



August 5, 2019

MR. DAVID SOBEL  
ELECTRONIC FRONTIER FOUNDATION  
5335 WISCONSIN AVENUE, N.W.  
SUITE 640  
WASHINGTON, DC 20015

*Electronic Frontier Foundation v. DOJ*  
Civil Action No.: 17-cv-01039  
FOIPA Request No.: 1367178-000  
Subject: Confidential Human Sources at Best Buy

Dear Mr. Sobel:

The enclosed documents were reviewed under the Freedom of Information/Privacy Acts (FOIPA), Title 5, United States Code, Section 552/552a. Below you will find checked boxes under applicable statutes for the exemptions asserted to protect information exempt from disclosure. The appropriate exemptions are noted on the processed pages next to redacted information. In addition, a deleted page information sheet was inserted to indicate where pages were withheld entirely pursuant to applicable exemptions. An Explanation of Exemptions is enclosed to further explain justification for withheld information.

Section 552		Section 552a
<input type="checkbox"/> (b)(1)	<input checked="" type="checkbox"/> (b)(7)(A)	<input type="checkbox"/> (d)(5)
<input type="checkbox"/> (b)(2)	<input type="checkbox"/> (b)(7)(B)	<input type="checkbox"/> (j)(2)
<input checked="" type="checkbox"/> (b)(3)	<input checked="" type="checkbox"/> (b)(7)(C)	<input type="checkbox"/> (k)(1)
<u>18 U.S.C. §§2510-20</u>	<input checked="" type="checkbox"/> (b)(7)(D)	<input type="checkbox"/> (k)(2)
_____	<input checked="" type="checkbox"/> (b)(7)(E)	<input type="checkbox"/> (k)(3)
_____	<input type="checkbox"/> (b)(7)(F)	<input type="checkbox"/> (k)(4)
<input type="checkbox"/> (b)(4)	<input type="checkbox"/> (b)(8)	<input type="checkbox"/> (k)(5)
<input checked="" type="checkbox"/> (b)(5)	<input type="checkbox"/> (b)(9)	<input type="checkbox"/> (k)(6)
<input checked="" type="checkbox"/> (b)(6)		<input type="checkbox"/> (k)(7)

Please see the paragraphs below for relevant information specific to your request and the enclosed FBI FOIPA Addendum for standard responses applicable to all requests.

- Document(s) were located which originated with, or contained information concerning, other Government Agency (ies) [OGA].
- This information has been referred to the OGA(s) for review and direct response to you.
- We are consulting with another agency. The FBI will correspond with you regarding this information when the consultation is completed.

Please refer to the enclosed FBI FOIPA Addendum for additional standard responses applicable to your request. **“Part 1”** of the Addendum includes standard responses that apply to all requests. **“Part 2”** includes additional standard responses that apply to all requests for records on individuals. **“Part 3”** includes general information about FBI records that you may find useful. Also enclosed is our Explanation of Exemptions.

Please direct any further inquiries about this case to the Attorney representing the Government in this matter. Please use the FOIPA Request Number and/or Civil Action Number in all correspondence or inquiries concerning your request.

- See additional information which follows.

Sincerely,



David M. Hardy  
Section Chief  
Record/Information  
Dissemination Section  
Information Management Division

Enclosures (3)

This is an interim, supplemental response to the FOIA request at issue in the above-captioned litigation. As agreed upon pursuant to Joint Status Report dated May 3, 2019 (see ECF, Doc. No. 25) the FBI has performed searches reasonably likely to locate responsive records, in response to all four parts of Plaintiff's FOIA request.

Plaintiffs' FOIA request concerned four categories of information. The results of the FBI's search and processing efforts are as follows:

1. "All internal memoranda or other documentation regarding the use of informants and/or CHSs at any Best Buy facility." The FBI performed searches to determine whether the agency has or had additional CHSs working at Best Buy facilities, apart from those acknowledged in the *Rettenmaier* litigation. As a result of those searches, the FBI acknowledges that it has located one or more records concerning one or more CHSs employed by one or more Best Buy facilities, apart from those acknowledged in the *Rettenmaier* litigation. The FBI has determined any information relating to such additional informant(s) is categorically exempt pursuant to FOIA Exemptions (b)(6), (b)(7)(C), (b)(7)(D) and (b)(7)(E). In addition, several of the additional informant records are separately categorically exempt pursuant to FOIA Exemptions (b)(1) and (b)(3). Finally, such records, or portions of those records are also exempt pursuant Exemptions (b)(1), and (b)(3), (b)(5), (b)(6), (b)(7)(C), (b)(7)(D), (b)(7)(E), and (b)(7)(F).
  - a. The FBI also located certain additional records pertaining to CHSs at Best Buy facilities, but which did not concern any informant(s) who had not previously been acknowledged in the *Rettenmaier* litigation. See EFF 244-247. Certain of these pages were withheld in full pursuant to coded categories as detailed in the attached Deleted Information Page Sheet ("DPIS"). See the enclosed Vaughn coding chart for explanations of the coded withholdings.
2. "All internal memoranda or other documentation regarding FBI training of Best Buy personnel in the detection and location of child pornography, or other material, on computers brought to Best Buy for repair." The FBI located no documents responsive to this portion of Plaintiff's request.
3. "All recruiting material from the FBI directed to Best Buy personnel." The FBI located no documents responsive to this portion of Plaintiff's request.
4. "All memoranda, guidance, directives, or policy statements concerning the use of informants and/or CHSs at any computer repair facilities in the United States." The FBI requires additional time to respond to this portion of Plaintiffs' request.

In addition, the FBI has determined to release the name of the convicted individual on enclosed Bates pages EFF-13, 16-17, 19-20, 71-72, and 118 from the original production, and the re-processed pages are enclosed herein.

Finally, the FBI has processed for segregable release three of the informant files for the CHSs whose identities were disclosed during the *Rettenmaier* litigation. See enclosed Bates pages EFF 248-406 and 455-631. Certain of these pages were withheld in full pursuant to coded categories as detailed in the attached DPIS. See the enclosed Vaughn coding chart for explanations of the coded withholdings. The FBI requires additional time to respond to this portion of your request.

As noted above, the FBI requires additional time to respond to your FOIA request, and anticipates making a final production of any non-exempt, responsive documents on or before August 30, 2019.

## FBI FOIPA Addendum

As referenced in our letter responding to your Freedom of Information/Privacy Acts (FOIPA) request, the FBI FOIPA Addendum includes information applicable to your request. Part 1 of the Addendum includes standard responses that apply to all requests. Part 2 includes additional standard responses that apply to all requests for records on individuals. Part 3 includes general information about FBI records. For questions regarding Parts 1, 2, or 3, visit the [www.fbi.gov/foia](http://www.fbi.gov/foia) website under “Contact Us.” Previously mentioned appeal and dispute resolution services are also available at the web address.

### Part 1: The standard responses below apply to all requests:

- (i) **5 U.S.C. § 552(c).** Congress excluded three categories of law enforcement and national security records from the requirements of the FOIA [5 U.S.C. § 552(c) (2006 & Supp. IV (2010))]. FBI responses are limited to those records subject to the requirements of the FOIA. Additional information about the FBI and the FOIPA can be found on the [www.fbi.gov/foia](http://www.fbi.gov/foia) website.
- (ii) **National Security/Intelligence Records.** The FBI can neither confirm nor deny the existence of national security and foreign intelligence records pursuant to FOIA exemptions (b)(1), (b)(3), and PA exemption (j)(2) as applicable to requests for records about individuals [5 U.S.C. §§ 552/552a (b)(1), (b)(3), and (j)(2); 50 U.S.C § 3024(i)(1)]. The mere acknowledgment of the existence or nonexistence of such records is itself a classified fact protected by FOIA exemption (b)(1) and/or would reveal intelligence sources, methods, or activities protected by exemption (b)(3) [50 USC § 3024(i)(1)]. This is a standard response and should not be read to indicate that national security or foreign intelligence records do or do not exist.

### Part 2: The standard responses below apply to all requests for records on individuals:

- (i) **Requests for Records about any Individual—Watch Lists.** The FBI can neither confirm nor deny the existence of any individual's name on a watch list pursuant to FOIA exemption (b)(7)(E) and PA exemption (j)(2) [5 U.S.C. §§ 552/552a (b)(7)(E), (j)(2)]. This is a standard response and should not be read to indicate that watch list records do or do not exist.
- (ii) **Requests for Records for Incarcerated Individuals.** The FBI can neither confirm nor deny the existence of records which could reasonably be expected to endanger the life or physical safety of any incarcerated individual pursuant to FOIA exemptions (b)(7)(E), (b)(7)(F), and PA exemption (j)(2) [5 U.S.C. §§ 552/552a (b)(7)(E), (b)(7)(F), and (j)(2)]. This is a standard response and should not be read to indicate that such records do or do not exist.

### Part 3: General Information:

- (i) **Record Searches.** The Record/Information Dissemination Section (RIDS) searches for reasonably described records by searching those systems or locations where responsive records would reasonably be found. A reasonable search normally consists of a search for main files in the Central Records System (CRS), an extensive system of records consisting of applicant, investigative, intelligence, personnel, administrative, and general files compiled and maintained by the FBI in the course of fulfilling law enforcement, intelligence, and administrative functions. The CRS spans the entire FBI organization and encompasses the records of FBI Headquarters (FBIHQ), FBI Field Offices, and FBI Legal Attaché Offices (Legats) worldwide and includes Electronic Surveillance (ELSUR) records. For additional information about our record searches visit [www.fbi.gov/services/information-management/foipa/requesting-fbi-records](http://www.fbi.gov/services/information-management/foipa/requesting-fbi-records).
- (ii) **FBI Records.** Founded in 1908, the FBI carries out a dual law enforcement and national security mission. As part of this dual mission, the FBI creates and maintains records on various subjects; however, the FBI does not maintain records on every person, subject, or entity.
- (iii) **Requests for Criminal History Records or Rap Sheets.** The Criminal Justice Information Services (CJIS) Division provides Identity History Summary Checks – often referred to as a criminal history record or rap sheets. These criminal history records are not the same as material in an investigative “FBI file.” An Identity History Summary Check is a listing of information taken from fingerprint cards and documents submitted to the FBI in connection with arrests, federal employment, naturalization, or military service. For a fee, individuals can request a copy of their Identity History Summary Check. Forms and directions can be accessed at [www.fbi.gov/about-us/cjis/identity-history-summary-checks](http://www.fbi.gov/about-us/cjis/identity-history-summary-checks). Additionally, requests can be submitted electronically at [www.edo.cjis.gov](http://www.edo.cjis.gov). For additional information, please contact CJIS directly at (304) 625-5590.
- (iv) **The National Name Check Program (NNCP).** The mission of NNCP is to analyze and report information in response to name check requests received from federal agencies, for the purpose of protecting the United States from foreign and domestic threats to national security. Please be advised that this is a service provided to other federal agencies. Private citizens cannot request a name check.

## EXPLANATION OF EXEMPTIONS

### SUBSECTIONS OF TITLE 5, UNITED STATES CODE, SECTION 552

- (b)(1) (A) specifically authorized under criteria established by an Executive order to be kept secret in the interest of national defense or foreign policy and (B) are in fact properly classified to such Executive order;
- (b)(2) related solely to the internal personnel rules and practices of an agency;
- (b)(3) specifically exempted from disclosure by statute (other than section 552b of this title), provided that such statute (A) requires that the matters be withheld from the public in such a manner as to leave no discretion on issue, or (B) establishes particular criteria for withholding or refers to particular types of matters to be withheld;
- (b)(4) trade secrets and commercial or financial information obtained from a person and privileged or confidential;
- (b)(5) inter-agency or intra-agency memorandums or letters which would not be available by law to a party other than an agency in litigation with the agency;
- (b)(6) personnel and medical files and similar files the disclosure of which would constitute a clearly unwarranted invasion of personal privacy;
- (b)(7) records or information compiled for law enforcement purposes, but only to the extent that the production of such law enforcement records or information ( A ) could reasonably be expected to interfere with enforcement proceedings, ( B ) would deprive a person of a right to a fair trial or an impartial adjudication, ( C ) could reasonably be expected to constitute an unwarranted invasion of personal privacy, ( D ) could reasonably be expected to disclose the identity of confidential source, including a State, local, or foreign agency or authority or any private institution which furnished information on a confidential basis, and, in the case of record or information compiled by a criminal law enforcement authority in the course of a criminal investigation, or by an agency conducting a lawful national security intelligence investigation, information furnished by a confidential source, ( E ) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law, or ( F ) could reasonably be expected to endanger the life or physical safety of any individual;
- (b)(8) contained in or related to examination, operating, or condition reports prepared by, on behalf of, or for the use of an agency responsible for the regulation or supervision of financial institutions; or
- (b)(9) geological and geophysical information and data, including maps, concerning wells.

### SUBSECTIONS OF TITLE 5, UNITED STATES CODE, SECTION 552a

- (d)(5) information compiled in reasonable anticipation of a civil action proceeding;
- (j)(2) material reporting investigative efforts pertaining to the enforcement of criminal law including efforts to prevent, control, or reduce crime or apprehend criminals;
- (k)(1) information which is currently and properly classified pursuant to an Executive order in the interest of the national defense or foreign policy, for example, information involving intelligence sources or methods;
- (k)(2) investigatory material compiled for law enforcement purposes, other than criminal, which did not result in loss of a right, benefit or privilege under Federal programs, or which would identify a source who furnished information pursuant to a promise that his/her identity would be held in confidence;
- (k)(3) material maintained in connection with providing protective services to the President of the United States or any other individual pursuant to the authority of Title 18, United States Code, Section 3056;
- (k)(4) required by statute to be maintained and used solely as statistical records;
- (k)(5) investigatory material compiled solely for the purpose of determining suitability, eligibility, or qualifications for Federal civilian employment or for access to classified information, the disclosure of which would reveal the identity of the person who furnished information pursuant to a promise that his/her identity would be held in confidence;
- (k)(6) testing or examination material used to determine individual qualifications for appointment or promotion in Federal Government service the release of which would compromise the testing or examination process;
- (k)(7) material used to determine potential for promotion in the armed services, the disclosure of which would reveal the identity of the person who furnished the material pursuant to a promise that his/her identity would be held in confidence.

## JUSTIFICATION OF CATEGORIES

Litigation 17-cv-01039

<b>FOIA EXEMPTION</b>	<b>CODE #</b>	<b>CATEGORY</b>
<b>(b)(3)</b>		<b><u>INFORMATION PROTECTED BY STATUTE</u></b> <i>Cited at times in conjunction with other exemptions (e.g., (b)(1))</i>
	1	Title III
<b>(b)(5)</b>		<b><u>PRIVILEGED INFORMATION</u></b> <i>Cited at times in conjunction with other exemptions (e.g., 6/7(C))</i>
	1	Deliberative Process Privilege
<b>(b)(6)/(b)(7)(C)</b>		<b><u>CLEARLY UNWARRANTED INVASION OF PRIVACY</u></b>
	1	Names and/or Identifying Information of FBI Special Agents/Professional Staff
	2	Names and/or Identifying Data of Third Parties of Investigative Interest
	3	Name and/or Identifying Information of Commercial Institution Personnel
	4	Name and/or Identifying Data Regarding a Third Party Victim
	5	Names and/or Identifying Information of Non-FBI Federal Government Personnel
	6	Names and/or Identifying Information of Local Law Enforcement Personnel
	7	Names and/or Identifying Information of Third Parties Merely Mentioned
8	Names and/or Identifying Information of 3rd Parties who Provided Information <i>[cited at times in conjunction with 7(D)]</i>	
<b>(b)(7)(A)</b>		<b><u>PENDING LAW ENFORCEMENT PROCEEDINGS</u></b>
	1	Information Which, if Disclosed, Could Reasonably be Expected to Interfere with Pending Law Enforcement Proceedings
<b>FOIA EXEMPTION</b>	<b>CODE #</b>	<b>CATEGORY</b>
<b>(b)(7)(D)</b>		<b><u>CONFIDENTIAL SOURCE INFORMATION</u></b> <i>Cited at times in conjunction with other exemptions (e.g., 6/7(C))</i>
	1	Names/identifying data and/or Information Provided by Source Symbol Numbered Informants
	2	Confidential Source File Numbers
	3	Confidential Source Symbol Numbers
	4	Names, Identifying Data and/or Information Provided by Individuals Under an Express Assurance of Confidentiality
<b>(b)(7)(E)</b>		<b><u>INVESTIGATIVE TECHNIQUES AND PROCEDURES</u></b> <i>Cited at times in conjunction with other exemptions</i>
	1	Sensitive File Numbers or Sub-file Names
	2	Informant Program
	3	Dates / Types of Investigations (Preliminary / Full Investigations)
	4	Internal FBI Secure Fax Number, Email or IP Address, Intranet/Web Address
	5	Internal FBI Search Slips
	6	Collection Methodology and Analysis Techniques of the Collected Information
	7	Identity and/or Location of FBI or Joint Units, Squads, Divisions
8	Database Identifiers/Printouts and Content Information of Databases	

# CRIMINAL INVESTIGATIVE DIVISION

## Significant Case Notification

**Date:** 11/29/2017

**Case Title / No. / Sec:** Mark Rettenmaier/305D-LA-259472/VCACS

**Field Division:** Los Angeles

**Case Opened On:** 1/23/2012

**CID POC:** UC [redacted] SSA [redacted]

**Field POC:** SSA [redacted] SA [redacted]



b6 -1  
b7C -1

### Executive Summary

On 1/5/2012, FBI LS received information from a Best Buy employee that they received a hard drive for data recovery repair, and the hard drive contained child pornography (CP). FBI LS confirmed the images contained CP to include known victims, and seized the hard drive. The hard drive belonged to Mark Rettenmaier, who resided in Laguna Hills, CA. On 1/18/2012, FBI LS sent a lead to FBI LA/Orange County RA (OCRA). On 1/23/2012, FBI LA/OCRA initiated investigation.

### Recent Developments

- On 11/28/2017, Federal child pornography charges against Rettenmaier were dropped by the US Attorney's Office, Central District of California (CDCA), as a result of the suppression of evidence that occurred in May 2017.

### Background

- On 1/5/2012, FBI LS received information from a Best Buy employee that they received a hard drive for data recovery repair, and the hard drive contained child pornography (CP). The hard drive belonged to Mark Rettenmaier, who resided in Laguna Hills, CA.
- On 1/18/2012, FBI LS sent a lead to FBI LA/Orange County RA.
- On 1/23/2012, FBI LA/OCRA initiated investigation.
- On 2/10/2012, FBI LA/OCRA received the hard drive containing CP from FBI LS. A search warrant was obtained for the hard drive.
- On 2/14/2012, FBI LA/OCRA executed a federal search warrant at Rettenmaier's residence. Rettenmaier was interviewed, but he retained an attorney and there were no admissions.
- A review of the digital evidence seized was conducted and numerous images of CP were found on Rettenmaier's Apple laptop, two external hard drives, and an iPhone.
- On 11/12/2014, Rettenmaier was indicted on two counts of possession of CP.
- On 5/15/2017, during a suppression hearing, the court denied the motion to suppress the evidence obtained as a result of Geek Squad's discovery of the illicit images, yet granted the motion to suppress the evidence obtained from the search of Rettenmaier's house.

### Upcoming Weeks / Investigative Plan / Strategy

- Close case.

ALL INFORMATION CONTAINED  
HEREIN IS UNCLASSIFIED  
DATE 05-28-2019 BY [redacted]

b6 -1  
b7C -1

**Approval - Initial Below**  
SSA: [redacted]  
UC: [redacted]



FEDERAL BUREAU OF INVESTIGATION  
 FOI/PA  
 DELETED PAGE INFORMATION SHEET  
 Civil Action# 17-cv-01039, FOIA 1367178-000  
 PDF Title: 17-cv-01039 EFF 245-247

Total Withheld Page(s) = 3

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
245	B6-1, B7C-1, B7E-2,6
246	B7E-2
247	B6-1, B7C-1, B7E-2,7

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 X Deleted Page(s) X  
 X No Duplication Fee X  
 X For this Page X  
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FEDERAL BUREAU OF INVESTIGATION

FOI/PA

DELETED PAGE INFORMATION SHEET

Civil Action# 17-cv-01039, FOIA 1367178-000

PDF Title: 17-cv-01039 EFF 248-311

Total Withheld Page(s) = 58

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
249	B6-8, B7C-8, B7D-1,2, B7E-2
250	B6-1, B7C-1, B7D-1,2, B7E-2
251	B7D-1,2, B7E-2
252	B7D-1,2, B7E-2,7
253	B7D-1,2, B7E-2
254-255	B7D-1,2, B7E-2,7
256	B7D-2, b7E-2,7
257	B6-1, B7C-1, B7D-2,3, B7E-2
258	B6-1,8, B7C-1,8, B7D-1, B7E-2,4
259	B6-1,8, B7C-1,8, B7D-1,2, B7E-2,5,8
260	B6-1,8, B7C-1,8, B7D-1,2, B7E-2,8
261-262	B6-1,8, B7C-1,8, B7D-1, B7E-2,8
264-265	B7D-2, B7E-2
266	B6-1, B7C-1, B7D-2, B7E-2
267	B6-1,8, B7C-1,8, B7D-1,2,3, B7E-1,2
268	B7D-2, B7E-2
269	B6-1,8, B7A-1, B7C-1,8, B7D-1,2,3, B7E-1,2
270	B7D-2, B7E-2
271	B6-1,8, B7C-1,8, B7D-1,2,3, B7E-2
272	B6-8, B7C-8, B7D-1,2, B7E-2
273-274	B7D-2, B7E-2
279	B6-1,8, B7C-1,8, B7D-1,2, B7E-2,4,8
280-283	B6-7,8, B7C-7,8, B7D-1, B7E-2,4,8
284	B6-8, B7C-8, B7D-1, B7E-2,4,8
285-291	B6-7,8, B7C-7,8, B7D-1, B7E-2,4,8
292	B6-1,8, B7C-1,8, B7D-1,2, B7E-2,8
293-294	B6-1,8, B7C-1,8, B7D-1, B7E-2,8
295	B6-1,8, B7C-1,8, B7D-1,2,3, B7E-2
296	B6-1, B7C-1, B7D-1,2,3, B7E-2
297	B6-1, B7D-1, B7D-2,3, B7E-2
298	B6-1, B7C-1, B7D-2, B7E-2
299	B6-1, B7C-1, B7D-2,3, B7E-2
300	B6-1,8, B7C-1,8, B7D-1,2,3, B7E-2
301	B6-1, B7C-1, B7D-2,3, B7E-2,8
302	B6-1, B7C-1, B7D-2,3, B7E-2
303	B6-1, B7C-1, B7D-2,3, B7E-2,4,8
304	B6-1, B7C-1, B7D-2,3, B7E-2,8
305	B6-1, B7C-1, B7D-3, B7E-2
306	B6-1, B7C-1, B7E-2,8
307	B6-1,8, B7C-1,8, B7D-1, B7E-2,8

308-309	B6-1,8, B7C-1,8, B7D-1,2,3, B7E-2,5,8
310	B6-1,8, B7C-1,8, B7D-1,3, B7E-2,8
311	B6-1, B7C-1, B7E-2,8

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X Deleted Page(s) X  
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X For this Page X  
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(Rev. 08/22/2007)

# FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/13/2007

To: Intelligence Directorate

Attn: [redacted]

b7E -7

From: Louisville  
Squad/3

Contact: SA [redacted]

b6 -1  
b7C -1

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (Pending)

b7D -2,3

Title: [redacted]

Synopsis: Confidential Human Source (CHS) opening communication.

[Large redacted block]

b7D -1  
b7E -2

## I. Identification and Biographic Data

- a. Name(s) (Last, First, Middle Initial, Prefix):
  1. Ratliff, Randall David
  2. [redacted]

[Large redacted block]

b6 -8  
b7C -8  
b7D -1  
b7E -2

[Redacted box]

b7D -2  
b7E -8

[Redacted box]

# FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/13/2007

To: Louisville

Attn: CHSC

From: Louisville  
Squad/3

Contact: SA [redacted]

b6 -1  
b7C -1

Approved By: [redacted]

Drafted By: [redacted]

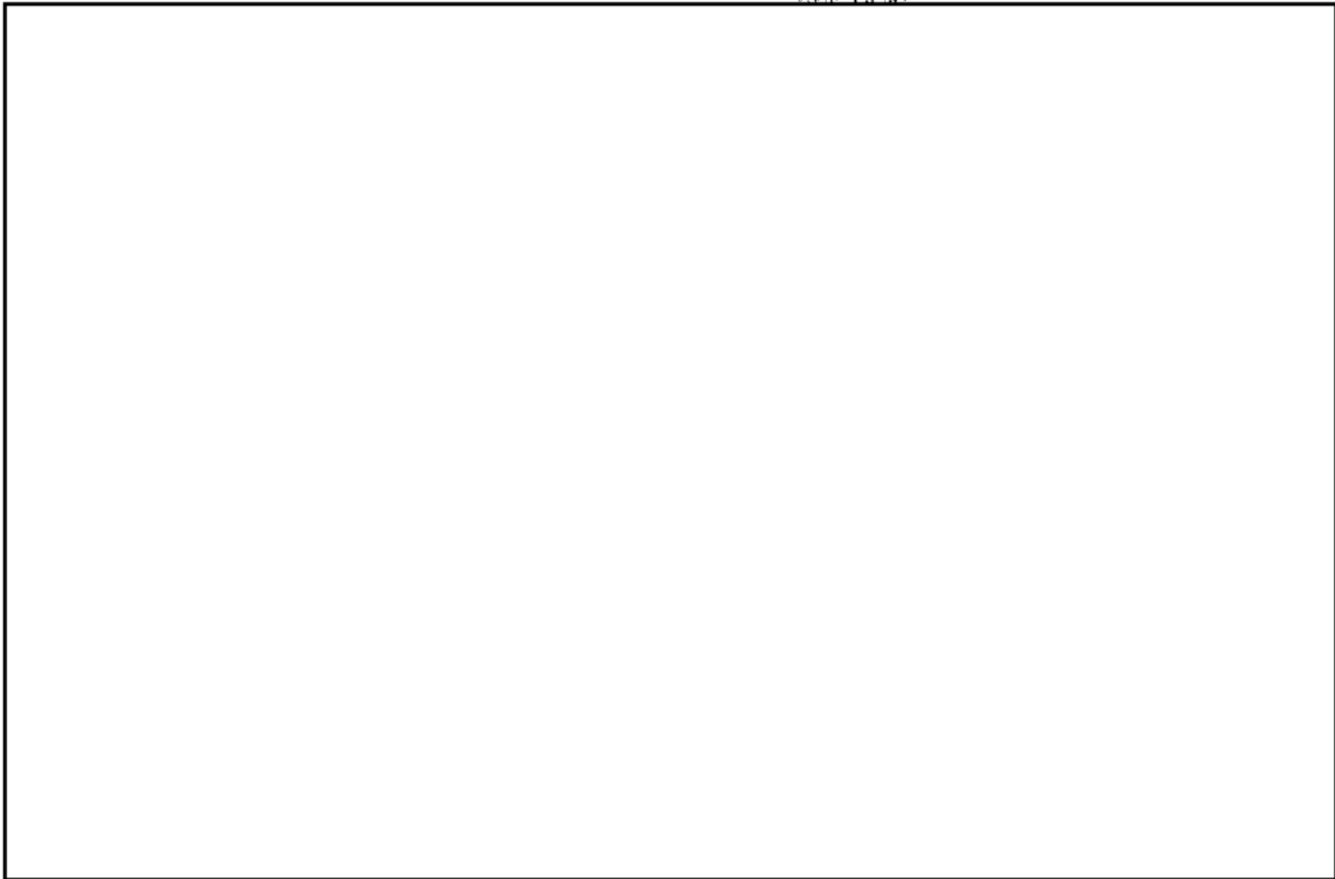
Case ID #: [redacted] (Pending)

b7D -2,3

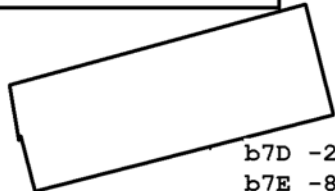
Title: [redacted]

Synopsis: Opening instructions to the Confidential Human Source (CHS).

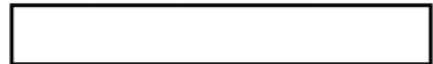
b7E -2



SS



b7D -2  
b7E -8



Automated Serial Permanent Charge-Out  
FD-5a (1-5-94)

Date: 01/23/08 Time: 15:54

Case ID: [REDACTED]

Description of Document:

Type : FD209A  
Date : 01/04/08  
To : LOUISVILLE  
From : LOUISVILLE  
Topic: [REDACTED]

Reason for Permanent Charge-Out:

CASE AGENT PUT TO WRONG FILE THEREFORE SERIALIZED INTO MAIN FILE

Employee: [REDACTED]

b6 -1  
b7C -1  
b7D -2  
b7E -2

b7D -2

[REDACTED]

Automated Serial Permanent Charge-Out  
FD-5a (1-5-94)

Date: 01/23/08 Time: 15:50

Case ID: [redacted]

Description of Document:

Type : FD209A  
Date : 12/27/67  
To : LOUISVILLE  
From : LOUISVILLE  
Topic: [redacted]

Reason for Permanent Charge-Out:

CASE AGENT PUT TO WRONG FILE THEREFORE SERIALIZED INTO MAIN FILE

Employee: [redacted]

b6 -1  
b7C -1  
b7D -2  
b7E -2

b7D -2

[redacted]

(Rev. 12/21/2007)

# FEDERAL BUREAU OF INVESTIGATION

b6 -1  
b7C -1

Precedence: ROUTINE

Date: 01/04/2008

To: Louisville

From: Louisville

Squad 3

Contact: SA [redacted]

b6 -1  
b7C -1  
b7D -2,3

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted] Pending)

Title: [redacted]  
Criminal Case

Synopsis: To change Co-Case Agent from SA [redacted] to SA [redacted]

b6 -1  
b7C -1  
b7E -2,7

[Large redacted block]

57

[redacted box]  
KGA

ACS  
2/3/08

b7D -2  
b7E -8

[redacted box]

To: Louisville From: Louisville  
Re: [redacted] 01/04/2008

b7D -2

LEAD(S):

Set Lead 1: (Action)

LOUISVILLE

AT LOUISVILLE, KY

Remove SA [redacted] as the Co-Case Agent  
and replace him with SA [redacted]

b6 -1  
b7C -1

◆◆



FEDERAL BUREAU OF INVESTIGATION

FOI/PA

DELETED PAGE INFORMATION SHEET

Civil Action# 17-cv-01039, FOIA 1367178-000

PDF Title: 17-cv-01039 EFF 312-406

Total Withheld Page(s) = 95

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
312	B6-1, B7-1, B7D-1,2,3, B7E-2,8
313	B7D-3, B7E-2
314	B5-1, B6-1, B7C-1, B7D-2,3, B7E-2
315	B5-1, B6-1, B7C-1, B7D-3, B7E-2,4,7,8
316	B6-1, B7C-1, B7D-3, B7E-2
317-318	B6-1, B7C-1, B7D-3, B7E-2,4,8
319	B6-1, B7C-1, B7D-2,3, B7E-2
320	B7D-2, B7E-2
321-324	B7D-2, B7E-2,7
325-331	B7D-2, B7E-2
332	B6-1, B7C-1, B7D-1,2,3, B7E-2
333	B7D-1,2, B7E-2
334	B6-1, B7C-1, B7D-1,2,3, B7E-1,2
335	B6-1, B7C-1, B7D-1,2, B7E-1,2
336	B6-1, B7C-1, B7D-2,3, B7E-1,2
337	B6-1, B7C-1, B7D-1,2, B7E-1,2
338	B6-1, B7C-1, B7D-2,3, B7E-2
339-340	B7D-2, B7E-2,7
341	B7D-2, B7E-2
342-343	B7D-2, B7E-2,7
344-350	B7D-2, B7E-2
351	B6-1, B7C-1, B7D-2,3, B7E-2
352-353	B7D-2, B7E-2,7
354-355	B7D-2, B7E-2
356	B7D-2, B7E-2,7
357-362	B7D-2, B7E-2
363	B7D-1,2, B7E-2
364	B6-1,8, B7C-1,8, B7D-1,2,3, B7E-2,8
365-367	B6-1, B7C-1, B7D-1,3, B7E-2
368	B7D-1,3, B7E-1,2
369-370	B7D-1,3, B7E-2
371	B7D-1,3, B7E-2,8
372	B7D-3, B7E-2
373	B6-1, B7C-1, B7D-2,3, B7E-2,8
374-375	B7D-2, B7E-2,7
376	B7D-2, B7E-2
377-378	B7D-2, B7D-2,7
379-384	B7D-2, B7E-2
385	B7D-1,2, B7E-2
386	B6-1, B7C-1, B7D-2,3, B7E-2

387	B7D-2, B7E-2,7
388	B7D-2, B7E-2
389-291	B7D-2, B7E-2,7
392-397	B7D-2, B7E-2
398	B6-1, B7C-1, B7D-2, B7E-2
399	B6-1, B7C-1, B7D-2,3, B7E-2,7
400	B6-1, B7C-1, B7D-2, B7E-2,7
401	B6-1, B7C-1, B7D-2, B7E-2
402	B7D-2, B7E-2
403	B6-1, B7C-1, B7D-2,3, B7E-2,7
404	B6-1,8, B7C-1,8, B7D-1,2, B7E-1,2,8
405-406	B7D-1,2, B7E-2,7

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FEDERAL BUREAU OF INVESTIGATION

FOI/PA

DELETED PAGE INFORMATION SHEET

Civil Action# 17-cv-01039, FOIA 1367178-000

PDF Title: 17-cv-01039 EFF 455-503

Total Withheld Page(s) = 49

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
455	B6-1, B7D-1, B7D-2,3, B7E-2
456-457	B7D-2, B7E-2,7
458	B7D-2, B7E-2
459-460	B7D-2, B7E-2,7
461-467	B7D-2, B7E-2
468	B6-1, B7C-1, B7D-2,3, B7E-1,2,8
469	B6-1, B7C-1, B7D-1,2, B7E-1,2
470	B6-1, B7C-1, B7D-2,3, B7E-1,2,8
471	B6-1, B7C-1, B7D-1,2, B7E-1,2
472	B6-1, B7C-1, B7D-2,3, B7E-1,2
473	B6-1, B7C-1, B7D-1,2, B7E-1,2
474	B6-1, B7C-1, B7D-2,3, B7E-1,2,8
475	B6-1, B7C-1, B7D-1,2, B7E-1,2
476	B6-1, B7C-1, B7D-2,3, B7E-2
477-478	B7D-2, B7E-2,7
479	B7D-2, B7E-2
480-481	B7D-2, B7E-2,7
482-487	B7D-2, B7E-2
488	B7D-1,2, B7E-2
489	B6-1, B7C-1, B7D-2,3, B7E-1,2,8
490	B6-1, B7C-1, B7D-1,2, B7E-1,2
491	B6-1, B7C-1, B7D-2,3, B7E-2
492-493	B7D-2, B7E-2,7
494	B7D-2, B7E-2
495	B7D-2, B7E-2,7
496	B7D-2, B7E-2,7
497-502	B7D-2, B7E-2
503	B7D-1,2, B7E-2

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Total Withheld Page(s) = 39

<b>Bates Page Reference</b>	<b>Reason for Withholding</b> (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
504	B6-1, B7C-1, B7D-2,3, B7E-2
505-506	B7D-2, B7E-2,7
507	B7D-2, B7E-2
508-509	B7D-2, B7E-2,7
510-516	B7D-2, B7E-2
517	B6-1, B7C-1, B7D-2,3, B7E-2
518-522	B7D-2, B7E-2,7
523-529	B7D-2, B7E-2
530	B6-1, B7DC-1, B7D-2,3, B7E-2
531-532	B7D-2, B7E-2,7
533	B7D-2, B7E-2
534-535	B7D-2, B7E-2,7
536-542	B7D-2, B7E-2

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X No Duplication Fee X  
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FEDERAL BUREAU OF INVESTIGATION

FOI/PA

DELETED PAGE INFORMATION SHEET

Civil Action# 17-cv-01039, FOIA 1367178-000

PDF Title: 17-cv-01039 EFF 543-575

Total Withheld Page(s) = 31

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
543	B6-1, B7C-1, B7D-2,3, B7E-2
544-545	B6-1, B7C-1, B7E-2
546	B6-1, B7C-1, B7D-1,2,3, B7E-2
548	B6-1,5, B7C-1,5, B7E-2
550	B7D-1, B7E-2
551-552	B7E-2
553	B6-1, B7C-1, B7E-2
554	B6-1, B7C-1, B7D-2, B7E-2
555	B6-1,8, B7C-1,8, B7D-1, B7E-2
556	B6-1,8, B7C-1,8, B7D-1,2, B7E-2,5,8
557	B6-1,8, B7C-1,8, B7D-1,2, B7E-2,8
558-559	B6-1,8, B7C-1,8, B7D-1, B7E-2,8
560	B6-1,8, B7C-1,8, B7D-1, B7E-2,4,8
561	B6-7,8, B7C-7,8, B7D-1, B7E-2,4,8
562	B6-8, B7C-8, B7D-1, B7E-2,4,8
563	B6-7,8, B7C-7,8, B7D-1, B7E-2,4,8
564-565	B6-8, B7C-8, B7D-1, B7E-2,4,8
566	B6-7,8, B7C-7,8,, B7D-1, B7E-2,4,8
567	B6-1,5, B7C-1,5, B7D-1,2, B7E-2
568	B6-1, B7C-1, B7E-2
569	B6-1, B7C-1, B7D-1,2,3, B7E-2
570	B6-5, B7A-1, B7C-5, B7C-1,2, B7E-2
571	B6-1, B7A-1, B7C-1, B7D-1,2,3, B7E-1,2,8
572	B6-1, B7C-1, B7D-1, B7E-2
573	B6-1, B7A-1, B7C-1, B7D-2,3, B7E-1,2
574	B6-1, B7C-1, B7D-2,3, B7E-2
575	B6-1, B7C-1, B7D-2, B7E-2

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# FEDERAL BUREAU OF INVESTIGATION

b6 -1  
b7C -1

Precedence: ROUTINE

Date: 01/23/2007

To: Louisville

From: Louisville  
SQUAD 3

Contact: SA [redacted]

b6 -1  
b7C -1

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted]

b7D -2,3

Title: [redacted]

Synopsis: Opening of Cooperating Witness (CW).

b7E -2

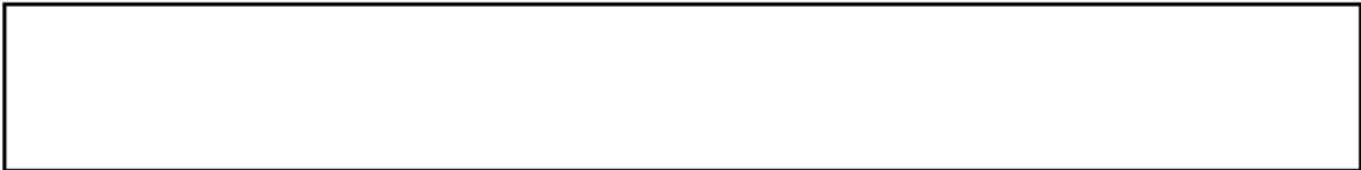
[Large redacted area]

[redacted]

b7E -8

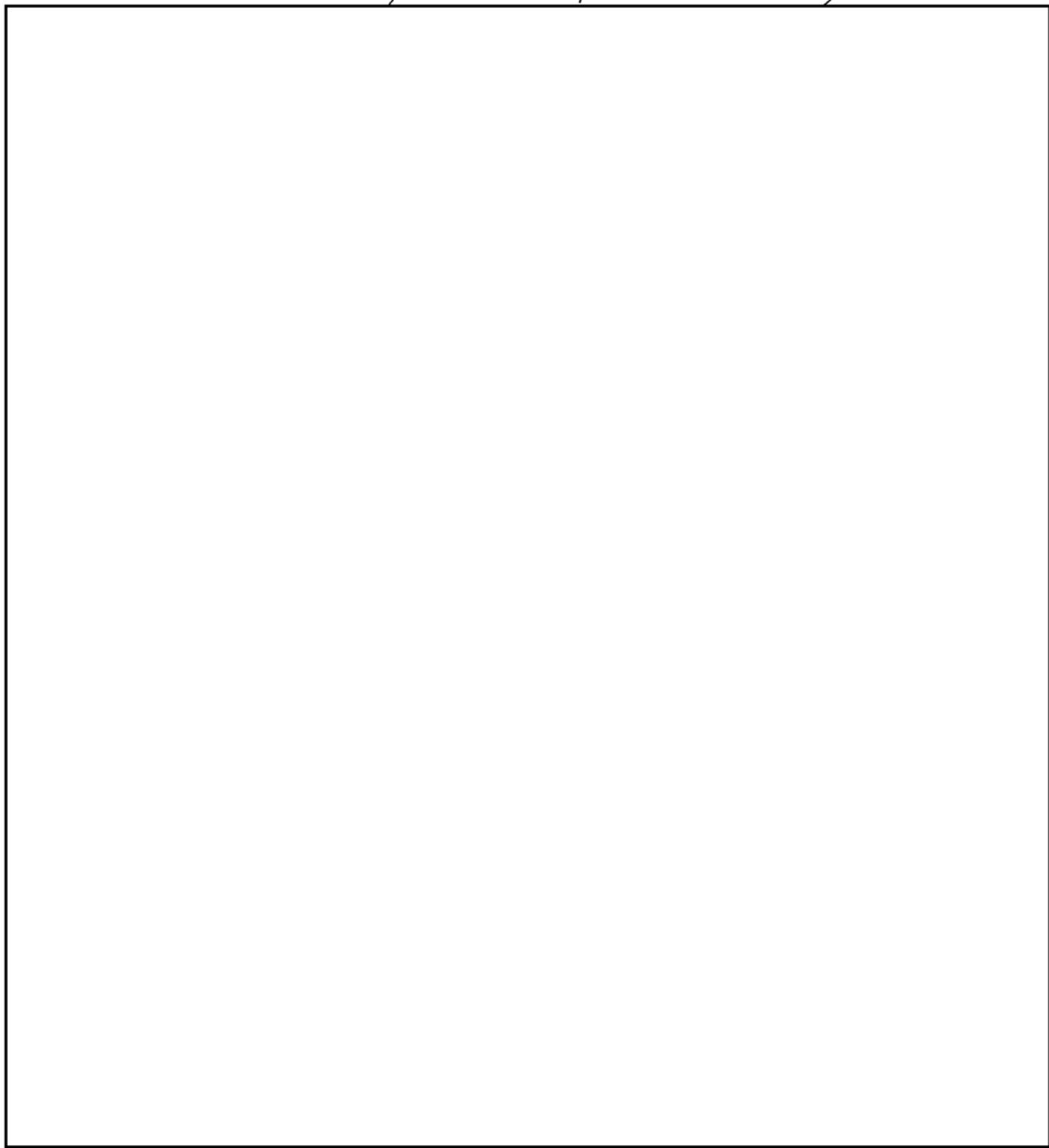
[redacted]

b7D -2



b7E -2

Full Name/Aliases: MICHAEL DALE RODGERS



b6 -8  
b7C -8  
b7D -1  
b7E -2

FEDERAL BUREAU OF INVESTIGATION

FOI/PA

DELETED PAGE INFORMATION SHEET

Civil Action# 17-cv-01039, FOIA 1367178-000

PDF Title: 17-cv-01039 EFF 576-605

Total Withheld Page(s) = 27

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
576	B6-1, B7C-1, B7D-1,2,3, B7E-2
577-578	B6-1, B7C-1, B7D-2,3, B7E-2
580	B6-8, B7C-8, B7D-1,2, B7E-2
581	B6-1, B7C-1, B7D-1,2, B7E-2
582	B7D-1,2, B7E-2
583	B7D-1,2, B7E-2,7
584	B7D-1,2, B7E-2
585-586	B7D-1,2, B7E-2,7
587	B7D-2, B7E-2,7
588	B6-1, B7C-1, B7D-2, B7E-2
589	B6-1,8, B7C-1,8, B7D-1, B7E-2,8
590	B6-1,8, B7C-1,8, B7D-1,2, B7E-2,5,8
591	B6-1,8, B7C-1,8, B7D-1,2, B7E-2,8
592-593	B6-1,8, B7C-1,8, B7D-1, B7E-2,8
595-596	B7D-2, B7E-2
597	B6-1, B7C-1, B7D-2, B7E-2
598	B6-1,8, B7C-1,8, B7D-1,2,3, B7E-2
599	B6-8, B7C-8, B7D-1,2, B7E-2,7,8
600	B7D-2, B7E-2
601	B6-1, B7C-1, B7D-2, B7E-2,8
602	B6-1,8, B7C-1,8, B7D-1,2,3, B7E-2
604	B6-1,8, B7C-1,8, B7D-1,2,3, B7E-2
605	B6-1,8, B7C-1,8, B7D-1,2, B7E-2

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(Rev. 08/22/2007)

# FEDERAL BUREAU OF INVESTIGATION

b6 -1  
b7C -1

Precedence: ROUTINE

Date: 02/25/2008

To: Intelligence Directorate

Attn: [redacted]

b7E -7

From: Louisville  
Squad/3

Contact: SA [redacted]

b6 -1  
b7C -1

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (Pending)

b7D -2,3

Title: [redacted]

Synopsis: Confidential Human Source (CHS) opening communication.

b7D -1  
b7E -2

[Large redacted area]

## I. Identification and Biographic Data

a. Name(s) (Last, First, Middle Initial, Prefix):

1. Hans, Michael Anthony
- 2.

b6 -8  
b7C -8  
b7D -1  
b7E -2

[Large redacted area]

ES

b7D -2

[redacted]

**FEDERAL BUREAU OF INVESTIGATION**

b6 -1  
b7C -1

Precedence: ROUTINE

Date: 02/25/2008

To: Louisville

Attn: CHSC

From: Louisville  
Squad/3

Contact: SA [redacted]

b6 -1  
b7C -1

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (Pending)

b7D -2,3

Title: [redacted]

Synopsis: Opening instructions to the Confidential Human Source (CHS).

b7E -2

[Large redacted area]

b6 -1  
b7C -1

Automated Serial Permanent Charge-Out  
FD-5a (1-5-94)

Date: 07/08/08 Time: 15:42

Case ID: [redacted]

b7D -2

Description of Document:

Type : [redacted]

b7D -1

Date : 03/19/08

To : LOUISVILLE

From : LOUISVILLE

Topic: [redacted]

Reason for Permanent Charge-Out:

Inadvertently serialized into wrong file

Transferred to:

Case ID: [redacted]

b6 -1  
b7C -1  
b7D -2

Employee: [redacted]

EFF-603

[redacted]  
b7D -2

FEDERAL BUREAU OF INVESTIGATION

FOI/PA

DELETED PAGE INFORMATION SHEET

Civil Action# 17-cv-01039, FOIA 1367178-000

PDF Title: 17-cv-01039 EFF 606-615

Total Withheld Page(s) = 10

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
606	B6-1, B7C-1, B7E-2
607	B6-1, B7C-1, B7C-1,3, B7E-1,2,8
608	B6-1, B7C-1, B7D-1, B7E-2
609	B6-1, B7C-1, B7E-1,2
610	B6-1, B7C-1, B7D-3, B7E-1,2
611	B6-1,2, B7C-1,2, B7D-2,3, B7E-1,2
612	B6-2,8, B7C-2,8, B7D-1,2,3, B7E-2
613	B6-1,2,8, B7C-1,2,8, B7D-1,2,3, B7E-1,2,8
614	B7E-2
615	B6-1, B7C-1, B7D-1,2,3, B7E-2

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FEDERAL BUREAU OF INVESTIGATION

FOI/PA

DELETED PAGE INFORMATION SHEET

Civil Action# 17-cv-01039, FOIA 1367178-000

PDF Title: 17-cv-01039 EFF 616-620

Total Withheld Page(s) = 5

<b>Bates Page Reference</b>	<b>Reason for Withholding</b> (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
616	B6-1, B7A-1, B7C-1, B7D-1,2, B7E-1,2
617-620	B6-1, B7C-1, B7D-1,2, B7E-1,2

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FEDERAL BUREAU OF INVESTIGATION

FOI/PA

DELETED PAGE INFORMATION SHEET

Civil Action# 17-cv-01039, FOIA 1367178-000

PDF Title: 17-cv-01039 EFF 621-622

Total Withheld Page(s) = 2

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
621-622	B6-1, B7C-1, B7D-1,2, B7E-1,2

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FEDERAL BUREAU OF INVESTIGATION  
 FOI/PA  
 DELETED PAGE INFORMATION SHEET  
 Civil Action# 17-cv-01039, FOIA 1367178-000  
 PDF Title: 17-cv-01039 EFF 623-626

Total Withheld Page(s) = 4

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
623	B6-1, B7C-1, B7D-1,2,3, B7E-1,2
624	B6-1, B7C-1, B7D-1,2,3, B7E-2
625	B6-1,2,8, B7C-1,2,8, B7D-1,2,3, B7E-1,2
626	B7D-1,2, B7E-2

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FEDERAL BUREAU OF INVESTIGATION

FOI/PA

DELETED PAGE INFORMATION SHEET

Civil Action# 17-cv-01039, FOIA 1367178-000

PDF Title: 17-cv-01039 EFF 627-629

Total Withheld Page(s) = 3

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
627-629	B6-1, B7A-1, B7C-1, B7D-1,2, B7E-1,2

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FEDERAL BUREAU OF INVESTIGATION  
 FOI/PA  
 DELETED PAGE INFORMATION SHEET  
 Civil Action# 17-cv-01039, FOIA 1367178-000  
 PDF Title: 17-cv-01039 EFF 630-631

Total Withheld Page(s) = 2

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
630-631	B6-1,2, B7A-1, B7C-1,2, B7D-1,2,3, B7E-1,2,8

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UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence : ROUTINE

Date: 08/22/2011

To: Louisville

From: Louisville

Squad ID

Contact: SA [redacted]

Approved by: [redacted]

Drafted by: [redacted]

*smc/jwt*

Case ID # [redacted]

(Pending) [redacted]

Title: PAUL F. LIMING

[redacted]

C/S-ITN1

Synopsis: To above case.

Details: On March 23, 2011, a CHS contacted SA [redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 344 International Boulevard, Suite 300, Brooks, Kentucky 40109 502-335-1800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery. The individual who requested the repair work is:

PAUL F. LIMING

[redacted]

On March 24, 2011, SA [redacted] and SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CHS.

The CHS advised that LIMING [redacted]

[redacted]

UNCLASSIFIED

*Case closed  
9/11/2011*

[redacted]

b6 -1, 2  
b7C -1, 2  
b7E -1

b6 -1  
b7C -1

b6 -2  
b7C -2

b6 -1  
b7C -1

b7D -1

b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 04/04/2011

To: Boston

Attn: Cyber, C-11

[Redacted]

From: Lester L. [Redacted]

Squad 6

Contact: SA [Redacted]

Approved by: [Redacted]

*msf/saf*

Drafted by: [Redacted]

smt

Case ID # [Redacted]

(Pending) [Redacted]

Title: PAUL LYMING,

[Redacted]

CHS [Redacted]

Synopsis: To provide evidence and details re captioned subject in Boston

Package Copy: Being forwarded under separate cover is one Maxtor hard drive, Serial # [Redacted] Model # 6Y160P0042241.

Enclosures: One 1-A containing the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order and Terms of Service.

Details: On March 23, 2011, a CHS contacted SA [Redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 Industrial Deal Boulevard, Suite 300, Brooks, Kentucky 40303. 501-954-1401. All computers received at Best Buy stores nationwide are sent to this facility for data recovery. The individual who requested the repair work is:

PAUL LYMING,

[Redacted]

b6 -1, 2  
b7C -1, 2  
b7E -1

b6 -1, 2  
b7C -1, 2

[Redacted]

b7E -1

To: Boston From: Louisville  
Re: [redacted] 04/04/2011

b7E -1

On March 24, 2011, SA [redacted] and SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the C/S.

b6 -1  
b7C -1

The C/S advised that LIMING [redacted]

b7D -1

[redacted] (see Service Order)

The C/S advised that [redacted]

b6 -1  
b7C -1  
b7D -1

It should be noted that SA [redacted] and SA [redacted] only observed and advised that the Best Buy/Geek Squad technician observed. SA [redacted] and SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1  
b7C -1

After viewing the images of child pornography, SA [redacted] and SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1  
b7C -1

SA [redacted] and SA [redacted] understand that every United States Attorney's Office has different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by the Boston Division, the Geek Squad/Best Buy requests that Boston return the hard drive to them in Kentucky so they are able to complete their processes.

b6 -1  
b7C -1

Please note item 8 under the "I agree to/or that" section on the Service Order form that states that the customer is "acknowledging that any product containing child pornography will be turned over to the authorities". Please contact SA [redacted] if there are any additional questions.

b6 -1  
b7C -1

# FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 04/04/2011

To: [Redacted]

From: [Redacted]

Special Agent

Contact: SA [Redacted]

Approved by: [Redacted]

Drafted by: [Redacted]

smt

Case ID # [Redacted]

(Pending)  
(Pending)

Special Agent PAUL J. TIMING,

[Redacted]

Location: Innocent Images;  
Control: FBI;  
Case # [Redacted]

Synopsis: Open and assign case.

Inclosures: [Redacted] 1-A containing the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order and Terms of Service.

Details: This document replaces [Redacted] of [Redacted] due to the fact that a new case needs to be opened before evidence can be sent to Boston. On March 23, 2011, a CHS contacted SA [Redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 100, Brook, Kentucky 40109, 502-955-3800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery. The individual who requested the repair work is [Redacted].

PAUL J. TIMING,

[Redacted Signature]

*opened 4/11/11*

b6 -1, 2  
b7C -1, 2  
b7E -1

b6 -1, 2  
b7C -1, 2  
b7E -1

b7E -1

[Redacted]

To: Louisville From: Louisville  
Re: [redacted] 04/04/2011

b7E -1

On March 24, 2011, SA [redacted] and SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CDS

b6 -1  
b7C -1

The CDS advised that LIMING [redacted]

b7D -1

[redacted] (see Service Order)

The CDS advised that [redacted]

b6 -1  
b7C -1  
b7D -1

It should be noted that SA [redacted] and SA [redacted] only observed the images that the Best Buy/Geek Squad technician observed. SA [redacted] and SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1  
b7C -1

After viewing the images of child pornography, SA [redacted] and SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1  
b7C -1

Open and assign case to SA [redacted]

04

# FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 04/04/2011

To: Louisville

From: Louisville  
Squad 6  
Contact: SA [redacted]

b6 -1, 2  
b7C -1, 2  
b7E -1

Approved By: [redacted]

Drafted By: [redacted] smt

Case ID #: [redacted] (Pending) [redacted]  
[redacted] (Pending)

Title: PAUL F LIVING  
[redacted]

CCP-1171

Louisville Innocent Images;  
Control File;  
CCP-1171

Synopsis: Open and assign case.

Enclosures: Box 1-A containing the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order and Terms of Service.

Details: This document replaces serial 69 of [redacted] due to the fact that a new case needs to be opened before evidence can be sent to Boston. On March 23, 2011, a CHS contacted SA [redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery. The individual who requested the repair work is:

b6 -1, 2  
b7C -1, 2  
b7E -1

~~PAUL F LIVING~~

[redacted]

[redacted]

b7E -1, 3

New Version  
See Old Version  
File # [redacted]  
Serial # 69

[redacted]

To: Boston From: Louisville  
Re: [redacted] 03/25/2011

b7E -1

On March 24, 2011, SA [redacted] and SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CHS.

b6 -1  
b7C -1

The CHS advised that LIMING [redacted]

b7D -1

[redacted]  
[redacted] (see Service Order)

The CHS advised that [redacted]

b6 -1  
b7C -1  
b7D -1

[redacted]

It should be noted that SA [redacted] and SA [redacted] only observed the images that the Best Buy/Geek Squad technician observed. SA [redacted] and SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1  
b7C -1

After viewing the images of child pornography, SA [redacted] and SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1  
b7C -1

SA [redacted] and SA [redacted] understand that every United States Attorney's Office has different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by the Boston Division, the Geek Squad/Best Buy requests that Boston return the hard drive to them in Kentucky so they are able to complete their processes.

b6 -1  
b7C -1

Please note item 8 under the "I agree to/or that" section on the Service Order form that states that the customer is "on notice that any product containing child pornography will be turned over to the authorities". Please contact SA [redacted] if there are any additional questions.

b6 -1  
b7C -1



651

# FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 04/20/2011

To: Boston

Attn: [Redacted]

From: Louisville  
Squad 6

Contact: SA [Redacted]

Approved By: [Redacted] *pd*

Drafted By: [Redacted] *smt SMT*

Case ID #: [Redacted] (Pending) [Redacted]

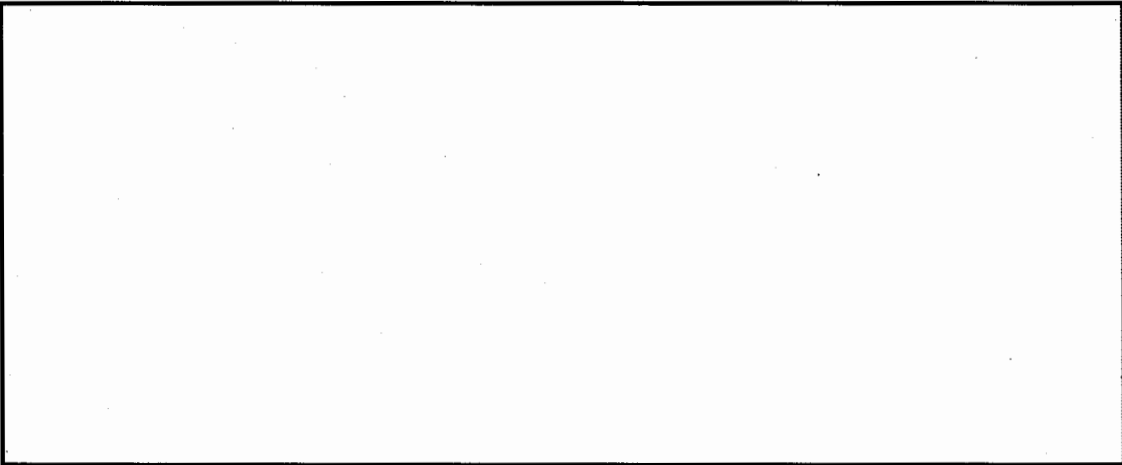
Title: PAUL F LIMING.  
[Redacted]  
CCP-IINI;

b6 -1, 2  
b7C -1, 2  
b7E -1

Synopsis: To provide additional details regarding captioned subject to Boston.

Details: Below are descriptions of the images viewed by SA [Redacted] and SA [Redacted] with the source at Best Buy/Geek Squad.

b6 -1  
b7C -1



b6 -4  
b7C -4

[Redacted]

b7E -1