

FEDERAL BUREAU OF INVESTIGATION
 FOI/PA # 1367178-000
 DELETED PAGE INFORMATION SHEET
 Civil Action# 17-cv-01039

Total Withheld Page(s) = 7

Bates Page Reference	Reason for Withholding (i.e., exemptions with coded rationale, duplicate, sealed by order of court, etc.)
58	b6 -1; b7C -1; b7D -2; b7E -1
60	b6 -1; b7C -1; b7D -2; b7E -1
79	b6 -1, 2; b7A -1; b7C -1, 2; b7D -1; b7E -1
80	b6 -1, 2; b7A -1; b7C -1, 2; b7D -1;
81	b7A -1
82	b6 -1, 2; b7A -1; b7C -1, 2; b7E -1
107	B6 -1; b7C -1; b7D -3; b7E -1, 2

XXXXXXXXXXXXXXXXXXXXXXXXXXXXX
 X Deleted Page(s) X
 X No Duplication Fee X
 X For this Page X
 XXXXXXXXXXXXXXXXXXXXXXXXXXXXX

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 07/14/2009

To: Louisville

From: Louisville
Squad 3

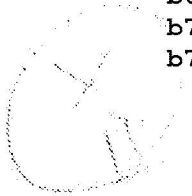
Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted] rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY



b6 -1, 2
b7C -1, 2
b7E -1

Synopsis: To close case.

Details: On April 20, 2009, a CHS contacted SA [redacted] and advised that Best Buy - Geek Squad had received a computer hard drive for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109. 503-955-3800.

b6 -1
b7C -1

The CHS said the hard drive was initially received by the Best Buy store located at 2015 Birch Road, Chula Vista, California 91915-2015, 619-397-4050. Best Buy Chula Vista then shipped the computer hard drive to the facility in Brooks, Kentucky, for data recovery.

Writer opened a Louisville case. The hard drive was placed into evidence. ECP-Louisville shipped the hard drive to the San Diego Division.

There is no additional investigations that can to undertaken in the Louisville Division. Writer requests the Louisville case be closed due to the fact that all the evidence has been transferred to the San Diego Division.

86

Handwritten initials: ECT

[redacted]

b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 07/14/2009

To: Louisville

From: Louisville
Squad 3

Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted] rtb (7)

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

b6 -1, 2
b7C -1, 2
b7E -1

Synopsis: To close case.

Details: On April 30, 2009, a CHS contacted SA [redacted] and advised that Best Buy - Geek Squad had received a computer hard drive for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800.

b6 -1
b7C -1

The CHS said the hard drive was initially received by the Best Buy Store located at 2015 Birch Road, Chula Vista, California 91915-2015, 619-397-4050. Best Buy Chula Vista then shipped the computer hard drive to the facility in Brooks, Kentucky, for data recovery.

Writer opened a Louisville case. The hard drive was placed into evidence. ECT-Louisville shipped the hard drive to the San Diego Division.

There is no additional investigations that can to undertaken in the Louisville Division. Writer requests the Louisville case be closed due to the fact that all the evidence has been transferred to the San Diego Division.

pe

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 05/06/2009

To: San Diego

Attn: Innocent Images Coordinator

From: Louisville

Squad 3

Contact: SA [redacted]

Approved By: [redacted] (P)

Drafted By: [redacted] rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To set lead to San Diego Division.

Enclosure(s): Enclosed for San Diego Division are the following:
1) A 1A envelope containing the original FD-597 signed by Justin Meade, Supervisor for Best Buy - Geek Squad,
2) a 1A envelope containing a copy of the five (5) page service agreement between [redacted] and Best Buy,
3) a 1A envelope containing a CD of images of child pornography marked "explicit material,"
4) sent under separate cover by Louisville ECT: one (1) Reagate hard drive serial number [redacted]

Details: On April 30, 2009, a CHS contacted SA [redacted] and advised that Best Buy - Geek Squad had received a computer hard drive for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3900. All computers received at Best Buy stores nationwide are sent to this facility for data recovery.

The CHS said the hard drive was initially received by the Best Buy Store located at 2015 Birch Road, Chula Vista, California 91915-2015, 619-397-4050. Best Buy Chula Vista then shipped the computer hard drive to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

X
W

b6 -2
b7C -2

b6 -1
b7C -1

b6 -2
b7C -2

b7E -1

To: San Diego From: Louisville
Re: [redacted] 05/06/2009

[redacted]

On May 05, 2009, SA [redacted] personally visited the Best Buy - Geek Squad facility and spoke to the CHS. SA [redacted] observed the images in question. After viewing images of child pornography, SA [redacted] seized the computer hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

The CHS detailed to SA [redacted]

[redacted]

It should be noted that SA [redacted] only observed the images that the Best Buy - Geek Squad technician observed. SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant. Writer has provided a CD of nine images for the case agent's review. These images are a sampling of the images observed by the technician and SA [redacted]

Writer understands that every United States Attorney's Office has different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by San Diego, it is requested that the computer hard drive be returned to [redacted]. Best Buy - Geek Squad has not completed the work as requested by [redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -1, 2
b7C -1, 2
b7D -1

b6 -1
b7C -1

b6 -2
b7C -2

To: San Diego From: Louisville
Re: [REDACTED] 05/06/2009

b7E -1

LEAD(s):

Set Lead 1: (Discretionary)

SAN DIEGO

AT SAN DIEGO, CA

Review images and determine if investigation and prosecution is appropriate. If prosecution is not pursued by SAN DIEGO, it is requested that the computer hard drive be returned to [REDACTED] Best Buy - Geek Squad has not completed the work as requested by [REDACTED]

b6 -2
b7C -2

♦♦

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 05/06/2009

To: Louisville

From: Louisville
Squad 3

Contact: SA [redacted]

Approved By: [redacted] FN

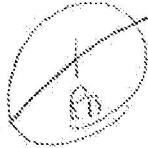
Drafted By: [redacted] rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To open case and assign to writer.

Details: On April 30, 2009, a CHS contacted SA [redacted] and advised that Best Buy - Geek Squad had received a computer hard drive for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800. All computers received at Best Buy stores nationwide are sent to this facility for repair.



Source said the hard drive was initially received by the Best Buy located at 2015 Birch Road, Chula Vista, California 91915-2015, 619-397-4050. Best Buy Chula Vista then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

On May 05, 2009, SA [redacted] personally visited the Best Buy - Geek Squad facility and spoke to the CHS. SA [redacted] observed the images in question. After viewing images of child pornography, SA [redacted] seized the computer hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

♦♦

O&A

[redacted]

OFF:CE66

[redacted]

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -1
b7C -1

b6 -2
b7C -2

b6 -1
b7C -1

b6 -1
b7C -1

b7E -1, 3

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 05/06/2009

To: Louisville

From: Louisville
Squad 3

Contact: SA [redacted]

Approved By: [redacted] rH

Drafted By: [redacted] rtb RD

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To open case and assign to writer.

Details: On April 30, 2009, a CHS contacted SA [redacted] and advised that Best Buy - Geek Squad had received a computer hard drive for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800. All computers received at Best Buy stores nationwide are sent to this facility for repair.

Source said the hard drive was initially received by the Best Buy located at 2015 Birch Road, Chula Vista, California 91915-2015, 619-397-4050. Best Buy Chula Vista then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

On May 05, 2009, SA [redacted] personally visited the Best Buy - Geek Squad facility and spoke to the CHS. SA [redacted] observed the images in question. After viewing images of child pornography, SA [redacted] seized the computer hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

♦♦

b6 -1, 2
b7C -1, 2
b7E -1

b6 -1
b7C -1

b6 -2
b7C -2

b6 -1
b7C -1

Precedence: ROUTINE

Date: 10/31/2011

To: Louisville

Attn: SA [redacted]
Squad 6

b6 -1
b7C -1

From: New York

Squad 07-3/LEBA

Contact: SA [redacted]

Approved By: [redacted]

Drafted by: [redacted] dmm

Case ID: [redacted] (Pending)
[redacted] (Pending)

b7E -1

Topic: UNSUB(S)
CCP-LINI

Synopsis: To report results of investigative lead.

Reference: [redacted]

b7E -1

Enclosures: One (1) copy of FD-302 of [redacted] interview
One (1) copy of FD-941 consent to search computer
One (1) copy of FD-302 return of property
One (1) copy of FD-597 property receipt.

b6 -2
b7C -2

Details. As per referenced electronic communication, the Louisville Division was contacted by a CHS and advised that Best Buy/Geek Squad had received a computer for data recovery repair that contained images of child pornography. The individual requesting the repair work was identified as: [redacted]. The Louisville Division transferred the seized hard drive New York for investigative action as deemed appropriate.

b6 -2
b7C -2

On 04/13/11 SA [redacted] interviewed [redacted] and obtained consent to search his hard drive. [redacted] advised that the reason for the repair was that the hard drive "had crashed." [redacted] never observed any child pornography stored on the computer. [redacted] does not view child pornography. [redacted] explained that his 15 year old son has used the Limewire P2P file sharing service to download music.

b6 -1, 2
b7C -1, 2

On 10/26/11, a review of the hard drive was negative for child pornography.

On 10/27/11, SA [redacted] returned the hard drive to

b6 -1
b7C -1
b7E -1

Case ID: [redacted]

Serial: [redacted]



No further investigation remains in the New York Office
at LERA. Lead 1 and Lead 2 are considered covered.

LEAD(s).

Set Lead 1; (Info)

LOUISVILLE

AT LOUISVILLE

Read and clear Lead 1 and Lead 2.

b6 -2
b7C -2

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 02/07/2011

To: New York
Louisville

Attn: SSA Cyber / IINI
Attn: ECC

From: Louisville
Squad 6
Contact: SA [redacted]

Approved By: [redacted] MST/MSB

Drafted By: [redacted] jak

Case ID #: [redacted]

Title: UNSUBS;
CCP-IISI

Synopsis: To open case and provide information/evidence.

Enclosures: For New York, 1-A containing the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order and Terms of Service.

Details: SA [redacted] requests opening a new case file for transfer of information and evidence to New York Division.

A CHS contacted SA [redacted] and advised that Best Buy/Geek Squad had received a computer for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3600. All computers received at Best Buy stores nationwide are sent to this facility for data recovery.

The individual who requested the repair work is

[redacted]

On 02/04/2011, the CHS advised SA [redacted]

[redacted]

[redacted]

b6 -1
b7C -1
b7E -1

b6 -1
b7C -1

b6 -1
b7C -1

b6 -2
b7C -2

b6 -1
b7C -1
b7D -1

b7E -1

To: New York From: Louisville
Re: [redacted] 02/07/2011

b7E -1



b6 -1
b7C -1
b7D -1

It should be noted that SA [redacted] and SA [redacted] only observed some images that the technician observed.

b6 -1
b7C -1

A description of observed images are as follows.



b6 -4
b7C -4

After viewing the above detailed images of child pornography, SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville Division of the Federal Bureau of Investigation.

b6 -1
b7C -1

If no investigative action is taken the Louisville Division requests that the equipment be returned so that it can be provided back to CHS to complete the processes as requested by the customer.

To: New York From: Louisville
Re: [REDACTED] 02/07/2011

b7E -1

Set Lead 1: (Action)

NEW YORK

AT NEW YORK

Investigate information and evidence as deemed appropriate by your division. The Louisville Division requests that the equipment be promptly returned if no investigative action is taken.

Set Lead 2: (Action)

KENTONVILLE

AT EVIDENCE CONTROL CENTER

Transfer HP Computer Serial # [REDACTED] to

New York EOC.

b6 -2
b7C -2

ee

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 08/22/2011

To: Louisville

From: Louisville

Squad 10

Contact: SA [redacted]

Approved by: [redacted]

Drafted by: [redacted]

smt

Case ID # [redacted]

(Pending)

Title: [redacted]

08-1101

Synopsis: To show case.

Details: On March 23, 2011, a CHS contacted SA [redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40101 502-254-1800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery. The individual who requested the repair work is:

[redacted]

On March 24, 2011, SA [redacted] and SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CHS.

The CHS advised that [redacted]

[redacted]

UNCLASSIFIED

Handwritten note: CASE CLOSED 9/11/2011

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -1
b7C -1

b6 -2
b7C -2

b6 -1
b7C -1

b6 -2
b7C -2
b7D -1

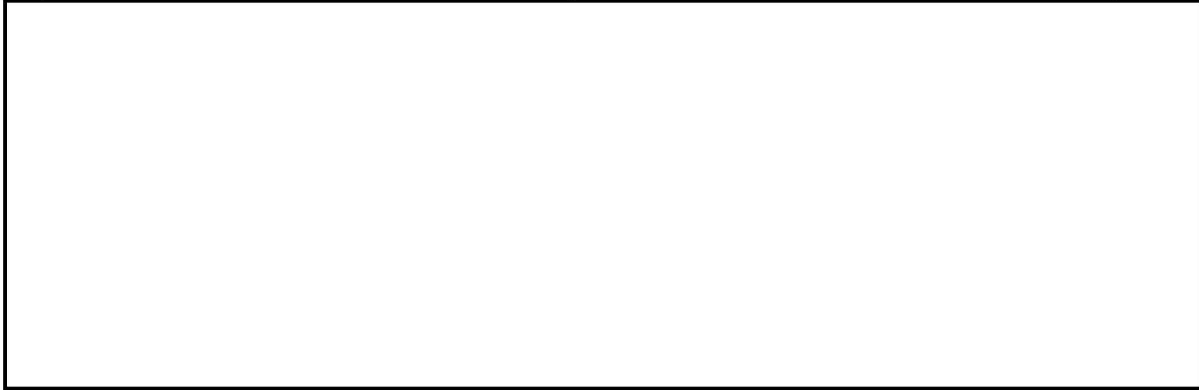
b7E -1

UNCLASSIFIED

To: Louisville From: Louisville
Re: [redacted] 08/22/2011

b7E -1

The CBS advised that [redacted]



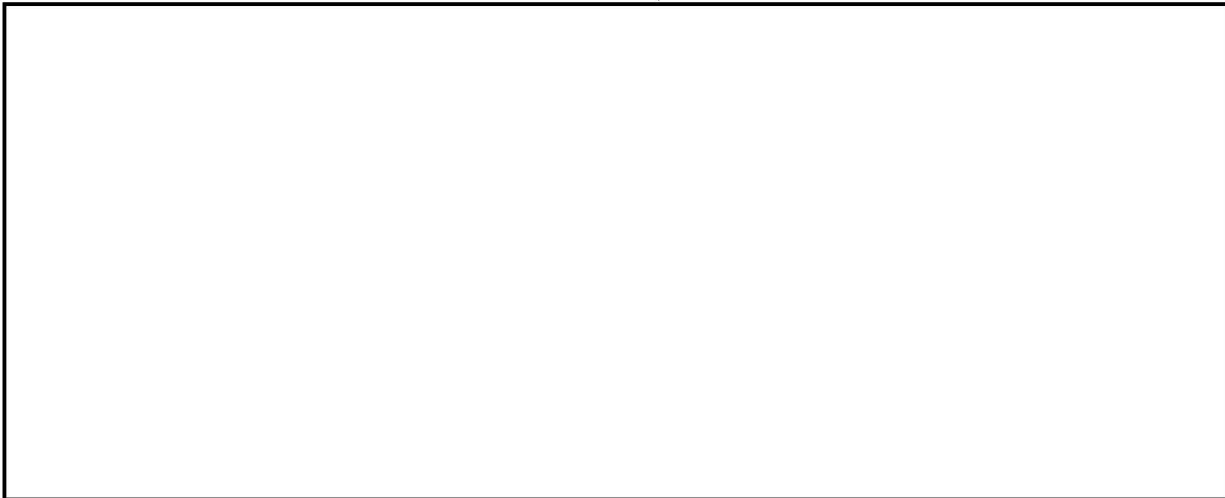
b6 -1
b7C -1
b7D -1

SA [redacted] and SA [redacted] only observed the images that the Best Buy/Geek Squad technician observed. SA [redacted] and SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1
b7C -1

Below are descriptions of the images viewed by SA [redacted] and SA [redacted] with the source at Best Buy/Geek Squad.

b6 -1
b7C -1



b6 -4
b7C -4

After viewing the images of child pornography, SA [redacted] and SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1
b7C -1

UNCLASSIFIED

UNCLASSIFIED

To: Louisville From: Louisville
Re: [REDACTED] 08/22/2011

b7E -1

Boston was requested to review the hard drive and documents provided to them for case potential. Boston has opened a new case, [REDACTED] from the information provided by Louisville. Therefore, it is requested that this case be closed.

♦♦

UNCLASSIFIED

3

EFF-15

FEDERAL BUREAU OF INVESTIGATION

Precedence: **ROUTINE**

Date: 04/04/2011

To: **Bowling**

Attn: **Cyber, C-11**

[Redacted]

From: **LEWIS, L A**

Special Agent

in Charge SA [Redacted]

Approved by:

[Redacted]

MST/SNF

Drafted by:

[Redacted]

smt

Case ID #

[Redacted]

(Pending)

[Redacted]

Title:

[Redacted]

DATE TIME

Synopsis: To provide evidence and details re captioned subject on Boston

Package Copy: Being forwarded under separate cover is one Maxtor hard drive, Serial # [Redacted] Model # 6Y160P0042241.

Enclosures: One, 1-A containing the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order and Terms of Service.

Details: On April 23, 2011, a CHS contacted SA [Redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 Industrial Road, Suite 300, Brooks, Kentucky 40103. 501-955-1800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery. The individuals who requested the repair work is:

[Redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -1, 2
b7C -1, 2

[Redacted]

b7E -1

To: Boston From: Louisville
Re: [redacted] 04/04/2011

b7E -1

On March 24, 2011, SA [redacted] and SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the C/S.

b6 -1
b7C -1

The C/S advised that [redacted]

[redacted]
[redacted] (see Service Order)

b6 -2
b7C -2
b7D -1

The C/S advised that [redacted]

[redacted]

b6 -1
b7C -1
b7D -1

It should be noted that SA [redacted] and SA [redacted] only observed and advised that the Best Buy/Geek Squad technician observed. SA [redacted] and SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1
b7C -1

After viewing the images of child pornography, SA [redacted] and SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1
b7C -1

SA [redacted] and SA [redacted] understand that every United States Attorney's Office has different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by the Boston Division, the Geek Squad/Best Buy requests that Boston return the hard drive to them in Boston so they are able to complete their processes.

b6 -1
b7C -1

Please note item 8 under the "I agree to/or that" section on the Service Order form that states that the customer is "on notice that any product containing child pornography will be turned over to the authorities". Please contact SA [redacted] if there are any additional questions.

b6 -1
b7C -1

To: Boston From: Louisville
Re: [REDACTED] 04/04/2011

b7E -1

LEAD(s):

Set Lead 1 (Action)

[REDACTED]

AT HIRAM, MAINE

Boston is requested to review the hard drive and documents enclosed for case potential. Louisville believes Boston has a viable child pornography case with this lead.

BT

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 04/04/2011

To: Louisville

From: Louisville

Subject: [Redacted]

Contact: SA [Redacted]

Approved by: [Redacted]

Drafted by: [Redacted]

smt

Case ID # [Redacted]

(Pending)

(Pending)

Title: [Redacted]

010-114

Log by Innocent Images;
Control File;
CIP 114

Synopsis: Open and assign case.

Enclosures: 2 - B-A containing the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order and Terms of Service.

Details: This document replaces [Redacted] of [Redacted] due to the fact that a new case needs to be opened before evidence can be sent to Boston. On March 23, 2011, a CHS contacted SA [Redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 100, Brooksville, Kentucky 40109, 502-955-3800. All computers received in Best Buy stores nationwide are sent to this facility for data recovery. The individual who requested the repair work [Redacted]

[Redacted]

*opened 4/16/11
C&C*

b6 -1, 2
b7C -1, 2
b7E -1

b6 -1, 2
b7C -1, 2
b7E -1

b7E -1

[Redacted]

To: Louisville From: Louisville
Re: [redacted] 04/04/2011

b7E -1

On March 24, 2011, SA [redacted] and SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CNS.

b6 -1
b7C -1

The CNS advised that [redacted]
[redacted]
[redacted] (see Service Order)

b6 -2
b7C -2
b7D -1

The CNS advised that [redacted]
[redacted]

b6 -1
b7C -1
b7D -1

It should be noted that SA [redacted] and SA [redacted] only observed the images that the Best Buy/Geek Squad technician observed. SA [redacted] and SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1
b7C -1

After viewing the images of child pornography, SA [redacted] and SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1
b7C -1

Spill and assign case to SA [redacted]

04

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/01/2011

To: Columbia

Attn: SSA [redacted]

From: [redacted]
Special Agent in Charge

SA [redacted]

Approved by: [redacted]

Prepared by: [redacted] tfr

Case ID #: [redacted]

Title: [redacted]

DATE TIME

Synopsis: To provide evidence and details re captioned subject to Columbia.

Package Contents: Being forwarded under separate cover is a 60 GB PLEXTOR BL10, 60GB #MHT2060BH, Serial # [redacted] and Serial # [redacted] (RAID=Redundant Array of Inexpensive Disks, which is multiple disks combined to make one unit)

Enclosures: Enc. 1-A containing the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order and Terms of Service.

Details: On October 28, 2011, a CHS contacted SA [redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 146 International Boulevard, Suite 300, Brooks, Kentucky 40301, 502-955-3800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery. The individual who requested the repair work is:

[redacted]

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -1, 2
b7C -1, 2

b7E -1

Doc: Columbia From: Louisville
Re: [redacted] 11/01/2011

b7E -1

On October 31, 2011, SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CHS.

b6 -1, 2
b7C -1, 2
b7D -1

The CHS advised that [redacted]

[redacted] (see Service Order)

The CHS advised that [redacted]

b6 -1
b7C -1
b7D -1

It should be noted that SA [redacted] only observed the incident that the Best Buy/Geek Squad technician observed. SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1
b7C -1

After viewing images of child pornography, SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1
b7C -1

b6 -1, 4
b7C -1, 4

To: Columbia From: Louisville
Re: [redacted] 11/01/2011

b7E -1

SA [redacted] understands that every United States Attorney's Office has different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by the Columbia Division, the Geek Squad/Best Buy requests that Columbia return the hard drive to them in Kentucky so they are able to complete their processes.

b6 -1

b7C -1

Please note item 8 under the "I agree to/or that" section of the Service Order form states that the customer is "on notice that any product containing child pornography will be turned over to the authorities". Please contact SA [redacted] if there are any additional questions.

b6 -1

b7C -1

Louisville believes Columbia has a viable child pornography case with this lead.

To: Columbia From: Louisville
Re: [REDACTED] 11/01/2011

b7E -1

NRAC (p):

Net Lead : (Action)

COLUMBIA

AT FLORENCE, SOUTH CAROLINA

Columbia is requested to review the hard drive and documents enclosed for case potential. If or when Columbia opens a case, please notify SA [REDACTED] of same.

b6 -1
b7C -1

◆◆

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/01/2011

To: Louisville

From: Louise Hie
Squad 5
Contacts: SA [redacted]

Approved by: [redacted]

Drafted by: [redacted] clr

Case ID #: [redacted]

Title: [redacted]

CIF 1101

Louisville Innocent Images;
Control File;
CIF 1101

Synopsis: Open and assign case.

Enclosures: One, 1-A containing the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order and Terms of Service.

Details: On October 28, 2011, a CHS contacted SA [redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 445 International Boulevard, Suite 300, Brooks, Kentucky 40309, 502-955-3800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery. The individual who requested the repair work is:

[redacted]

On October 31, 2011, SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CHS.

(Handwritten initials)

b6 -1, 2
b7C -1, 2
b7E -1

b6 -1
b7C -1

b6 -1, 2
b7C -1, 2

To: Louisville From: Louisville
Re: [redacted] 11/01/2011

b7E -1

The SIS advised that [redacted]

[redacted] (see Service Order)

b6 -2

b7C -2

b7D -1

The SIS advised that [redacted]

[redacted]

b6 -1

b7C -1

b7D -1

It should be noted that SA [redacted] only observed the images that the Best Buy/Geek Squad technician observed. SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1

b7C -1

After viewing images of child pornography, SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation and placed the hard drive into evidence.

b6 -1

b7C -1

Open and assign case to SA [redacted]

40

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 09/09/2008

To: Louisville

From: Louisville
Squad 3

Contact: SA [redacted]

Approved By: [redacted] FH

Drafted By: [redacted] blj

Case ID #: 288A-LS-C71675-^{u3}(Pending)
288A-LS-C71675-LIAISON-5

Title: CYBER WORKING GROUP;
LOUISVILLE DIVISION

Synopsis: To document Cyber Working Group meeting held on 09/09/2008.

Details: On 09/09/2008, the Louisville Division's Cyber Working Group held a meeting at the Geek Squad's repair facility, 345 International Blvd., Suite 300, Brooks, Kentucky 40109. Cyber Working Group members were provided a tour of the facility by Geek Squad representatives. The facility is the principal repair location for all Best Buy computers east of the Rocky Mountains. Computers taken to local Best Buy retail outlets West of the Rocky Mountains are sent to a repair facility in Chino, California. The Brooks repair facility is Best Buy's largest facility and it handles approximately five times the repair and recovery work than the Chino facility.

The Brooks facility repairs and conducts data recovery on thousands of computers every day. The Louisville Division has maintained close liaison with the Geek Squad's management in an effort to glean case initiations and to support the division's Computer Intrusion and Cyber Crime programs.

♦♦

UNCLASSIFIED

288A-LS-C71675-63

b6 -1
b7C -1

Cyber Crimes Working Group Meeting Sept. 9, 2008

[Redacted]

b6 1, 5, 6, 7
b7C 1, 5, 6, 7

Sent: Tuesday, September 02, 2008 3:32 PM

To:

[Redacted]

Cc:

[Redacted]

Good afternoon,

You are invited to a Cyber Crimes Working Group meeting to be held on Sept. 9, 2008, at the Best Buy's Geek Squad facility in Brooks, KY. The meeting will begin at 9 a.m. with a tour of the Geek Squad's facility. The Geek Squad handles the world wide repair of computers for the Best Buy Corp. The Geek Squad facility is located at 345 International Blvd. Suite 300, Brooks, KY 40109.

The general directions are I-65 south, to the Brooks exit. At the top of the ramp, take a right and go no more than 1/8 mile. Turn left onto International Blvd.

If at all possible, give me a return e-mail to let me know if you can make it. We want to supply the Geek Squad's security force with the names of those taking the tour.

Thanks

[Redacted]

b6 -1
b7C -1

288A-LS C 71675 -62

FEDERAL BUREAU OF INVESTIGATION

Precedence: AAD:THE

Date: 01/05/2009

To: Louisville

From: Louisville

Special Agent

Subject: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted]

rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD

[redacted]
FURNISHING OF CHILD PORNOGRAPHY

Synopsis: To close case.

Details: On November 3, 2008, a CHS contacted writer and advised that Best Buy Geek Squad had received a computer for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800.

Source said the computer was initially received by the Best Buy located at South Brunswick, 4180 US HWY 1, Monmouth JCT, NJ 08852-1904, 732-438-5790. Best Buy Monmouth JCT then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work was:

[redacted]

Writer sent all the evidence in this case and a lead to the Newark Division, Franklin Township RA, on November 7, 2008. Due to the fact that there is nothing to investigate in the Louisville Division, it is recommended the Louisville case be closed.

♦♦

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 01/05/2009

To: Louisville

From: Louisville

Squad: 3

Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted]

rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD

POSSESSION OF CHILD PORNOGRAPHY



Synopsis: To close case.

Details: On November 3, 2008, a CHS contacted writer and advised that Best Buy Geek Squad had received a computer for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800.

Source said the computer was initially received by the Best Buy located at South Brunswick, 4180 US HWY 1, Monmouth JCT, NJ 08852-1904, 732-638-5790. Best Buy Monmouth JCT then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work was:



Writer sent all the evidence in this case and a lead to the Newark Division, Franklin Township RA, on November 7, 2008. Due to the fact that there is nothing to investigate in the Louisville Division, it is recommended the Louisville case be closed.

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/07/2008

To: Newark

Attn: Franklin Township RA

From: Louisville
Squad 1
Contact: SA [redacted]

Approved By: [redacted] rth

Drafted By: [redacted] rth

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To get lead to Newark Division, Franklin Township RA.

Enclosure(s): Enclosed for Newark Division are the following;
1) A 16 envelope containing the original FD-597 signed by Justin Woods, Supervisor for Best Buy - Geek Squad,
2) a 16 envelope containing a copy of the three (3) page service agreement between [redacted] and Best Buy,
3) a 16 envelope containing a CD of images of possible child pornography,
4) two (2) CDs provided by Best Buy, containing the contents of "My Documents" folder, sent under separate cover by Louisville ETC.
5) one (1) Dell Inspiron 1150, serial number [redacted] sent under separate cover by Louisville ETC.

Details: On November 3, 2008, a CHS contacted writer and advised that Best Buy - Geek Squad had received a computer for repair that contained possible images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800.

The CHS said the computer was initially received by the Best Buy located at South Brunswick, 4180 US HWY 1, Monmouth JCT, NJ 08852-1944, 732-438-5790. Best Buy Monmouth JCT then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

b7E -1

To: Newark From: Louisville
Re: [redacted] 11/07/2008

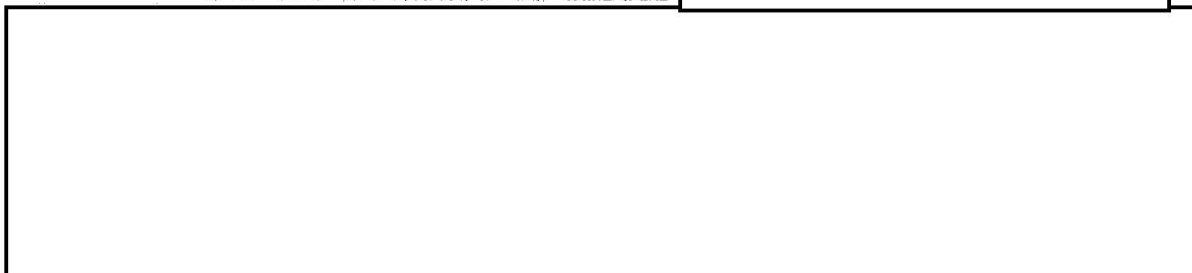
b7E -1



b6 -2
b7C -2

On November 05, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to the CHS. Writer observed the images in question. After viewing two videos appearing to be of underage children, writer seized the computer as contraband and transported the computer back to the Louisville office of the Federal Bureau of Investigation, and placed the computer into evidence.

The CHS detailed to writer [redacted]



b6 -2
b7C -2
b7D -1

Best Buy - Geek Squad was requested by [redacted] to take all the data from the "My Documents" folder and place it on CDs. Best Buy - Geek Squad completed the job and placed the data on the two (2) disks shipped by Louisville ETC.

b6 -2
b7C -2

It should be noted that writer only observed two movie files that contained images of children that appeared to be underage. Writer has provided a CD of the two movies for the case agent's review. The videos contained titles that are consistent with child pornography (see enclosed CD).

The videos contain images of females and males engaged in sexual acts with each other, and an adult male. While it is difficult to determine the females and males exact ages, it appears they are underage.

Writer understands that every United States Attorney's Office had different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by Newark, it is requested that the computer and the two (2) CD be returned to [redacted]. Best Buy - Geek Squad has completed the work as requested by [redacted].

b6 -2
b7C -2

Writer only viewed the files that were observed by the Best Buy - Geek Squad technician. Best Buy - Geek Squad

To: Newark From: Louisville
Re: [REDACTED] 11/07/2008

b7E -1

requires their customers to sign a consent form before the work is performed (enclosed).

Writer did not look at any other folders on the computer. No additional analysis of the computer has been attempted due to the lack of a search warrant.

To: Newark From: Louisville
Re: [REDACTED] 11/07/2008

b7E -1

LEAD(s):

Set Lead 1: (Discretionary)

NEWARK

AT NEWARK, NJ

For action deemed appropriate. If prosecution is not pursued by Newark, it is requested that the computer and the two (2) CD be returned to [REDACTED] Best Buy - Geek Squad has completed the work as requested by [REDACTED]

b6 -2
b7C -2

Set Lead 2: (action)

LOUISVILLE

AT LOUISVILLE, KY

Forward computer, and CDs to ECT NEWARK.

♦♦

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/06/2008

To: Louisville

From: Louisville
Squad 7

Contact: SA [REDACTED]

Approved By: [REDACTED]

Drafted By: [REDACTED] rtb

Case ID #: [REDACTED]

Title: BEST BUY / GEEK SQUAD
[REDACTED]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To open case and assign to writer.

Details: On November 3, 2008, a CHS contacted writer and advised that Best Buy - Geek Squad had received a computer for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800.

Source said the computer was initially received by the Best Buy located at South Brunswick, 4180 US HWY 1, Monmouth JCT, NJ 08852-1904, 732-438-5790. Best Buy Monmouth JCT then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[REDACTED]

On November 05, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to the CHS. Writer observed the images in question. After viewing two videos appearing to be of underage children, writer seized the computer as contraband and transported the computer back to the Louisville office of the Federal Bureau of Investigation, and placed the computer into evidence.

44

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/06/2008

To: Louisville

From: Louisville

Squad 1

Contact: SA [redacted]

Approved By: [redacted] SP

Drafted By: [redacted] rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

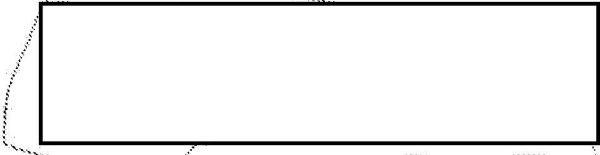
b6 -1, 2
b7C -1, 2
b7E -1



Synopsis: To open case and assign to writer.

Details: On November 3, 2008, a CHS contacted writer and advised that Best Buy - Geek Squad had received a computer for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800.

Source said the computer was initially received by the Best Buy located at South Brunswick, 4180 US HWY 1, Monmouth JCT, NJ 08852-1904, 732-438-5790. Best Buy Monmouth JCT then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:



b6 -2
b7C -2

On November 05, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to the CHS. Writer observed the images in question. After viewing two videos appearing to be of underage children, writer seized the computer as contraband and transported the computer back to the Louisville office of the Federal Bureau of Investigation, and placed the computer into evidence.

♦♦



b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 07/16/2008

To: Louisville

From: Louisville
Squad 3

Contact: SA [redacted]

Approved By: [redacted] LFN

Drafted By: [redacted] rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To close case.

Details: On May 21, 2008, a source contacted writer and advised that Best Buy - Geek Squad, Brooks, Kentucky, had received a hard drive for repair that contained images of child pornography.

Source said the computer was initially received by the Best Buy located at 6201 Rogers Ave, Fort Smith, Arkansas, 72903, 479-484-1022. Best Buy Fort Smith then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

Writer sent the computer and a lead to the Little Rock Division. The Little Rock Division has opened a case on the matter, [redacted]. Due to the fact that there is nothing to investigate in the Louisville Division, it is recommended the Louisville case be closed.

♦♦

C4

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2
b7E -1

b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 05/29/2008

To: Louisville

From: Louisville
Squad 3

Contact: SA [redacted]

Approved By: [redacted] LFH/BLR

Drafted By: [redacted] rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

b6 -1, 2
b7C -1, 2
b7E -1

~~RTB~~

Synopsis: To open case and assign to writer.

Details: On May 21, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a hard drive for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky, 40109, 502-955-3800.

Source said the computer was initially received by the Best Buy located at 6201 Rogers Ave, Fort Smith, Arkansas, 72903, 479-484-1022. Best Buy Fort Smith then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

b6 -2
b7C -2

On May 23, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the images in question. After viewing several images appearing to be of child pornography, writer seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

♦♦

[redacted]

b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 05/29/2008

To: Louisville

From: Louisville

Squad 3

Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted]

rtb RM

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD

[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To open case and assign to writer.

Details: On May 21, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a hard drive for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky, 40109, 502-955-3600.

Source said the computer was initially received by the Best Buy located at 6201 Rogers Ave, Fort Smith, Arkansas, 72903, 479-484-1022. Best Buy Fort Smith then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

On May 23, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the images in question. After viewing several images appearing to be of child pornography, writer seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

♦♦

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 10/30/2008

To: Louisville
San Francisco

Attn: SA [redacted]
Attn: ECT [redacted]

b6 -1, 2
b7C -1, 2
b7E -1

From: San Francisco
CY-1/Oakland RA
Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted] jrs

Case ID #: [redacted] (Closed) [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To cover lead.

Enclosure(s): Enclosed for Louisville division is FD-302 documenting telephonic conversation with [redacted] advising he had all his data and that he was fine with the writer wiping his hard drive.

b6 -2
b7C -2

Details: On 10/29/2008, [redacted] called to advise he had all the data he needed from the hard drive that the writer copied to a DVD from the hard drive The Geek Squad in Louisville, KY copied from an image they had stored on their server(s). The Geek Squad in Louisville had discovered child pornography on [redacted] hard drive. Further investigation revealed [redacted] wife's, 15 year-old grandson, had downloaded child pornography onto [redacted] computer while visiting his grandmother one weekend. The FBI in Oakland attempted to run image scan on the original and copy hard drives (evidence items 1B1) that were initially sent to the Oakland RA, but both drives were not functional. The writer contacted The Geek Squad and requested a new drive with the image be sent to the Oakland RA. The new drive image was sent to the Oakland RA. Approximately 5 to 10 movie files were discovered during an Imagescan search by the writer. An agreement was made with [redacted] to copy the data from his hard drive onto a DVD.

b6 -2
b7C -2

UNCLASSIFIED

[redacted]

b7E -1

UNCLASSIFIED

To: Louisville From: San Francisco
Re: [redacted] 10/30/2008

b7E -1

Because the hard drive provided by The Geek Squad contained child pornography the writer had copied data [redacted] had requested onto a DVD and did not provide [redacted] with the hard drive. Once [redacted] was satisfied he had all his data, he contacted the writer and advised the hard drive could be wiped. Subsequently the writer used a CART drive wiping utility and wiped the drive on 10/22/2008.

b6 -2
b7C -2

Additionally the writer previously suggested to [redacted] that the 12 year old grandson get help to prevent any future problems with child pornography or hands on offenses against children. The writer informed [redacted] of the quantity of movie files and type of child pornography discovered on the hard drive.

b6 -2
b7C -2

The writer requests that ECT [redacted] return evidence items 1B1 and 1B2 to the Louisville division. The Oakland RA considers this lead covered.

b6 -1
b7C -1

♦♦

UNCLASSIFIED

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 10/30/2008

To: Louisville
San Francisco

Attn: SA [redacted]
Attn: ECT [redacted]

b6 -1, 2
b7C -1, 2
b7E -1

From: San Francisco
CY-170akland RA
Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted] jrs

Case ID #: [redacted] (Closed) [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To cover lead.

Enclosure(s): Enclosed for Louisville division is FD-302 documenting telephonic conversation with [redacted] advising he had all his data and that he was fine with the writer wiping his used drive.

b6 -2
b7C -2

Details: On 10/22/2008, [redacted] called to advise he had all the data recovered from the hard drive that the writer copied to a DVD from the hard drive The Geek Squad in Louisville, KY copied from an image they had stored on their server(s). The Geek Squad in Louisville had discovered child pornography on [redacted] hard drive. Further investigation revealed [redacted] wife's 15 year-old grandson, had downloaded child pornography onto [redacted] computer while visiting his grandmother one weekend. The FBI in Oakland attempted to run image scan on the original and copy hard drives (evidence items 1B1) that were initially sent to the Oakland RA, but both drives were not functional. The writer contacted The Geek Squad and requested a new drive with the image be sent to the Oakland RA. The new drive image was sent to the Oakland RA. Approximately 5 to 10 movie files were discovered during an imagescan search by the writer. An agreement was made with [redacted] to copy the data from his hard drive onto a DVD.

b6 -2
b7C -2

UNCLASSIFIED

304jrs02.ec

UNCLASSIFIED

To: Louisville From: San Francisco
Re: [redacted] 10/30/2008

b7E -1

Because the hard drive provided by The Geek Squad contained child pornography the writer had copied data [redacted] had requested onto a DVD and did not provide [redacted] with the hard drive. Once [redacted] was satisfied he had all his data, he contacted the writer and advised the hard drive could be wiped. Subsequently the writer used a CART drive wiping utility and wiped the drive on 10/22/2008.

b6 -2
b7C -2

Additionally the writer previously suggested to [redacted] that the 15 year-old grandson get help to prevent any future problems with child pornography or hands on offenses against children. The writer informed [redacted] of the quantity of movie files and type of child pornography discovered on the hard drive.

b6 -2
b7C -2

The writer requests that ECT [redacted] return evidence items 1B1 and 1B2 to the Louisville division. The Oakland RA considers this lead covered.

b6 -1
b7C -1

♦♦

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 10/08/2008

To: Louisville

From: Louisville
Squad A

Contact: SA [redacted]

Approved By: [redacted] #1

Drafted By: [redacted] rth(er)

Case ID #: [redacted]

Title: BSST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To close case.

Details: On May 29, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a hard drive for repair that contained images of child pornography.

Source said the computer was initially received by the Best Buy located at 4820 Dublin Blvd., Dublin, CA, 94568, 925-829-7041. Best Buy Dublin then shipped the computer to the Best Buy - Geek Squad facility in Brooks, Kentucky, for data recovery.

On May 30, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. After viewing several images appearing to be of child pornography, writer seized the hard drive and opened a Louisville case. The hard drive was placed into evidence. ECT-Louisville shipped the hard drive to the San Francisco Division, Hayward RA. The hard drive was originally sent to a Best Buy - Geek Squad store in the San Francisco area.

There is no additional investigations that can to undertaken in the Louisville Division. Writer requests the San Francisco Division lead be cleared and the Louisville case be closed, due to the fact that all the evidence has been transferred to the San Francisco Division.

♦♦

C4
10/14/08

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 07/31/2008

To: San Francisco

Attn: SA [redacted] Hayward RA

b6 -1, 2
b7C -1, 2
b7E -1

From: Louisville
Squad 4

Contact: SA [redacted]

Approved By: [redacted] LPH

Drafted By: [redacted] rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To forward hard drive at the request of SA [redacted]
[redacted] San Francisco Division, Hayward RA.

b6 -1
b7C -1

Enclosure(s): Enclosed for San Francisco Division are the following:

- 1) A 1c envelope containing the original FD-597 signed by Justin Meade, technician for Best Buy - Geek Squad,
- 2) one (1) Cavalry hard drive S/N [redacted] sent under separate cover by Louisville ETC.

b6 -2
b7C -2

Details: The referenced hard drive is being forwarded at the request of the San Francisco Division. Writer originally forwarded San Francisco Division a hard drive containing an exact image of the enclosed hard drive in June of this year. For unknown reasons, the original hard drive was inoperable once it reached the San Francisco Division.

[redacted] for Best Buy - Geek Squad, and technician Justin Meade were able to make an exact image of the original hard drive forwarded to the San Francisco Division. Writer has not viewed the hard drive.

b6 -3
b7C -3
b7E -1

For background see [redacted]

[redacted]

b7E -1

To: San Francisco From: Louisville
Re: [REDACTED] 07/31/2008

b7E -1

LEAD(s):

Set Lead 1: (Discretionary)

SAN FRANCISCO

AT SAN FRANCISCO, CA

For whatever action deemed appropriate.

Set Lead 2: (Action)

LOUISVILLE

AT LOUISVILLE, KY

Forward hard drive, AC power cord, USB cord, and stand to
ECT San Francisco.

♦♦

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 06/02/2008

To: San Francisco

Attn: Hayward RA

From: Louisville ^{WMS}
Squad ?
Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted] rth ^{EB}

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To see lead to San Francisco Division, Hayward RA.

Enclosure(s): Enclosed for Francisco Division are the following:

- 1) A 12 envelope containing the original FD-597 signed by [redacted] for Best Buy - Geek Squad,
- 2) a 12 envelope containing a copy of the signed five (5) page service agreement between [redacted] and Best Buy, including the terms and conditions consent form signed by [redacted]
- 3) a CD containing images of child pornography obtained by writer from the referenced hard drives,
- 4) one (1) Cavalry external hard drive S/N [redacted] including power and USB cords, hard drive stand, and installation CD, sent under separate cover by Louisville ETC,
- 5) one (1) Western Digital hard drive S/N [redacted] sent under separate cover by Louisville ETC.

Details: On May 29, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a hard drive for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky, 40109, 502-955-3800.

Source said the computer was initially received by the Best Buy located at 4820 Dublin Blvd., Dublin, CA, 94568, 925-829-7041. Best Buy Dublin then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2, 3
b7C -2, 3

b7E -1

To: San Francisco From: Louisville
Re: [redacted] 06/02/2008

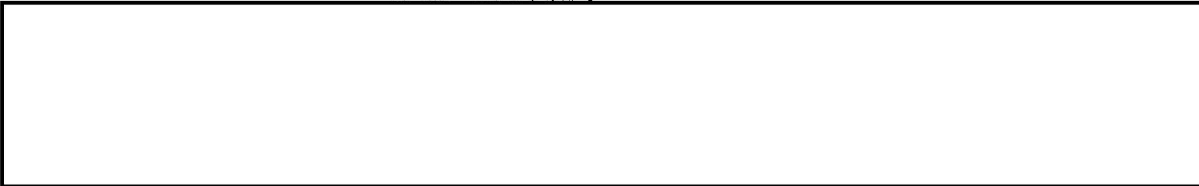
b7E -1



b6 -2
b7C -2

On May 30, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the images in question. After viewing several images appearing to be of child pornography, writer seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

Source advised writer [redacted]



b6 -2
b7C -2
b7D -1

A Best Buy - Geek Squad technician looked on both of the hard drives to determine what information was missing on the Calvary hard drive. Source stated that [redacted]



b6 -2
b7C -2
b7D -1

Writer observed only the movies that the Best Buy - Geek Squad repair technician observed. No search warrant was obtained in the western District of Kentucky. The movies contained images of child pornography. Writer observed three movies that contained child pornography. Writer observed about 5-8 thumb nails of movies that has titles associated with child pornography. The three movies writer observed were copied to a flash drive and then copies to a CD, which is enclosed. Writer had to shorten the name of two of the movies because the CD copying program would only allow a name of shorter than 168 characters.

For the purpose of a possible search warrant, in the writer's experience the movies contained images of child pornography. One of the movies [redacted]

b6 -4
b7C -4

To: San Francisco From: Louisville
Re: [redacted] 06/02/2008

b7E -1



b6 -4
b7C -4

The folder that the images were located in is titled "incomplete". The path is as follows; from start up scene click 00134-943272205 - Doc Settings - owner - incomplete.

If no investigative action is taken, it is recommended that the hard drives be wiped and returned to the referenced Best Buy store, as the requested work has not been completed by Best Buy. [redacted] is not aware the hard drives have been seized. No additional analysis of the hard drives have been attempted due to the lack of a search warrant.

b6 -2
b7C -2

To: San Francisco From: Louisville
Re: [REDACTED] 06/02/2008

b7E -1

LEAD(s):

Set Lead 1: (Discretionary)

SAN FRANCISCO

AT SAN FRANCISCO, CA

For whatever action deemed appropriate. If prosecution is not pursued by SAN FRANCISCO, it is requested that the hard drive be wiped and returned to the Best Buy located at 4820 Dublin Blvd., Dublin, CA, 94568, 925-829-7041, for return to [REDACTED]

b6 -2
b7C -2

Set Lead 2: (Action)

LOUISVILLE

AT LOUISVILLE, KY

Forward hard drive and AC power cord to ECT San Francisco.

04

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 06/02/2008

To: Louisville

From: Louisville

Squad 3

Contact: SA [redacted]

Approved By: [redacted]

LSH/BLV

Drafted By: [redacted]

rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD

[redacted] POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To open case and assign to writer.

Details: On May 29, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a hard drive for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky, 40109, 502-955-3600.

Source said the computer was initially received by the Best Buy located at 4820 Dublin Blvd., Dublin, CA, 94568, 925-829-7041. Best Buy Dublin then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

On May 30, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the images in question. After viewing several images appearing to be of child pornography, writer seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

44

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 06/02/2008

To: Louisville

From: Louisville

Squad:

Contractor: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted]

rtb

(13)

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD

[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To open case and assign to writer.

Details: On May 29, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a hard drive for repair that contained images of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky, 40109, 502-955-3800.

Source said the computer was initially received by the Best Buy located at 4820 Dublin Blvd., Dublin, CA, 94568, 925-829-7041. Best Buy Dublin then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

On May 30, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the images in question. After viewing several images appearing to be of child pornography, writer seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

♦♦

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 08/01/2008

To: Louisville

From: Louisville
Squad 3

Contact: SA [redacted]

Approved By: [redacted] PPE

Drafted By: [redacted] rth (9)

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To close case.

Details: Writer received a cleared lead from the Newark division stating that Agents interviewed the current owner of the computer that contained images of child pornography.

A source at Geek Squad/Best Buy contacted writer when the computer came to the Geek Squad facility in Brooks, Kentucky for repair. Writer observed the images of child pornography, copied the images onto a CD, and sent the CD and a lead to Newark.

Newark division conducted a review of the computer and the six discs, which contained the contents of [redacted] computer, and did not find any images of child pornography. As a result it is recommended this case be closed.

06

CM

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: FOR FIRM

Date: 04/21/2008

To: Newark

Attn: Garret Mountain RA

From: Louisville
Squad 1
Captain: SA [redacted]

Approved By: [redacted] jff

Drafted By: [redacted] rtb

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To be lead to Newark Division, Garrett Mountain RA.

Enclosure(s): Enclosed for Newark Division are the following;
1) A 1A envelope containing the original FD-597 signed by [redacted] for Best Buy - Geek Squad,
2) a 1A envelope containing a copy of the four (4) page service agreement between [redacted] and Best Buy,
3) a 1A envelope containing a CD of images of possible child pornography,
4) six (6) CDs provided by Best Buy, containing the contents of the hard drive, sent under separate cover by Louisville ETC,
5) one (1) Seagate 160GB hard drive S/N [redacted] sent under separate cover by Louisville ETC and,
6) one (1) Gateway laptop computer S/N [redacted] sent under separate cover by Louisville ETC.

Details: On April 18, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a computer for repair that contained videos of possible child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 145 International Boulevard, Suite 300, Brooks, Kentucky 40109, 602-955-3800.

Source said the computer was initially received by a Best Buy located in West Patterson, New Jersey. The Best Buy store then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is [redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2, 3
b7C -2, 3

[redacted]

b7E -1

TO: Newark From: Louisville
Re: [redacted] 04/21/2008

b6 -2
b7C -2
b7E -1



On April 21, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the videos in question. After viewing the videos, which appeared to be of young girls, writer seized the items as contraband and transported the items back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

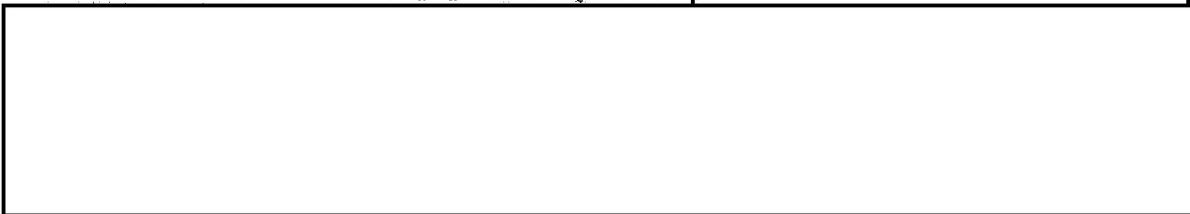
Source detailed to writer [redacted]



b6 -2
b7C -2
b7D -1

Best Buy - Geek Squad was requested by the customer to take all the data from the hard drive and place it on CDs. Best Buy - Geek Squad completed the job and placed the data on the six disks shipped by Louisville ETC. If no action is taken by Newark, please wipe CDs/hard drive, as appropriate, and return to Best Buy, Paterson, NJ.

Writer only viewed the videos that were first viewed by the Best Buy - Geek Squad technician. Best Buy - Geek Squad requires their customers to sign a consent form before the work is performed (enclosed). Two of the videos contained titles that are consistent with child pornography. A third contained images of a sexual encounter with a drugged female. It is unknown if the victim is a willing participant. [redacted]



b6 -4
b7C -4

To: Newark From: Louisville
Re: [REDACTED] 04/21/2008

b7E -1

Writer advised and instructed source to ensure that the images on the exam machine be thoroughly removed. Source advised that the exam machine copy of the hard drive images would be removed and written over three times and then reused to image other customers hard drives.

Writer only observed the three videos. The enclosed CD contains the images. The videos contain images of females engaged in sexual acts with adult males. While it is difficult to determine the females exact ages in the two videos it appears they may be underage. Writer enclosed the CD for the case agent to view to determine what action, if any, is warranted.

Writer did not look at any other folders on the hard drive. No additional analysis of the hard drive has been attempted due to the lack of a search warrant.

To: Newark From: Louisville
Re: [REDACTED] 04/21/2008

b7E -1

LEAD(s):

Set Lead 1: (Discretionary)

NEWARK

AT NEWARK, NJ

For action deemed appropriate. If prosecution is not pursued by Newark, it is requested that the hard drive be wiped and returned to the Best Buy Patterson, NJ store for return to [REDACTED]

b6-2
b7C -2

Set Lead 2: (Action)

LOUISVILLE

AT LOUISVILLE, KY

Forward computer, hard drive, and CDs to ECT NEWARK.

↔

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 04/21/2008

To: Louisville

From: LOUISVILLE

Squad 3

Contact: SA [redacted]

Approved By: [redacted] /F#

Drafted By: [redacted] rtb RQ

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To open case and assign to writer.

Details: On April 18, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a computer for repair that contained videos of possible child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109. 502 955-3800.

Source said the computer was initially received by the Best Buy located in the West Patterson, New Jersey area. The Best Buy store then shipped the computer to the facility in Brooks, Kentucky for data recovery. The individual who requested the repair work is:

[redacted]

On April 21, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the videos in question. After viewing the videos which appeared to be of young girls, writer seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

♦♦

O+A

[redacted]

APM

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

b6 -1
b7C -1
b7E -1

~~CONFIDENTIAL~~ BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 01/10/2008

To: Springfield

Attn: Bloomington RA

From: Louisville
Squad 3
Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted] rtb RB

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To see lead to Springfield Division, Bloomington RA, CART Division.

Enclosure(s): Enclosed for Springfield Division are the following:

- 1) A 1A envelope containing the original FD-597 signed by [redacted] for Best Buy - Geek Squad,
- 2) a 1A envelope containing a copy of the four (4) page service agreement between [redacted] and Best Buy,
- 3) ten (10) CDs provided by Best Buy containing the contents of the hard drive, sent under separate cover by Louisville ETC and,
- 4) one (1) Hitachi 60GB hard drive S/N [redacted] sent under separate cover by Louisville ETC.

Details: On January 02, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a hard drive for repair that contained a video of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800.

Source said the computer was initially received by the Best Buy located in the Bloomington, Illinois area. The Best Buy store then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2, 3
b7C -2, 3

b6 -2
b7C -2
b7E -1

To: Springfield from: Louisville
Re: [redacted] 01/10/2008

b6 -2
b7C -2
b7E -1

[redacted]

On January 04, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the video in question. After viewing the video which appeared to be of an underage child, writer seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

Source detailed to writer [redacted]

[redacted]

b6 -2, 4
b7C -2, 4
b7D -1

Writer only viewed the video that was first viewed by the Best Buy - Geek Squad technician. The video was approximately 15 minutes long. [redacted]

[redacted]

b6 -4
b7C -4

Best Buy - Geek Squad was requested by the customer to take all the data from the hard drive and place it on CDs. Best Buy - Geek Squad completed the job and placed the data on the ten disks shipped by Louisville ECT.

Writer then advised and instructed source to ensure that the images on the exam machine be thoroughly removed. Source advised that the exam machine copy of the hard drive images would be removed and written over three times and then reused to image other customer's hard drives.

Writer did not look at any other folders on the hard drive. No additional analysis of the hard drive has been attempted due to the lack of a search warrant.

To: Springfield from: Louisville
Re: [REDACTED] 01/10/2008

b7E -1

LEAD(s):

Set Lead 1: (Discretionary)

SPRINGFIELD

AT SPRINGFIELD, IL

For whatever action deemed appropriate. If prosecution is not pursued by Springfield, it is requested that the hard drive be wiped and returned to the Best Buy Bloomington store for return to [REDACTED]

b6 -2

b7C -2

Set Lead 2: (Action)

LOUISVILLE

AT LOUISVILLE, KY

Forward hard drive and CDs to ECT Springfield.

(4)

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 01/14/2008

To: Louisville

From: Louisville

Squad 3

Component: SA [redacted]

Approved By: [redacted] pld

Drafted By: [redacted] rtb RB

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To close case.

Details: On January 02, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a hard drive for repair that contained a video of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3003.

On January 04, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the video in question. After viewing the video which appeared to be of an underage child, writer seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

Writer opened a Louisville case. The hard drive was placed into evidence. ECT-Louisville shipped the hard drive to the Springfield Division. The hard drive was originally sent to a Best Buy - Geek Squad store in the Bloomington area.

There are no additional investigations that can be undertaken in the Louisville Division. Writer requests the Louisville case be closed due to the fact that all the evidence has been transferred to the Springfield Division.

44

b6 -1, 2
b7C -1, 2
b7E -1

Closed
1/29/08

[redacted]

b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: Routine

Date: 01/04/2008

To: Louisville

From: Louisville

Squad 1

Contract # SA

[Redacted]

Approved By:

[Redacted]

Drafted By:

[Redacted]

rtb

Case ID #:

[Redacted]

Title: BEST BUY / GEEK SQUAD

[Redacted]

POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To open case and assign to writer.

Details: On January 02, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a hard drive for repair that contained a video of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 348 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800.

Handwritten initials

Source said the computer was initially received by the Best Buy located in the Bloomington, Illinois area. The Best Buy store then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[Redacted]

On January 04, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the video in question. After viewing the video which appeared to be of an underage child, writer seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

10

Or A - [Redacted] *1/11*

[Redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

b6 -1
b7C -1
b7E -1

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 01/04/2008

To: Louisville

From: Louisville

Squad 1

Contact: SA [redacted]

Approved By: [redacted] LPH

Drafted By: [redacted] rtb RB

Case ID #: [redacted]

Title: BEST BUY / GEEK SQUAD
[redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To open case and assign to writer.

Details: On January 02, 2008, a source contacted writer and advised that Best Buy - Geek Squad had received a hard drive for repair that contained a video of child pornography. Best Buy - Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800.

Source said the computer was initially received by the Best Buy located in the Bloomington, Illinois area. The Best Buy store then shipped the computer to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

On January 04, 2008, writer personally visited the Best Buy - Geek Squad facility and spoke to source. Writer observed the video in question. After viewing the video which appeared to be of an underage child, writer seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1, 2
b7C -1, 2
b7E -1

b6 -2
b7C -2

FEDERAL BUREAU OF INVESTIGATION

Precedence: RITELNS

Date: 09/20/2010

To: Los Angeles

Attn: Long Beach RA,

[Redacted]

b6 -1, 2
b7C -1, 2
b7E -1

From: Louisville
Squad 6

Contact: SA

[Redacted]

Approved By:

[Redacted] *mjs*

Drafted By:

[Redacted] *tlr*

Case ID #:

[Redacted]

Title:

[Redacted]

CCP-1111

Louisville Innocent Images;
Control File;
CCP-1111

Synopsis: To provide evidence and details re captioned subject to Los Angeles

Package Copy: Being forwarded under separate cover is one Western Digital 100 hard drive, Serial # [Redacted] Model # WD8000D-00F1A1.

b6 -2
b7C -2

Enclosures: One (1) A containing the Receipt of Property (FD-397). SA [Redacted] notes and copies of the GEEK Squad Service Order and Terms of Service.

b6 -1
b7C -1

Details: On September 8, 2010, a CHS contacted SA [Redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery.

b6 -1
b7C -1

The CHS advised that the hard drive was initially received by the Best Buy store #109, located at 11301 West Pico Blvd., Los Angeles, California 90064. Best Buy store #109 then

[Redacted]

b7E -1

To: Los Angeles From: Louisville
Re: [redacted] 09/20/2010

b7E -1

shipped the hard drive to the facility in Brooks, Kentucky, for data recovery. The individual who requested the repair work is:

[redacted]

b6 -2
b7C -2

On September 9, 2010, SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CHS.

b6 -1
b7C -1

The CHS advised that [redacted]

[redacted]

b6 -2
b7C -2

[redacted] (see Service Order)

b7D -1

The CHS advised that [redacted]

b6 -1
b7C -1

[redacted]

b7D -1

It should be noted that SA [redacted] only observed the images that the Best Buy/Geek Squad technician observed. SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1
b7C -1

The following .jpg images and details are just some of what SA [redacted] observed with the CHS:

b6 -1, 4
b7C -1, 4

[redacted]

To: Los Angeles From: Louisville
Re: [REDACTED] 09/20/2010

b7E -1

After viewing the above detailed images of child pornography, SA [REDACTED] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1
b7C -1

SA [REDACTED] understands that every United States Attorney's Office has different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by the Los Angeles Division the Geek Squad/Best Buy requests that Los Angeles return the hard drive to them in Kentucky so they are able to complete their processes.

b6 -1
b7C -1

To: Los Angeles From: Louisville
Re: [REDACTED] 09/20/2010

b7E -1

Set Lead 1: (Notes)

LOS ANGELES

AT TORRANCE, CA

Continue investigation on captioned subject.

10

FEDERAL BUREAU OF INVESTIGATION

Precedence: **RUSHING**

Date: 04/04/2011

To: Louisville

From: Louisville

Squad 5

Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted]

smt

Case ID #: [redacted]

(Pending)

(Pending)

Title: [redacted]

CCP-TIN;

Louisville Innocent Images;

Control File;

CCP-TIN)

Synopsis: Open and assign case.

Enclosures: Gen. I-A containing the Receipt of Property (FD-597) and copies of the CREK Squad Service Order and Terms of Service.

Details: This document replaces serial 69 of [redacted] due to the fact that a new case needs to be opened before evidence can be sent to Boston. On March 23, 2011, a CHS contacted SA [redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery. The individual who requested the repair work is:

[redacted]

[redacted]

New Version
See Old Version
File # [redacted]
Serial # 63

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b6 -1, 2
b7C -1, 2
b7E -1

b7E -1, 3

To: Boston From: Louisville
Re: [redacted] 03/25/2011

b7E -1

On March 24, 2011, SA [redacted] and SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CES.

b6 -1
b7C -1

The CES advised that [redacted]

[redacted]
[redacted] (see Service Order)

b6 -2
b7C -2
b7D -1

The CES advised that [redacted]

[redacted]

b6 -1
b7C -1
b7D -1

It should be noted that SA [redacted] and SA [redacted] only observed the images that the Best Buy/Geek Squad technician observed. SA [redacted] and SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1
b7C -1

After viewing the images of child pornography, SA [redacted] and SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1
b7C -1

SA [redacted] and SA [redacted] understand that every United States Attorney's Office has different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by the Boston Division, the Geek Squad/Best Buy requests that Boston return the hard drive to them in Kentucky so they are able to complete their processes.

b6 -1
b7C -1

Please note item 8 under the "I agree to/or that" section on the Service Order form that states that the customer is "on notice that any product containing child pornography will be turned over to the authorities". Please contact SA [redacted] if there are any additional questions.

b6 -1
b7C -1

To: Boston From: Louisville
Re: [REDACTED] 03/25/2011

b7E -1

LEAD(s) :

Set Lead 1: (Action)

BOSTON

AT HIRSH, MAINE

Boston is requested to review the hard drive and documents enclosed for case potential. Louisville believes Boston has a viable child pornography case with this lead.

to

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/01/2011

To: Louisville

From: Louisville

Squad A

Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted]

ELR

Case ID #: [redacted]

Title: [redacted]

CFE-130

Louisville Innocent Images;
Control File;
CFE-130

Synopsis: Open and assign case.

Enclosures: (encl. 1 A containing the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order and Terms of Service.

Details: On October 28, 2011, a CHS contacted SA [redacted] and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 341 International Boulevard, Suite 300, Brooks, Kentucky 40105, 502-955-3800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery. The individual who requested the repair work is:

[redacted]

On October 31, 2011, SA [redacted] personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CHS.

b6 -1, 2
b7C -1, 2
b7E -1

b6 -1
b7C -1

b6 -1, 2
b7C -1, 2

To: Louisville From: Louisville
Re: [redacted] 11/01/2011

b7E -1

The IUS advised that [redacted]

[redacted] (see Service Order)

b6 -2

b7C -2

b7D -1

The IUS advised that [redacted]

[redacted]

b6 -1

b7C -1

b7D -1

It should be noted that SA [redacted] only observed the images that the Best Buy/Geek Squad technician observed. SA [redacted] did not examine the hard drive in any other manner due to the lack of a search warrant.

b6 -1

b7C -1

After viewing images of child pornography, SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville office of the Federal Bureau of Investigation, and placed the hard drive into evidence.

b6 -1

b7C -1

Oper had assign case to SA [redacted]

♦♦

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 02/07/2011

To: New York
Louisville

Attn: SSA Cyber / HINI
Attn: ECC

From: Louisville

Squad #

Containing SA [redacted]

Approved By: [redacted]

NOT/REV

Drafted By: [redacted]

jak

Case ID #: [redacted]

Title: UNSUB(1),
CCP I/M

Synopsis: To open case and provide information/evidence.

Enclosures: For New York, 1-A containing the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order and Terms of Service.

Details: SA [redacted] requests opening a new case file for transfer of information and evidence to New York Division.

A CHS contacted SA [redacted] and advised that Best Buy/Geek Squad had received a computer for data recovery repair that contained images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3300. All computers received at Best Buy stores nationwide are sent to this facility for data recovery.

The individual who requested the repair work is

[redacted]

On 02/04/2011, the CHS advised SA [redacted]

[redacted]

[redacted]

b6 -1
b7C -1
b7E -1

b6 -1
b7C -1

b6 -1
b7C -1

b6 -2
b7C -2

b6 -1
b7C -1
b7D -1

b7E -1

To: New York, [redacted] Louisville
Re: [redacted] 02/07/2011

b7E -1



b6 -1
b7C -1
b7D -1

It should be noted that SA [redacted] and SA [redacted] only observed some images that the technician observed.

b6 -1
b7C -1

A description of observed images are as follows.



b6 -4
b7C -4

After viewing the above detailed images of child pornography, SA [redacted] seized the hard drive as contraband and transported the hard drive back to the Louisville Division of the Federal Bureau of Investigation.

b6 -1
b7C -1

If no investigative action is taken the Louisville Division requests that the equipment be returned so that it can be provided back to CHS to complete the processes as requested by the customer.

To: New York From: Louisville
Re: [REDACTED] 02/07/2011

b7E -1

Set Lead 1: (action)

NEW YORK

AT NEW YORK

Investigate information and evidence as deemed appropriate by your division. The Louisville Division request that the equipment be promptly returned if no investigative action is taken.

Set Lead 2: (action)

LOUISVILLE

AT EVIDENCE CONTROL CENTER

Transfer HP Computer Serial # [REDACTED] to
New York RCC.

b6 -2

b7C -2

♦♦

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 06/30/2009

To: Louisville
Charlotte

Attn: Dishona K. Rogers
Evidence Control Technician
Attn: SSA Michael D. DeLeon
Greensboro RA

From: Louisville
Square
Contact: SA Jennifer D. Cardwell, [redacted]

Approved By: Morgan John A Jr

Drafted By: Cardwell Jennifer D:jdc

Case ID #: [redacted] (Pending)

Title: [redacted] 455
POSSESSION OF CHILD PORNOGRAPHY

b6 -1, 2
b7C -1, 2
b7E -1

Synopsis: To request captioned case be opened and to release and send evidence (15 Bar code #:E03975459) to the Greensboro RA of the Charlotte Division.

Enclosure(s): 12 envelope containing one Geek Squad Service Order for [redacted] laptop and the FD-597 showing receipt of item.

b6 -2
b7C -2

Details: On June 26, 2009, writer met with Randy Ratliff of Geek Squad, address: 745 International Boulevard, Suite 300, Brooks, Kentucky, telephone number: [redacted]. Ratliff advised that he had a computer received for repair that he believed has child pornography on it. Geek Squad has a disclaimer, on their Service Order, that if at any time any product is determined to contain child pornography, the product will be turned over to the authorities.

b6 -3
b7C -3

Ratliff showed writer the computer (grey Acer laptop, S/N: [redacted]) and to the right of the screen a reel of images appear (the reel took a few minutes to load). The images were those of girls, approximately under the age of 10, wearing bathing suits and executing inappropriate, suggestive poses. Ratliff advised that in his experience in service repair and as a former police officer, when he has seen images, like

b6 -2
b7C -2

UNCLASSIFIED

UNCLASSIFIED

To: Louisville From: Louisville
Re: [REDACTED] 06/30/2009

b7E -1

these (typical of child erotica), that the system has more malicious images on the hard drive. Ratliff advised and writer concurred that the computer needs to be analyzed further to determine not only if there are indeed images of child pornography (CP), but if the owner of the computer was also distributing CP pages.

The owner of the computer is listed as [REDACTED]
address: [REDACTED] telephone
number: [REDACTED]

b6 -2
b7C -2

Writer is sending the computer to the Charlotte Division to conduct what ever logical investigation is deemed necessary.

UNCLASSIFIED

UNCLASSIFIED

To: Louisville From: Louisville
Re: [REDACTED] 06/30/2009

b7E -1

LEAD(s) :

Set Lead 1: (Action)

LOUISVILLE

AT LOUISVILLE, KY

For [REDACTED] ECT, to release and send evidence, bar case #: E03975459, to the Greensboro RA of the Charlotte Division, address: 1801 Stanley Road, Suite 302, Greensboro, North Carolina, 27407.

b6 -1
b7C -1

Set Lead 2: (Action)

CHARLOTTE

AT GREENSBORO, NC

To conduct logical investigation as deemed appropriate.

♦♦

UNCLASSIFIED

12/21/16

View Case

ICMCM002

14:02:22

Page 1 of 3

Case migrated (view Sentinel for recent information), then press Enter

Case ID. : [REDACTED]

Class. : [REDACTED]

Status : P PENDING

Squad. : 3 VCMO

Source : 11 OTHER

Originated From Case ID : Serial. . . :

Case Type. : Identity Theft : N

Opened : 11/30/2011

Title

-
-

Summary

1

Command . . > +

F1=Help, F3=Exit, F4=Prompt, F6=Multv, F7=Bkwd, F8=Fwd, F11=NextPg, F12=Cancel

F13=ListSerial

4A0

03,074

b7A -1
b7E -1

TULON SA BC

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 01/18/2012

To: Los Angeles

Attn: Santa Ana RA, Squad CY-6
SA Cynthia Kayle

From: Louisville

Squad 10

Contact: SA Tracey L. Riley, [redacted]

Approved By: Dallas Mark J *MSO/MLK*

12
418

Drafted By: Riley Tracey L:tlr *TLR*

Case ID #: [redacted]

Title: MARK REYFENMAIER
25462 Maple Circle
Laguna Hills, CA 92653
CCP-1151

Synopsis: To provide evidence and details re captioned subject to the Santa Ana RA, Los Angeles Division.

Package Copy: Using forwarded under separate cover is a 1 terabyte Seagate hard drive, Serial # 9TE243V2.

Enclosures: See 1-A containing a copy of the Receipt of Property (FD-597) and copies of the GEEK Squad Service Order/Terms of Service, and a copy of the receipt generated buy Best Buy located at 14395 Pipeline Ave, Chino, CA.

Details: On January 5, 2012, a CHS contacted SA Riley and advised that Best Buy/Geek Squad had received a hard drive for data recovery repair that contained suspected images of child pornography. Best Buy/Geek Squad has a computer repair/data recovery center located at 345 International Boulevard, Suite 300, Brooks, Kentucky 40109, 502-955-3800. All computers received at Best Buy stores nationwide are sent to this facility for data recovery.

On January 6, 2012, SA Riley personally visited the Kentucky Best Buy/Geek Squad facility and spoke to the CHS.

Old Version
See New Version:
File [redacted]
Serial # [redacted]

[redacted]

b6 -1
b7C -1
b7E -1
b7A -1

b7E -1
b7A -1

To: Los Ange. S: From: Louisville
Re: [REDACTED] 01/18/2012

b7E -1
b7A -1

The individual who requested the repair work is:

MARK BETTENMAIER
25482 Eodeo Circle
Laguna Hills, CA 92653
Primary Phone: 949-705-9015
Alternate Phone: 949-831-1624

The CHS advised that the questionable images were observed after the data recovery repair had been made for images. In order for the technician to determine that the repair was successful they must access the files to verify that the files were recovered intact. In the course of ensuring the repairs were successful the Best Buy/Geek Squad technician began by performing a search for pictures and/or jpegs. As the Best Buy/Geek Squad technician was scrolling through the thumbnails he observed the images he suspected were child pornography. The technician then contacted the CHS, who contacted SA Riley and secured the hard drive.

It should be noted that SA Riley observed the images that the Best Buy/Geek Squad technician observed. Because it was immediate obvious that there were known CP images, SA Riley seized the hard drive.

While at the Geek Squad a known image of "9yo Jenny" was immediately observed by SA Riley. This particular image was of a fully nude, white, prepubescent female on her hands and knees on a bed, with a brown choker type collar around her neck.

Once back at the Louisville office the hard drive was attached to a forensic write blocker, a scan was performed with a preview tool. It was determined that the data on the hard drive is underlying, meaning that a scan needs to be done for formatted files using a forensic tool that carves jpg images. Since the Geek Squad uses tools similar to forensic tools used by the FBI's RCPLs it is not possible to view images without using a forensic tool to carve the images.

The hard drive was then placed into evidence at the Louisville office of the Federal Bureau of Investigation.

To: Los Angeles From: Louisville
Re: [REDACTED] 01/18/2012

b7E -1
b7A -1

SA Riley understands that every United States Attorney's Office has different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by the Los Angeles Division, the Geek Squad/Best Buy requests that the hard drive be returned to them in Kentucky so they are able to complete their processes.

Please note item 8 under the "I agree to/or that" section on the Service Order form states that the customer is "on notice that any product containing child pornography will be turned over to the authorities". Please contact SA Riley if there are any additional questions.

To: Los Angeles From: Louisville
Re: [REDACTED] 01/18/2012

b7E -1
b7A -1

LEAD(s):

Set Lead 1: (Action)

LOS ANGELES

AT LAGUNA HILLS, CALIFORNIA

Los Angeles is requested to review the hard drive and documents enclosed for case potential. If no case is opened please return the hard drive to the Geek Squad located in Kentucky.

♦♦



Customer Information:

CALIFORNIA - SVC
14395 PIPELINE AVE
CHINO, CA 91710-5642

Mark Rettenmaier
25452 Rodeo Cir
Laguna Hills, CA 92653
Primary Phone: (949) 705-9015
Alternate Phone: (949) 831-1624

Product Information:

Product Type: DUMMY SKU: GSS ONLY Brand: GENERIC PRODUCT SOURCE C
Model: GSS ONLY Serial #: 9TE243V2
SKU: 7685613 Date Of Purchase: 11/20/2008
BTP Number: Labor/Parts Coverage: COD COD
Labor/Parts End Date: 11/20/2008 11/20/2008
BTP Expiration Date:
Condition: Other (specify) Deposit Expected: \$34.95
very slightly noisy Estimated Completion Date: 12/06/2011
Accessories: Est. Approval: \$523

None

Symptoms:

client approve ORD service for internal 3.5" storage 1 TB 7200 RPM drive, please inform client of estimate and proceed appropriately, quoted 2-3 weeks.

Service Order Disclaimer

I authorize Best Buy/Geek Squad ("Best Buy") to:

1. Perform the services requested on my product/products ("product") and I grant access to my product data and information for such purpose.
2. Repair all apparent defects identified by Best Buy on my product.
3. Use new or rebuilt replacement parts that perform to the factory operational specifications of the product.
4. Install software (accepting End User License Agreements on my behalf), utilize remote access and/or send my product to a regional service center, vendor, or third party service, which may be out of state, in order to complete the service on my product.
5. Notify me for approval of all service that will exceed the minimum approved amount stated on the service order before my product is repaired and to return the unrepaired product to the drop off location if I do not approve such repair.
6. Strive to meet the Estimated Completion Date, although Best Buy may change that date.
7. NOT back up any data on my product unless I specifically request Best Buy to do so for an applicable fee PRIOR to the performance of any service.
8. Notify me when the service on my product has been completed.
9. Correct, for no additional charge, any defects in workmanship of the repair services for hardware (excluding virus/spyware removal or software repairs) within 30 days from the date of pick up.

I agree to/that:

1. Refer to the terms and conditions of my product warranty or service contract for information about coverage and applicable charges.
2. Pay a non-refundable deposit on service/estimate not discernable as covered (including diagnostic and other charges) under a product warranty or service contract. The deposit is refunded if the service/estimate is covered. The deposit is applied to the cost if the service/estimate is not covered.
3. Pay, without being notified, up to the minimum approved amount stated on the service order.
4. Pay for services (including parts and labor) I request if not covered by a product warranty or service contract.
5. Present either this service form or a government issued photo ID when picking up my product.
6. Waive any claims regarding physical damage to my product if I do not report them at the time of pick up/delivery.
7. Best Buy may dispose of my product if I do not pick my product up within 30 days of being notified by Best Buy that service on the product has been completed and, in the case of disposal, I waive any claims to my product, including all data and information on my product.
8. I am aware that any product containing child pornography will be turned over to the authorities.
9. PRIOR TO DELIVERING MY PRODUCT TO BEST BUY FOR SERVICE IT IS MY RESPONSIBILITY (1) TO BACK UP DATA ON IT AND (2) REMOVE ALL MEDIA AND STORED CONTENT FROM MY PRODUCT.
10. WAIVE ANY DATA LOSS OR MEDIA LOSS CLAIMS, WHETHER OR NOT I HAVE REQUESTED BEST BUY TO BACK UP MY DATA, AGAINST BEST BUY AS UNDER NO CIRCUMSTANCES SHALL THEY BE LIABLE FOR ANY LOSS, ALTERATION OR CORRUPTION OF ANY DATA, OR LOSS OF ANY MEDIA FROM MY PRODUCT.
11. Waive any consequential or incidental damages against Best Buy that may occur as a result of this service.
12. I verify that I have read and agreed to the terms of this Service Order Disclaimer and that the name, address and phone number listed above in the Customer Information Section is accurate.

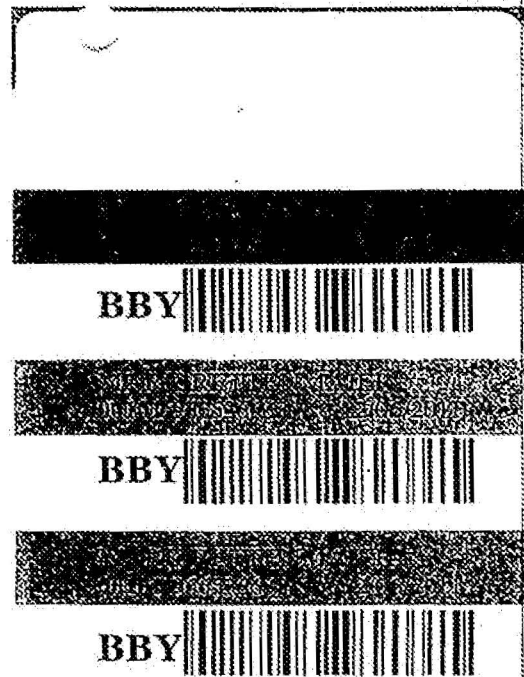
Customer Signature: [Signature] Date: 11/20/11

Employee Signature: [Signature] Date: 11/20/11

AN ESTIMATE AS REQUIRED (SECTION 6604 OF CALIFORNIA BUSINESS AND PROFESSIONS CODE) FOR REPAIRS SHALL BE GIVEN TO THE CUSTOMER BY THE SERVICE DEALER IN WRITING, AND THE SERVICE DEALER MAY NOT CHARGE FOR WORK DONE OR PARTS SUPPLIED IN EXCESS OF THE ESTIMATE WITHOUT PRIOR CONSENT OF THE CUSTOMER. WHERE PROVIDED IN WRITING THE SERVICE DEALER MAY CHARGE A REASONABLE FEE FOR SERVICES PROVIDED IN DETERMINING THE NATURE OF THE MALFUNCTION IN PREPARATION OF A WRITTEN ESTIMATE OF REPAIR. FOR INFORMATION CONTACT THE BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, DEPARTMENT OF CONSUMER AFFAIRS, SACRAMENTO 95814.

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund, subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

Best Buy California Master Registration Number D-63480, Geek Squad California Master Registration Number E-81713 and Magnolia Home Theater California Master Registration Number E-88346



Checkin Date:

11/25/2011

Customer Name:

[Empty Customer Name Field]

Tax Code:

57596380

Course Status:

Awaiting Waiver



Service order:

00101-966536638

Manufacturer:

Seagate

Model:

ST31000333AS

Serial:

9FE243V2

Product:

Hard Drive

Agent Name

Log Notes-client approved DRD service for internal 3.5" seagate 1 TB 7200 RPM drive. please inform client of estimate and proceed appropriately, quoted 2-3 weeks.

587

1.5 hr - 6 hrs

FR - cross training

Microsoft

MJL G 17

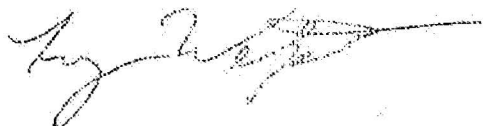
7.75%

voice



While performing a data review of the format recovery that was ran, I looked for client mission criticals of Pictures and Video. While the search information populated, I noticed a lot of Album Art pictures coming up - with that I decided to filter them out by revising my search to "kind: picture width:>200". There were a lot of corrupt images, but I can across some which I felt needed be reviewed due to what appeared to be inappropriate content.

Trey Westphal

A handwritten signature in black ink, appearing to read 'Trey Westphal', with a long horizontal stroke extending to the right.

12/20/11

UNITED STATES DEPARTMENT OF JUSTICE
FEDERAL BUREAU OF INVESTIGATION
Property Received/Returned/Released/Seized

File # _____

Date: 4/8/2012

- item(s) listed below were:
- Received From
 - Returned To
 - Released To
 - Seized

Plant: _____

Street Address: _____

City: _____

Order (Date of Issue): _____

1 Terabyte HD S/N 9TE2415V2
P/N 11

16P

Received From: _____ (Signature)

FILED ON 1/18/12

(Rev. 10-1-2003)

FEDERAL BUREAU OF INVESTIGATION

Precedence: **ROUTINE**

Date: 01/18/2012

To: Los Angeles

Attn: Santa Ana RA, Squad CY-6
SA Cynthia Kayle

From: Louisville
Squad 1C

Contact: SA Tracey L. Riley, [Redacted]

Approved By: Dallas Mark J. [Signature]

Drafted By: Riley Tracey D. [Signature]

Case ID #: [Redacted]

Title: INNOCENT IMAGES-LS
UNDERCOVER GROUP II

Synopsis: To provide evidence and details regarding MARK-
RETTENMAIER, 23482 Rodeo Circle, Laguna Hills, CA 92653, to the
Santa Ana RA, Los Angeles Division.

Package Copy: Being forwarded under separate cover is a 1
terabyte Seagate hard drive, Serial # 9TE243V2.

Enclosures: One, 1-A containing a copy of the Receipt of Property
(FD-597) and copies of the GEEK Squad Service Order/Terms of
Service, and a copy of the receipt generated buy Best Buy located
at 14395 Pipeline Ave, Chino, CA.

Details: On January 5, 2012, a CHS contacted SA Riley and
advised that Best Buy/Geek Squad had received a hard drive for
data recovery repair that contained suspected images of child
pornography. Best Buy/Geek Squad has a computer repair/data
recovery center located at 345 International Boulevard, Suite
300, Brooks, Kentucky 40109, 502-955-3800. All computers
received at Best Buy stores nationwide are sent to this facility
for data recovery.

On January 6, 2012, SA Riley personally visited the
Kentucky Best Buy/Geek Squad facility and spoke to the CHS.

New Version	
See Old Version:	
File #:	[Redacted]
Serial #:	[Redacted]

[Redacted]

b6 -1
b7C -1
b7E -1
b7A -1

b7E -1
b7A -1

To: Los Angeles From: Louisville
Re: [REDACTED] 01/18/2012

b7E -1
b7A -1

The individual who requested the repair work is:

MARIE PETSCHENMAIER
25442 Bodeo Circle
Laguna Hills, CA 92653
Primary Phone: 949-705-9015
Alternate Phone: 949-831-1624

The CHS advised that the questionable images were observed after the data recovery repair had been made for images. In order for the technician to determine that the repair was successful they must access the files to verify that the files were recovered intact. In the course of ensuring the repairs were successful the Best Buy/Geek Squad technician began by performing a search for pictures and/or jpegs. As the Best Buy/Geek Squad technician was scrolling through the thumbnails he observed the images he suspected were child pornography. The technician then contacted the CHS, who contacted SA Riley and secured the hard drive.

It should be noted that SA Riley observed the images that the Best Buy/Geek Squad technician observed. Because it was immediate obvious that there were known CP images, SA Riley seized the hard drive.

While at the Geek Squad a known image of "9yo Jenny" was immediately observed by SA Riley. This particular image was of a fully nude, white, prepubescent female on her hands and knees on a bed, with a brown choker type collar around her neck.

Once back at the Louisville office the hard drive was attached to a forensic write blocker, a scan was performed with a preview tool. It was determined that the data on the hard drive is underlying, meaning that a scan needs to be done for formatted files using a forensic tool that carves jpg images. Since the Geek Squad uses tools similar to forensic tools used by the FBI's SCFLs it is not possible to view images without using a forensic tool to carve the images.

The hard drive was then placed into evidence at the Louisville office of the Federal Bureau of Investigation.

To: Los Angeles From: Louisville
Re: [REDACTED] 01/18/2012

b7E -1
b7A -1

SA Riley understands that every United States Attorney's Office has different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by the Los Angeles Division, the Geek Squad/Best Buy requests that the hard drive be returned to them in Kentucky so they are able to complete their processes.

Please note item 8 under the "I agree to/or that" section on the Service Order form states that the customer is "on notice that any product containing child pornography will be turned over to the authorities". Please contact SA Riley if there are any additional questions.

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 01/18/2012

To: Los Angeles

Attn: Santa Ana RA, Squad CY-6
SA Cynthia Kayle

From: Louisville
Squad 10

Contact: SA Tracey L. Riley, [redacted]

Approved By: Dallas Mark J. [signature]

Drafted By: Riley Tracey D. [signature]

Case ID #: [redacted]

Title: INNOCENT IMAGES-LS
UNDERCOVER GROUP II

Synopsis: To provide evidence and details regarding MARK
RETTENMAIER, 23462 Rodeo Circle, Laguna Hills, CA 92653, to the
Santa Ana RA, Los Angeles Division.

Package Copy: Being forwarded under separate cover is a 1
terabyte Seagate hard drive, Serial # 9TE243V2.

Enclosures: One, 1-A containing a copy of the Receipt of Property
(FD-387) and copies of the GEEK Squad Service Order/Terms of
Service, and a copy of the receipt generated buy Best Buy located
at 14395 Pipeline Ave, Chino, CA.

Details: On January 5, 2012, a CHS contacted SA Riley and
advised that Best Buy/Geek Squad had received a hard drive for
data recovery repair that contained suspected images of child
pornography. Best Buy/Geek Squad has a computer repair/data
recovery center located at 345 International Boulevard, Suite
300, Brooks, Kentucky 40109, 502-955-3800. All computers
received at Best Buy stores nationwide are sent to this facility
for data recovery.

On January 6, 2012, SA Riley personally visited the
Kentucky Best Buy/Geek Squad facility and spoke to the CHS.

b6 -1
b7C -1
b7E -1
b7A -1

To: Los Angeles From: Louisville
Re: [REDACTED] 01/18/2012

b7E -1
b7A -1

The individual who requested the repair work is:

MARY BETTENMAIER
25482 Rodeo Circle
Laguna Hills, CA 92653
Primary Phone: 949-705-9015
Alternate Phone: 949-831-1624

The CHS advised that the questionable images were observed after the data recovery repair had been made for images. In order for the technician to determine that the repair was successful they must access the files to verify that the files were recovered intact. In the course of ensuring the repairs were successful the Best Buy/Geek Squad technician began by performing a search for pictures and/or jpegs. As the Best Buy/Geek Squad technician was scrolling through the thumbnails he observed the images he suspected were child pornography. The technician then contacted the CHS, who contacted SA Riley and secured the hard drive.

It should be noted that SA Riley observed the images that the Best Buy/Geek Squad technician observed. Because it was immediate obvious that there were known CP images, SA Riley seized the hard drive.

While at the Geek Squad a known image of "9yo Jenny" was immediately observed by SA Riley. This particular image was of a fully nude, white, prepubescent female on her hands and knees on a bed, with a brown choker type collar around her neck.

Once back at the Louisville office the hard drive was attached to a forensic write blocker, a scan was performed with a preview tool. It was determined that the data on the hard drive is underlying, meaning that a scan needs to be done for formatted files using a forensic tool that carves jpg images. Since the Geek Squad uses tools similar to forensic tools used by the FBI's RCFLE it is not possible to view images without using a forensic tool to carve the images.

The hard drive was then placed into evidence at the Louisville office of the Federal Bureau of Investigation.

To: Los Angeles From: Louisville
Re: [REDACTED] 01/18/2012

b7E -1
b7A -1

SA Riley understands that every United States Attorney's Office has different prosecution thresholds. If it is determined that these images do not rise to that level, and no investigative action is taken by the Los Angeles Division, the Geek Squad/Best Buy requests that the hard drive be returned to them in Kentucky so they are able to complete their processes.

Please note item 8 under the "I agree to/or that" section on the Service Order form states that the customer is "on notice that any product containing child pornography will be turned over to the authorities". Please contact SA Riley if there are any additional questions.

[redacted] (USACAC) 4

From: [redacted] (LS) (FBI) <[redacted]>
Sent: Friday, December 23, 2016 7:11 AM
To: [redacted] (USACAC) 4
Subject: RE: [redacted]
Attachments: Certification Update.pdf

Here are the files that I found this morning with the 2 additional names added to the string. The rest should arrive this am via FedEx.

[redacted]

From: [redacted] (USACAC) 4 [mailto:[redacted]]
Sent: Thursday, December 22, 2016 6:03 PM
To: [redacted] (LS) (FBI) <[redacted]>
Subject: RE: [redacted]

b6 -1, 2, 5, 7
b7C -1, 2, 5, 7

Justin Meade
Randall Ratliff

[redacted]

From: [redacted] (LS) (FBI) [mailto:[redacted]]
Sent: Thursday, December 22, 2016 2:40 PM
To: [redacted] (USACAC) 4 <[redacted]>
Subject: RE: [redacted]

b6 -1, 2, 5
b7C -1, 2, 5

Which number do you want me to call?

..

----- Original message -----

From: "[redacted] (USACAC) 4" <[redacted]>
Date: 12/22/2016 5:34 PM (GMT-05:00)
To: "[redacted] (LS) (FBI)" <[redacted]>
Cc: [redacted] (USACAC)" <[redacted]>
Subject: [redacted]

b6 -1, 2, 5
b7C -1, 2, 5

[redacted]

Are you around this afternoon? If not, how about tomorrow?

[redacted]

[Redacted] Assistant United States Attorney
United States Attorney's Office | Criminal Appeals Section
1000 United States Courthouse | 312 North Spring Street | Los Angeles, CA 90012

b6 -5
b7C -5

[Redacted] [Redacted]

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 06/30/2009

To: Louisville
Charlotte

Attn: Dishona K. Rogers
Evidence Control Technician
Attn: SSA Michael D. DeLeon
Greensboro RA

From: Louisville
Squad 6

Contact: SA Jennifer D. Cardwell, [redacted]

b6 -1, 2
b7C -1, 2
b7E -1

Approved By: Morgan John A Jr *[Signature]*

Drafted By: Cardwell Jennifer D: *[Signature]*

Case ID #: [redacted] (Pending)

Title: [redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To request captioned case be opened and to release and send evidence (1B Bar code #:E03975459) to the Greensboro RA of the Charlotte Division.

Enclosure(s): 1A envelope containing one Geek Squad Service Order for [redacted] laptop and the FD-597 showing receipt of item.

b6 -2
b7C -2

Details: On June 26, 2009, writer met with Randy Ratliff of Geek Squad, address: 345 International Boulevard, Suite 300, Brooks, Kentucky, telephone number: [redacted] Ratliff advised that he had a computer received for repair that he believed has child pornography on it. Geek Squad has a disclaimer, on their Service Order, that if at any time any product is determined to contain child pornography, the product will be turned over to the authorities.

b6 -3
b7C -3

Ratliff showed writer the computer (grey Acer laptop, S/N: [redacted] and to the right of the screen a reel of images cycled (the reel took a few minutes to load). The images were those of girls, approximately under the age of 10, wearing bathing suits and executing inappropriate, suggestive poses. Ratliff advised that in his experience in service repair and as a former police officer, when he has seen images, like

b6 -2
b7C -2

UNCLASSIFIED

ndc01020209A.EC

[redacted]

b7E -1

UNCLASSIFIED

To: Louisville From: Louisville
Re: [redacted] 06/30/2009

b7E -1

these (typical of child erotica), that the system has more malicious images on the hard drive. Ratliff advised and writer concurred that the computer needs to be analyzed further to determine not only if there are indeed images of child pornography (CP), but if the owner of the computer was also distributing CP images.

The owner of the computer is listed as [redacted]
address: [redacted] telephone
number: [redacted]

b6 -2
b7C -2

Writer is sending the computer to the Charlotte Division to conduct what ever logical investigation is deemed necessary.

UNCLASSIFIED

UNCLASSIFIED

To: Louisville From: Louisville
Re: [REDACTED] 06/30/2009

b7E -1

LEAD(s):

Set Lead 1: (Action)

LOUISVILLE

AT LOUISVILLE, KY

For [REDACTED] ECT, to release and send evidence, bar code #: E03975459, to the Greensboro RA of the Charlotte Division, address: 1801 Stanley Road, Suite 302, Greensboro, North Carolina, 27407.

b6 -1
b7C -1

Set Lead 2: (Action)

CHARLOTTE

AT GREENSBORO, NC

To conduct logical investigation as deemed appropriate.

♦♦

UNCLASSIFIED

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 07/28/2009

To: Louisville

From: Louisville

Squad 6

Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted]

jdc

Case ID #: [redacted]

(Closed)

Title: [redacted]

POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To request captioned case be closed.

Reference: [redacted]

Details: On June 17, 2009, New Orleans opened a case regarding the captioned subject after receiving the computer and communique. Writer provided a supplemental FD-302 to the case agent per request.

Due to the fact that New Orleans has opened a case on [redacted] (resides in the New Orleans territory) and that the case was opened in Louisville for administrative purposes in order to provide New Orleans the information and evidence, it is requested that the captioned case be closed.

♦♦

Djg

Case closed 8/3/09

UNCLASSIFIED

DC07282009A.EC

[redacted]

b6 -1, 2
b7C -1, 2
b7E -1

b7E -1

b6 -2
b7C -2

b7E -1

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 07/28/2009

On June 26, 2009, RANDY RATLIFF, Ambassador, Geek Squad City, business address: 345 International Blvd., Suite 300, Brooks, KY, 40109, telephone number: 502-955-3858 was interviewed at his place of employment. After being advised of the official identity of the interviewing Agent, and the nature of the interview, RATLIFF provided the following information:

RATLIFF advised that Geek Squad had received a laptop for repair on which child pornography (CP) was discovered. The CP was discovered during the repair process. RATLIFF advised that Geek Squad's protocol is such that, when any CP is discovered on a system submitted for repair, all repairs stop and the system is then turned over to law enforcement.

RATLIFF showed writer the laptop (white Apple Core 2 laptop, S/N: [redacted] and writer confirmed numerous images of child pornography on the system. Writer concurred with Ratliff's advisement that the laptop should be analyzed further to determine if there are more images of CP on the system, how the images were acquired and to determine if the owner of the computer was also distributing CP images and to determine the method of distribution.

b6 -2
b7C -2

RATLIFF provided writer with a copy of the Geek Squad Service Order which depicts the customer information, the location at which the system was submitted, the system identification numbers and the disclaimer. RATLIFF released the laptop to writer. RATLIFF signed the FD-597, documenting the release of the laptop, to which writer provided a receipt.

Investigation on 06/26/2009 at Brooks, KY
File # [redacted] Date dictated _____
by SA [redacted]

b6 -1
b7C -1
b7E -1

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 07/28/2009

On June 26, 2009, RANDY RATLIFF, Ambassador, Geek Squad City, business address: 345 International Blvd., Suite 300, Brooks, KY, 40109, telephone number: 502-955-3858 was interviewed at his place of employment. After being advised of the official identity of the interviewing Agent, and the nature of the interview, RATLIFF provided the following information:

RATLIFF advised that Geek Squad had received a laptop for repair on which child pornography (CP) was discovered. The CP was discovered during the repair process. RATLIFF advised that Geek Squad's protocol is such that, when any CP is discovered on a system submitted for repair, all repairs stop and the system is then turned over to law enforcement.

RATLIFF showed writer the laptop (white Apple Core 2 laptop, S/N: [redacted] and writer confirmed numerous images of child pornography on the system. Writer concurred with Ratliff's advisement that the laptop should be analyzed further to determine if there are more images of CP on the system, how the images were acquired and to determine if the owner of the computer was also distributing CP images and to determine the method of distribution.

b6 -2
b7C -2

RATLIFF provided writer with a copy of the Geek Squad Service Order which depicts the customer information, the location at which the system was submitted, the system identification numbers and the disclaimer. RATLIFF released the laptop to writer. RATLIFF signed the FD-597, documenting the release of the laptop, to which writer provided a receipt.

[Handwritten initials]

1007282009 B-302

Investigation on 06/26/2009 at Brooks, KY

File # [redacted] Date dictated _____

by SA [redacted] *[Signature]*

b6 -1
b7C -1
b7E -1

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency; it and its contents are not to be distributed outside your agency.

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 07/16/2009

To: Louisville

Attn: ECC

From: Louisville

Evidence Control Technician

Contact: [Redacted]

Approved By: [Redacted]

SA/Sm

Drafted By: [Redacted]

dkr

Case ID #: [Redacted]

(Pending) ✓

Title: [Redacted]

POSSESSION OF CHILD PORNOGRAPHY

Synopsis: Document reason for delay in entering evidence into ACS, Collected Item.

Details: The reason for the delay in entering the laptop acquired from the Geek Squad on 06/26/2009, into Collected Item, was due to a delay in opening the file.

♦♦

UNCLASSIFIED

[Redacted]

b7E -1

b6 -1, 2
b7C -1, 2
b7E -1

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 06/30/2009

To: Louisville
New Orleans

Attn: [redacted]
Evidence Control Technician
Attn: SSA [redacted]
Cyber Program Manager

b6 -1
b7C -1

From: Louisville
Squad 6
Contact: SA [redacted]

b6 -1, 2
b7C -1, 2
b7E -1

Approved By: [redacted] *un/np* *[signature]*

Drafted By: [redacted] *jdcc*

Case ID #: [redacted] Pending [redacted]

Title: [redacted]
POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To request captioned case be opened and to release and send evidence (1B Bar code #:E03975461) to the Cyber Program Manager of the New Orleans Division.

Enclosure(s): 1A envelope containing one Geek Squad Service Order for [redacted] laptop and the FD-597 showing receipt of item.

b6 -2
b7C -2

Details: On June 26, 2009, writer met with Randy Ratliff of Geek Squad, address: 345 International Boulevard, Suite 300, Brooks, Kentucky, telephone number: [redacted] Ratliff advised that he had a computer received for repair that has child pornography on it. Geek Squad has a disclaimer, on their Service Order, that if at any time any product is determined to contain child pornography, the product will be turned over to the authorities.

b6 -3
b7C -3

Ratliff showed writer the computer (white Apple Core 2 laptop, S/N: [redacted]) and writer confirmed numerous images of child pornography on the system. Writer concurred with Ratliff's advisement that the computer should be analyzed further to determine if there are more images of child pornography (CP) on the system, to determine if the owner of the computer was also distributing CP images and to determine the method of which the owner was acquiring the images (P2P, e-mail, websites, etc...)

b6 -2
b7C -2

UNCLASSIFIED

jdcc06302009B.ec

[redacted]

b7E -1

UNCLASSIFIED

To: Louisville From: Louisville
Re: [redacted] 06/30/2009

b7E -1

The owner of the computer is listed as [redacted]
address: [redacted] telephone
number: [redacted]

b6 -2
b7C -2

Writer is sending the computer to the New Orleans
Division to conduct what ever logical investigation is deemed
necessary.

UNCLASSIFIED

UNCLASSIFIED

To: Louisville From: Louisville
Re: [REDACTED] 06/30/2009

b7E -1

LEAD(s) :

Set Lead 1: (Action)

LOUISVILLE

AT LOUISVILLE, KY

For [REDACTED] ECT, to release and send
evidence, bar code #: E03975461, to the New Orleans Field Office,
address: 2901 Leon C. Simon Blvd., New Orleans, Louisiana, 70126

b6 -1
b7C -1

Set Lead 2: (Action)

NEW ORLEANS

AT NEW ORLEANS, LA

To conduct logical investigation as deemed appropriate.

♦♦

UNCLASSIFIED

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 11/18/2009

To: Louisville

Attn: [redacted]

b6 -1, 2

Chicago

Evidence Control Technician

b7C -1, 2

Attn: SSA [redacted]

b7E -1

CY-1

From: Louisville

Squad 6

Contact: SA [redacted]

Approved By: [redacted]

Drafted By: [redacted] jdc

DC

Case ID #: [redacted] pending)

Title: [redacted]

POSSESSION OF CHILD PORNOGRAPHY

Synopsis: To request captioned case be opened and to release and send evidence (1B Bar code #: E03975718) to the Chicago Division to take whatever action deemed appropriate regarding captioned subject.

Enclosure(s): 1A envelope containing one Geek Squad Service Order for [redacted] computer (signed by [redacted] and the FD-597 showing receipt of item.

b6 -2

b7C -2

Details: On October 30, 2009, writer met with Justin Meade of Geek Squad, address: 345 International Boulevard, Suite 300, Brooks, Kentucky, telephone number: 502-955-3901. Meade advised that he had a computer received for repair that has child pornography (CP) on it. Geek Squad has a disclaimer, on their Service Order, that if at any time any product is determined to contain child pornography, the product will be turned over to the authorities. Each customer is required to sign the disclaimer. By way of background, Geek Squad receives computers for repair, from all over the country, to the Brooks, Kentucky location.

MEADE advised that during the repair process, technicians found files containing images that were believed to be child pornography. MEADE showed writer the computer (Hewlett Packard, S/N [redacted] and writer confirmed numerous images of

b6 -2

b7C -2

UNCLASSIFIED

OEA
11/19/09
SA [redacted]
opening code: 102
2

FILE COPY

[redacted]

b6 -1

b7C -1

b7E -1

11/18/09

UNCLASSIFIED

To: Louisville From: Louisville
Re: [redacted] 11/18/2009

b7E -1

child pornography on the system. In addition there were many video files with titles indicative of CP. The files were unable to be opened to confirm CP. Writer opines that the computer should be analyzed further to determine if there are more images of CP on the system, to determine if the owner of the computer was also distributing CP images and to determine the method of which the owner was acquiring the images (P2P, e-mail, websites, etc...).

The technicians discovered the images and the videos with titles indicative of CP, by the following process: At the Windows log-in screen, they selected the "Chucky" icon. Once the system had finished booting, they opened the 'My Docs' directory and then the Limewire Saved directory.

The owner of the computer is listed as [redacted] address: [redacted] telephone number: [redacted]
[redacted] An alternate phone number for [redacted] was listed as [redacted]

b6 -2
b7C -2

On November 17, 2009, at 6:33pm MEADE contacted writer via e-mail and advised that [redacted] had called Geek Squad inquiring about his computer's repair.

b6 -2
b7C -2

Writer is sending the computer to the Chicago Division to conduct what ever logical investigation is deemed necessary.

UNCLASSIFIED

UNCLASSIFIED

To: Louisville From: Louisville
Re: [REDACTED] 11/18/2009

b7E -1

LEAD(s) :

Set Lead 1: (Action)

LOUISVILLE

AT LOUISVILLE, KY

For [REDACTED] ECT, to release and send evidence, bar code #:E03975718, to the Chicago Field Office, address: 2111 West Roosevelt Road, Chicago, IL 60608, telephone number: 312-421-6700.

b6 -1
b7C -1

Set Lead 2: (Action)

CHICAGO

AT CHICAGO, IL

To conduct logical investigation as deemed appropriate.

♦♦

UNCLASSIFIED

ES

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 04/20/2011

To: Boston

Attn: [Redacted]

From: Louisville
Squad 6

Contact: SA [Redacted]

Approved By: [Redacted] *ja*

Drafted By: [Redacted] *smt SMT*

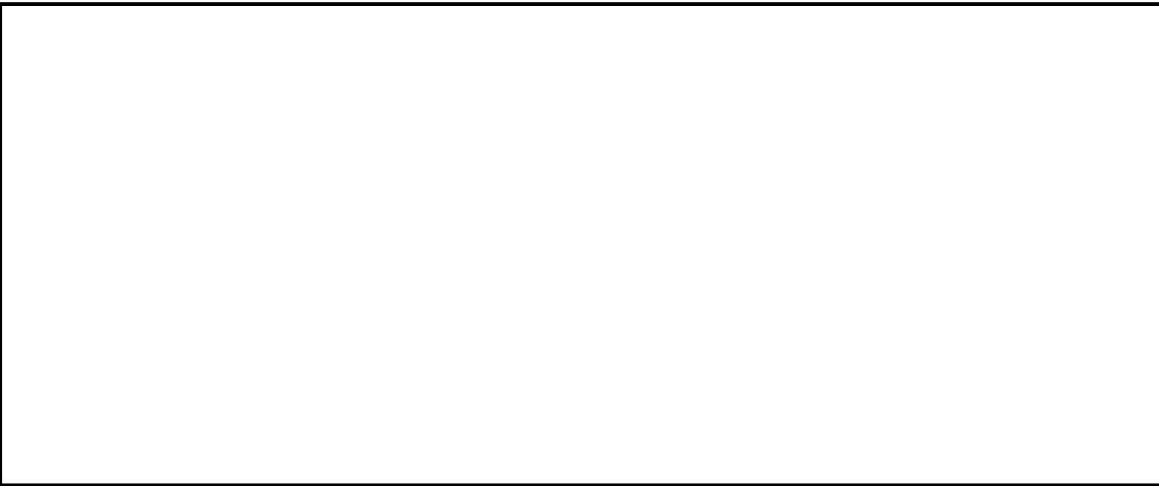
Case ID #: [Redacted] (Pending: [Redacted])

Title: [Redacted]

CCP-IINI;

Synopsis: To provide additional details regarding captioned subject to Boston.

Details: Below are descriptions of the images viewed by SA [Redacted] and SA [Redacted] with the source at Best Buy/Geek Squad.



b6 -1, 2
b7C -1, 2
b7E -1

b6 -1
b7C -1

b6 -4
b7C -4

[Redacted]

b7E -1

To: Boston From: Louisville
Re: [REDACTED] 04/04/2011

b7E -1

LEAD(s) :

Set Lead 1: (Info)

BOSTON

AT HIRAM, MAINE

Boston is being provided additional information to assist with search warrant.

♦♦