRANCISCO
10		
11	JOHN DOE, an individual,) CASE NO.: CGC-24-618681
12	Plaintiff,	DEFENDANT SUBSTACK, INC.'S OPPOSITION TO PLAINTIFF'S
13	v.) APPLICATION FOR ORDER TO SHOW
14	SUBSTACK, INC., a Delaware corporation;) CAUSE AND TEMPORARY) RESTRAINING
15	AMAZON WEB SERVICES, INC., a Delaware corporation; JACK POULSON, an	ORDER)
16	individual; TECH INQUIRY, INC., a Delaware corporation; DOES 1-25, inclusive,) Date: November 13, 2024) Time: 11:00 AM
17	Defendants.) Dept.: 302) Before: Hon. Richard B. Ulmer, Jr.
18) Action Filed: October 3, 2024
19) Trial Date: None Set
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INTRODUCTION

Defendant Substack, Inc. ("Substack") opposes Plaintiff "John Doe's" ex parte
application for a temporary restraining order ("TRO"). This case is about Plaintiff's effort to
force Substack, an online publishing platform, to take down a police report that Jack Poulson
published in September 2023. Plaintiff has long been aware of Mr. Poulson's blog and first
complained about it to Substack in November 2023. Yet Plaintiff waited over a year after Mr.
Poulson's blog post to file the Complaint. He then waited over a month after suing to file this
application for a TRO. This timeline of events proves that there is no emergency. The TRO—
and any follow-on request for a preliminary injunction—should be denied on this basis alone.

The TRO also fails on the merits. Section 230 of the Communications Decency Act is a complete defense to all of Plaintiff's claims. (47 U.S.C. § 230(c).) Substack's decision not to take down information posted by Mr. Poulson, even if the post violated state criminal law, is immunized by Section 230 and, as explained in co-defendant AWS's opposition, the First Amendment.

Finally, the balance of harms leans heavily against granting a TRO in this case. Plaintiff will suffer no harm if the TRO is denied—the status quo of over a year will be maintained. In contrast, Substack's rights under the First Amendment will be harmed if the Court enters a TRO requiring Substack to take down the report.

For each of these reasons, Substack respectfully requests that the Court deny Plaintiff's ex parte application for a TRO.

¹ Plaintiff improperly proceeds anonymously without having sought leave of Court. A complaint "shall include the names of all the parties." (Code Civ. Proc., § 422.40.) A party may depart from this rule "only in the rarest of circumstances." (*Dep't of Fair Emp. & Hous. v. Superior Court* (2022) 82 Cal.App.5th 105, 112.) Any such departure requires that a "party who wants to proceed anonymously" follow a specified procedure: it must "file the initial complaint or petition *conditionally* under a pseudonym and then move for an order granting permission to proceed that way." (*Id.* at p. 111, fn. 1.) If the motion is granted, "the initial pleading can remain," but if denied, "the pleading must be amended to state the party's true name." (*Ibid.*) Plaintiff entirely ignored the required procedure and should therefore be deemed to have forfeited his right to proceed anonymously.

LEGAL STANDARD

Trial courts evaluate "two interrelated factors" when deciding whether to issue a TRO:
"The first is the likelihood that the plaintiff will prevail on the merits at trial. The second is the
interim harm that the plaintiff is likely to sustain if the [TRO] were denied as compared to the
harm that the defendant is likely to suffer if the [TRO] were issued." (Church of Christ in
Hollywood v. Superior Court (2002) 99 Cal.App.4th 1244, 1251.) Plaintiffs bear the burden of
making a showing that "would support the exercise of the rather extraordinary power to restrain
the defendant's actions prior to a trial on the merits." (Tahoe Keys Prop. Owners' Ass'n v. State
Water Res. Control Bd. (1994) 23 Cal.App.4th 1459, 1471.)

ARGUMENT

I. A TRO WOULD NOT MAINTAIN THE STATUS QUO

Plaintiff's year-long delay in bringing this case dooms his motion for a TRO. In deciding a TRO, this Court decides "whether the TRO is necessary to maintain the status quo pending the noticed hearing on the application for preliminary injunction." (*Landmark Holding Grp., Inc. v. Superior Court* (1987) 193 Cal.App.3d 525, 528.) The purpose of a TRO is "to keep the subject of litigation in status quo pending the determination of the action on its merits." (*Gray v. Bybee* (1943) 60 Cal.App.2d 564, 571.)

Here, the status quo is maintained by *declining to issue the TRO*. That is plain from the complaint, which alleges that the article at issue was published on September 14, 2023 (Compl. ¶ 14) and that Substack was informed of the article beginning in November 2023 (Compl. ¶ 33). Plaintiff dragged his feet over a year before filing suit, then dithered for another month before seeking a TRO. The article has been publicly available throughout that period. Plaintiff's request for a TRO turns that remedy upside down; it would *change*—rather than *maintain*—the status quo. (See *In re Intermagnetics Am., Inc.* (C.D.Cal. 1989) 101 B.R. 191, 193 ["Ex parte applications are not intended to save the day for parties who have failed to present requests when they should have[.]"].)

A. Section 230 Bars All of Plaintiff's Claims Against Substack²

Plaintiff has no chance of success in his claims against Substack, all of which are barred by Section 230 of the Communications Decency Act. (See 47 U.S.C. § 230(c)(1).) Section 230 provides expansive immunity to interactive computer services like Substack against claims based on enabling third parties to publish content online, such as Poulsen's blog and the arrest report linked therein. (See *Hassell v. Bird* (2018) 5 Cal.5th 522, 535, 538 [explaining that Section 230 immunity is "broad" and "quite robust"]; *Barrett v. Rosenthal* (2006) 40 Cal.4th 33, 39 [Section 230 has "been widely and consistently interpreted to confer broad immunity against defamation liability for those who use the Internet to publish information that originated from another source."]. Indeed, just months ago, a court dismissed a complaint based on a Substack blog post after finding Substack was "an interactive computer service" entitled to Section 230 immunity. (*Smith v. Substack, Inc.* (N.D.Cal., Aug. 12, 2024, No. 24-cv-727-AGT) 2024 WL 3757501, at *2, *5 ["Substack did not create the content nor decide to post material unintended for publication. Substack merely decided whether or not to withdraw the post from publication, which is lawfully within the purview of a publisher."].)

Plaintiff's arguments to the contrary are largely incoherent. (See Pl.'s TRO Br. at 7-8.) Section 230 immunity covers "any activity that can be boiled down to deciding whether to exclude material that third parties seek to post online," such as Substack's decision not to take down Mr. Poulson's material here. (*Fair Hous. Council of San Fernando Valley v. Roommates.com, LLC* (9th Cir. 2008) 521 F.3d 1157, 1170-71 (en banc).) The totality of Plaintiff's complaint is that Substack did not make a decision he likes with respect to Mr. Poulson's blog, but Section 230 gives Substack the discretion to make that decision.

² In addition, given the robust protections the First Amendment grants to journalists who publish truthful information of public concern, there is reason to believe that the publications at issue here were not unlawful. (See *Bartnicki v. Vopper* (2001) 532 U.S. 514, 535.) For a more complete explanation, Substack refers to co-defendant AWS's opposition.

Moreover, Section 230 immunity applies "even if a service provider knows that third parties are using such tools to create illegal content." (*Goddard v. Google, Inc.* (N.D.Cal., Dec. 17, 2008, No. C 08-2738 JF(PVT)) 2008 WL 5245490, at *3.) In that case, "the service's provider's failure to intervene is immunized." (*Ibid.*; see also *Coffee v. Google, LLC* (N.D.Cal., Feb. 10, 2021, No. 20-CV-03901-BLF) 2021 WL 493387, at *8 [same]; *Voicenet Commc'ns, Inc. v. Corbett* (E.D.Pa., Aug. 30, 2006, No. 04-1318) 2006 WL 2506318, at *3-4 ["the plain language of the CDA provides internet service providers immunity from inconsistent state criminal laws"].) Plaintiff's argument that Section 230 does not apply because he accuses Substack of violating a criminal law cannot survive contact with this overwhelming case law.

Finally, Plaintiff's argument that Section 230 does not protect Substack here because this case is about Substack's "illegal conduct" is incorrect. The only accusation against Substack is that it refuses to take down content posted by Mr. Poulson. "[D]eciding whether to publish or to withdraw from publication third-party content" is "publishing conduct" squarely protected by Section 230. (Barnes v. Yahoo!, Inc. (9th Cir. 2009) 570 F.3d 1096, 1102-05 ["[Section 230](c)(1)... shields from liability all publication decisions, whether to edit, to remove, or to post, with respect to content generated entirely by third parties."].)

III. THE BALANCE OF HARMS WEIGHS AGAINST A TRO

The burden rests with Plaintiff to make an affirmative factual showing of "irreparable harm, immediate danger, or any other statutory basis for granting relief ex parte." (Cal. Rules of Court, rule 3.1202(c).) Plaintiff does not come close to meeting this burden. Though his arrest record has been publicly available for over a year, Plaintiff's declaration offers *no explanation* for why he waited so long to sue. (See John Doe Decl. ¶ 14.) Plaintiff's long delay before seeking injunctive relief "implies a lack of urgency and irreparable harm." (*Oakland Trib., Inc. v. Chron. Publ'g Co.* (9th Cir. 1985) 762 F.2d 1374, 1377; *accord Garcia v. Google, Inc.* (9th Cir. 2015) 786 F.3d 733, 746 [affirming denial of preliminary injunction where plaintiff waited for months].)

Nor has Plaintiff established any immediate harm that flows from the continued presence of the police report in Mr. Poulson's blog. He declares that, over the past month since he filed

suit, his case has garnered attention on X (formerly known as Twitter) and in the *San Francisco Chronicle*, which have caused the police report to "spread to a much wider audience." (John Doe Decl. ¶ 13.) None of that is harm caused by Substack. Plaintiff has no one but himself to blame for creating this supposed emergency and making his problem worse by filing this lawsuit. (See *Davenport v. Blue Cross of Cal.* (1997) 52 Cal.App.4th 435, 455 ["[P]laintiff cannot create a justification for emergency relief by sitting on her rights until she creates an emergency situation."].) This case illustrates the so-called Streisand effect—i.e., "that efforts to suppress information sometimes ha[ve] the opposite effect." (*Cross-Fit, Inc. v. Nat'l Strength & Conditioning Ass'n* (S.D.Cal., July 18, 2018, No. 14cv1191-JLS(KSC)) 2018 WL 3491854, at *10.) A TRO should not issue against Substack based on an alleged injury caused by Plaintiff's own conduct.

Moreover, the additional media attention with respect to the police report caused by Plaintiff shows that a TRO in this situation would be totally ineffectual. Even if the Court were to enter a TRO that banished Mr. Poulson's article from Substack, the same information is widely available from a variety of sources who are not party to this litigation. This too counsels against upsetting the status quo. In short, a TRO would do nothing to alleviate any alleged injury to Plaintiff.

In contrast, a TRO would cause irreparable harm to Substack. Irreparable injury is presumed where First Amendment rights are threatened. It is axiomatic that "[t]he loss of First Amendment freedoms, for even minimal periods of time, unquestionably constitutes irreparable injury." (*Elrod v. Burns* (1976) 427 U.S. 347, 373; accord *Smith v. Novato Unified Sch. Dist.* (2007) 150 Cal.App.4th 1439, 1465.) Plaintiff's claims—which seek to suppress an article regarding an arrest record that Mr. Poulson published on Substack over a year ago—squarely implicate Substack's First Amendment rights. (See, e.g., *The Fla. Star v. B.J.F.* (1989) 491 U.S. 524, 524, 541 ["If a newspaper lawfully obtains truthful information about a matter of public

1	significance then state officials may not constitutionally punish publication of the information,	
$\begin{bmatrix} 1 \\ 2 \end{bmatrix}$	absent a need to further a state interest of the highest order."].) ³	
3	CONCLUSION	
4	For the foregoing reasons, Substack respectfully requests that this Court deny Plaintiff's	
5	motion for a temporary restraining order.	
6	motion for a temporary restraining order.	
7	Dated: November 12, 2024 WILSON SONSINI GOODRICH & ROSATI	
8	Professional Corporation	
9	By: <u>/s/ Josh A. Baskin</u> Josh A. Baskin	
10	E-mail: jbaskin@wsgr.com	
11	Attorney for Defendant Substack, Inc.	
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26	³ Mr. Poulson concurrently files a declaration stating that he did not receive the arrest report	
27	illegally. Regardless, Plaintiff does nowhere suggest that Substack took any unlawful steps to obtain the report. (See <i>Bartnicki v. Vopper</i> (2001) 532 U.S. 514, 535 [holding news	
28	organizations not liable for intentionally publishing recordings that were the product of unlawful eavesdropping by a third party; "a stranger's illegal conduct does not suffice to remove the First Amendment shield from speech about a matter of public concern"].)	

1	PROOF OF SERVICE		
2			
3	I, Regina C. Glynn, declare:		
4	I am employed in San Francisco County, State of California. I am over the age of 18		
5	years and not a party to the within action. My business address is Wilson Sonsini Goodrich &		
6	Rosati, 1 Market Plaza Spear Tower, Suite 3300, San Francisco, California 94105.		
7	On this date, I served:		
8 9	DEFENDANT SUBSTACK, INC.'S OPPOSITION TO PLAINITFF'S APPLICATION FOR ORDER TO SHOW CAUSE AND TEMPORARY RESTRAINING ORDER		
10	By forwarding the document(s) by electronic transmission on this date to the Internet email address(es) listed below:		
11	The Marek Law Firm, Inc. Berman North LLP Story V. North		
12	David Marek Stacy Y. North Ami Sanghvi 2001 Van Ness, Suite 300		
13 14	228 Hamilton Avenue San Francisco, CA 94109 Palo Alto, CA 94301 Email: stacy@bermannorth.com Email: david@marekfirm.com		
15	ami@marekfirm.com Attorney for Plaintiff John Doe		
16			
17	I am readily familiar with Wilson Sonsini Goodrich & Rosati's practice for collection and		
18	processing of documents for delivery according to instructions indicated above. In the ordinary		
19	course of business, documents would be handled accordingly.		
20	I declare under penalty of perjury under the laws of the State of California that the		
21	foregoing is true and correct. Executed at Alameda, California on November 13, 2024.		
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23	Regina C. Clynn		
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